

# HOMELESSNESS PREVENTION

## Funding Opportunity Information Session

March 23, 2022





# Welcome & Introductions

# Agenda

- Land Acknowledgement
- African Ancestral Acknowledgement
- Homelessness Prevention Funding Overview
  - Shelter Diversion
  - Eviction Prevention
- Application Support
- General Questions

# Land Acknowledgement

*We acknowledge the land we are meeting on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.*

# African Ancestral Acknowledgement

The City of Toronto acknowledges all Treaty peoples – including those who came here as settlers – as migrants either in this generation or in generations past – and those of us who came here involuntarily, particularly those brought to these lands as a result of the Trans-Atlantic Slave Trade and Slavery. We pay tribute to those ancestors of African origin and descent.





# Funding Overview

# Funding Objective

Facilitate housing options and supports for diverse communities through funding partnerships that:

- provide a range of opportunities for non-profit, community based organizations to provide a variety of housing supports and homelessness services to residents
- build and strengthen a responsive, housing-focused and people-centered homelessness service system, while shifting towards more sustainable, permanent and affordable housing solutions
- Specific prioritization of Indigenous and Black led projects and organizations

# Homelessness Supports

- The Housing TO 2020-2030 Action Plan's key objective is to reduce homelessness through a greater focus on prevention and diversion from homelessness
- Strategic Direction 3: Prevent Homelessness and Improve Pathways to Housing Stability
  - Ensure an effective and housing-focused emergency response to homelessness
  - Better connect people experiencing homelessness to housing and supports
  - Develop strategies and programs that meet the needs of specific populations





# Goals

Funded programs will aim to:

- Enhance service quality and impact through ongoing performance management
- Increase housing stability for people exiting homelessness or at risk of homelessness
- Work collaboratively with the City to ensure targets and key deliverables are met

# Funding and Term

- The funding available in the category is approximately \$2.3 Million annually
- The project term is 2.5 years (October 1, 2022 – March 31, 2025)
- All project proposals are received through the Toronto Grants Rebates and Incentives Portal (TGRIP)
- Materials and Instruction will be provided.
- TGRIP and Application Sessions will be held separately

# Proposal Content

- The outcomes and targets are clear and achievable
- The quality of the Work Plan, demonstrates an understanding of the service delivery requirements
- Financial stability and oversight
- Demonstrate experience in collective impact and building community partnerships
- Experience and Capacity to work with people with histories of homelessness
- Willingness to increase knowledge and skills through participation in training opportunities

# Assessment Process

- The Grant team is committed to ensuring that all proposals received are evaluated using a Housing First, Human Rights, Harm Reduction, People-Centred and Equity lens
- These principles are based on the Housing TO Action Plan, Homelessness Service Plan, Meeting in the Middle Engagement Strategy and Action Plan to Confront Anti-Black Racism
- Project Applications received will be ranked in the Toronto Grants, Rebates and Incentives Portal (TGRIP)
- Supplementary Evaluation Tools will be created for review panels in consultation with City Indigenous and CABR unit experts

# Timelines

Funding Launch Date	March 28, 2022
Virtual Information Session	March 23, 2022
Application Help Desk Information Sessions	April 14 <sup>th</sup> & 28 <sup>th</sup> 2022
Deadline for Written Questions from Agencies	May 4 <sup>th</sup> , 2022
<b>Funding Submission Deadline</b>	<b>May 24, 2022</b>
Decisions Sent to Agencies	July 2022
<b>Funding Term</b>	October 1, 2022- March 31, 2025

# Homelessness Prevention



# What is Homelessness Prevention?



# What is Eviction Prevention?

Eviction Prevention is an early intervention strategy aimed at preventing homelessness.

This involves working with tenanted individuals or families at risk of housing loss with stabilization support to **sustain** their tenancies.

