






# Reporting an Outbreak?

Contact your Toronto Public Health Long-term Care and Retirement Homes Congregate Team (LRCT) Liaison



To report a new suspected or confirmed COVID-19, Respiratory and/or Enteric outbreak in a Long-Term Care or Retirement Home complete the [Initial Outbreak Notification e-Form](#).

<b>During Business Hours</b> (Mon-Fri, 9AM- 5PM)	<b>Weekends/ Statutory Holidays</b> (7 days a week 9AM- 5PM)	<b>After Hours</b> 5PM – 9AM (7 days a week)
 <b>Call and/or email your LRCT Liaison immediately.</b>	<b>Email</b>  <a href="mailto:LRCT@toronto.ca">LRCT@toronto.ca</a> inbox.	 <b>Call 311 (or 416 392 2489) and ask to speak to the Communicable Disease Manager.</b>

**Note:** To report an individual case of a **Disease of Public Health Significance** to TPH, please telephone and/or fax (fax #: 416 392 0047) in the [Communicable Disease Reporting Form](#) found here [www.toronto.ca/ReportACommunicableDisease](http://www.toronto.ca/ReportACommunicableDisease)

Your primary Public Health Liaison is: \_\_\_\_\_  
Name, Phone Number and/or Email







Your secondary/back-up Public Health Liaison is: \_\_\_\_\_  
Name, Phone Number and/or Email

## In need of IPAC Consultation or Educational Tools?

Contact your Hospital Hub Lead and/or TPH LRCT Liaison

Your Hospital Hub Lead contact is: \_\_\_\_\_  
Name, Phone Number and/or Email

### For other Public Health Related Inquiries

- **Outbreak Specimen Collection & Enteric Kit Ordering:**  <https://s.tphsurvey.chkmkt.com/lrctOBcourier>
- **General Immunization Inquiries & Cold Chain Program:**  Email [immunization@toronto.ca](mailto:immunization@toronto.ca)
  - To report a vaccine storage failure or for more cold chain incident information:  Call 416 338 2030
  - For more information:  [www.toronto.ca/VaccineStorage](http://www.toronto.ca/VaccineStorage)
- **COVID-19 Vaccine Order Inquiries – LTCH/RH:**  Email [LTCRVaccine@toronto.ca](mailto:LTCRVaccine@toronto.ca)
- **General Vaccination Orders:**  Call 416 327 0837 or  Email [OGPMSS.moh@ontario.ca](mailto:OGPMSS.moh@ontario.ca)

Other Toronto Public Health forms can be found at:  [www.toronto.ca/health/professionals](http://www.toronto.ca/health/professionals)