

# ONLINE/TELEPHONE COMMUNITY REPORT BACK SESSION 2035 KENNEDY ROAD

October 6, 2022  
6:00pm to 7:30pm

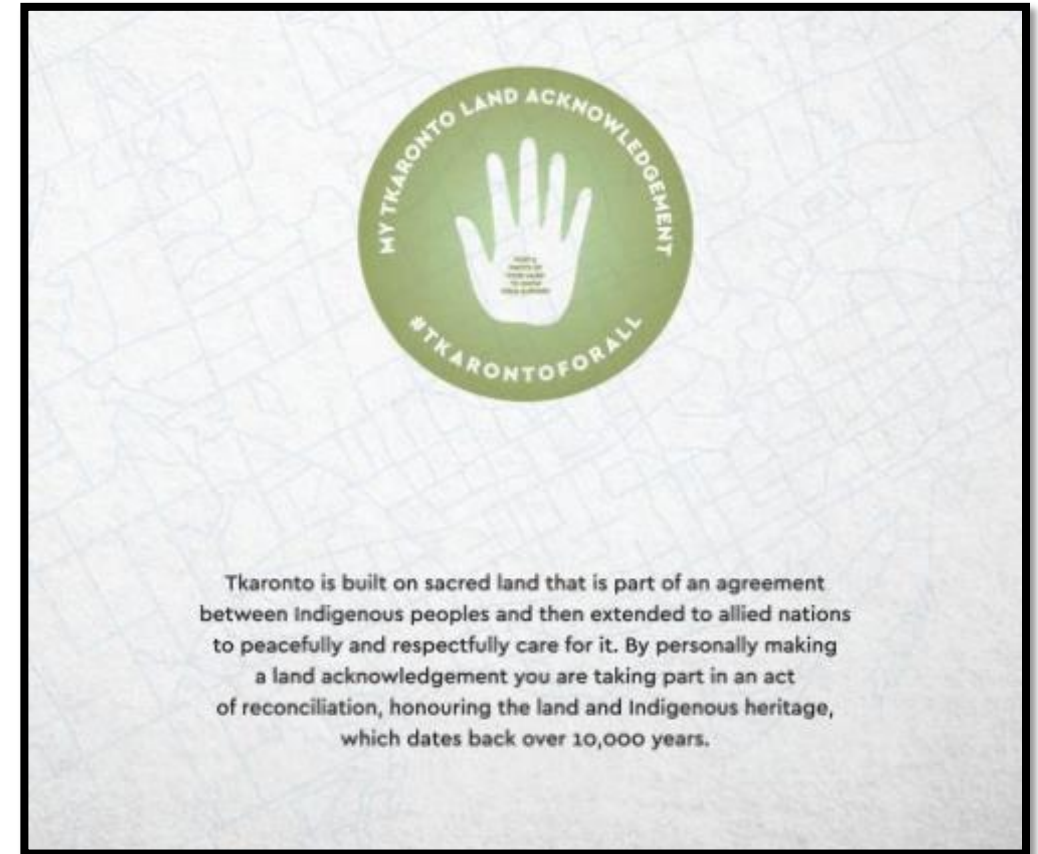


# Land Acknowledgement



We acknowledge the land we are on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples.