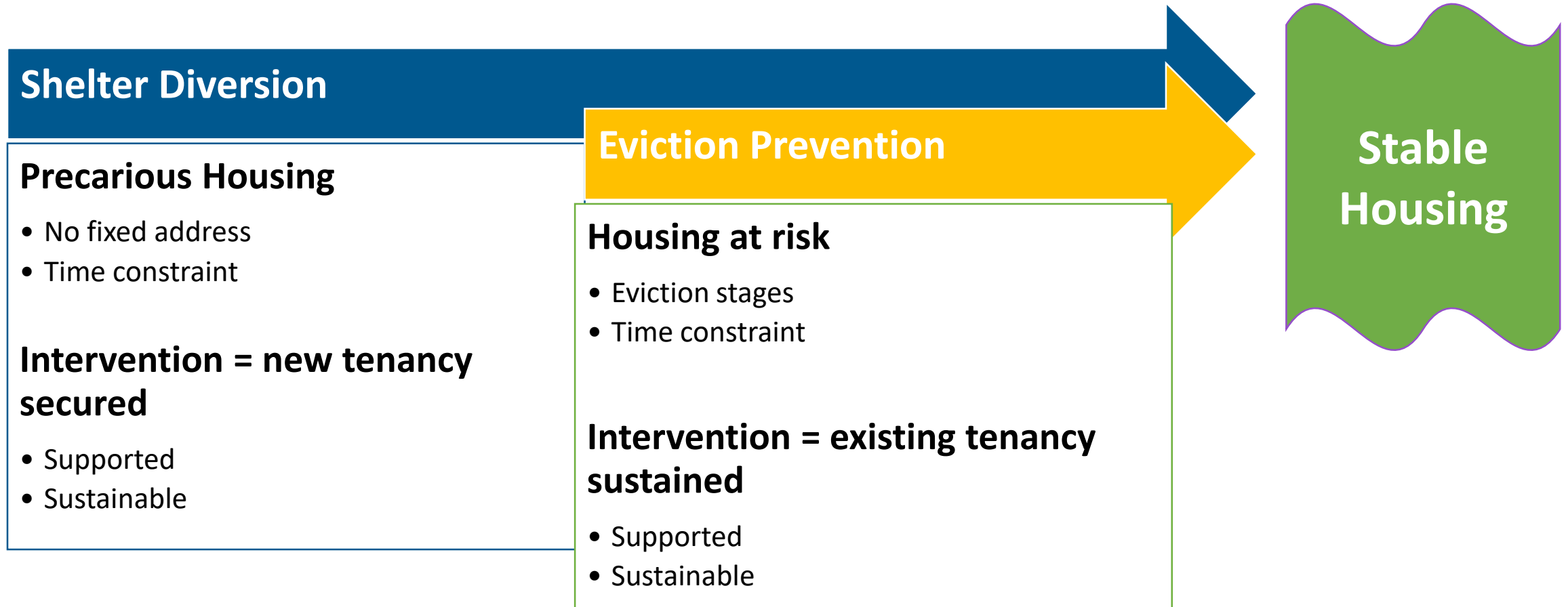


# What is Shelter Diversion?

Shelter Diversion is an early intervention strategy aimed at preventing homelessness.

This involves working with individuals or families to reduce their incidence of homelessness by assisting with rehousing and stabilization support **before** they enter the shelter system.

