

RapidTO: Bus & Streetcar Priority – Phase 1 Survey



Thanks for Participating!

Thank you for doing your part to "Keep Toronto Moving!" This survey takes about 10 minutes to complete. Your input helps to set priorities for the RapidTO: Bus & Streetcar Priority! Details on Phase 2 of this project will be announced soon, so stay tuned! Visit toronto.ca/RapidTO.

Contact

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Feedback Deadline: November 28, 2021

Notice of Collection: Policy, Planning, Finance and Administration collects personal information on this form under the legal authority of Item EX22.3, City Council Decisions 2, 3 and adoption of the revised report, as confirmed by the City of Toronto By-law 264-2021. The information will be used to report on the number of participants per ward as part of the consultation and public meeting process, ensuring broad public support of the study across all City wards, especially from City residents whose input has been historically underrepresented in citywide initiatives. Questions about this collection can be directed to the Manager, Public Consultation Unit, Metro Hall, 19th Floor, 55 John Street, Toronto, Ontario, M5V 3C6 or by telephone at 416-392-2990.

Project Overview

The TTC and City of Toronto are developing a plan that will deliver safe, efficient and equitable bus and streetcar service improvements through transit priority solutions.

Transit priority can make bus and streetcar service more reliable, reduce delays and shorten travel times on congested roadways. Learn more at: toronto.ca/RapidTO.

Have Your Say!

Understanding the transportation needs of residents and visitors will help us to select roadways that will benefit most from transit priority solutions over the next 10 years!

70% of TTC trips are made by bus or streetcar.

While subways and trains get more attention and funding, over a million people rely on the City's network of buses and streetcars to move around each day (before COVID-19).

More than 140 bus routes and eight (8) streetcar lines share the road with vehicles across our city.

Improvements to bus and streetcar routes can help make our public transit system more reliable, while reducing delays and emissions. Improvements will make public transit a better travel option to get people where they need to go.

While TTC bus ridership dropped 21% from pre-COVID-19 levels, bus routes serving the City's Neighbourhood Improvement Areas have remained bus.

A plan is needed to build back transit ridership and improve service reliability after COVID-19, especially for the city's most vulnerable and equity-deserving communities.

Understanding Your Priorities

How would you choose bus and streetcar routes to prioritize in the City of Toronto? Use the stars to tell us! Use five stars for the most important factors and one star for the least guiding your choices.

Connections

Provide transit priority to buses and streetcars on routes connecting to existing and future rapid transit.



1. Connections to Existing Rapid Transit

Roadways connecting to existing TTC subway, UP Express, GO Transit stations or neighbouring municipal rapid transit (e.g. MiWay, Pulse, vivaNext, Züm).

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

2. Connections to Future Rapid Transit

Roadways connecting to future rapid transit (e.g. Eglinton Crosstown East/West, Finch West LRT, Waterfront LRT, Ontario Line, SmartTrack, GO Expansion, Scarborough Subway, Yonge North Subway Extension).

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

Ease of Implementation



Improve roadways where transit priority projects could be implemented within the next five years or beyond.

3. Implementation before 2026

Roadways where transit priority projects can be delivered within the next five years.

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

4. Implementation after 2026

Roadways where transit priority projects can be delivered beyond the next five years.

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Equity

Improve bus and streetcar service in neighbourhoods with high numbers of residents in equity-deserving groups, including but not limited to low income, racialized groups and women.



5. Equity-Deserving Neighbourhoods

Roadways with bus and streetcar service in priority areas that need investment to improve access to employment, healthcare and community services.

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

Growth

Improve bus and streetcar service in neighbourhoods where significant population and job growth are expected.



6. Population Growth

Roadways where the number of residents is expected to increase.

★★★★★ 5 Stars ★★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

7. Job Growth

Roadways where the number of jobs is expected to increase.

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

Ridership

Improve roadways with bus and streetcar services carrying the most people.



8. Transit Riders

Roadways that serve the most bus and streetcar riders.

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

Safety

Focus on roadways with bus and streetcar service where safety improvements would provide the most benefit to vulnerable road users (e.g. transit riders, pedestrians and people who cycle).



9. Collision History

Roadways with bus and streetcar service and high numbers of collisions with vulnerable road users.

