

INSURANCE CLAIMS INFORMATION – January 01, 2018 to December 31, 2022
Information Disclosure Date: February 16, 2023

Purpose

To report on City of Toronto (City) Comprehensive General Liability (CGL), Automobile (Auto) and Property insurance claims with an accident date between January 01, 2018 - December 31, 2022. All the financial values presented in this report are as of December 31, 2022, except where otherwise stated. To assist with understanding of column headings contained in the tables, please refer to Schedule “A” entitled, “Definitions”.

City of Toronto Insurance Claims

Table 1 combines CGL, Auto and Property insurance claims by year with loss dates which occurred between January 01, 2018 – December 31, 2022.

| Table 1 CGL, Auto & Property Insurance Claims Combined 2018 - 2022 | | | | |
|---|---------------|----------------------|----------------------------|-------------------------|
| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
| 2018 | 9,410 | \$42,195,412 | \$23,940,170 | \$66,135,582 |
| 2019 | 9,323 | \$66,225,731 | \$45,829,257 | \$112,054,988 |
| 2020 | 6,086 | \$28,888,199 | \$27,493,347 | \$56,381,546 |
| 2021 | 5,155 | \$20,772,372 | \$32,603,933 | \$53,376,306 |
| 2022 | 8,201 | \$11,648,708 | \$44,492,402 | \$56,141,111 |
| Total | 38,175 | \$169,730,422 | \$174,359,109 | \$344,089,531 |

Table 2 sorts CGL, Auto and Property insurance claims for a five-year period with loss dates which occurred between January 01, 2018 – December 31, 2022.

| Table 2 CGL, Auto & Property Insurance Claims Sorted 2018 - 2022 | | | | |
|---|---------------|----------------------|----------------------------|-------------------------|
| Coverage | Count | Paid | Outstanding Reserve | Total Est. Value |
| Auto | 4,860 | \$32,340,837 | \$8,966,638 | \$41,307,474 |
| CGL | 32,464 | \$58,687,232 | \$144,154,544 | \$202,841,775 |
| Property | 851 | \$78,702,354 | \$21,237,928 | \$99,940,282 |
| Total | 38,175 | \$169,730,422 | \$174,359,109 | \$344,089,531 |

Comprehensive General Liability Insurance Claims (CGL)

The CGL insurance policy responds to civil claims seeking damages for third party bodily injury, property damage and/or economic loss. Third party liability claims can take time to resolve as an investigation is conducted by the City's adjusters to determine if the City was negligent.

Table 3 outlines all City of Toronto CGL claims with a loss date which occurred between January 01, 2018 – December 31, 2022, sorted by year.

| Table 3 CGL Insurance Claims Sorted by Year 2018 - 2022 | | | | |
|---|---------------|---------------------|----------------------|----------------------|
| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
| 2018 | 8,080 | \$19,756,694 | \$19,993,124 | \$39,749,817 |
| 2019 | 8,079 | \$17,882,902 | \$42,369,514 | \$60,252,416 |
| 2020 | 5,015 | \$10,608,325 | \$24,827,267 | \$35,435,592 |
| 2021 | 4,113 | \$7,420,174 | \$23,178,360 | \$30,598,534 |
| 2022 | 7,177 | \$3,019,137 | \$33,786,279 | \$36,805,415 |
| Total | 32,464 | \$58,687,232 | \$144,154,544 | \$202,841,775 |

Insurance & Risk Management continues to work with the City Divisions, insured Agencies and Corporations to analyze and implement risk management strategies to reduce liability claims made against the City. Loss control initiatives arising from claims information is an important part of the City's risk management program.

For a complete listing of CGL claims sorted by City Divisions and insured Agencies and Corporations, please refer to Schedule "B". It should be noted that only divisions which received claims are recorded in the table. Also included in Tables 6, 7, 8 & 9 (following Schedule "B") is a further breakdown of Icy Sidewalk Slip & Fall Claims, Pothole Claims, Sewer Claims and Forestry Claims for accidents which occurred between January 01, 2018 – December 31, 2022.

