

ONLINE / TELEPHONE INFORMATION SESSION 67 ADELAIDE ST. E.

Wednesday, Nov. 2, 2021
6:30pm to 8:30pm

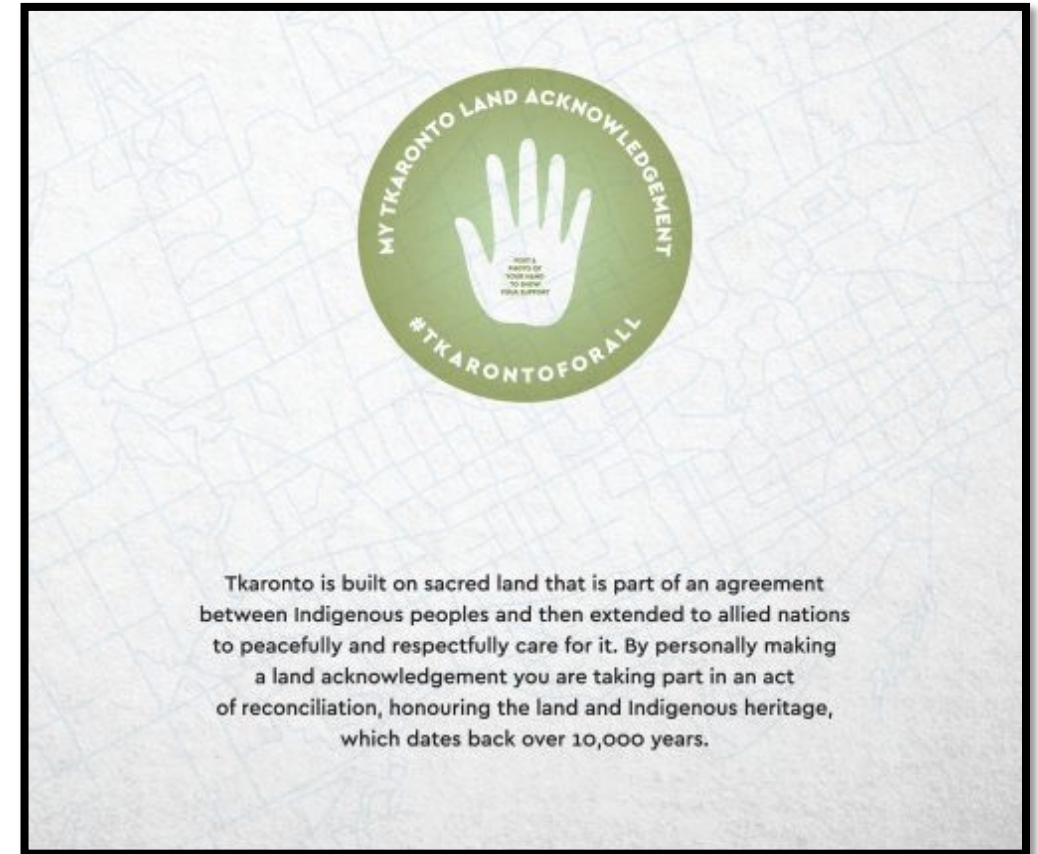


Land Acknowledgement



We acknowledge the land we are on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples.

We also acknowledge that Toronto is covered by Treaty 13 signed with the Mississaugas of the Credit and the Williams Treaty signed with multiple Mississaugas and Chippewa bands.



Connecting via phone



Dial: 416-915-6530

Access code: 2455 720 1825



If you cannot hear or understand what is being said, please dial 416-915-6530 to connect to the session by telephone.

You will be prompted to enter an access code

The access code to connect to the main event: 2455 720 1825

Meeting Recording



Please be advised that this meeting is being recorded and your opinions, statements and voice will become part of a public record.

Participants are asked not to share any personal information about themselves and other people, such as name, address and contact information within the meeting. If you wish to discuss a private matter, please contact us at clc.67adelaide@gmail.com.

Presenters

Joe Mihevc, Community Engagement Facilitator

Kristyn Wong-Tam, City Councillor – Ward 13

Justin Lewis, Director, Infrastructure Planning and Development,
Shelter, Support & Housing Administration, City of Toronto

Charles Rosenberg, Principal, Hilditch Architect Inc.

Steve Teekens, Executive Director, Na-Me-Res



PURPOSE & AGENDA FOR TODAY'S DISCUSSION



Purpose

- Provide an overview of the **67 Adelaide St. E. Indigenous Men's shelter program**, including services and supports currently planned for the site.
- Respond to **questions, concerns and offers of support** from the community.
- Contribute to the **success of the shelter** in the community

Agenda Items

| | |
|---------------------------------------|---------|
| 1. Opening Remarks | 45 Mins |
| 2. Presentation on 67 Adelaide St. E. | |
| 3. Q&A and Feedback | 70 Mins |
| 4. Closing and Wrap Up | 5 Mins |

Opening Remarks

Presented by Kristyn
Wong-Tam,
City Councillor Ward 13



African Ancestral Acknowledgement



The City of Toronto acknowledges all Treaty people-including those who came here as settlers as migrants either in this generation or in generations past- and those of us who came here involuntarily, particularly those brought to these lands as a result of the Trans-Atlantic Slave Trade and Slavery. We pay tribute to those ancestors of African origin and descent.