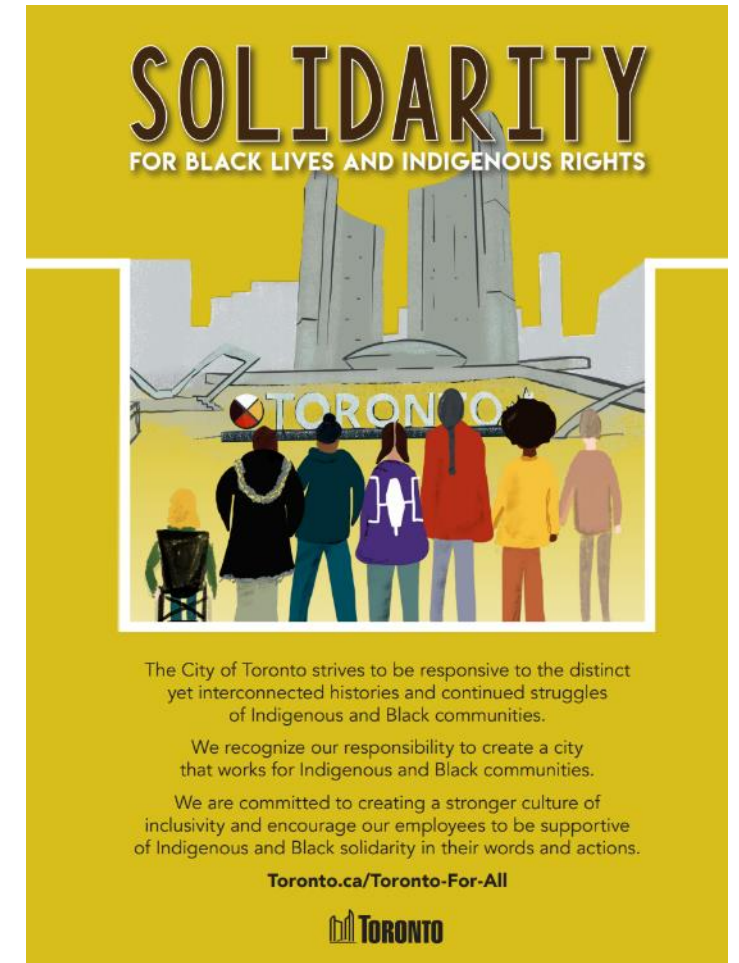
We also acknowledge that Toronto is covered by Treaty 13 signed with the Mississaugas of the Credit and the Williams Treaty signed with multiple Mississaugas and Chippewa bands.



# African Ancestral Acknowledgement



Though I am not a person of African descent, I am committed to continually acting in support of and in solidarity with Black communities seeking freedom and reparative justice in light of the history and ongoing legacy of slavery that continues to impact Black communities in Canada. As part of this commitment, I would also like to acknowledge that not all people came to these lands as migrants and settlers. Specifically, I wish to acknowledge those of us who came here involuntarily, particularly those brought to these lands as a result of the Trans-Atlantic Slave Trade and Slavery. In support of the City of Toronto's ongoing efforts to confront anti-Black racism, I pay tribute to those ancestors of African origin and descent.



# Connecting via phone



Dial: 647-484-1598  
Access Code: 2464 136 5681



If you cannot hear or understand what is being said, please dial or to connect to the session by telephone.

Questions can be asked or entered into the chat during the Q&A portion of the presentation.

Dial: 647-484-1598  
Access Code: 2464 136 5681

# Meeting Recording



Please be advised that this meeting is being recorded and your opinions, statements and voice will become part of a public record.

Participants are asked not to share any personal information about themselves and other people, such as name, address and contact information within the meeting. If you wish to discuss a private matter, please contact us at [2035kennedyroad@gmail.com](mailto:2035kennedyroad@gmail.com)

# WebEx and Accessibility



- **If you require an accessibility-related accommodation, adaptive technologies on your phone often work best.**
- Panelists will describe content on the slides during the presentation.
- The video recording of this meeting will be close captioned when it is posted on the project website.
- Familiarize yourself with the WebEx platform and your phone or computer. Knowing how to raise/un-raise your hand to ask a question, and how to type questions into the Q & A box helps make the meeting smoother, and we will review how to do this together before starting the Q & A.

# Online Meeting Code of Conduct



- Be brief and limit yourself to one question or comment at a time.
- Be a good listener and share the space with your neighbours. There will be other opportunities to engage and offer feedback and insight.
- Be patient. We will do our best to resolve technical issues if they occur.
- Be respectful. The City of Toronto is an inclusive public organization. Racist or other forms of prejudicial, derogatory, or discriminatory comments and questions, including name calling, will not be tolerated.
- After the presentation participants can ask questions and make comments.

