

September 15, 2022

## Watermain Cleaning and Relining on St Clair Ave E OVERNIGHT WORK

**Contract: 22TW-CTS-04CWD**  
**Start Date: September 18, 2022.**  
**End Date: November 15, 2022.**

*\*Timeline is subject to change.*

The City of Toronto started cleaning and structurally relining the watermain in your area (map of work area is on page 3).

On September 18, 2022 overnight work will begin in the area. This overnight work is required to complete the project on schedule, reduce impacts to traffic and minimize water service disruptions to the large number of commercial/residential properties.

**Important information:** There will be water shut-offs associated with this work. These planned water disruptions can typically last four to six hours. The contractor will provide notice at least 24 hours in advance for all planned shut-offs specific to your property. This notice will include the date, time and duration of water disruption that you can expect on your property.

All efforts will be made to minimize the impact of the water disruption on your property. Please see the Water Service Disruptions section on page 2 of this notice for more information.

This project is part of the Council-approved Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk of watermain breaks.

### COVID-19 AND CONSTRUCTION WORK IN TORONTO

During construction, the contractor is responsible for the Health & Safety on site under the Ontario Occupational Health and Safety Act and the implementation of any COVID-19 mitigation practices that may be required. For more information on the City's response to COVID-19 please visit [toronto.ca/covid-19](https://toronto.ca/covid-19)

### WORK DETAILS

In the first few weeks, the City's contractor will move equipment on-site and prepare the work area before construction begins. Construction crews will then:

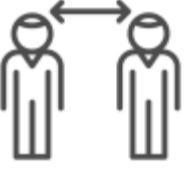







- excavate pits in the road to access the watermain;
- install a temporary water supply system and attach your house/building to the supply;
- clean and structurally re-line the existing watermain;
- replace any City-owned water service pipes that do not meet City standards (from the watermain to the private property line); and
- remove the temporary water supply and restore all work areas with asphalt, concrete or grass.



### WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and/or decorative objects. If you have a sprinkler system within the boulevard, please contact the Field Ambassador (see contact information at the bottom of this notice).
- The City will not be responsible for damage to any privately-owned items on City property.



**Work Hours:** Work will take place from 7 p.m. to 6:30 a.m. on September 18, 2022 to November 15, 2022.

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|    | <p><b>Physical Distancing:</b> There are times when contractors may need to communicate with property owners about what is happening on-site. This could be about driveway access, water shut-offs, exterior pre-construction inspections or site restoration work. Contractor's staff are identifiable by their high-visibility clothing. If the contractor needs to speak with you, they will knock on your door and/or ring the doorbell then step away to keep the required two-metre (six feet) distance. The contractor will be wearing a mask. Please practice physical distancing with all workers on-site and wear a mask if you need to speak with someone so everyone remains safe. If you have questions, please contact the Field Ambassador.</p> |
|    | <p><b>Access to Your House/Building:</b> The City-hired contractor may need access to your house/building to complete a pre-construction survey and install shut off valves. The contractor will deliver a pre-construction survey request to schedule a time to complete the survey.</p> <p>The contractor will not show up asking for entry without prior notice. If you have questions or concerns regarding the identity of the contractor or contractor worker, please contact the Field Ambassador.</p>  |
|   | <p><b>Customers in Industrial, Commercial, Institutional and Multi-Residential Buildings:</b> There will be short-term water service disruptions for the connection and disconnection of the temporary water supply. In all cases, the City's contractor will discuss this matter with the property manager and/or superintendent in advance. The temporary water disruption will be coordinated at a time that best suits the needs of the property (for example, overnight to minimize impacts) and a notice will be provided 24 hours in advance.</p>   |
|  | <p><b>Water Service Disruptions:</b> From time-to-time, the water supply to your property will need to be shut off to complete construction. The contractor will provide at least 24-hour advance notice for all planned shut-offs. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures.</p> <p>Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. If you did not receive advance notice and your water was turned off, an <b>emergency water shut-off</b> may have been necessary to complete the work.</p>   |
|  | <p><b>Restoration:</b> The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October). Permanent restoration of the curb and sidewalk will take place within 18 to 24 months.</p>   |
|  | <p><b>Road and Sidewalk Access:</b> In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the work zone. Access for emergency vehicles will be maintained at all times.</p> <p><b>Driveway Access:</b> The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>  |
|  | <p><b>Traffic Management:</b> Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p>   |
|  | <p><b>Accessible Accommodation:</b> The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the <b>Field Ambassador</b> listed below.</p>   |

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|  | <p><b>Parking:</b> Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at <b>416-808-2222</b>.</p> <p>In the event you receive a parking violation notice for on-street parking during this period of construction, you may choose to dispute your ticket following the process listed on the reverse side of the parking infraction notice. Violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e. in front of a fire hydrant or in a no parking zone). <b>You may use this notice as part of your defence for parking consideration during construction; however, the Project Manager/Field Ambassador does not have the authority to cancel any parking tickets.</b></p> |
|  | <p><b>Garbage and Recycling:</b> Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <b>Please ensure that you label your bins with your address.</b></p>  |

**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us and quote **22TW-CTS-04CWD**.

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| <p><b>Field Ambassador</b></p>             | <p>647-923-3430<br/> <a href="mailto:toronto.watermainrehab2@wsp.com">toronto.watermainrehab2@wsp.com</a><br/>         (7 a.m. to 7 p.m., Monday to Friday, closed weekends)</p> |
| <p><b>TTY Hearing Impaired Service</b></p> | <p>416-338-0889<br/>         (7 days a week, 8 a.m. to 5 p.m., closed holidays)</p>  |
| <p><b>General inquiries</b></p>            | <p>3-1-1</p>   |
| <p><b>Website</b></p>                      | <p><a href="http://toronto.ca/ScarboroughSouthwest">toronto.ca/ScarboroughSouthwest</a></p>  |

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.

**MAP OF WORK AREA**

