



November 19, 2021

## Important Notice for Businesses and Residents on Queen Street West Between Bathurst Street and Niagara Street

Contract: 21ECS-TI-05SP

The City is accelerating streetcar track replacement work on Queen Street West to reduce disruption to area businesses during the holiday season. Work between Spadina Avenue to Bathurst Street will now be completed earlier than planned. The contractor has started installing construction fencing and road closure signage around the upcoming work zone (Bathurst Street to Niagara Street) so that work can begin as soon as possible.

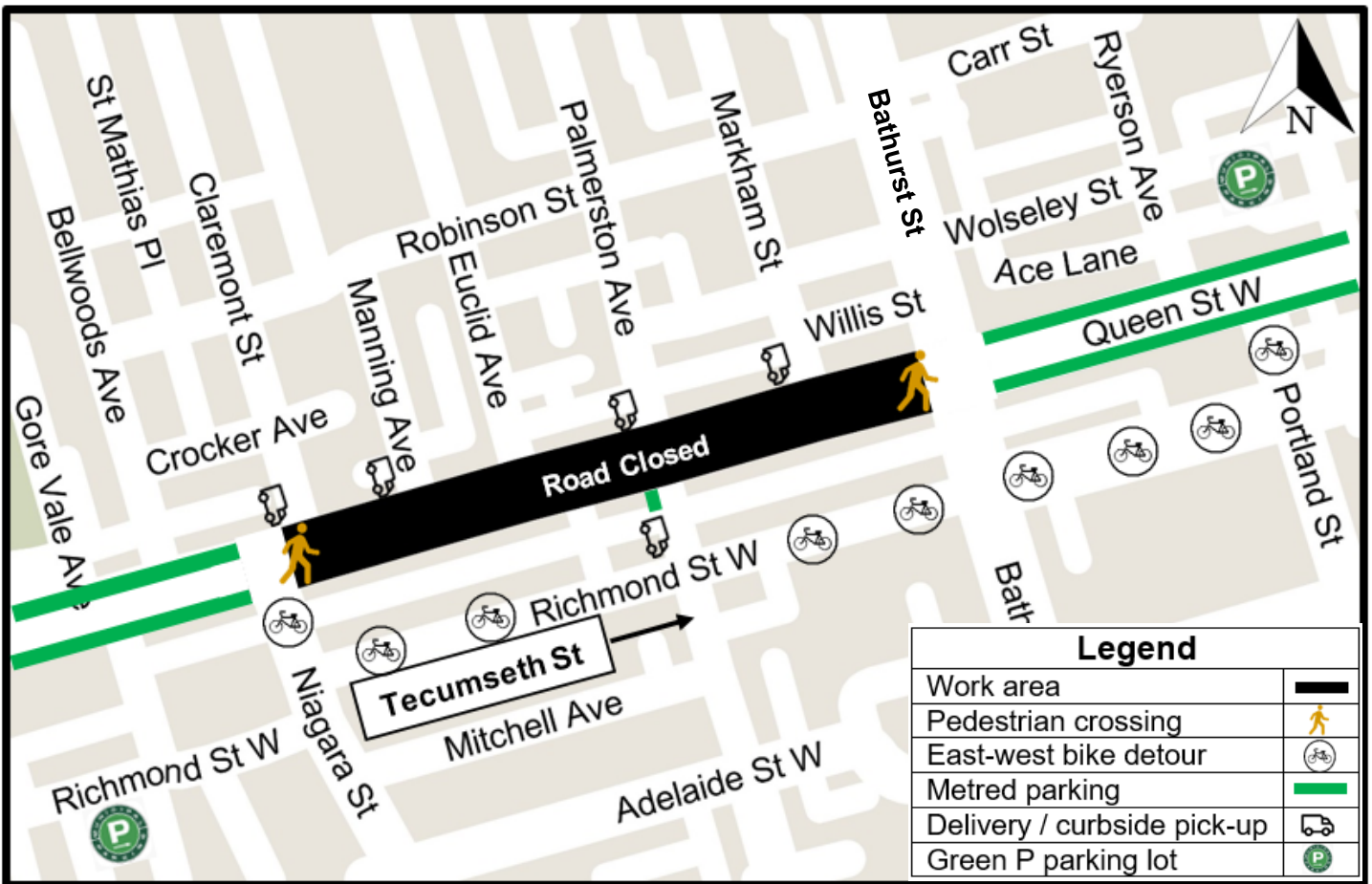
As the contractor moves westward along Queen Street West, they will re-open sections of the road once work is completed, starting from Bathurst Street. **The accelerated work schedule will allow the contractor to fully re-open Queen Street West by December 6, 2021.**

This notice provides important information on what to expect during construction in your area. More information regarding ongoing work is communicated via weekly email updates.