Automobile Insurance Claims

These claims arise from City Divisions and insured Agencies and Corporations use of owned and leased City vehicles. Table 4 outlines the total number of Auto claims with a loss date which occurred between January 01, 2018 – December 31, 2022 sorted by year.

| Table 4 Auto Insurance Claims Sorted by Year 2018 - 2022 | | | | |
|--|--------------|---------------------|---------------------|---------------------|
| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
| 2018 | 1,119 | \$8,766,029 | \$1,582,981 | \$10,349,010 |
| 2019 | 1,110 | \$7,299,995 | \$1,985,253 | \$9,285,247 |
| 2020 | 938 | \$6,560,974 | \$1,820,266 | \$8,381,240 |
| 2021 | 888 | \$5,473,035 | \$1,717,103 | \$7,190,138 |
| 2022 | 805 | \$4,240,804 | \$1,861,034 | \$6,101,839 |
| Total | 4,860 | \$32,340,837 | \$8,966,638 | \$41,307,474 |

For a complete listing of Auto claims sorted by City Divisions and insured Agencies and Corporations between January 01, 2018 – December 31, 2022 please refer to Schedule “C”. Only divisions which received claims are recorded in the table.

Property Insurance Claims

These claims are for direct physical loss or damage to City buildings, contents, equipment, machinery, etc. Table 5 outlines the total number of Property claims with a loss date which occurred between January 01, 2018 – December 31, 2022 sorted by year.

| Table 5 Property Insurance Claims Sorted by Year 2018 - 2022 | | | | |
|--|------------|---------------------|---------------------|---------------------|
| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
| 2018 | 211 | \$13,672,689 | \$2,364,065 | \$16,036,755 |
| 2019 | 134 | \$41,042,834 | \$1,474,490 | \$42,517,324 |
| 2020 | 133 | \$11,718,900 | \$845,814 | \$12,564,713 |
| 2021 | 154 | \$7,879,163 | \$7,708,470 | \$15,587,634 |
| 2022 | 219 | \$4,388,767 | \$8,845,089 | \$13,233,857 |
| Total | 851 | \$78,702,354 | \$21,237,928 | \$99,940,282 |

For a complete listing of Property claims sorted by City Divisions, insured Agencies and Corporations, between January 01, 2018 – December 31, 2022, please refer to Schedule “D”. Only divisions which received claims are recorded in the table.

Schedule "A"**Definitions**

To assist with interpretation of the column headings used in the tables throughout this report, the following definitions have been provided:

| | |
|----------------------------|---|
| Year | The year the claims occurred. |
| Count | The total number of claims that occurred in a given year. |
| Paid | The total paid which may include a combination of the following: settlements, including damages, interest, also court ordered judgments and all expenses pertaining to the claims process which can include legal fees, claims adjuster fees and defence expert costs, plus legal and adjusting fees paid out on claims that are still open and remain unsettled to date. |
| Outstanding Reserve | The outstanding reserve established is an estimated value anticipated to pay for future costs and may include damages, interest, court ordered judgments and all expenses pertaining to the claims process which may include legal fees, claims adjuster fees and defence expert costs. |
| Total Value | Total claims value by combining the Paid and Outstanding Reserve amounts. |

Schedule "B"

CGL claims with a loss date between January 01, 2018 – December 31, 2022, sorted by City Divisions, insured Agencies and Corporations and loss year. Please note that some claims have been re-coded since the previously reported period to better reflect the Division that incurred the loss.