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

Travel Experience

Improve roadways with bus and streetcar service to ensure quicker and more reliable service with reduced crowding.



10. Travel Times

Roadways that are always busy and lead to long travel times for all road users.

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

11. Reliability

Roadways where buses or streetcars often don't show up on time.

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

12. Crowding

Roadways where buses or streetcars are often crowded.

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

Other

What other factor would you consider when choosing bus and streetcar routes to prioritize in the City of Toronto?



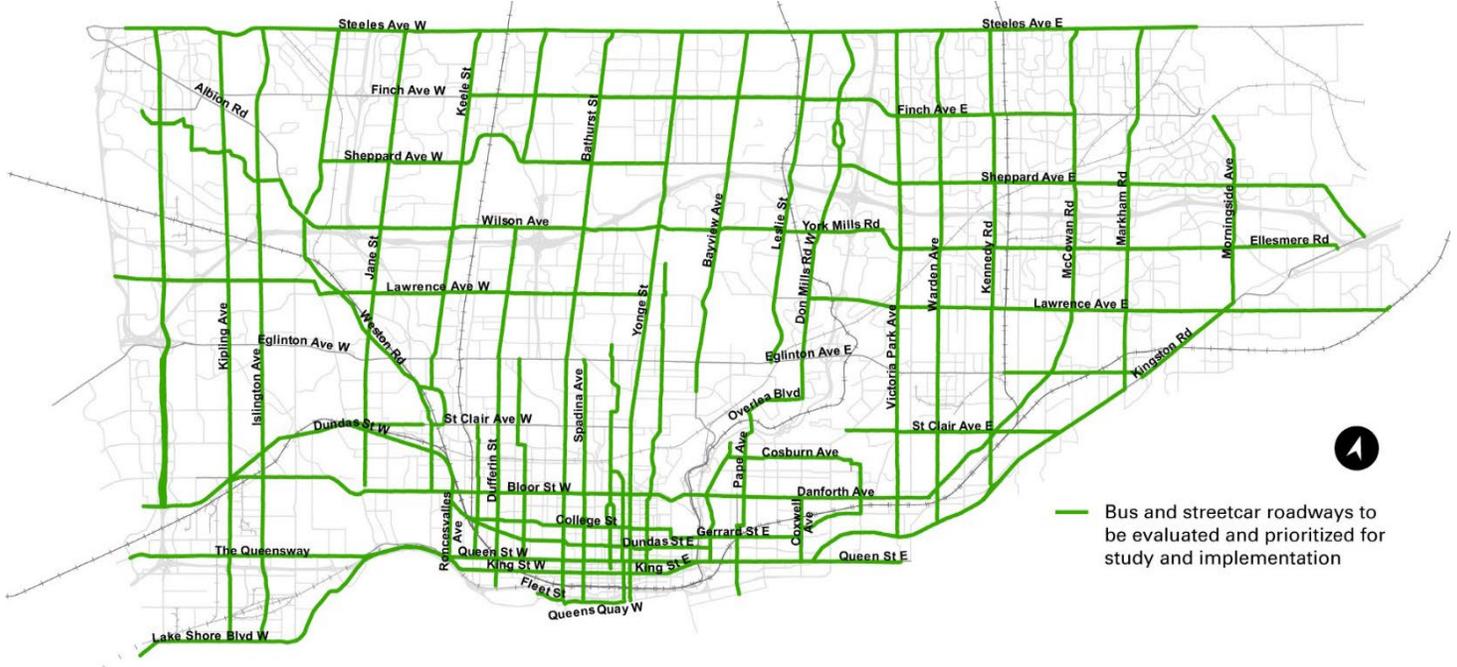
13. Your Suggestion

★★★★★ 5 Stars ★★★★ 4 Stars ★★★ 3 Stars ★★ 2 Stars ★ 1 Star

Comments:

Mapping Your Travel Issues

Tell us the issues you notice while travelling on roadways with bus and streetcar service.