# The Stable Housing Continuum



# Who should apply?



# Who should apply?

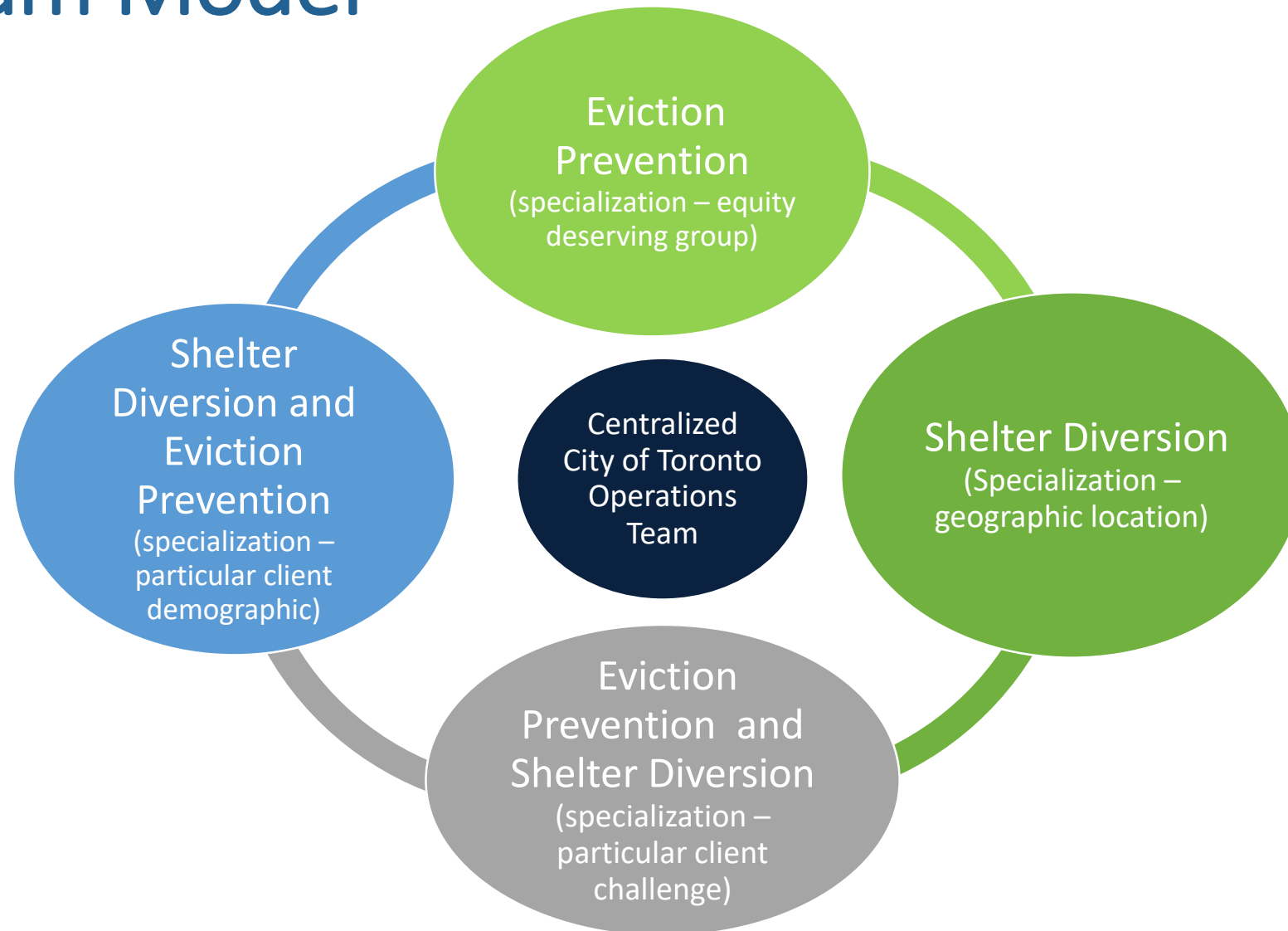
Agencies with existing skill sets, passion and complementary services.

May currently be delivering homelessness prevention supports.

Have a knowledge base in:

- housing access /search
- landlord relationships and retention
- legal support through eviction stages / prevention
- street outreach services for rehousing
- shelter operator with extend operations to include shelter diversion

# Program Model





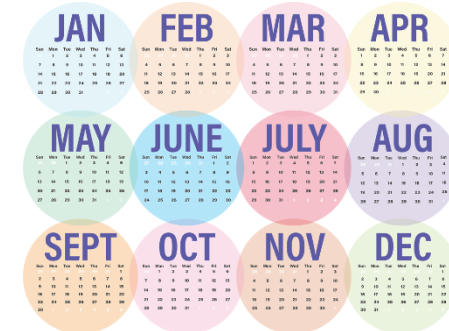
# Program Model

Service requests are received, assessed & managed centrally by the City of Toronto operations team.

Referrals to the contracted agency will align based urgency, location and specialization.

Agencies may decide to apply to one or both Homelessness Prevention funded projects.

# Service Delivery Requirements



# Service Delivery Requirements

- Support services must be available across Toronto. Specializations in specific neighbourhoods is an asset and should be included for consideration.
- Mobility and responsiveness are key aspects to service delivery (access to a vehicle is an asset).
- In person service delivery is an expectation.
- Service availability is expected to extend beyond the traditional 9am – 5pm and Monday to Friday model.
- Service delivery is expected to be available year round.



