# **Community Benefits Advisory Group** Ad Hoc Working Group 2 – Meeting #3 June 21<sup>st</sup>, 2022





### Agenda

ltem	Lead	Time
1. Welcome - land and ancestral acknowledgements	Working group chair	5 mins
2. Introductions	Reinaldo James	5 mins
3. Theory of Change Presentation	Biljana Zuvela	20 mins
4. Collaboration survey results	Reinaldo James	25 mins
5. Update - construction sector information sessions	Colleen Dignam	15 mins
6. Update - Labour Forecasting Template and Next Steps	Colleen Dignam/Reinaldo James	15 mins
7. Breakout Discussions	All	25 mins
8. Summary of Breakout Discussion	All	10 mins
9. Next Steps	Reinaldo James	5 mins

### **Introductions & check-in** Which Doug Ford are you today?



### **CB WFD Theory of Change**



What is the challenging situation in the city that CB WFD is trying to address?



What is that CB WFD is doing to address the problem and bring about the desired change?

Result

What is the desired change that CB WFD is expected to bring about?





	The world of work is rapidly changing creating unique challenges for people facing systemic barriers to employment and increasing their risk of living in poverty				
Situation	Job seekers: Many people from Indigenous, Black and equity-deserving communities including women, persons with low income, immigrants, refugees, 2SLGBTQ, persons with disabilities, racialized communities, and vulnerable youth face unique systemic barriers (e.g., racism, discrimination) on their journey to employment, including education, training and their success in getting and retaining employment.	<b>Employers:</b> There is a mismatch of supply and demand in the current labour market and employers in many sectors are struggling to find needed talent and diversify their workplace. Employers, both unionized and non-unionized, are facing growing pressures in terms of an aging workforce, declining workforce participation rate and increasing demands for participating in CB initiatives and contributing to diversity, inclusion and equity through social and local hiring.	collaboration, the current employment system continues to be uncoordinated. Employment services are delivered through multiple Employment Ontario (EO) service providers, colleges, community agencies, training delivery agents and social assistance administrators. Too often they do not meet		
CB WFD as City's response to this situation					
WFD activities					
Results: Priority outcomes as building blocks to contribute to a long- term impact					
Long- term impact	Improved economic and social conditions for people facing sys	stemic barriers to employment and reduced risk of living in poverty: secu well being	red employment in well-paid and quality jobs & improved economic-		

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CB WFD as City's response to this situation	MFD City's sonse this ation WFD City's Maximize the use of City of Toronto levers such as procurement, financial incentives, real estate transactions to inco agreements and provide employment opportunities to residents who have been historic • Professional, Administrative and Technological (PAT) Hirit Job Seekers, Employers, Employment System	ally excluded from these opportunities.
WFD activities		n tM eo rd me el d i a r
Results: Priority outcomes as building blocks to contribute to a long- term impact	ority omes as lding ks to ribute long- erm pact	У
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	The world of work is rapidly changing creating unique challenges for people facing systemic barriers to employment and increasing their risk of living in poverty.			
Situation	communities including women, persons with low income, immigrants, refugees, 2SLGBTQ, persons with disabilities, racialized communities, and vulnerable youth face unique systemic barriers (e.g., racism, discrimination) on their iourney to employment including education, training and	<b>Employment System:</b> While there have been some promising practices and collaboration, the current employment system continues to be uncoordinated. Employment services are delivered through multiple Employment Ontario (EO) service providers, colleges, community agencies, training delivery agents and social assistance administrators. Too often they do not meet the needs of job seekers or connect well with employers' hiring		
CB WFD as City's response to this situation	Maximize the use of City of Toronto levers such as procurement, financial incentives, real estate transactions to incorporate workforce development requirements into the contractual agreements and provide employment opportunities to residents who have been historically excluded from these opportunities.         • Construction Hiring       • Professional, Administrative and Technological (PAT) Hiring       • Place-based Workforce Integrator         C       a       Activities for job seekers: WF intermediary & service/training providers       • Activities for employers: City, WF       • Activities for driving systemic changes:			
WFD activities	g       Setting foundations & career exploration       Career establishment       Career retention       intermediary & strategic partners Employer engagement       City of Toronto and key stakeholders in the employment ecosystem         t       e       Assessment of interests and needs       • Job search training & coaching       • Post-employment & strategic partners in developing WFD       • City of Toronto convenes & collaborates across multiple sectors         a       m       • Job matching       • up matching       • Post-employment for       • Collaborate with the City and its strategic partners in developing WFD       • City of Toronto convenes & collaborates	n t M e o r d m e e I d i a r		
	Wrap-around support: case management, social, health, wellness and ad-hoc support Demand-driven approach and multi-sectorial solutions	у		
Results: Priority outcomes as building blocks to contribute to a long- term impact	Contractual Agreements			
Long- term impact	Improved economic and social conditions for people facing systemic barriers to employment and reduced risk of living in poverty: secured employment in well-paid and quality jobs & improved econ- well being	omic-		

