

February 17, 2023

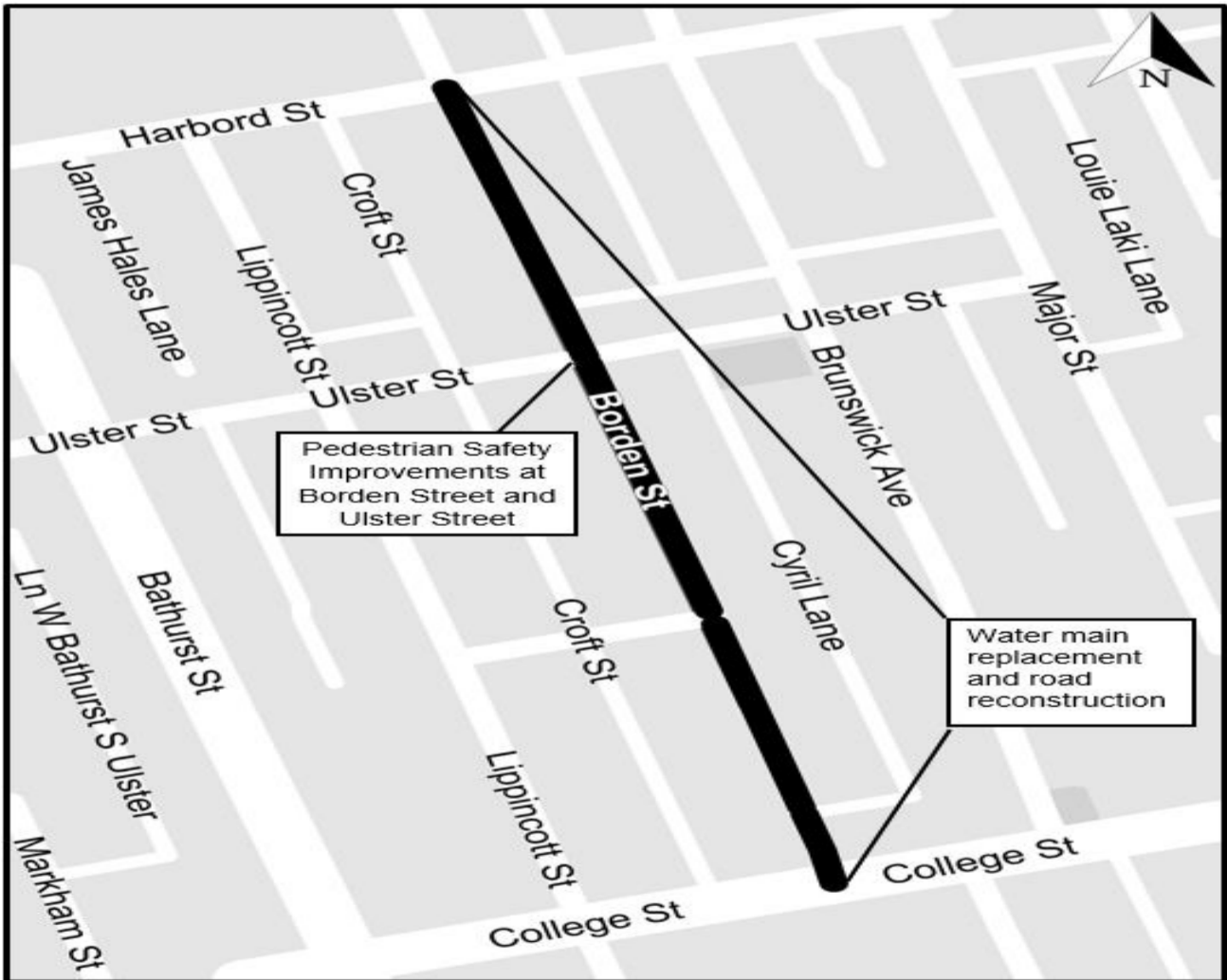
## Road Reconstruction and Pedestrian Safety Improvements on Borden Street from College Street to Harbord Street

**Contract: 22ECS-TI-09SP**  
**Start Date: March 2023 End Date: May 2023\***  
*\*Timeline is subject to change.*

Starting March 2023, the City of Toronto will replace the City-owned portion of substandard water services on Borden Street from College Street to Harbord Street. Crews will then reconstruct the road and replace the sidewalk. As part of this project, the City will improve pedestrian safety at the intersection of Borden Street and Ulster Street. The improvements will help reduce pedestrian crossing distances and slow vehicles turning right.

The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part that you own is from your house to the end of your property, the part that the City owns is from the end of your property to the watermain.

### MAP OF WORK AREA
















### IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live on Borden Street (College Street to Harvard Street) in a house built before the mid-1950s, your water service may be made of lead. In the event that City records show your water service to be substandard (not copper and / or, less than 3/4 inch in diameter), you will receive a separate letter with additional information. Please note that the City contractor may discover that your water service is substandard once they excavate in front of your property, despite City records. You will be notified if this happens.