Webex + Accessibility



- **If you require an accessibility-related accommodation, adaptive technologies on your phone often work best.**
- Panelists will describe content on the slides during the presentation.
- The video recording of this meeting will be close captioned when it's posted on the project website.
- Familiarize yourself with the WebEx platform and your phone or computer. Knowing how to raise/un-raise your hand to ask a question, and how to type questions into the Q and A box helps make the meeting smoother, and we will review how to do this together before starting the Q&A.

Online Meeting Code of Conduct



- Be brief and limit yourself to one question or comment at a time.
- Be a good listener and share the space with your neighbours. There will be other opportunities to engage and offer feedback and insight.
- Be patient. We will do our best to resolve technical issues if they occur.
- Be respectful. The City of Toronto is an inclusive public organization. Racist or other forms of prejudicial, derogatory, or discriminatory comments and questions, including name calling, will not be tolerated.

Question & Answer Period



After the presentation participants can ask questions and make comments in TWO ways.

City staff will continuously monitor and review the Q&A to ensure the most common issues are addressed in tonight's meeting.

Participants can:

1. **Type questions into the Q & A box** on the lower right of the screen (computer only)
2. **Verbally ask questions** by raising their hands (computer and phone)

City of Toronto Shelter Services Overview

*Justin Lewis, Director, Infrastructure Planning
and Development*

Shelter, Support and Housing Administration

City of Toronto



Commitment to Indigenous Self-Determination



- The City of Toronto is committed to supporting the rights of Indigenous People as set out in the United Nations Declaration on the Rights of Indigenous People (UNDRIP) and in its Statement of Commitment to the Aboriginal Communities of Toronto adopted in 2010.
- This includes Indigenous peoples' right to self-determination and determining and developing priorities and strategies.
- Shelter, Support and Housing Administration Division is also committed to supporting self-determination of Indigenous peoples and organizations through Indigenous-led solutions and meaningful engagement and collaboration as articulated in its [Meeting in the Middle Engagement Strategy and Action plan](#), co-created with Indigenous partners to identify actions to more meaningfully address Indigenous homelessness in Toronto.

Context of Homelessness in Toronto



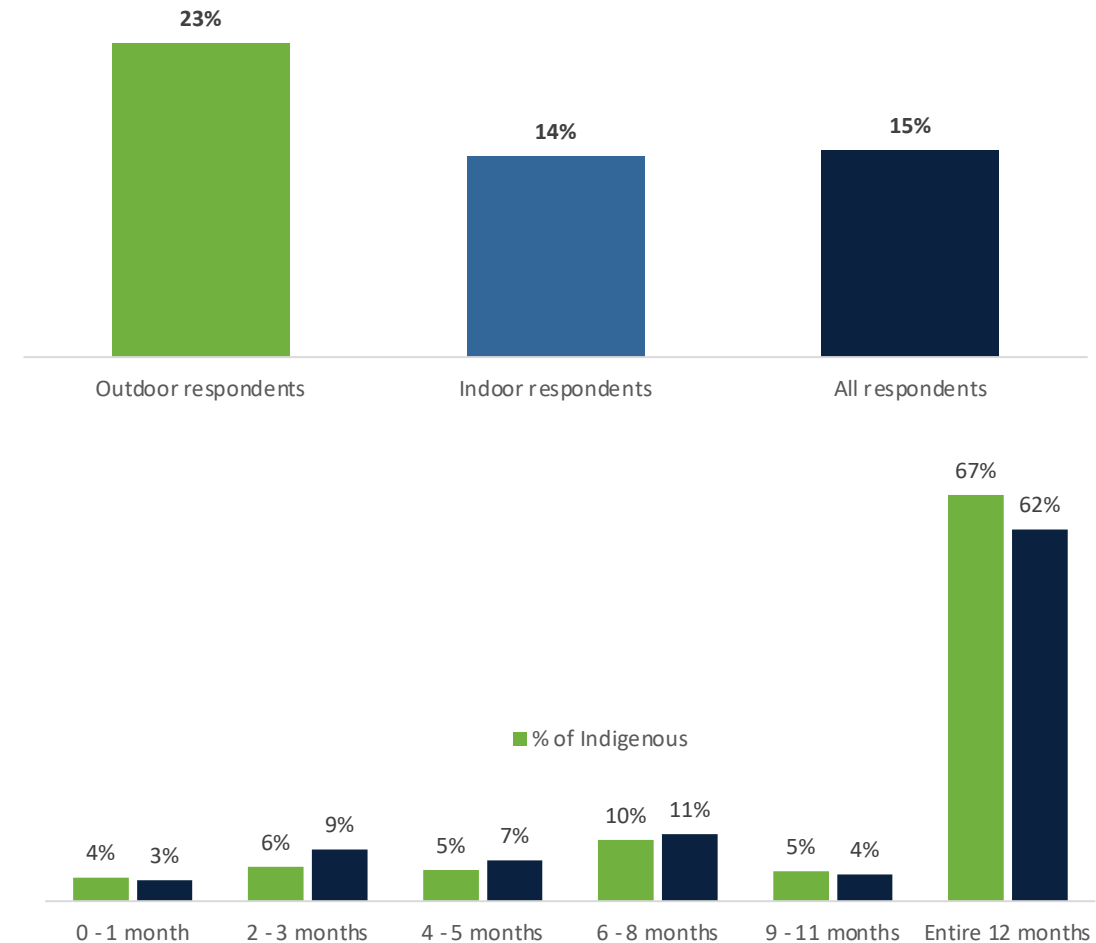
- Based on the 2021 Street Needs Assessment, it is estimated that there were 7,347 people experiencing homelessness in Toronto on April 21, 2021
- Challenges in the shelter system have been compounded by opioid crisis and the COVID-19 pandemic. Half of all respondents reported a mental health issue; 42 per cent identified a substance use issue.
- Occupancy in the shelter system has decreased since the start of the pandemic, driven by a decline in the number of refugee claimants. Capacity in the shelter system for single individuals is currently higher than before the pandemic
- As part of the City's COVID-19 response, the City has moved 5,518 people experiencing homelessness from the shelter system into permanent housing from April 2020 to April 2021