# Staffing Requirements

Supervisor – Minimum 1 person / full time hours	Case Worker – Minimum 3 persons / full time hours
Key Responsibilities ✓ Case load assignment and monitoring	Key Responsibilities ✓ Conducts intake assessments
✓ Support and Oversight of Case Management	✓ Develops case plans to achieve housing stability
✓ Reconciliation, Validation and Report Submission	✓ Case documentation and Data Entry
✓ Audit, Evaluation and Quality Assurance	✓ Client service, Capacity Building and Collaboration

# Caseload Ratios & Program Outcomes



# Tools & Resources Provided

Common Database

Onboarding &  
Training

Financial  
Resources to  
Secure & Sustain  
Tenancies

Supports to  
Sustain Tenancies

Community of  
Practice

# Tools & Resource Requirements



# Tools & Resource Requirements

## **Staff resources:**

- Mobile phones for staff communication
- Technical tools (eg. laptops/tablets) with data capability
- Travel expense (mileage/Presto Card) for staff


## **Resources for clients:**

- Travel expenses(Presto Cards/Tokens) for clients
- Grocery gift cards
- Petty cash float to cover miscellaneous costs



# Application Support

# TGRIP – <https://cot.smartsimple.ca>



## Login

Email

Password

Login

[Forgot Password?](#)

Learn more about our

[Privacy & Security policies](#)

New to the System?

Register Here

## Welcome to the City of Toronto

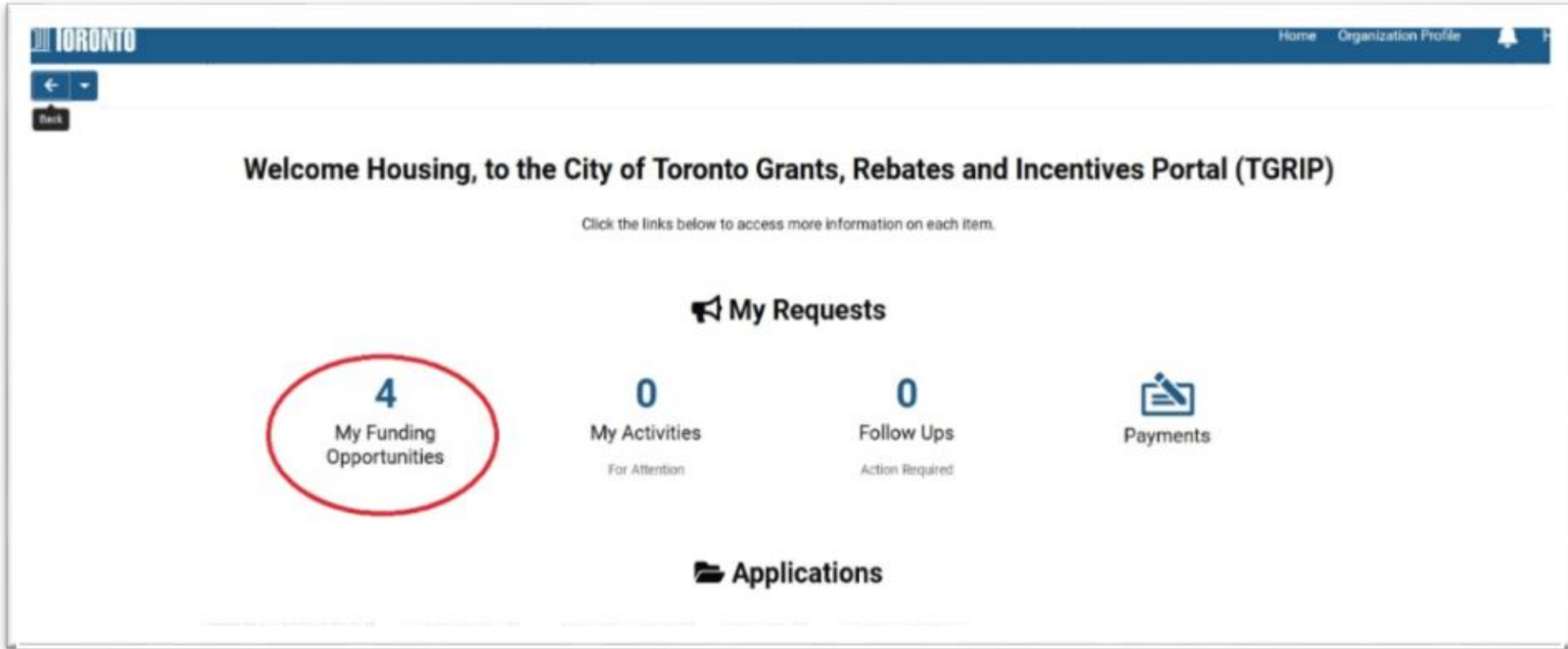
Welcome to the City of Toronto's Grants, Rebates and Incentives Portal.

