

August 4 2022: Important Messages Regarding COVID-19 Vaccine Supply and Deliveries

Hello Health Care Partners,

Please read the following important messages regarding COVID-19 vaccine supply and deliveries.

1. Adult Moderna COVID-19 vaccine vials with expiration dates labelled as August 2022 have been extended until October 2022.

Action: Disregard the expiry date written on these vials. The extended expiry date for you to follow will be noted on the order packing slip(s) which are provided with your deliveries.

2. Pfizer-BioNTech COVID-19 vaccine vials with purple caps and label borders with expiration dates between August 2021 – March 2022 may be used for 6 months beyond the printed date, and those with expiration dates between June 2022 – August 2022 may be used for 3 months beyond the printed date.

Action: Disregard the expiry date written on these vials. The extended expiry date for you to follow will be noted on the order packing slip(s) which are provided with your deliveries.

3. Avoid order rejections by not altering any information from the drop-down menu when placing an order on www.COVIDVaccineOrder.ca. Despite the system allowing you to enter new information, if you alter anything from your pre-existing site's drop-down menu, your order will be rejected.

Action: If you need to alter/update any of the information already written on the drop down menu for your site, please contact TPH.

4. Refusal of your vaccine order(s) at delivery result in non-reusable wastage.

Action: If you have non-cold chain related concerns with your vaccine order, please accept the delivery and then contact TPH for assistance.

Please let us know if you have any questions.

Thank you,

COVID-19 Vaccine Allocation/Distribution Team
COVIDVaccineOrder@toronto.ca



For program inquiries, contact Toronto Public Health at:

- COVIDVaccineOrder@toronto.ca

For questions about orders and deliveries, contact Accuristix at:

- csrtorontopublichealth@accuristix.com
- 1-866-712-7250