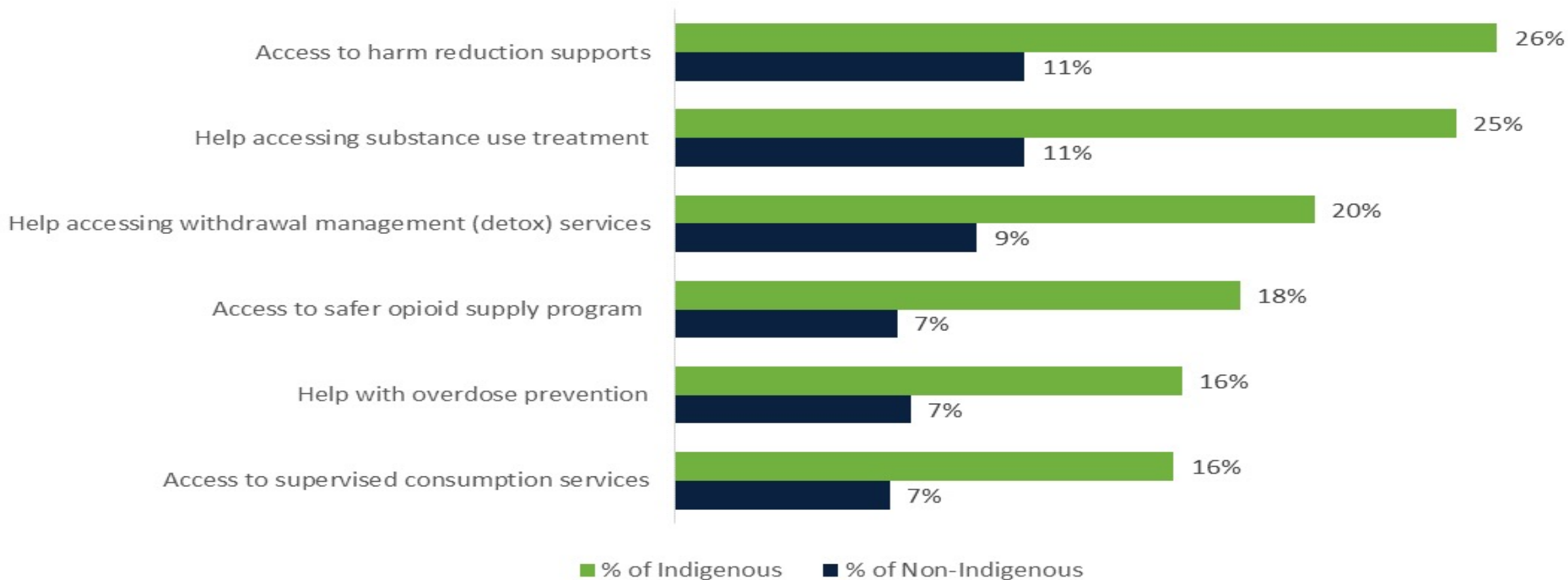
Indigenous Homelessness in Toronto



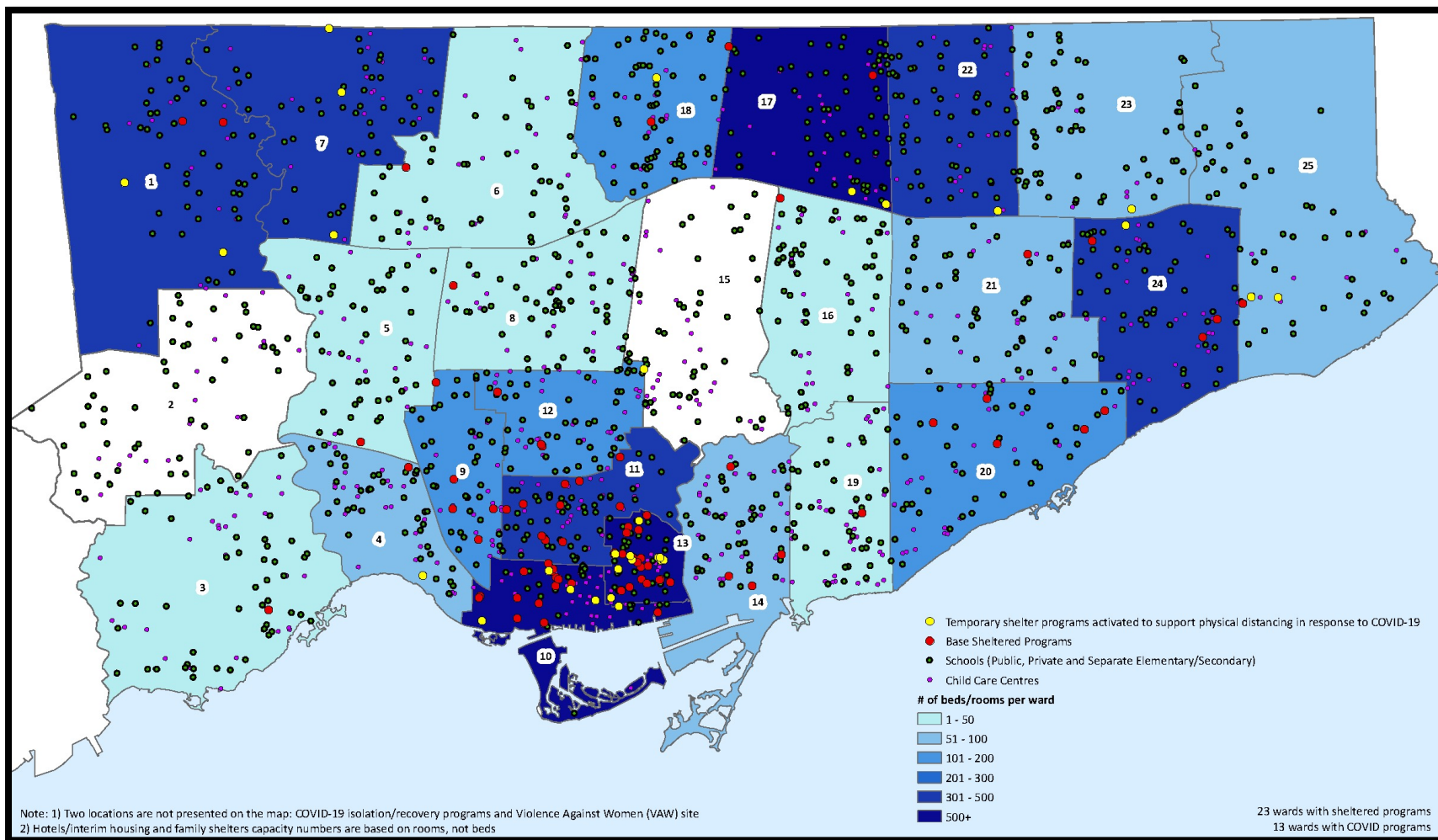
- Indigenous people represent up to 2.5% of the Toronto population, yet 15% of people experiencing homelessness
- The length of homelessness was also found to be higher among Indigenous respondents
- Indigenous homelessness should be understood as the direct outcome of ongoing colonization, structural institutional racism, cultural genocide, and the effects of intergenerational trauma.
- Creating more Indigenous-specific homelessness services is necessary to help Indigenous people experiencing homelessness receive the supports they need.