		The world of	work is rapidly changing creat			nent and increasing their risk of living in poverty.
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CB WFD as City's response to this situation	C a	Construction	agreements and provide	procurement, financial incentives, e employment opportunities to re • Professional, Administrativ	real estate transactions to incorporate w sidents who have been historically exclu e and Technological (PAT) Hiring	Place-based Workforce Integrator
WFD activities	n <sup>g</sup> Setting foundat	Setting foundation career exploration	ns & Career establish		intermediary & strategic partn Employer engagement	
		coaching - basic - Job matching - Job matching - Union members and registration - Work-based lea & work place experience	& job retention support for ship employees and employers	<ul> <li>Collaborate with the City and its strategic partners in developing V plans</li> <li>Assessment of good quality job opportunities (forecasting)</li> <li>Active communication and report meet requirements</li> <li>Recruitment activities &amp; events</li> <li>Hiring job ready candidates &amp; supporting them retain their jobs</li> </ul>	<ul> <li>VFD</li> <li>City of Toronto convenes &amp; collaborates across multiple sectors</li> <li>Capacity building: Externally (employment service providers, employers, unions, etc.) &amp; internally (City's divisions)</li> <li>Develop resources and tools for WFD d implementation, monitoring &amp; evaluation</li> <li>Test new models, generate and share new knowledge to support solutions that meet the needs of job seekers and employers</li> </ul>	
		Wrap-around support:		th, wellness and ad-hoc support		approach and multi-sectorial solutions
Results: Priority outcomes as building blocks to contribute to a long- term impact		Educated	Job seekers Empowered	Employed	and Social Conditions Employers Greater capacity to meet contra	ctual requirements Employment System
	industry recogn credentials and certificates	chnical skills and dustry recognized edentials and ertificates pproved soft skills and	<ul> <li>Reduced barriers</li> <li>Social &amp; finance support needs are being met</li> <li>Expended work-related networks</li> <li>Gained relevant workforce experience</li> </ul>	<ul> <li>Gained employment</li> <li>Signed on as an apprentice</li> <li>Registered with a Union</li> <li>Satisfied with the job</li> <li>Have opportunities for advancement</li> </ul>	<ul> <li>with the City</li> <li>Improved access to a skilled, av diverse talent pool</li> <li>Improved understand of their rol and retention of job seekers</li> <li>Better prepared to hire and suppressive barriers to employment</li> </ul>	<ul> <li>and collaborative solutions undertaken</li> <li>Better shared understanding of job seeker and employer needs</li> <li>Better coordinated and easier to navigate employment system for job</li> </ul>
Long-	Luce un un		Leonditions for neonle facing ov			red employment in well neid and quality jobs & improved economic

term impact

Improved economic and social conditions for people facing systemic barriers to employment and reduced risk of living in poverty: secured employment in well-paid and quality jobs & improved economic-

well being

# Collaboration Survey Results for Working Group 2





# Collaboration Survey Results: What requires our immediate attention?

**WebEx Poll:** Which of the 10 factors on the lower end of the scale require our immediate attention? Please select one factor that you feel should be a priority to focus on for WG 2.

Open and frequent communication Appropriate pace of development Concrete, attainable goals and objectives Development of clear roles and guidelines



Please recommend one solution that we should implement to address this priority factor for our group at this time.



### Construction Sector Pathway Information Sessions

#### Interested in a career in the construction sector?

Register for any virtual session below and you will receive an invite with WebEx details to log-in to the event. Sessions will include information on the construction sector, and an overview of available training and employment opportunities.

April 27th, 2022       10 - 11:30 a.m.         Register       The Carpenter's Union         May 17th, 2022       10 - 11:30 a.m.         Register       International Union of Painters and Allied Trades         June 2nd, 2022       10 - 11:30 a.m.         Register       LiUNA 183         June 15th, 2022       10 - 11:30 a.m.         Register       Non 11:30 a.m.	
May 17 <sup>th</sup> , 2022         10 - 11:30 a.m.           Register         International Union of Painters and Allied Trades           June 2 <sup>nd</sup> , 2022         10 - 11:30 a.m.           LiUNA 183         June 15 <sup>th</sup> , 2022         10 - 11:30 a.m.	
June 2 <sup>nd</sup> , 2022         10 - 11:30 a.m.           Register         LiUNA 183           June 15 <sup>th</sup> , 2022         10 - 11:30 a.m.	
LiUNA 183           June 15 <sup>th</sup> , 2022         10 - 11:30 a.m.	-
June 15 <sup>th</sup> , 2022 10 - 11:30 a.m.	
Sheet Metal Local 30	-
July 14 <sup>th</sup> , 2022   10 - 11:30 a.m. <u>Register</u>	
If you have any questions, email constructionsectorpathway@toront	<u>to.ca</u>
TORONTO 🔕 🍪 🕥 Liuna!	



Overview of Construction Sector Pathway Information Sessions

4 information sessions held

71 clients attended

Question 1: What processes could be put in place to ensure continued communication between unions and community partners?

Question 2: What do you see collectively as the benefits of strong communication between unions and community partners?

### **Update - Labour Forecasting Template and Next Steps**





## **Community Benefits and Local Hiring**

Community partners have expressed local hiring as a priority for community benefit initiatives.

For unionized employers that are awarded work on community benefits projects, the ability to hire local residents is an opportunity to connect existing union members that live in local areas surrounding community benefit projects

Determine the critical information needed to develop common approaches to collecting and tracking geographic aggregate data on unionized construction workers.





# **Breakout Group Discussion Questions**

- 1. How could identifying Local union members be beneficial to community benefit initiatives that require local residents to be engaged for employment?
- 2. From the perspective of your organization, what are the benefits to conducting an analysis to identify trades within unions that are experiencing a shortage and trades that are "in demand"?



# **Next Meeting**

### Working Group 2 Roadmap 2022-2023

Labour Forecast Template

Tracking Data on Equity Indicators



# Thank you!

