

March 11, 2022

Watermain Cleaning and Relining on Steeles Avenue East from Pharmacy Avenue to Firebrace Road

Expected Start Date: Spring 2022

Expected End Date: Fall 2022

**Timeline is subject to change. Future notice to be provided.*

The City of Toronto will be cleaning and structurally relining the watermain in your area in Spring 2022. During this process, the City will also replace the City-owned portion of any substandard water service pipes.

A map of the work area can be found on page 2 of this notice.

The water service is the underground pipe that brings water from the watermain to your water meter and is owned by you and the City. The part the City owns goes from the municipal watermain to your property line. The part you own goes from your property line to your water meter.

This project is part of the Council-approved Capital Works Program to renew Toronto's aging infrastructure, improve water distribution and reduce the risk of watermain breaks.

COVID-19 AND CONSTRUCTION WORK IN TORONTO

During construction, the contractor is responsible for the Health & Safety on site under the Ontario Occupational Health and Safety Act and the implementation of any COVID-19 mitigation practices that may be required. For more information on the City's response to COVID-19 please visit toronto.ca/covid-19.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in a house/building that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house/building is pregnant, there are children under six years old, or there is an infant drinking formula made from tap water.

Please note: Lead pipes were **not** used in apartment buildings or other multi-residential buildings with more than six units.

WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a construction notice approximately two to three weeks before work begins. The notice will include more information about the work, including exact details regarding the project's start and end dates.
- Work in the boulevard in front of homes and commercial properties is expected. This work includes removing and replacing a portion of driveways, municipal sidewalks and grassed boulevards, where necessary.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and or decorative objects before work starts.



Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement of your lead water service pipe. If you decide to replace the private portion of your water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. **PLEASE NOTE:** The City is not able to get involved in any contract for work to be done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at www.toronto.ca/leadpipes



Accessible Accommodation: Should you require accommodation (level entry, longer notice, etc.) please contact the Field Ambassador to discuss how the City can help meet your needs during construction.

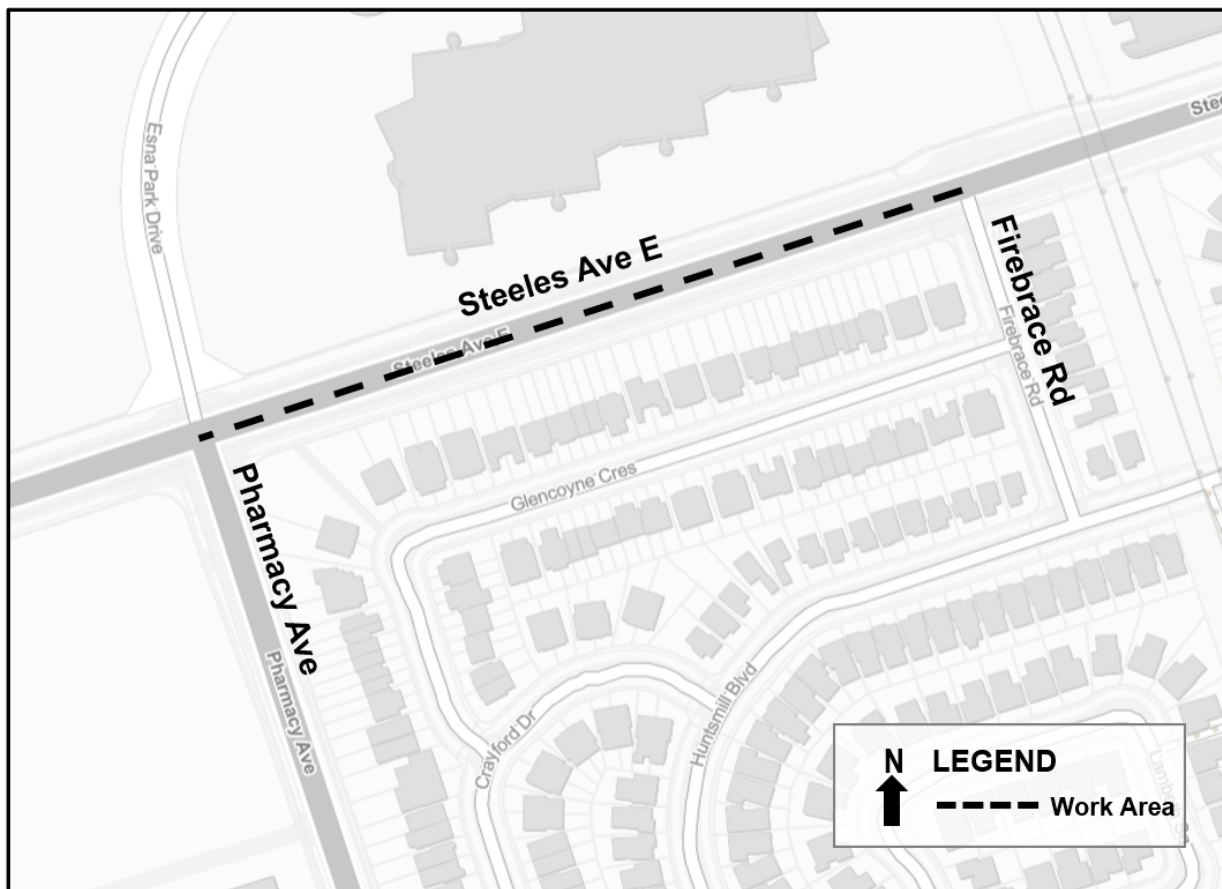
Harassment at City of Toronto construction sites is not tolerated. If you would like to make a complaint, please call 311.

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us.

Field Ambassador	416-508-3164, TorontoWMRehab@wsp.com (7 a.m. – 7 p.m., Monday – Friday, closed on weekends)
TTY Hearing Impaired Service	416-338-0889 (Seven days a week, 8 a.m. – 5 p.m., closed on holidays)
General and after-hours inquiries	3-1-1
Website	toronto.ca/ScarboroughAgincourt

MAP OF WORK AREA



Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.