

September 29, 2021

## Important Notice for Businesses and Residents on Queen Street West Between Duncan Street and Spadina Avenue (Work Phase 4)

Construction on Queen Street West began in late July and has been progressing well. Construction work continues to be carried out in phases (8 in total). The City's contractor is currently working in the area between University Avenue and Duncan Street. Work on Phase 4, Duncan Street to Spadina Avenue, is expected to start the week of **October 11, 2021**. This notice provides important information on what to expect before, and during construction in your area.

The contractor is using a 'rolling' work zone approach to minimize impact to businesses and the public. Queen Street will be closed to vehicles only within the 'rolling' active work zone. The timing and location of the active work zones are communicated via weekly email updates. Sidewalks will remain open throughout the project to allow for access to businesses and residences.

We understand this project will have an impact on residents and businesses in the area, especially during the COVID-19 pandemic. We sympathize and appreciate your patience with the impacts of this essential construction. Please call 911 if you are in an emergency, immediate danger or medical distress. For other needs, call 211 to be connected to mental health and other social services.

**The City is providing regular email updates throughout construction.**  
**Register to receive these updates at:**  
[toronto.ca/queenwestconstruction](https://toronto.ca/queenwestconstruction)

### BEFORE CONSTRUCTION

Within the next couple of weeks you will receive a Construction Notice with additional information and anticipated start/end dates for each of the work phases.



**CafeTO:** The City has installed signage and barriers to accommodate CafeTO patios along the curb lanes on Queen Street West. At least one week before construction starts on your section of Queen Street West, the contractor (or City inspector) will provide you with the following information:

- The start date of work on your section of Queen Street West. *A note with this information will be posted on your door / window if you cannot be reached.*
- The date when the contractor will remove the curb lane closure materials.
- A date by which you should remove any privately owned patio materials such as built fencing, tables, chairs, umbrellas etc.

Once construction work is completed, the contractor will re-install curb lane closure materials. As such, you can immediately resume operating your patio.

Please share this notice with the property owner or tenants and post in a common area



	<p><b>Items on Sidewalks:</b> During construction, the following items can remain on the sidewalk fronting your business: <i>A-frame signs (sandwich boards), seating, and private flower pots / planters.</i></p> <p>The City/TTC will <u>not</u> remove: <i>benches, planters, waste bins, publication boards, bike rings / corrals and transit shelters.</i></p>
--	---

## DURING CONSTRUCTION

Here's what you can expect when construction is taking place. **Access for emergency vehicles will be maintained at all times.**

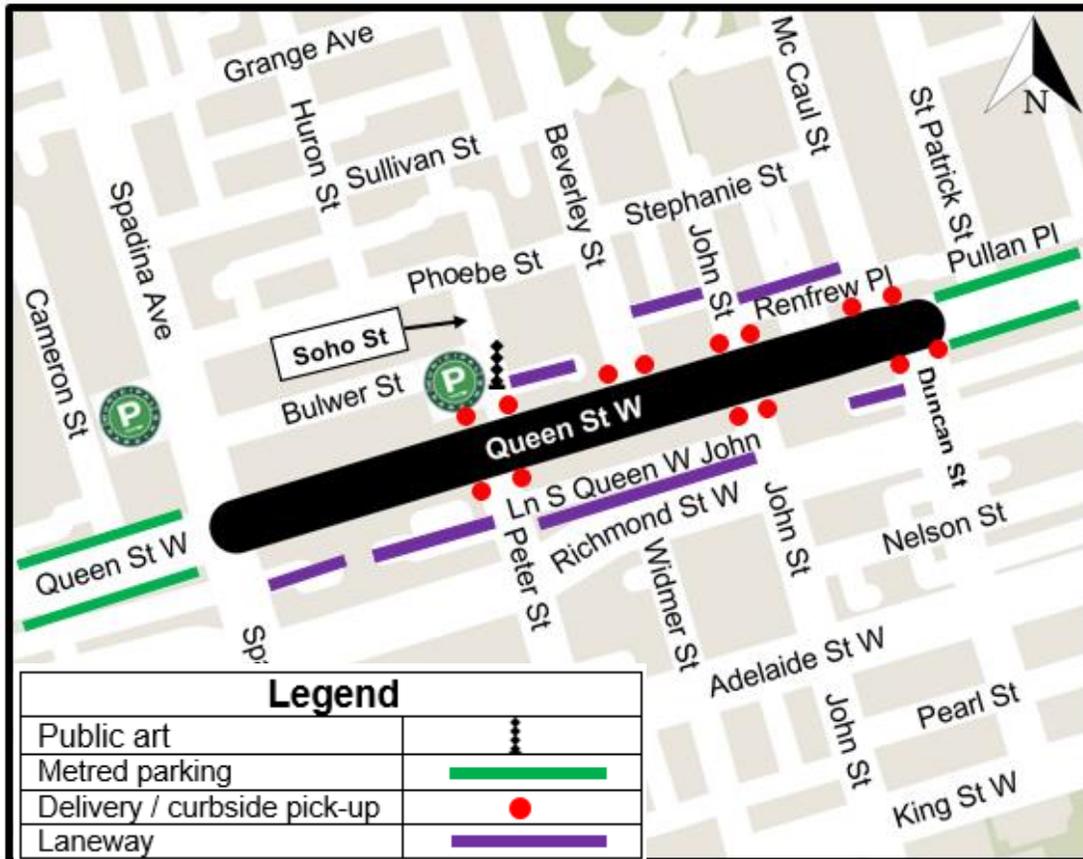
	<p><b>Excavation Activity and Dust:</b> Excavation and heavy breaking will occur at various times throughout the day. <i>All concrete breaking activities will occur between 7:00 a.m. and 11:00 p.m.</i> Concrete breaking work is the most disruptive and will typically last the first 2-3 days for each section of work. There will be vibration monitoring on-site to ensure work is undertaken within allowable limits, however, we recommend you secure any valuable items. The contractor will work to reduce dust caused by construction.</p> <p><b>TTC's rail installation phase of this project includes periods of late evening and overnight work and extended weekend hours by TTC crews - moving rail into position, rail installation and rail welding / grinding. After-hours work is required to preserve the integrity of the rail and support daytime construction.</b></p>
	<p><b>Laneway and Driveway Access:</b> When the road is closed, driveways and laneways will not be accessible via Queen Street West. If applicable to you, please review the map on page 4 and alert your staff, customers and delivery companies of the suggested alternate routes during construction.</p>
	<p><b>Sidewalk Access:</b> Sidewalks will remain open at all times. In the event of disruption, detour signage will be installed. People cycling should dismount when entering the construction area.</p>
	<p><b>Deliveries and Curbside Pick-up (where applicable):</b> When the road is closed, deliveries and/or curbside pick-up cannot be accommodated on Queen Street West. The City will install signage designating delivery / pick-up areas at intersecting streets, immediately north and/or south of Queen Street West. Please review the map on page 4 for the closest location to your business / home.</p>



