

April 14, 2022

## Watermain Replacement and Road Resurfacing on Chartwell Road from Norseman Street to Castlebar Road

**Contract: 21ECS-TI-104LR**

**Start Date: March 1, 2022, End Date: July 5, 2022**

*\*Timeline is subject to change.*

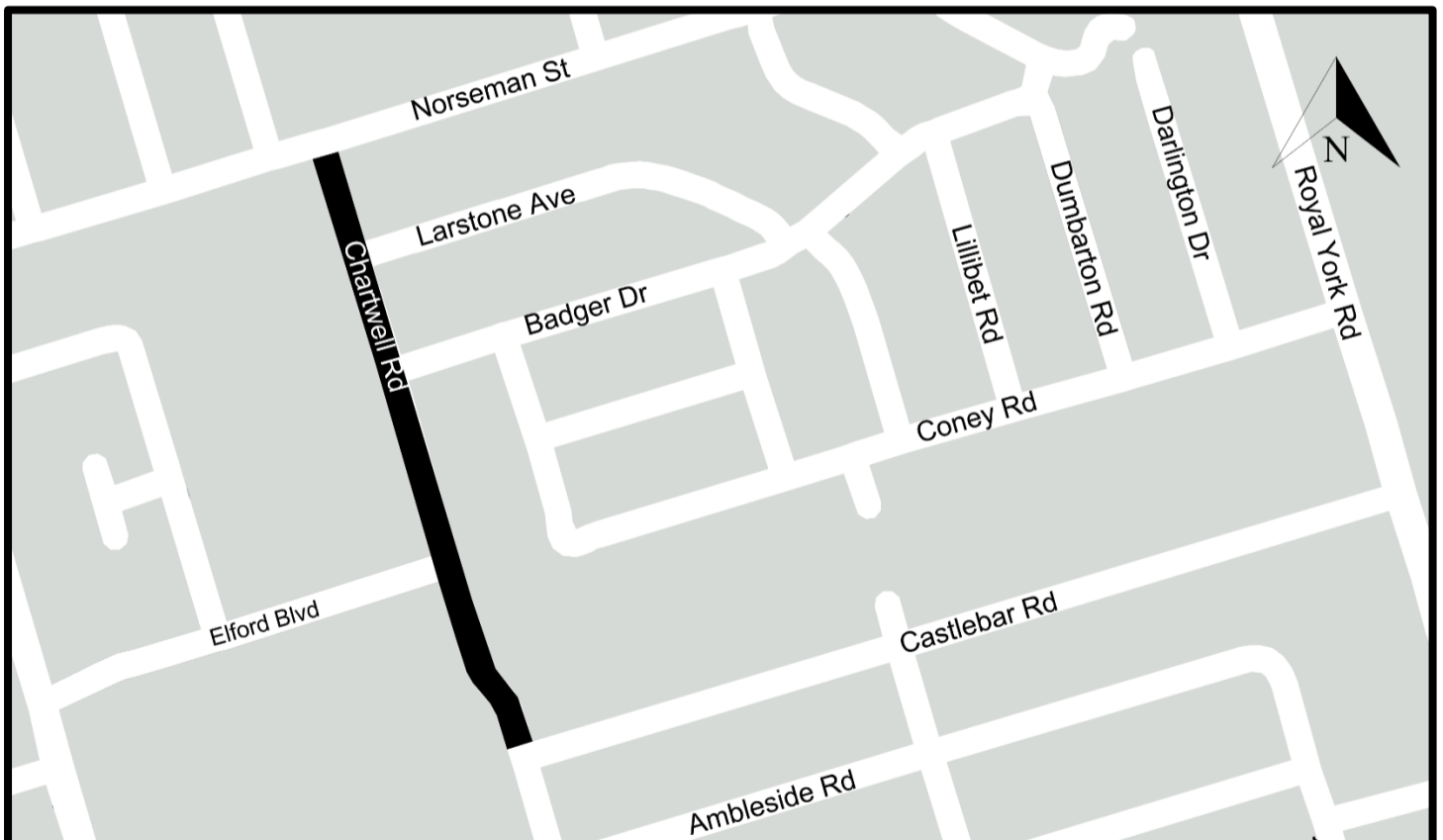
On March 1, 2022, the City of Toronto started Phase 1 of the planned work on Chartwell Road. This included the installation of a new watermain and the replacement of the city-owned portion of substandard water services on Chartwell Road from Norseman Street to Castlebar Road.

On April 18, 2022, Phase 2 of the planned work will commence. The existing ditches will be regraded, and existing culverts will be replaced as required. New curb and gutter will be installed on both sides of Chartwell Road from Norseman Street to Badger Drive. The City of Toronto will also resurface Chartwell Road from Norseman Street to Castlebar Road.

### IMPORTANT INFORMATION ABOUT COVID-19 AND CONSTRUCTION WORK IN TORONTO

During construction, the contractor is responsible for the Health & Safety on site under the Ontario Occupational Health and Safety Act and the implementation of any COVID-19 mitigation practices that may be required. For more information on the City's response to COVID-19 please visit [toronto.ca/covid-19](https://toronto.ca/covid-19).

### MAP OF WORK AREA










### WORK DETAILS








Phase 2: starting April 18, 2022 the City's contractor will:

- Dig up the road surface
- Regrade existing ditches
- Replace existing culverts
- Re-align maintenance holes and catch basins
- Reconstruct existing sidewalks
- Install curbs and gutters
- Repave the road surface and watermain trench

## WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- The City will not be responsible for damage to any privately owned items on City property.

