

January 4, 2023

## Basement Flooding Protection Program

### Sanitary and Storm Sewer Upgrades on Wilson Avenue and other local roads

**Contract: 21ECS-LU-04FP**  
**Start Date: Winter 2023 End Date: Summer 2025**  
*\*Timeline is subject to change.*

The City of Toronto is modifying and upgrading the storm and sanitary sewer system in your area in order to reduce surface basement flooding. This work also involves replacing the City-owned portion of substandard water services and sanitary sewer laterals. Work is planned on the following streets:

Street Name	Storm Sewer Upgrades	Sanitary Sewer Upgrades	Watermain Replacement	Inlet Control Devices	Road Resurfacing
Banton Road	✓			✓	
Bonnacord Drive	✓				✓
Brett Avenue				✓	
Clanton Park Road	✓			✓	
Clanton Park Trail	✓				
Collinson Boulevard	✓			✓	
Delhi Avenue			✓		
Delia Court	✓				
Edinburgh Drive	✓	✓			
Erica Avenue	✓				✓
Faywood Boulevard		✓	✓		
Garratt Boulevard		✓	✓		
King High Avenue	✓	✓			
Laurelcrest Avenue		✓	✓		
Midvale Road	✓				
Palm Drive	✓			✓	
Ridley Boulevard			✓		
Southgate Avenue		✓			
Wendy Crescent			✓		
Westgate Boulevard	✓	✓		✓	✓
Wilson Avenue		✓			

The sanitary service lateral is the pipe connecting your home's sewage plumbing to the City's sewer. The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

This project is part of the Council-approved 2022 Basement Flooding Protection Program to improve the water distribution system; renew our aging infrastructure, and reduce the risk of sewer collapse or blockages that cause sewer backups and flooding.

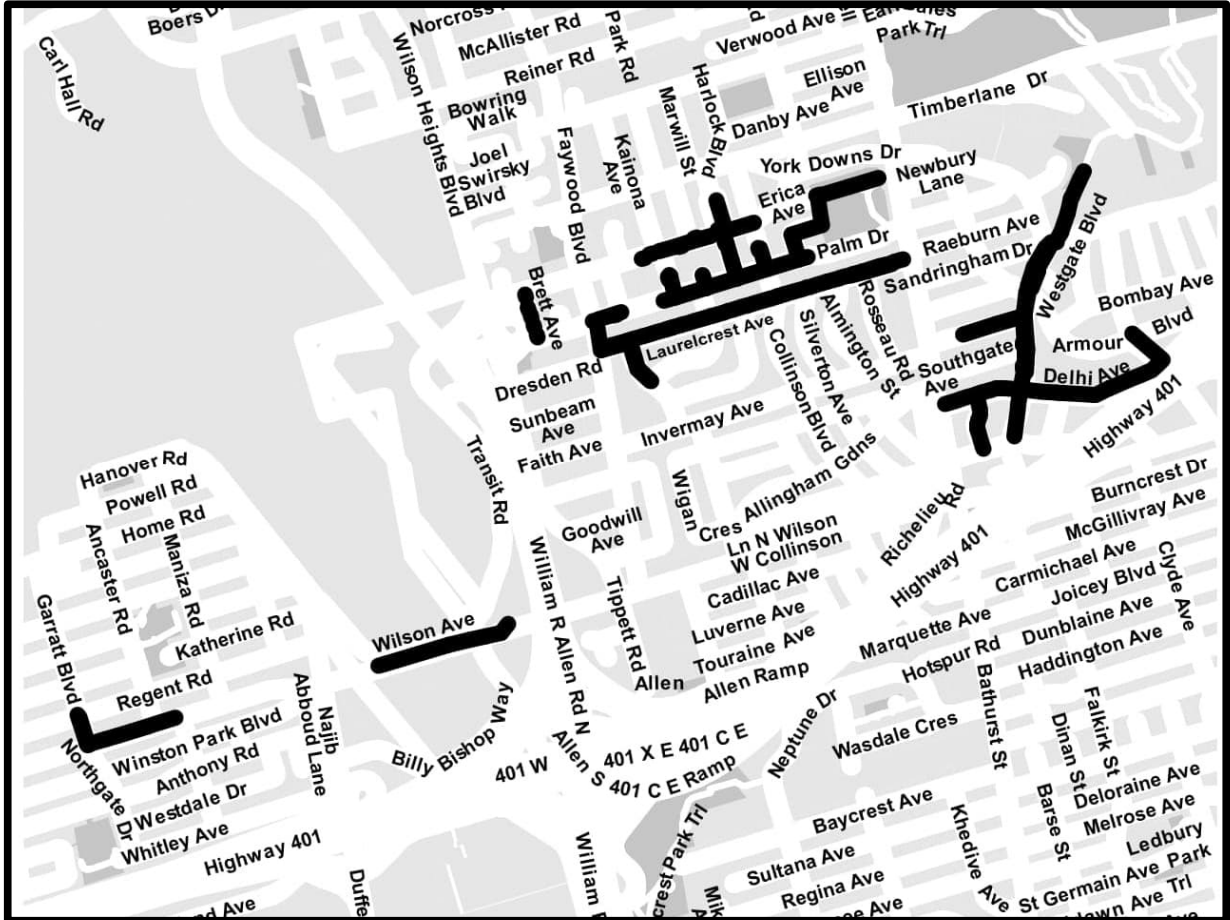
**IMPORTANT INFORMATION ABOUT COVID-19 AND CONSTRUCTION WORK IN TORONTO**