2021 Street Needs Assessment



Programs are located within communities

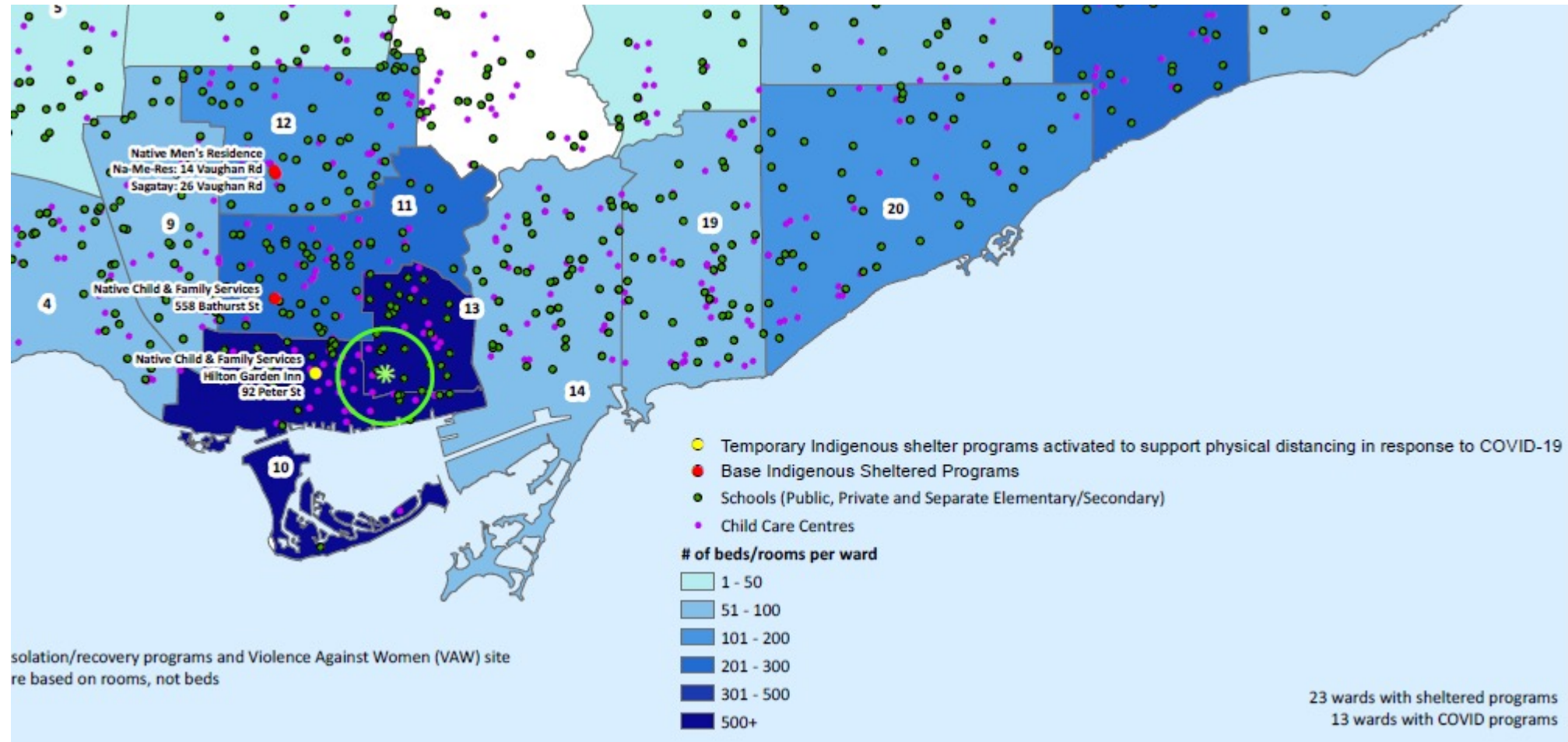


Providing emergency shelter to people experiencing homelessness is an important community service offered in neighbourhoods across Toronto.



Sources: Survey & Mapping; Shelter, Support & Housing Administration
Copyright (c) 2021 City of Toronto -- Published: February 2021
Prepared by: SSHA -- Contact: twaugh@toronto.ca

Indigenous Homelessness Sites



Criteria for Selecting a Shelter Location



Shelters are one of many municipal services that the City provides. Like daycares, libraries and community centres, it is important that shelters are available in neighbourhoods across Toronto.



When searching for a new **shelter location**, City staff will seek buildings that are available, affordable, of a suitable size, and close to transit and services.



As authorized by City by-laws, City staff have the Delegated Authority to site new shelters in locations that meet zoning requirements before engaging with the community.

Criteria for Selecting a Shelter Location



- Over the years, in response to increased demand, City Council directed SSHA to expand the number of permanent new shelter beds. This project is now known as Housing & Shelter Infrastructure Development (HSID) project



- Work with Real Estate Services and City Planning to find feasible buildings and locations that are accessible and will provide adequate space
- 67 Adelaide St. E. was chosen as a shelter site as part of Council direction as it met all requirements and is permitted for shelter use, to provide temporary accommodations and related support services that assist people to move into housing.