We understand this project will have an impact on residents and businesses in the area, especially during the COVID-19 pandemic. We sympathize and appreciate your patience with the impacts of this essential construction. Please call 911 if you are in an emergency, immediate danger or medical distress. For other needs, call 211 to be connected to mental health and other social services.

**The City is providing regular email updates throughout construction. Register to receive these updates at:**  
[toronto.ca/queenwestconstruction](https://toronto.ca/queenwestconstruction)







### MAP OF WORK AREA








Please share this notice with the property owner or tenants and post in a common area

## WHAT TO EXPECT DURING CONSTRUCTION


Here's what you can expect while construction is taking place.

	<p><b>Excavation Activity and Dust:</b> Excavation and heavy breaking will occur at various times throughout the day. <b>Concrete milling and breaking activity will occur mainly between 7:00 a.m. and 11:00 p.m., however, <u>there will be periods of overnight work.</u></b></p> <ul style="list-style-type: none"> <li>• <b>Overnight work will be communicated via email updates, please subscribe to receive this information.</b></li> <li>• Concrete breaking work is the most disruptive and will typically last the first 2-3 days of work. There will be vibration monitoring on-site to ensure work is undertaken within allowable limits, however, we recommend you secure any valuable items. The contractor will work to reduce dust caused by construction.</li> <li>• The TTC's rail installation phase of this project includes periods of late evening and overnight work and extended weekend hours by TTC crews - moving rail into position, rail installation and rail welding / grinding. After-hours work is required to preserve the integrity of the rail and support daytime construction.</li> </ul>
	<p><b>Items on Sidewalks:</b> The following items will remain on the sidewalk fronting your business: A-frame signs (sandwich boards), seating, and private flower pots / planters. The City / TTC will <u>not</u> remove: benches, planters, waste bins*, publication boards, bike rings / corrals and transit shelters.</p> <p><i>*Waste bins will not be used during construction as collection will not be possible due to the road closure.</i></p>
	<p><b>Traffic Management:</b> Queen Street West will be closed to through traffic between Bathurst Street and Niagara Street.</p> <ul style="list-style-type: none"> <li>• Access to Queen Street West will also be closed at the following intersecting streets: Manning Avenue, Palmerston Avenue, Markham Street, Claremont Street and Tecumseth Street.</li> <li>• Access to driveways and laneways that require access via Queen Street West will not be permitted.</li> </ul> <p><b>Access for emergency vehicles will be maintained at all times.</b></p>
	<p><b>Pedestrian Access:</b> Sidewalks will remain open at all times for east-west travel on Queen Street West. In the rare event of closure, detour signage will be installed by the contractor.</p> <p><b>Pedestrians will <u>only</u> be able to cross north / south at Bathurst Street and Niagara Street. There will be no crossing points in between.</b></p>
	<p><b>Cyclist Access:</b> Cyclists can travel east-west along Queen Street West by dismounting and using sidewalks. Alternatively, people cycling can travel:</p> <ul style="list-style-type: none"> <li>• East via Portland Street → Richmond Street → Niagara Street</li> <li>• West via Niagara Street → Richmond Street → Portland Street</li> </ul>
	<p><b>Deliveries and Curbside Pick-up:</b> During the road closure, deliveries and/or curbside pick-up cannot take place on Queen Street West. The following intersecting streets should be utilized:</p> <ul style="list-style-type: none"> <li>• Markham Street</li> <li>• Palmerston Street</li> <li>• Tecumseth Street</li> <li>• Manning Street</li> <li>• Claremont Street</li> <li>• Niagara Street</li> </ul>