	<p><b>Work Hours:</b> Work will take place from 7 a.m. to 7 p.m., Monday to Friday, with work after hours and on weekends as required.</p>
	<p><b>On-Site Communication:</b> There are times when contractors need to communicate with homeowners about what is happening on-site. This could be about driveway access, water shut offs, pre-construction inspections, and site restoration work (landscaping, installing pavers etc.). Contractor's staff will be identifiable by their high-visibility company branded clothing and will follow relevant COVID protocols. If you need to speak with staff on the construction site, please ask for the Site Inspector and follow public health directions for reducing the spread of COVID-19 during in-person communication.</p>
	<p><b>Important information for owners of sprinkler systems / heated driveways and private landscaping features.</b> Property owners should remove items located within City property limits (boulevard) to avoid damage.</p> <p>This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have a sprinkler system or heated driveway, please contact the <b>Field Ambassador</b> listed below.</p>
	<p><b>City Owned Trees:</b> The City makes every effort to protect and maintain trees during construction. Due to the nature of this project, the City may have to remove five (5) street trees from the City's boulevard. If this affects a tree near your property, you will receive a separate notice. Compensation will be provided to the City's Parks, Recreation &amp; Forestry Division for every tree proposed to be removed at a 3:1 ratio. The City's Parks, Recreation &amp; Forestry Division will use this compensation to plant trees and other naturalization planting including tree whips and shrubs in a location determined by them, in the future.</p>
	<p><b>Telephone and Internet Services:</b> This work may affect phone and internet cables for individual properties that aren't buried deep below the sidewalk. The contractor will coordinate with utility companies to minimize disruption. Residents who find their service has been disrupted should contact the <b>Field Ambassador</b> <u>and</u> notify their phone or internet service provider.</p>
	<p><b>Water Service Disruptions:</b> From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide notice at least 24-hours in advance. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advance notice, the City may have needed to use an <b>emergency water shut off</b> to complete work.</p>
	<p><b>Substandard Water Service Replacement:</b> Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace the private portion-of the water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. <b>PLEASE NOTE:</b> The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at <a href="http://www.toronto.ca/leadpipes">www.toronto.ca/leadpipes</a>.</p>

	<p><b>Road and Sidewalk Access:</b> In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the work zone. Temporary pedestrian walkways will be set up to bypass work areas where needed. Walkways will be a minimum of 1.8m wide.</p> <p>Access for emergency vehicles will be maintained at all times.</p> <p><b>Driveway Access:</b> The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p><b>Traffic Management:</b> Road users should expect delays and increased traffic on nearby main and side streets. Motorists are reminded that bicycles and cars will be sharing the lane. When driving, please be mindful of vulnerable road users.</p> <p>Local traffic restrictions expected and traffic control will be maintained with flag person. Yield to oncoming traffic sign will be used when machines/equipment are parked over night for water main operations.</p>
	<p><b>Parking:</b> This project will affect on-street parking. Parking in the active work zone is not permitted as space is needed for construction equipment and materials. If your parked vehicle affects construction work, it will be relocated with no charge to the owner. Please call 416-808-2222 for its location.</p>
	<p><b>Parking Violation Notices: <u>Please ensure you park in a legal parking spot at all times.</u></b> If parking enforcement is called to a street, officers must issue a yellow parking violation notice (ticket) to vehicles in violation of parking by-laws. If you receive a yellow notice during this construction work, please do one of the following within 15 days of the notice date in order to avoid additional fines or records being kept of non-payment:</p> <ol style="list-style-type: none"> <li>1. Pay the parking violation (follow instructions on the back of the notice) <b>or</b></li> <li>2. File a Parking Violation Dispute with the City online, by mail, or in person (follow instructions on the back of the notice). As part of the dispute process, you may include the construction notice and/or other documentation related to parking impacts resulting from construction.</li> </ol> <p>If you do not have a copy of the Construction Notice, please contact 311 to request a copy.</p> <p><b>Please note:</b> Violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e. in front of a fire hydrant or in No Parking zones).</p> <p>In an effort to reduce ticketing due to construction, please exercise patience with neighbours who are experiencing construction impacts and may need to temporarily park on your street.</p>
	<p><b>Accessible Accommodation:</b> The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the <b>Field Ambassador</b> listed below.</p>
	<p><b>Garbage and Recycling:</b> Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <b>Please ensure that you label your bins with your address.</b></p>
	<p><b>Water Flushing:</b> You will see water flushing or running in several areas along this project due to cleaning the new watermain. Before substandard water services are replaced and the new watermain is put into service, the new pipe must meet Toronto Water's servicing and quality standards. <b>Please DO NOT DRINK OR USE THE FLUSHING WATER, it is not potable.</b></p>



**Restoration:** The construction work area will be restored with sod, concrete and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October).

**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us.

<b>Contract</b>	<b>21ECS-TI-104LR</b>
<b>Field Ambassador</b>	Suresh Pillai, 647-968-8601, TorontoPM5@rvanderson.com
<b>TTY Hearing Impaired Service</b>	416-338-0889 (Daily 8 a.m. to 5 p.m., closed holidays)
<b>General inquiries</b>	311
<b>Website</b>	<a href="http://toronto.ca/etobicokelakeshore">toronto.ca/etobicokelakeshore</a>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.