Common Issues

Accessibility

- Long walking distance to transfer
- Missing/narrow sidewalk near stop
- No bus/streetcar service
- Stop waiting area not accessible

Bus/Streetcar Service

- Crowded bus/streetcar
- Buses/streetcars arriving together
- Slow bus/streetcar service

Safety Concerns

- Collision prevention solution needed
- Lack of pedestrian shelter or amenities
- No pedestrian crossing near stop
- Poor lighting at stop

Traffic Congestion

- Frequently congested
- Long wait time at traffic light

14. Mark the location of the issue found on a bus and streetcar roadway identified on the map above and describe the issue below:

#	Location	Issue
①		
②		
③		
④		
⑤		

Travelling Before COVID-19

Understanding pre-pandemic travel choices helps to ensure current and future transportation needs of the public are met.

How Did You Travel?

15. Before COVID-19 (February 2020), what was the most frequent way you travelled on weekdays? (Select one only)

- | | |
|---|---|
| <input type="checkbox"/> Bus and/or streetcar | <input type="checkbox"/> Mobility scooter or wheelchair |
| <input type="checkbox"/> Car, truck, van – as a driver | <input type="checkbox"/> Subway |
| <input type="checkbox"/> Car, truck, van – as a passenger | <input type="checkbox"/> UP Express |
| <input type="checkbox"/> Cycle | <input type="checkbox"/> Walk |
| <input type="checkbox"/> GO Bus | <input type="checkbox"/> Other |
| <input type="checkbox"/> GO Train | <input type="checkbox"/> Not applicable |

Why Did You Travel?

16. Before COVID-19 (February 2020), what was the main reason you travelled on weekdays? (Select one only)

- | | |
|--|---|
| <input type="checkbox"/> Pick up/drop off someone else | <input type="checkbox"/> Work |
| <input type="checkbox"/> School | <input type="checkbox"/> Other |
| <input type="checkbox"/> Shopping/Errands | <input type="checkbox"/> Not applicable |
| <input type="checkbox"/> Social/Recreation | |

Where Did You Go?

17. Before COVID-19 (February 2020), where did you typically end your trip on weekdays? (Please provide a postal code, e.g. M5H 2N2)

How Long Did It Take?

18. Before COVID-19 (February 2020), how much time did you spend travelling one-way between your home and your destination on a typical weekday? (Select one only)

- | | |
|---|--|
| <input type="checkbox"/> Less than 15 minutes | <input type="checkbox"/> 45 to 59 minutes |
| <input type="checkbox"/> 15 to 29 minutes | <input type="checkbox"/> 60 minutes and over |
| <input type="checkbox"/> 30 to 44 minutes | |

Impact of COVID-19 on Your Travel

19. On a typical weekday, how has COVID-19 impacted your commute behaviour? (Select one only)

- No impact, I travel the same as I did before COVID-19 (February 2020)
- Yes, I travel less than before COVID-19 (February 2020)
- Yes, I travel more than before COVID-19 (February 2020)
- Yes, I don't travel at all or mainly stay at home

20. Has COVID-19 changed how you feel about buses and streetcars? (Select one only)

- No
- Yes, in a negative way
- Yes, in a positive way

21. Share with us any additional comments on improving bus and streetcar service in the City of Toronto. What types of improvements would you like to see? What areas of the city need more attention?

Tell Us About You

Please answer a few optional questions. Your private information will be kept private.

Final Questions

22. What is your age?

0 – 9

10 – 19

20 – 29

30 – 64

65+

Prefer not to answer

23. Please provide your postal code (e.g. M5H 2N2):

24. Were you born in Canada?

Yes

No

Prefer not to answer

25. Which race category describes you?

Arab, Middle Eastern or West Asian

Black

East Asian

First Nations, Inuit or Métis

Latin American

South Asian or Indo-Caribbean

Southeast Asian

White

More than one race or mixed race

Not listed

Prefer not to answer

26. Do you identify as a person with a disability?

Yes

No

Don't know

Prefer not to answer

27. What best describes your gender?

Woman

Man

Trans woman

Trans man

Gender non-binary

Two-Spirit

Not listed

Prefer not to answer

28. What is your approximate average household income?

\$0–\$29,999

\$30,000–\$49,999

\$50,000–\$69,999

\$70,000–\$99,999

\$100,000–\$149,999

\$150,000 or more

Don't know

Prefer not to answer