# Presenters

**Maria Crawford and Violetta Ilkiw**, Community Engagement Facilitators

**Sahal Ahmed**, Manager, Planning & Engagement, Shelter, Support, Housing and Administration (SSHA), City of Toronto

**Scott McDonald**, Manager of Hotel Programs, Homes First Society



# PURPOSE & AGENDA FOR TODAY'S PRESENTATION



## Purpose

- Provide an update on **2035 Kennedy Road** including services and supports currently at the site and ongoing community engagement activities
- Respond to **questions, concerns and offers of support** from the community.
- Contribute to the **success of the shelter** in the community and next steps

## Agenda Items

1. Opening Remarks
2. Background & Overview of Community Engagement
3. Report Back - What we heard
4. Homes First Update
5. Q&A
6. Closing and Wrap Up

# Opening Remarks

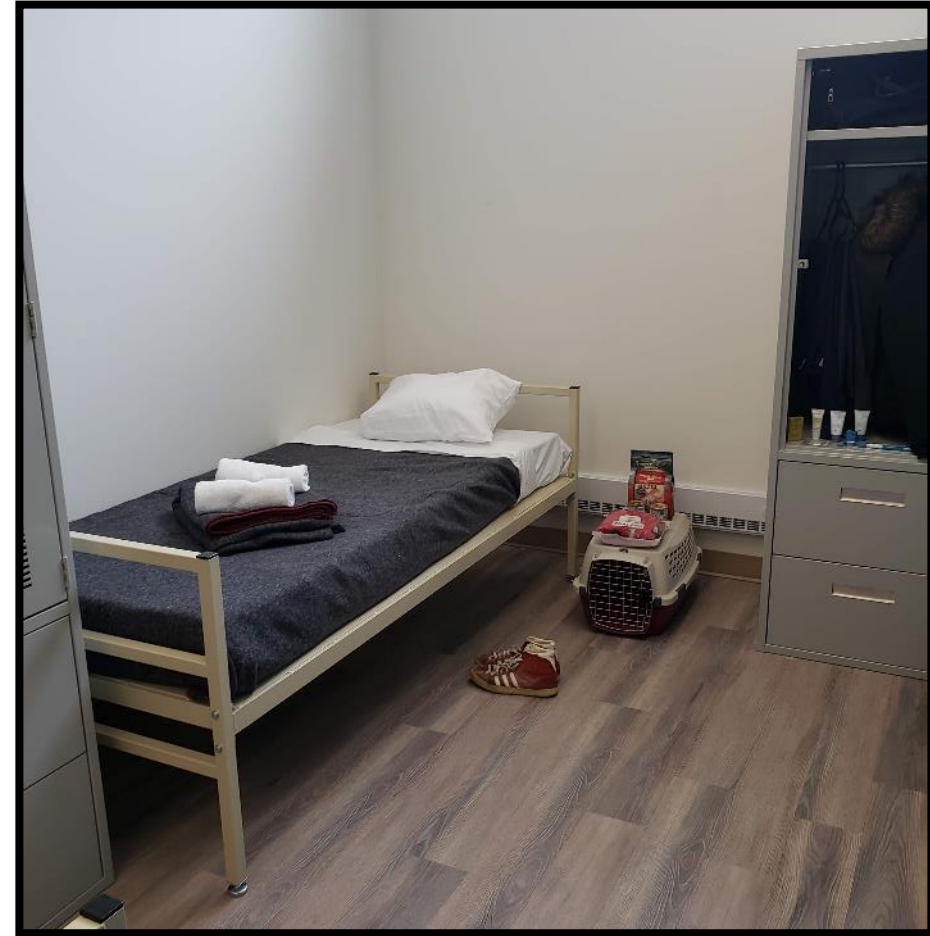
**Suhal Ahmed**, Manager, Planning & Engagement,  
Shelter, Support, Housing and Administration (SSHA),  
City of Toronto



# Context of Homelessness in Toronto



- Based on the 2021 Street Needs Assessment, it is estimated that there were 7,347 people experiencing homelessness in Toronto on April 21, 2021.
- More recent data shows 9,724 people used the shelter system in the last 3 month period
- Challenges in the shelter system have been compounded by the opioid crisis, the COVID-19 pandemic and limited affordable housing.
- In May 2022, there were 25 temporary shelter sites operating, providing safe shelters to approximately 3,200 people experiencing homelessness (40% of the total shelter system capacity)
- Shelter, Support and Housing Administration is developing a phased transition and relocation plan for temporary sites



# Criteria for Selecting a Shelter Location



Shelters are one of many municipal services that the City provides. Like daycares, libraries and community centres, it is important that shelters are available in neighbourhoods across Toronto.



When searching for a **shelter location**, City staff will seek buildings that are available, affordable, of a suitable size, and close to transit and services.