	<p><b>Parking:</b> Street parking will <b>not</b> be available on Queen Street West between Duncan Street and Spadina Avenue during the road closure, but will be reinstated once the contractor moves to the next work phase. Pay and display (metred) parking will be available west and east of the active construction zone, and pay and display parking at intersecting streets will remain in place. You can also direct customers and visitors to the Green P lots at:</p> <ul style="list-style-type: none"> <li>• <b>10 Soho Street</b></li> <li>• <b>180 Spadina Avenue</b></li> </ul>
	<p><b>Bike Parking:</b> The City will not remove existing bike rings and racks from the sidewalks along Queen Street West. Please inform your customers and visitors that these facilities will continue to be available during construction.</p>
	<p><b>TTC Service:</b> Buses are currently operating on Queen Street West in place of streetcars. 501/301 Queen buses will be diverted around the road closure/active work zone in the section. Details related to the diversion will be posted at transit stops in advance of the closure for the section. Please inform your customers and visitors of other available nearby routes during this project, i.e. 504/304 King route and 505 Dundas route.</p> <p>Visit <a href="http://ttc.ca">ttc.ca</a> for information on routes.</p>
	<p><b>Garbage &amp; Recycling:</b> The City's contractor will be responsible for ensuring your garbage, recycling and green bins are picked up for collection <b>every Monday</b> throughout construction. The contractor will roll the bins to the nearest corner from your property and will bring them back once emptied to the front of your property on Tuesday morning. Please follow these steps during construction work:</p> <ul style="list-style-type: none"> <li>• <b>Label all bins with your address</b></li> <li>• <b>Place your bins in front of your property, by the construction fencing by <u>5:00 p.m. on Mondays</u> (follow your usual waste / recycling day schedule)</b></li> </ul> <p>If your bins are not picked up by the City's contractor, or if you missed placing them in front of your property, please contact 311 and mention the ongoing City construction.</p>
	<p><b>Public Art:</b> The City and Queen Street West BIA have partnered to deliver public art / streetscape improvements as part of Phase 4 of this construction project. These include: tree fences, art sculpture, custom seating, an Indigenous sidewalk mural, and bike corral. <b>Pedestrian access will be maintained by the contractor during this work.</b> More information about this exciting initiative can be found on the project website: <a href="http://toronto.ca/queenwestconstruction">toronto.ca/queenwestconstruction</a></p>



## MAP OF PHASE 4



## MORE INFORMATION:

If you have questions about the upcoming work, please contact us.

<b>Public Consultation Unit</b>	Michael Vieira, 416-392-0472 <a href="mailto:queenwestconstruction@toronto.ca">queenwestconstruction@toronto.ca</a>
<b>TTC Community Liaison</b>	Paul Tran, 647-461-5133, <a href="mailto:paul.tran@ttc.ca">paul.tran@ttc.ca</a>
<b>CaféTO</b>	<a href="mailto:cafeto@toronto.ca">cafeto@toronto.ca</a>
<b>City Councillor for Spadina-Fort York</b>	Joe Cressy, 416-392-4044, <a href="mailto:councillor_cressy@toronto.ca">councillor_cressy@toronto.ca</a>
<b>TTY Hearing Impaired Service</b>	416-338-0889 (Daily 8 a.m. to 5 p.m., closed holidays)
<b>General inquiries</b>	311 (24 hours, 7 days / week)
<b>Website</b>	<a href="http://toronto.ca/queenwestconstruction">toronto.ca/queenwestconstruction</a>

Sign up to receive construction updates: [toronto.ca/queenwestconstruction](http://toronto.ca/queenwestconstruction)

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.