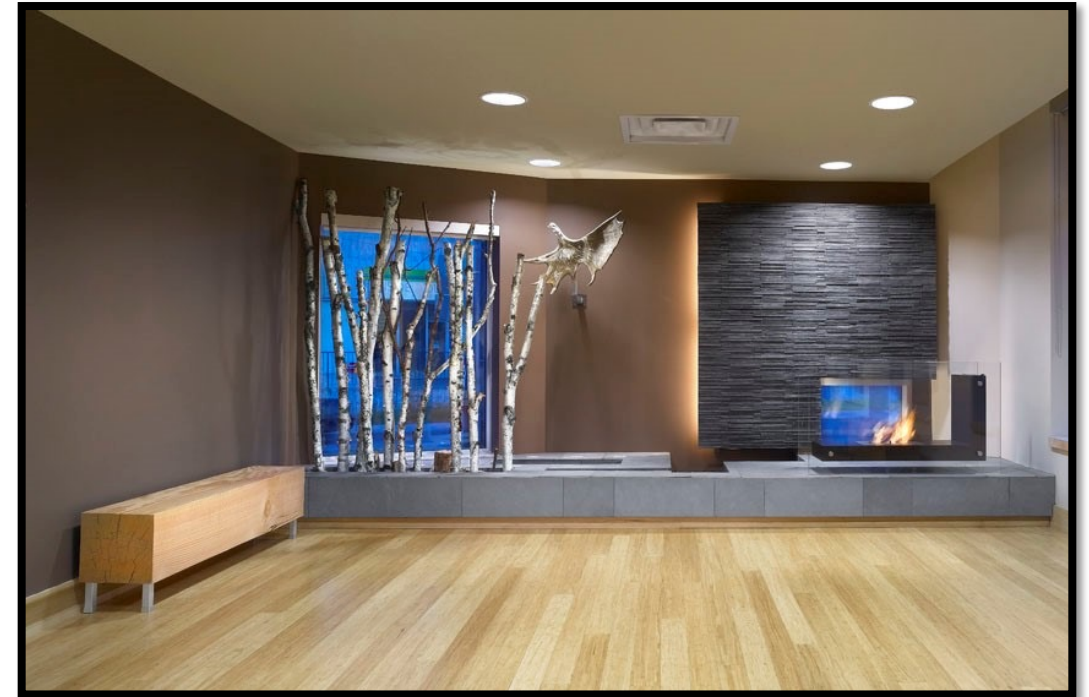
- Over the last few decades, shelters have evolved in the way in which they are designed
- The City has developed the new **Shelter Design Guidelines** that provide best practices for the planning and design of shelters to produce positive outcomes and experiences for all shelter-users, staff, the community, and visitors.
- The Guidelines facilitate designs that promote dignity, comfort, and choice to support shelter users in moving to permanent housing



67 Adelaide St. E.



- In 2024, 67 Adelaide St. E. will operate as an Indigenous men's shelter
- The site is City owned and will be operated by Na-Me-Res
- This site will have up to 75 beds available.
- This site will also include office and programming spaces



Architectural Input

*Charles Rosenberg, Principal
Hilditch Architect Inc.*



67 Adelaide St. E.



- During renovations, the entrance to the site will be changed from Adelaide St. to Church St.
- This allows the entrance to be East facing, which is more inviting and holds cultural significance to reflect the journey the future residents are on.
- The four Colours of the medicine wheel(red, white, yellow, and black) have been incorporated on both the east and north façades of the building and act as a beacon to the residents