Applying online is a three step process. You must:

1. Register
2. Activate your account
3. Fill out an application.

Please check individual funding and grant programs for eligibility criteria and application deadlines on the [City's Grants, Incentives & Rebates page](#).

# TGRIP – Launching a Funding Opportunity





# TGRIP – Funding Opportunities List View

Funding Opportunity Name	Division	Funding Cycle	Submission Deadline	View Guidelines
Homelessness Prevention (HASS 2022-2025)	Shelter, Support & Housing Administration (SSHA)	Oct 1, 2022 - Mar 31, 2025	Tuesday 24 May, 2022 at 11:59:00 PM	<a href="#">View Guidelines</a> <a href="#">Apply</a>
Housing Focused Client Supports (HASS 2022-2025)	Shelter, Support & Housing Administration (SSHA)	Oct 1, 2022 - Mar 31, 2025	Tuesday 24 May, 2022 at 11:59:00 PM	<a href="#">View Guidelines</a> <a href="#">Apply</a>
Street Outreach (HASS 2022-2025)	Shelter, Support & Housing Administration (SSHA)	Oct 1, 2022 - Mar 31, 2025	Tuesday 24 May, 2022 at 11:59:00 PM	<a href="#">View Guidelines</a> <a href="#">Apply</a>

# TGRIP – Eligibility Checklist

## ▼ Eligibility Checklist

The following eligibility requirements must be satisfied in order to apply for this funding opportunity:



- a. the organization shall be 1) located within the boundaries of the City of Toronto, or 2) an urban off-reserve Indigenous-led organization located in the City of Toronto who may also provide culturally-based programming outside the boundaries of the City of Toronto;
- b. the services funded through the grant shall take place within the boundaries of the City of Toronto, with the exception of services being delivered by urban off-reserve Indigenous-led organizations, that yield direct benefits for the urban Indigenous communities of Toronto;
- c. the organization shall provide information which demonstrates that it does not, in the absence of the grant, have the financial resources necessary to undertake the activity for which the grant is requested;
- d. the organization shall have legal not-for-profit or charitable status or be an urban off-reserve Indigenous-led organization;
- e. the organization shall not be or have been indebted to the City or be in default of the terms and conditions of any agreement (including any previous grant agreement) with any division, agency, board or commission of the City of Toronto under the discretion of the Division Head;


☐ I declare that our organization meets all of the above criteria.

 Save Draft

 Begin Application

# TGRIP – Returning to an Application

Home Organization Profile  H



## Welcome Housing, to the City of Toronto Grants, Rebates and Incentives Portal (TGRIP)


Click the links below to access more information on each item.

### My Requests

**3**  
My Funding Opportunities



**0**  
My Activities  
For Attention

**0**  
Follow Ups  
Action Required

  
Payments

### Applications

**ATTENTION REQUIRED (7)** UNDER REVIEW (0) APPROVED/ACTIVE (0) DECLINED (0) CLOSED/HISTORICAL

#	Application ID	Application Type	Funding Opportunity	Project Name	Application Primary Contact	Submission Deadline (mm/dd/yyyy)	Status
1	 00004386	Housing Access and Support Services	Housing with Supports (HASS 2022-2025)		Housing Worker	12/15/2021 11:59 PM	Draft
2	 00002766	Housing Access and Support Services	Housing with Supports (HASS 2022-2025)		Housing Worker	12/15/2021 11:59 PM	Draft

# Support and Resources

- Application Guide – Homelessness Prevention
  - Appendix A: Program Model – Homelessness Prevention
  - Appendix B: Budget & Work Plan – Homelessness Prevention
  - Appendix C: Work Plan definitions
- Help Desk Information Sessions – April 14 & 28
- Please check the website for updates

[Housing Support & Homelessness Grants – City of Toronto](#)

- For questions, contact [HSS@toronto.ca](mailto:HSS@toronto.ca)

Questions?

[HSS@toronto.ca](mailto:HSS@toronto.ca)