The City operates a number of hotel locations to expand and contract available space to quickly respond to shelter demand.

As authorized by City by-laws, City staff have the Delegated Authority to site new shelters in locations that meet zoning requirements before engaging with the community.

# Request for Proposal + 2035 Kennedy Road



- December 2018 Request for Proposal
- Creation of an established roster of cost-effective hotels and/ or motels that could be used as emergency shelter service on an as-required basis.
- Since March 2020, 2035 Kennedy Road Temporary Shelter Program has been operational as part of the City's response to the COVID-19 pandemic
- The site is available until August 2024



# Background and Overview Community Engagement Process

**Maria Crawford & Violetta Ilkiw**, Barnes Management Group  
Community Engagement Facilitator



# Community Engagement Activities



- Establish Communication Mechanisms
- Community Stakeholder Meetings
- Community Safety Walk
- Community Liaison Committee
- Community Report Back Session

### Update on Homelessness Services in Your Community



**Address:** 2035 Kennedy Road  
**Client Group:** Singles and couples of all genders aged 16+  
**Service Operators:** Kennedy House and Homes First Society  
**Opened:** May 2020

The City of Toronto secured the shelter at 2035 Kennedy Road through a Request for Proposal to provide additional capacity in the shelter system, as needed, until August 2024. This shelter has been used as part of the COVID-19 response since May 2020. Given ongoing demand for shelter space, the City anticipates use of this location as a temporary shelter site until 2024.

The City has started a community engagement plan to support the success of the shelter in the neighbourhood. This includes hiring third-party Community Engagement Facilitators to connect with the community to address local concerns and explore opportunities for collaborative engagement. A number of initiatives are currently underway or being planned to ensure community members are kept informed of the services and support at the site. To learn more, visit: [toronto.ca/PhysicalDistancingShelters](https://toronto.ca/PhysicalDistancingShelters)

#### Support Programs at 2035 Kennedy Road

The shelter at 2035 Kennedy Road is staffed 24 hours a day, seven days a week, and provides wrap-around supports to those experiencing homelessness, including:

- meals and laundry
- counsellors/case managers who work with clients to develop permanent housing plans
- nursing, as well as mental health and addiction counselling
- assessments and referrals to other community services, as needed
- recreational programming

#### Addressing Community Concerns

Safety and security is a priority for the City, and staff are working to ensure the temporary shelter program at 2035 Kennedy Road is a good neighbour.

Service providers at the site are working closely with Toronto Police, Shelter, Support and Housing Administration, and Corporate Security at the City of Toronto to provide a number of community safety measures. All staff are trained on de-escalation, conflict resolution and crisis prevention, intervention and management.

The site has 10 contracted security guards to help ensure safety and security at the site and the connected parking structure. There are also security cameras at key locations on the main floor and around entrance points.

A Community Safety Team patrols the area around the shelter 24 hours a day. Wearing yellow vests, they engage with shelter residents and members of the community of property and address safety concerns, such as discarded needles. In May 2022, the City added a second team that conducts patrols between 9 a.m. and 9 p.m. seven days a week.

Community members are encouraged to voice and report their concerns to the numbers provided below so that the appropriate contact can be made.

#### Whom to Contact with Questions or Concerns

**For site inquiries and general concerns:**

- Homes First Society: 647-455-0234
- Kennedy House: 416-429-9039

**To discuss community engagement and community concerns:**  
Community Engagement Facilitators Maria Crawford and Violetta Blaw  
[2035kenneymail@gmail.com](mailto:2035kenneymail@gmail.com)

**For general inquiries related to homelessness:**  
[sasha.homesless@toronto.ca](mailto:sasha.homesless@toronto.ca)

**Community Safety Team:** One Community Solutions

- Telephone (24/7): 416-389-6807 or 416-333-8917
- Email: [securedbyus@gmail.com](mailto:securedbyus@gmail.com)

**Central Intake:** 416-397-5637

- Telephone support to individuals seeking emergency shelter

**3-1-1**  
To request help for individuals living outside who may need support. Should also be used to report concerns regarding fire, illegal dumping, street and sidewalk sweeping, and broken or overflowing garbage bins.