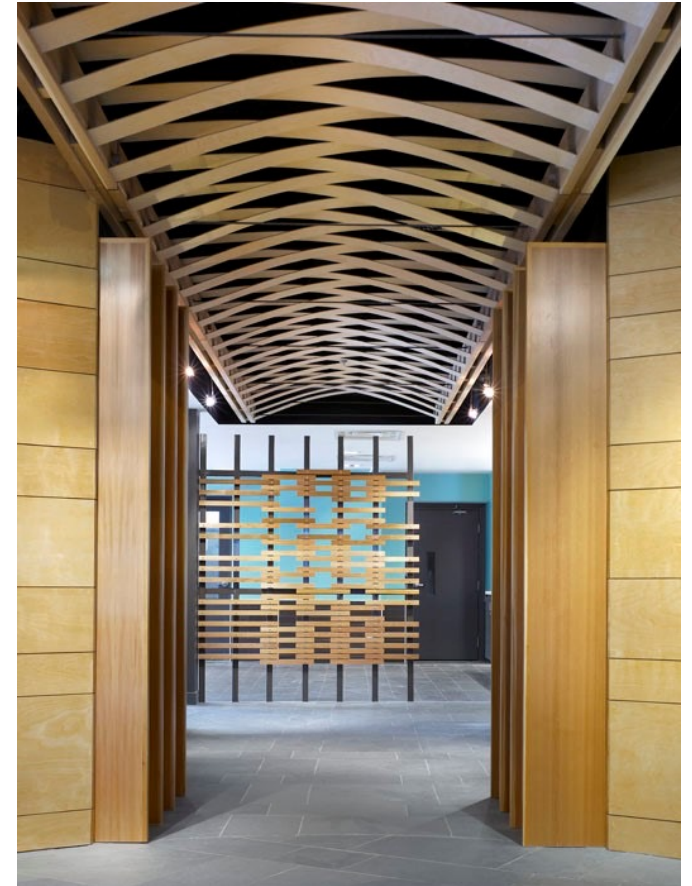


67 Adelaide St. E.



Project Details

- The property is currently a three-story building
- Renovations of the building will convert the existing high third floor interior space into an infilled fourth floor without raising the height of the building, a portion of the existing east roof will offer secure outdoor space to the residents.
- A new elevator will be added to provide access to all floors
- Energy Standards will be in compliance Toronto Green Standards (TGS), version 3, tier 2, with an aim to achieve close to Net Zero Gas Emissions
- The project includes modernization of the building exterior.
- Each floor will have a staff and program component
- The entrance will have a carefully designed and staffed welcome centre



Committee of Adjustment



- A Committee of Adjustment hearing is required as the building requires 4 parking spaces.
- Currently, the building has no parking spaces available; however, there are many public parking lots available in the area. As well, the site is well situated for use of TTC.
- The change in program and use results in less need for parking than the current operation.



Program Overview of Indigenous Men's Shelter at 67 Adelaide St. E.

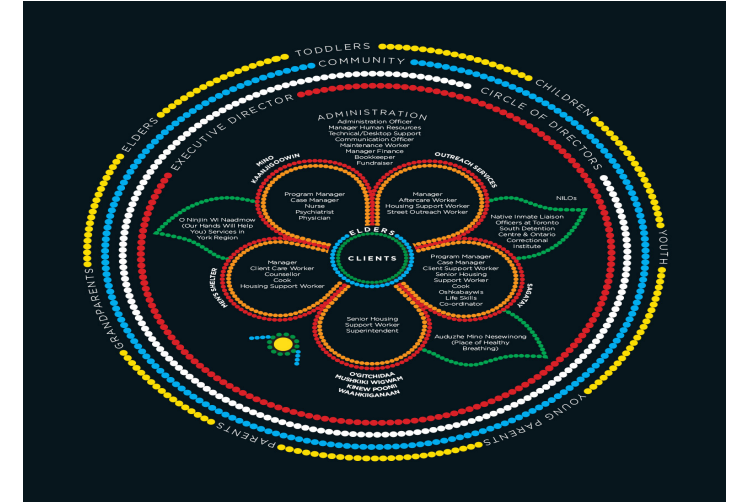
Steve Teekens, Executive Director,
Na-Me-Res



Na-Me-Res (Native Men's Residence)



- The shelter will be operated by Na-Me-Res and will offer:
 - ✓ Three fresh, nutritious meals and a snack per day
 - ✓ Access to laundry facilities
 - ✓ Indigenous Cultural Programming
 - ✓ Assistance in finding permanent housing
 - ✓ Skill development to assist with employment opportunities
 - ✓ Ontario's First ever Indigenous Managed Alcohol Program



- Na-Me-Res has a long history of providing shelter, housing, health and social supports to Indigenous men, but offers some programming that is inclusive of non-Indigenous men.
- Na-Me-Res works with men across a spectrum of housing status, including individuals living on the streets, in a shelter accommodation, in transitional housing, as well as social housing.

Program Goals



- Provide a spectrum of housing supports across a continuum to include harm reduction services available to Indigenous men experiencing homelessness.
- Deliver programming that has a focus on securing stable, needs-based housing for the shelter residents.
- Support the physical, mental, spiritual, and emotional needs of shelter residents, wherever they are on their journey.
- Na-Me-Res' comprehensive team includes traditional Elders & Teachers, Case Managers, Resident Care Workers, Street Outreach Workers, Housing Support and Aftercare Workers, Registered Nurses, Psychiatrists, Physicians, Oshkabaywis' (spiritual helpers), and Life Skills Coordinators



Managed Alcohol Program



- Managed alcohol programs are designed for individuals whose alcohol dependence has contributed to their homelessness.
- Managed alcohol programs allow clients to safely consume controlled amounts of alcohol under staff supervision while reducing the risks of alcohol dependency.
- This approach has been adopted in over 20 programs across Canada, with [research](#) demonstrating reduced harms and increased social, financial, legal, employment, and housing success.
- 67 Adelaide St. E. will host the first Indigenous managed alcohol program in Ontario
- As a note, this site will not host an Urgent Public Health Needs Sites (UPHNS), also known as overdose prevention sites or supervised consumption and treatment sites. These differ from managed alcohol programs