During construction, the contractor is responsible for the Health & Safety on site under the Ontario Occupational Health and Safety Act and is expected to implement COVID-19 mitigation practices. For more information on the City's response to COVID-19 please visit [toronto.ca/covid-19](https://toronto.ca/covid-19).

## IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in the areas depicted on the map in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.


## MAP OF WORK AREA



## WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a Construction Notice approximately two weeks before work begins with more information about the work.
- The City will not be responsible for damage to any privately owned items on City property, so please ensure that you remove/arrange for removal of each item prior to construction.

	<p><b>Accessible Accommodation:</b> The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the <b>Field Ambassador</b> listed below.</p>
	<p><b>Access to Your Home:</b> The City-hired contractor may need access to the interior and exterior of your home to complete a pre-construction condition survey. Affected properties will receive a request to schedule a time to complete the pre-construction condition survey. Although participation is voluntary, the pre-construction survey results may be useful to confirm claims for potential damage caused by City construction.</p>
	<p><b>Parking Violation Notices:</b> <u>Please ensure you park in a legal parking spot at all times.</u> If parking enforcement is called to a street, officers must issue a yellow parking violation notice (ticket) to vehicles in violation of parking by-laws. If you receive a yellow notice during this construction work, please do one of the following within 15 days of the notice date in order to avoid additional fines or records being kept of non-payment:</p>

	<ol style="list-style-type: none"> <li>1. Pay the parking violation (follow instructions on the back of the notice) <b>or</b></li> <li>2. File a Parking Violation Dispute with the City online, by mail, or in person (follow instructions on the back of the notice). As part of the dispute process, you may include the construction notice and/or other documentation related to parking impacts resulting from construction.</li> </ol> <p>If you do not have a copy of the Construction Notice, please contact 311 to request a copy.</p> <p><b>Please note:</b> Violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e. in front of a fire hydrant or in No Parking zones).</p> <p>In an effort to reduce ticketing due to construction, please exercise patience with neighbours who are experiencing construction impacts and may need to temporarily park on your street.</p>
	<p><b>Substandard Water Service Replacement:</b> Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. <b>First, you need to find out if your water service is lead</b> – a licensed plumber can help you with this. If it is lead, the City of Toronto encourages you to replace it. We recommend you obtain several quotes. <b>PLEASE NOTE:</b> The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at <a href="http://www.toronto.ca/leadpipes">www.toronto.ca/leadpipes</a></p>

**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us.

<b>Field Ambassador</b>	Shakha Vasdani, 416-338-5497, <a href="mailto:bfpp@toronto.ca">bfpp@toronto.ca</a>
<b>TTY Hearing Impaired Service</b>	416-338-0889 (Daily 8 a.m. to 5 p.m., closed holidays)
<b>General inquiries</b>	311
<b>Website</b>	<a href="http://www.toronto.ca/yorkcentre">http://www.toronto.ca/yorkcentre</a>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.