**3-1-1**  
For emergencies (e.g. fires, crimes in progress, to request an ambulance)

**Police Non-Emergency:**  
To report crimes where no person is in immediate danger (e.g. theft, vandalism, fraud).

- Telephone: 416-808-2222 / 416-467-0493 (TTY)
- Online reporting: [tps.ca/services/online-reporting/](https://tps.ca/services/online-reporting/)



### 您所在社区无家可归者服务的最新情况



**地址:** 2035 Kennedy Road  
**服务对象:** 年满16岁的单身人士及伴侣双方 (不分性别)  
**服务提供方:** Kennedy House 及 Homes First Society  
**开始开放时间:** 2020年5月

多伦多市政府通过招标确定了位于 2035 Kennedy Road 的收容所可容纳床位至 2024 年 8 月。以增强整个收容系统的弹性。自 2022 年 5 月起，该收容所成为新冠 (COVID-19) 疫情期间临时的一部分。鉴于多伦多市的收容所需求持续增加，市政府预计至 2024 年之前将继续使用该收容所作为临时收容所。

市政府已启动一项社区参与计划，以确保社区成员的意见得到重视。计划包括聘请来自第二方的社区参与协调员与社区进行接触。以建立与社区的良好关系。并确保与社区的沟通。同时，市政府也将采取其他措施来确保安全，以确保社区成员了解收容所服务与支持的最新情况。如需了解更多，请访问: [toronto.ca/PhysicalDistancingShelters](https://toronto.ca/PhysicalDistancingShelters)

#### 2035 Kennedy Road 提供的支持项目

位于 2035 Kennedy Road 的收容所全天候都有工作人员在站，为无家可归者提供全方位的支持，包括:

- 膳食和洗衣
- 辅导员/个案经理，与住戶一起制定长期住房方案
- 护理服务，包括心理健康与成瘾治疗
- 评估及转介到其它社区服务
- 休闲活动

#### 应对社区关切

安全与保障是市政府的工作重点。相关工作人员正在努力确保位于 2035 Kennedy Road 的临时收容所与周围社区和谐。

收容所的服务提供方正在与多伦多市政府的警察、安插及住房管理局和保安部门合作，以确保第一时间的社区安全。所有员工均接受过危机干预、冲突解决及危机预防、干预和管理方面的培训。

收容所共有 10 名保安人员，以确保收容所与相连的停车场的居住安全。一般的主要出入口均配备了保安人员。

我们的夜间社区安全小组 24 小时巡逻。小组成员身穿黄色马甲，由收容所工作人员和社区协调员组成。自 2022 年 5 月起，市政府增加了第二组社区安全小组。他们将在早上 9 点至晚上 9 点之间巡逻。全天候。

#### 如有问题或疑虑

**收容所服务方的一般问题:**

- Homes First Society: 647-455-0234
- Kennedy House: 416-429-9039

**社区参与协调员:** Maria Crawford & Violetta Blaw  
[2035kenneymail@gmail.com](mailto:2035kenneymail@gmail.com)

**无家可归者服务的一般问题:**  
[sasha.homesless@toronto.ca](mailto:sasha.homesless@toronto.ca)

**社区安全小组:** One Community Solutions

- 电话 (全年无休): 416-389-6807 或 416-333-8917
- 电邮: [securedbyus@gmail.com](mailto:securedbyus@gmail.com)

**警察中心热线:** 416-397-5637

- 向需要人住或收容所的个人提供电话支持。

**3-1-1**  
为需要更及时的帮助或遇到困难时，也可用于报告有关消防、非法倾倒、交通、行人安全以及其它相关问题。

**3-1-1**  
紧急求助电话 (如遇火灾、正在发生的犯罪或叫救护车)。

**警方紧急电话:**

- 电话: 416-808-2222 / 416-467-0493 (听障专线)
- 在线服务: [tps.ca/services/online-reporting/](https://tps.ca/services/online-reporting/)



# Engagement Activity: Communications



- Flyer distribution within 500m radius of shelter location
- Location/Site-specific web page
- Location/Site-specific email address
- Community members were encouraged to reach out with any questions, concerns or recommendations about the shelter and engagement opportunities at:  
[2035kennedyroad@gmail.com](mailto:2035kennedyroad@gmail.com)
- You can continue to send emails to: [2035kennedyroad@gmail.com](mailto:2035kennedyroad@gmail.com), and ask for your email to be added to the mailing list to receive any updates on the shelter.
- Emails received at the gmail account will be forwarded and managed by Community Engagement at 2035 Kennedy Road and directed for action (if required) to the Community Liaison Committee