Need for Indigenous Harm Reduction



- Health, wellness and housing services are often inflexible to Indigenous clients, and in some cases, discriminatory.
- Harm reduction programming provides **the most effective supports** to keep people off the streets, yet these efforts appear to have had limited effect because little is known about the Indigenous population's needs and preferences
- There is a need for a continuum of shelter services, including **1) wet shelters, 2) shelters with restrictions around alcohol/substance use, and 3) abstinence shelters**. By increasing shelter/housing options on this continuum, a larger number of individuals are able to be housed
- Na-Me-Res' community consultation report, held and published in 2011, noted that a harm reduction approach for programs to meet the needs of their Indigenous homeless clients were beneficial to catering to the health and wellness of addiction, health and mental health services
- Our experience is that this type of harm reduction approach contributes to community safety

Supports to Residents



Many wrap-around supports will be provided for residents at 67 Adelaide St. E., including:

- ✓ program staff on-site 24/7
- ✓ Residents will have access to participate in programming throughout the day without any requirements to vacate the shelter at specific times
- ✓ all meals provided on site
- ✓ Recreational, social, and cultural engagement programming
- ✓ Access to harm reduction supports available on site
- ✓ COVID-19 public health measures
- ✓ Case managers

Rights and Responsibilities



- Shelter residents are equal residents of the city and have the same rights, freedoms, privacy and responsibilities as every other community member.
- Everyone has the right to a safe, and welcoming space to access shelter and support.
- There are conduct expectations and rules for all residents that must be followed when staying in shelter programs.
- Staff meet and communicate with residents regularly to remind them of rules, policies and concerns from a neighbour perspective.
- Na-Me-Res believes that everyone who walks through their doors should be treated like a relative. This philosophy is carried through in the way staff and residents engage with neighbours.



Community Engagement

Joe Mihevc

Community Engagement
Facilitator



Community Engagement During COVID-19



The City is committed to community engagement to ensure the success of the shelter in the community. We engage with communities after the site is secured in advance of a site opening. The goal of engagement is to support the community members in welcoming the shelter residents into the community successfully

More information on community engagement is available on the project website

Sign up to receive email bulletins and updates, including the meeting summary:

clc.67adelaide@gmail.com

Actions currently underway

- ✓ Community Engagement Facilitator
- ✓ Tracking of community concerns – action and follow up
- ✓ Stakeholder meetings, phone briefings, outreach
- ✓ **Information Session (Nov. 2)** – today
- ✓ Community Liaison Committee – to begin in 2024

Meeting Recording



Please be advised that this meeting is being recorded and your opinions, statements and voice will become part of a public record.

Participants are asked not to share any personal information about themselves and other people, such as name, address and contact information within the meeting. If you wish to discuss a private matter, please contact us at clc.67adelaide@gmail.com.

WebEx Basics: Laptop/Desktop



Raise your Hand: Submit a Verbal Question

- Press the icon to raise your hand.
- If selected, the Facilitator will say your name and unmute you.
- After your question is asked, the Facilitator will put you back on mute.
- Press the icon again to put down your hand.

Turn off panelists without video by clicking on 'layout' in the top right of your screen, and clicking on 'show speakers with video only'



Open the Participants and Q&A Panels

- Press to toggle between opening and closing Participants and Q&A Panels
- Opened
■ Closed

Ask: All Panelists

Select a participant in the ask menu first and type your question here. There is a 256 character limit.

Q & A Box: Submit a Typed Question

- Only staff will be able to see submitted questions.
- Ask questions to All Panelists.
- Your question will be redirected to a Panelist to answer verbally.

WebEx Basics: Phone



Dial : 416-915-6530
Access code : 177 216 7952

- People who have called in can ask questions verbally
- To raise your hand virtually, dial *3
- The Host will see a hand up beside the first three digits of your phone number, alerting us that you would like to ask a question.
- During the Q&A periods, the Host will unmute you and let you know that you can speak.
- After your question has been answered, please dial *3 to put down your hand

Question & Answer Period



- We will do our best to answer as many questions as possible rotating between the various methods of participation, phone, chat and advance emails.
- Our staff will continuously monitor and review the Q&A to ensure the most common issues are addressed in tonight's meeting.
- We will try to answer all your questions in the allotted time. For questions not answered, please reach out to clc.67adelaide@gmail.com.



Next Steps & More Information

- A public meeting summary will be posted on the website
- A recording of the event will be posted to the City's YouTube channel and shared on the project website
- Connect with Community Engagement Facilitator: clc.67adelaide@gmail.com
- Visit the Project Website: www.toronto.ca/ShelterExpansionSites

**Thank you for
participating
tonight!**