## WHAT TO EXPECT BEFORE CONSTRUCTION

- Utility companies will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- The City will not be responsible for damage to any privately-owned items on City property.

	<p><b>Work Hours:</b> Work will take place Monday to Friday from 7 a.m. to 9 p.m., and Saturday from 9 a.m. to 7 p.m. The Contractor on this project may use extended work hours to minimize traffic disruption and to shorten the project duration.</p>
	<p><b>Accessible Accommodation:</b> The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the person listed below.</p>
	<p><b>Access to Your Home:</b> The City-hired contractor may need access to the interior and exterior of your home to complete a pre-construction condition survey. Affected properties will receive a request to schedule a time to complete the pre-construction condition survey. Although participation is voluntary, the pre-construction survey results may be useful to confirm claims for potential damage caused by City construction.</p>
	<p><b>Important information for owners of sprinkler systems / heated driveways and private landscaping features.</b> Property owners should remove items located within City property limits (boulevard) to avoid damage.</p> <p>This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have a sprinkler system or heated driveway, please contact the person listed below.</p>
	<p><b>Water Service Disruptions:</b> From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide notice at least 24-hours in advance. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advance notice, the City may have needed to use an <b>emergency water shut off</b> to complete work.</p>
	<p><b>Water Flushing:</b> You will see water flushing or running in several areas along this project enabling the contractor to clean the new watermain. Before substandard water services are replaced to properties and the new watermain is put into service, the contractor ensures the new pipe meets Toronto Water's servicing and quality standards. <b>Please DO NOT DRINK OR USE THE FLUSHING WATER, it is not potable.</b></p>
	<p><b>Substandard Water Service Replacement:</b> If applicable to you, please take the time to read the letter (and information) that will be mailed to you shortly as it contains information on how to prepare for replacement. If you want to replace the private portion of the water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. <b>PLEASE NOTE:</b> The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property.</p>
	<p><b>Road and Sidewalk Access:</b> There will be road and sidewalk restrictions within the work zone. Access for emergency vehicles will be maintained at all times.</p> <p><b>Driveway Access:</b> The contractor will notify you of any temporary restrictions to your driveway access.</p>

	<p><b>Traffic Management:</b> Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets. Kindly note that in work zones traffic lanes will be reduced to one lane, please obey signage. Efforts will be made to appropriately stage work zones on Borden Street.</p>
	<p><b>Parking:</b> Parking in the active work zone is not permitted as space is needed for construction equipment and materials. This project will affect on-street parking. If your parked vehicle affects construction work, it will be relocated with no charge to the owner. Please call <b>416-808-2222</b> for its location. If your driveway is blocked and you require a temporary parking permit, please contact the <b>Public Consultation Unit</b> listed on Page 4.</p>
	<p><b>Parking Violation Notices: <u>Please ensure you park in a legal parking spot at all times.</u></b> If parking enforcement is called to a street, officers must issue a yellow parking violation notice (ticket) to vehicles in violation of parking by-laws. If you receive a yellow notice during this construction work, please do one of the following within 15 days of the notice date in order to avoid additional fines or records being kept of non-payment:</p> <ol style="list-style-type: none"> <li>1. Pay the parking violation (follow instructions on the back of the notice) <b>or</b></li> <li>2. File a Parking Violation Dispute with the City online, by mail, or in person (follow instructions on the back of the notice). As part of the dispute process, you may include the construction notice and/or other documentation related to parking impacts resulting from construction.</li> </ol> <p>If you do not have a copy of the Construction Notice, please contact 311 to request a copy.</p> <p><b>Please note:</b> Violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e. in front of a fire hydrant or in No Parking zones).</p> <p>In an effort to reduce ticketing due to construction, please exercise patience with neighbours who are experiencing construction impacts and may need to temporarily park on your street.</p>
	<p><b>Water Stops:</b> As part of the watermain work, the City will attempt to restore water stop locations to the property line if the current location is not at the property line. This may affect landscape features, retaining walls and driveways.</p>
	<p><b>Restoration:</b> The construction work area will be restored with sod, concrete and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - April to June and September to October.</p>

**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us.

<b>Public Consultation Unit</b>	Nathalie Forde, 416-392-3556, <a href="mailto:roadconstruction@toronto.ca">roadconstruction@toronto.ca</a>
<b>TTY Hearing Impaired Service</b>	416-338-0889 (7 Days a week, 8 a.m. to 5 p.m., closed holidays)
<b>General inquiries</b>	311
<b>Website</b>	<a href="http://toronto.ca/spadinafortyork">toronto.ca/spadinafortyork</a>

如果需要普通话协助, 请拨 311  
 如果需要廣東話協助, 請致電 311

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.