# Engagement Activity: Stakeholder Meetings



Stakeholder meetings included representatives from the following stakeholders:

- Toronto Police Services
- Immediate neighbours to site
- Business representatives
- Community Associations
- Community leaders
- Community service providers
- Faith community
- Local school representatives
- People with lived experience
- Community Health Centres

# Engagement Activity: Community Safety Walk



- In-person community safety walk to identify safety concerns in the area around the shelter & share recommendations to address concerns
- A second walk was added to address concerns of residents re: Agincourt Mall area
- Broad range of community participation in both walks with a total of 25 community members joining
- All non shelter concerns will be forwarded to appropriate bodies
- Community Safety Walk Report will be available on the City website for the shelter and will be an agenda item for the CLC to review

# Engagement Activity: Community Liaison Committee



- A formal committee connected to a shelter service.
- Representatives of the community (condo boards, residence associations, business groups and local community organizations).
- Key stakeholders and other interested residents have the opportunity to provide the City with input on how to make the new shelter a success in the community and address issues and concerns.
- Meets on a regular basis to address questions, share information, discuss and collectively problem solve community concerns, and link shelter needs with community offers of support.

# 2035 Kennedy Road Community Liaison Committee



- The first meeting of the Community Liaison Committee (CLC) was held on September 20, 2022
- 14 committee members participated
- Members include: community and shelter residents, AVCA, Agincourt Mall management, TPS - Div. 42, condo management, Knox United & Agincourt Baptist churches, ACSA, TAIBU CHC, Metrolinx, Homes First, City representative, Councillor's office
- For more information or questions  
[2035kennedyroad@gmail.com](mailto:2035kennedyroad@gmail.com)



# What we heard from Community



A summary of some key comments/concerns heard from stakeholder meetings:

- Concerns expressed by community residents about an increase in crime in the area (identified as mostly petty crime, theft, car break-ins, etc)
- Concerns regarding the recent re-structuring at Toronto Police Services (TPS) and the loss of the TPS constables that are familiar with the community, as well as the changes in response times that results from this re-structuring.
- A high level of dissatisfaction with responses from 211 & 311.
- Encampments in the area and occasionally in the park or on private condo property remain a concern.



# What we heard



- Community groups and organizations want to deepen their connection to the shelter and other community organizations in order to better serve homeless individuals in the community
- Concerns expressed by condo and shelter residents regarding public drug use and drug paraphernalia found in the community.
- Shelter residents indicate that their interactions in the community are primarily positive. In instances where they have been able to engage with community members they have found community members to be open to discussion and learning about their lives and issues.
- Community stakeholders would like to see enhanced policing, health and social services in order to feel safe and comfortable in their community.



# Recommendations



- The creation of additional opportunities for various community members and organizations to become more involved in supporting 2035 Kennedy Road, and the residents who reside there.
- Explore opportunities to deepen collaboration with other community social service agencies who have indicated a desire to become more involved in supporting the shelter.
- Develop more public education opportunities for community members in relation to homelessness, and mental health challenges; and how you can assist in strengthening your community's response to homelessness.

# Recommendations



- Meet with appropriate bodies to advocate for better response times and faster action when calling about garbage, encampments, Community Crisis Response Team and Toronto Police Services.
- Meet with construction companies to request that sites be kept clean and not become dumping grounds for other rubbish.
- CLC and Community Crisis Response Program, SDFA of the City of Toronto collaborate on next steps in responding to community safety concerns
- Share findings from CSW hosted by Councillor Mantas with the CLC and form a coordinated community response to safety issues.

# Homes First Update

**Scott McDonald**, Manager of Hotel Programs



# Homes First



- 2035 Kennedy is run by Homes First and offers case management (assessment and referrals to community services/resources), housing search help, meals, harm reduction and recreational programming.
- Homes First has been providing supportive housing and shelter for over 35 years to all populations
- One of the largest providers of homes for people with the fewest options in Toronto.



*Everyone needs a home*

# Our Residents



- 2035 Kennedy provides services to adult couples and singles of all genders.
- Ongoing outreach to people currently experiencing homelessness in neighbourhood/ encampments to offer them shelter.