  	<p><b>Parking:</b> Pay and Display (metred) parking will <b>not</b> be available on Queen Street West between Bathurst Street and Niagara Street due to the road closure. Metred parking will be available on Queen Street West, west of Niagara Street and east of Bathurst Street. Metred parking is also available on Tecumseth Street.</p> <p>Additionally, customers and/or visitors can park at the following <b>Green P</b> parking lots:</p> <ul style="list-style-type: none"> <li>• <b>15 Denison Avenue</b></li> <li>• <b>803 Richmond Street</b></li> </ul>
	<p><b>Bike Parking:</b> The City will not remove existing bike rings and racks from the sidewalks along Queen Street West. Please inform your customers and visitors that these facilities will continue to be available during construction.</p>
	<p><b>TTC Service:</b> Buses are currently operating on Queen Street West in place of streetcars. <b>501/301 Queen</b> buses will be diverted around the road closure/active work zone in the section. Details related to the diversion will be posted at transit stops in advance of the closure for the section. Please inform your customers and visitors of other available nearby routes during this project, i.e. 504/304 King route and 505 Dundas route. The transit diversion in the map is effective <u>November 18 to 29</u>. After November 29, Queen buses will operate west to Bathurst Street and continue to divert via King Street West between Bathurst Street and Dufferin Street.</p> <div data-bbox="370 1112 1507 1564" data-label="Diagram"> </div> <p>Visit <a href="http://ttc.ca">ttc.ca</a> for information on routes.</p>
	<p><b>Garbage &amp; Recycling:</b> The City's contractor is responsible for ensuring your garbage, recycling and green bins are picked up for collection <b>every Thursday</b> throughout construction. The contractor will roll the bins away for collection and will bring them back once emptied to the front of your property by Tuesday morning. Please follow these steps during construction work:</p> <ul style="list-style-type: none"> <li>• <b>Label all bins with your address</b></li> <li>• <b>Place your bins in front of your property, by the construction fencing by <u>5:00 p.m. on Thursday</u> (follow your usual waste / recycling day schedule)</b></li> </ul> <p>If the contractor is not on-site due to poor weather and does not roll your bins for collection, please leave the bins by the fencing, as they will likely be dealt with the following day.</p> <p>If you do not get your waste collected by the City, please coordinate with your waste collection company for an alternate collection location, or contact us for further assistance.</p> <p><i>NOTE: If your bins are not picked up by the City's contractor, or if you missed placing them in front of your property, please contact 311 and mention the ongoing City construction.</i></p>

**MORE INFORMATION:**

If you have questions about the upcoming work, please contact us

<b>Public Consultation Unit</b>	Michael Vieira, 416-392-0472 <a href="mailto:queenwestconstruction@toronto.ca">queenwestconstruction@toronto.ca</a>
<b>TTC Community Liaison</b>	Paul Tran, 647-461-5133 <a href="mailto:paul.tran@ttc.ca">paul.tran@ttc.ca</a>
<b>City Councillor for Spadina-Fort York</b>	Joe Cressy, 416-392-4044 <a href="mailto:councillor_cressy@toronto.ca">councillor_cressy@toronto.ca</a>
<b>TTY Hearing Impaired Service</b>	416-338-0889 (Daily 8 a.m. to 5 p.m., closed holidays)
<b>General inquiries</b>	311 (24 hours, 7 days / week)
<b>Website</b>	<a href="http://toronto.ca/queenwestconstruction">toronto.ca/queenwestconstruction</a>
<b>Virtual Trailer Drop- Ins</b>	 <p><b>When?</b> Every Thursday: 9:30 a.m. to 10:30 a.m. <b>Where?</b> Online at: <a href="http://toronto.ca/queenwestconstruction">toronto.ca/queenwestconstruction</a>, click on 'Get Informed' tile to login, or call: <b>416-915-6530</b>, access code: 177 690 1821. The Project Management team looks forward to answering any questions you may have regarding this project.</p>
<p><b>Sign up to receive construction updates:</b>  <a href="http://toronto.ca/queenwestconstruction">toronto.ca/queenwestconstruction</a></p>	

Para obter mais informações ou assistência em português, por favor ligue para o 311

如果需要普通话协助, 请拨 311

如果需要廣東話協助, 請致電 311

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.