# Rights and Responsibilities



- Shelter residents are equal citizens of the city and have the same rights, freedoms and responsibilities as other residents of the city.
- They have the right to a safe place to shelter and a welcoming program.
- There are conduct expectations and rules for all clients that must be followed when staying in shelter programs.
- On-site Supervisors meet with clients 1-on-1 upon intake into the program, and go over the Good Neighbor's Policy and remind clients of rules, policies, and guidelines.



# Program Goals



- Provide safe space and stabilizing supports for clients currently living in outside.
- Develop programming that has a focus on building life skills and mental wellness.
- Build a strong sense of Community internally and externally. Create programming opportunities that engages both the surrounding community and shelter residents together
- Create program and engagement opportunities that enables shelter residents to share their stories and experiences.

# Site Operations



## Services and Programming



- All meals provided onsite
- Weekly programs and client engagement opportunities will be coordinated by a Community Engagement and Programs Coordinator.
- On-site services are not available on a drop-in basis, they are for program residents only

## Case Management



- Homes First provides case management and housing support for clients in partnership with Streets to Homes
- Homes First staff available on-site to support clients 24/7 in addition to supervisors on each shift
- Clients are assigned an Intensive Case Management Worker and a Housing Help Worker

## Harm Reduction



- Harm reduction supports available onsite
- Parkdale/ Queen West CHC provides harm reduction supports including peer support, safe supply and safe injection supports

## Health Partnerships



- Inner City Health Associates onsite providing physical, nursing, and psychiatric supports.
- Multi-Disciplinary Outreach Team (MDOT) provides mental-health based case management
- Trust Care Pharmacy provides medical supports

# Community Safety



- **10 Security Guards** available 24/7 onsite
- **2 Community Safety Teams (CST)** doing outreach in the area; one on a 24/7 basis and the other on between 9 a.m. and 9 p.m. seven days a week. Wearing yellow vests, they:
  - engage with shelter residents and members of the community off property
  - pick up hazards such as discarded needles
  - help to address inappropriate activity
  - patrol of parking garage and stairwells
  - patrol area around the property and “Hotspots” in the community
- All staff members trained to respond to immediate non-police or non-EMS related matters



# Delta Hotel Success Stories



**Story #1:** N.F came to Delta on August of 2020. He was living in the streets specifically in parks all over the city. He was assaulted many times. Eventually Streets to Homes found him and referred him to Delta. He is an elderly gentleman who unfortunately has severe health conditions. Given his situation, the ICM team had been constantly supporting him to achieve his goal of having his own apartment for a more dignified daily living. He had been always focused on getting housed from the day he got to Delta.

N.F worked with the ICM team vigorously. He worked with the Housing Help Worker constantly making sure that his Access to Housing account is being checked regularly for active offers. N.F also was able to secure his IDs thru the PAID ID clinic that comes to site every week.

The ICM for health navigation also worked with him regarding his health. He was connected to Inner City Health Associates and other external health resources. He had multiple dental appointments, Occupational Therapy appointments and others which were all through the Health Navigation ICM. He developed a great rapport with the ICM team.

# Delta Hotel Success Stories



The team also assisted him with filing his taxes and following-up with CRA multiple times. He was very cooperative and was always diligent in keeping up with his appointments and the things that he needed to do on his part. Through his own passion and self-motivation and with ICM team's help, he was able to acquire an offer from Rapid Housing.

With the Rapid Housing offer, the Housing Help Worker patiently navigated his multiple options until he was able to choose an apartment and location that he felt is the best for him. He was very delighted with the Senior Housing apartment in the Thorncliffe neighborhood. He has all the support that he needs there. He finally moved the end of July. He was referred to the furniture bank and was accompanied by the Housing Help Worker in shopping for furniture that he needed.

As of the moment N.F is very happy with his new place. He was assisted in applying for a case worker with Toronto Housing so he could get continued support. N.F shared that he is content, happy and thankful for what he currently has.

# Delta Hotel Success Stories



**Story #2:** A client by the initials of P.E who was a recent Delta resident has been residing at the Delta Hotel for over a year and half.

After 2.5 years of being chronically homeless, P.E recently secured a full time job as a carpenter and found private housing all with the help and support of the client's onsite case worker/housing worker.

P.E has been housed for over 2 months. We have connected them with external follow up supports to help reintegrate them back into the community.

# Delta Hotel Success Stories



During the clients stay at the Delta Hotel Program they did everything to improve their situation, stayed vigilant with their goals in obtaining housing.

P.E worked with ICM, Housing worker and frontline staff on a daily basis to support them with important tasks such as doing their taxes, immigration status and retrieving their ID's.

During a recent follow up, P.E shared that he is doing amazing and is thankful for all the supports we had offered at Delta.

# Update on Community Feedback



We have implemented several techniques and mechanisms to support community safety in the surrounding area.

**Ambassador program-** Clients experiencing challenges in the community will have peers engage with them in the shelter and in the community to either return to the hotel or access external resources outside the geographical area.

**Referrals outside the geographical area-** Clients who are restricted or looking for resources are provided with referrals and referral sheets (with maps on them) to access resources outside of the Delta area.

**Increased patrols** - CST and security are increasing patrols in the community to ensure everyone is supported. Areas that have frequent disturbances are having patrols increased.

**Community Outreach** - A supervisor from HFS, management, and leadership from CST and security are connecting with buildings and businesses in the community 1-2 times per week to explore their needs and if any additional supports are required.

We will continue to work with the CLC, Toronto Police and the City of Toronto to collaboratively problem solve community concerns, including through the mechanism of the ongoing CLC meetings.

# Question and Answer Period



# Question and Answer Period



City staff will continuously monitor and review the Q & A to ensure the most common issues are addressed in tonight's meeting.

Please note that we will only be answering questions about what has been shared today and if you have any follow up questions regarding shelters or winter planning, please email your questions and we will get back to you

Participants can ask questions and make comments in TWO ways.

Participants can:

1. **Type questions into the Q & A box** on the lower right of the screen
2. **Verbally ask questions** by raising their hand (icon)

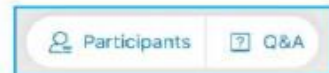
# WebEx Basics: Laptop/Desktop



## Raise your Hand: Submit a Verbal Question

- Press the icon to raise your hand.
- If selected, the Facilitator will say your name and unmute you.
- After your question is asked, the Facilitator will put you back on mute.
- Press the icon again to put down your hand.

Turn off panelists without video by clicking on 'layout' in the top right of your screen, and clicking on 'show speakers with video only'



## Open the Participants and Q&A Panels

- Press to toggle between opening and closing Participants and Q&A Panels

Ask: **All Panelists**

Select a participant in the ask menu first and type your question here. There is a 256 character limit.

## Q & A Box: Submit a Typed Question

- Only staff will be able to see submitted questions.
- Ask questions to All Panelists.
- Your question will be redirected to a Panelist to answer verbally.

# WebEx Basics: Phone



Dial: 647-484-1598  
Access Code: 2464 136 5681

- People who have called in can ask questions verbally
- To raise your hand virtually, dial \*3
- The Host will see a hand up beside the first three digits of your phone number, alerting us that you would like to ask a question.
- During the Q&A periods, the Host will unmute you and let you know that you can speak.
- After your question has been answered, please dial \*3 to put down your hand

# Question & Answer Period



- We will do our best to answer as many questions as possible rotating between the various methods of participation, phone, chat and advance emails.
- Our staff will continuously monitor and review the Q&A to ensure the most common issues are addressed in tonight's meeting.
- We will try to answer all your questions in the allotted time. For questions not answered, please reach out to [2035kennedyroad@gmail.com](mailto:2035kennedyroad@gmail.com).

# Staff Supporting Question and Answer Period



Representatives from the City and Homes First will be supporting the question and answer period. These representatives include:

Toronto Police:

- Richard Shaw, Sergeant, 42 Division

Shelter, Support and Housing Administration:

- Suhal Ahmed, Manager, Planning & Engagement
- Jennifer McGowan, Supervisor, Stakeholder & Community Engagement
- Adriana Dyla, Agency Review Officer, Homelessness Initiatives & Prevention Services
- Morag Perkins, Housing Consultant, Homelessness Initiatives & Prevention Services

Homes First Society:

- Scott McDonald, Manager of Hotel Programs

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**Thank you for  
participating  
tonight!**