COMMUNITY AND SOCIAL SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--|--------------|--------------------|---------------------|---------------------|
| CHILDREN'S SERVICES | | | | |
| 2018 | 1 | \$5,521 | \$48,979 | \$54,500 |
| 2020 | 1 | \$1,573 | \$0 | \$1,573 |
| 2021 | 2 | \$5,490 | \$103,510 | \$109,000 |
| Total | 4 | \$12,584 | \$152,489 | \$165,073 |
| COURT SERVICES | | | | |
| 2018 | 4 | \$47,845 | \$89,207 | \$137,053 |
| 2019 | 5 | \$11,881 | \$48,967 | \$60,848 |
| 2020 | 2 | \$1,679 | \$0 | \$1,679 |
| Total | 11 | \$61,405 | \$138,175 | \$199,580 |
| ECONOMIC DEVELOPMENT & CULTURE | | | | |
| 2018 | 1 | \$250 | \$0 | \$250 |
| 2019 | 2 | \$35,076 | \$59,924 | \$95,000 |
| Total | 3 | \$35,326 | \$59,924 | \$95,250 |
| PARKS, FORESTRY & RECREATION | | | | |
| 2018 | 922 | \$2,537,481 | \$1,807,137 | \$4,344,618 |
| 2019 | 453 | \$1,230,611 | \$3,167,804 | \$4,398,415 |
| 2020 | 636 | \$3,243,600 | \$2,684,657 | \$5,928,257 |
| 2021 | 666 | \$714,900 | \$2,130,992 | \$2,845,892 |
| 2022 | 754 | \$457,472 | \$1,703,259 | \$2,160,731 |
| Total | 3,431 | \$8,184,064 | \$11,493,849 | \$19,677,914 |
| SENIORS SERVICES AND LONG-TERM CARE | | | | |
| 2018 | 8 | \$144,039 | \$309,690 | \$453,728 |
| 2019 | 7 | \$45,111 | \$161,429 | \$206,540 |
| 2020 | 7 | \$595,180 | \$804,257 | \$1,399,438 |
| 2021 | 4 | \$12,036 | \$27,083 | \$39,119 |
| 2022 | 2 | \$15,720 | \$264,379 | \$280,099 |
| Total | 28 | \$812,086 | \$1,566,838 | \$2,378,924 |

COMMUNITY AND SOCIAL SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|------------|--------------------|---------------------|--------------------|
| SHELTER SUPPORT & HOUSING ADMINISTRATION | | | | |
| 2018 | 5 | \$12,012 | \$0 | \$12,012 |
| 2019 | 12 | \$176,728 | \$427,367 | \$604,095 |
| 2020 | 10 | \$222,428 | \$441,215 | \$663,643 |
| 2021 | 34 | \$2,514,686 | \$631,170 | \$3,145,857 |
| 2022 | 57 | \$237,378 | \$2,451,157 | \$2,688,534 |
| Total | 118 | \$3,163,232 | \$3,950,909 | \$7,114,141 |
| TORONTO EMPLOYMENT & SOCIAL SERVICES | | | | |
| 2018 | 3 | \$63,636 | \$0 | \$63,636 |
| 2019 | 6 | \$66,067 | \$173,646 | \$239,713 |
| 2020 | 3 | \$9,155 | \$146,360 | \$155,515 |
| 2021 | 2 | \$3,620 | \$104,191 | \$107,810 |
| 2022 | 1 | \$677 | \$76,823 | \$77,500 |
| Total | 15 | \$143,154 | \$501,019 | \$644,173 |
| TORONTO PARAMEDIC SERVICES | | | | |
| 2018 | 15 | \$129,522 | \$313,717 | \$443,239 |
| 2019 | 28 | \$93,447 | \$349,323 | \$442,770 |
| 2020 | 12 | \$109,250 | \$32,834 | \$142,084 |
| 2021 | 9 | \$15,709 | \$147,234 | \$162,943 |
| 2022 | 16 | \$16,794 | \$70,922 | \$87,716 |
| Total | 80 | \$364,722 | \$914,029 | \$1,278,751 |

INFRASTRUCTURE AND DEVELOPMENT SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--|--------------|------------------|---------------------|--------------------|
| CITY PLANNING | | | | |
| 2018 | 2 | \$14,824 | \$0 | \$14,824 |
| 2019 | 2 | \$50,697 | \$61,803 | \$112,500 |
| Total | 4 | \$65,521 | \$61,803 | \$127,324 |
| ENGINEERING & CONSTRUCTION SERVICES | | | | |
| 2018 | 109 | \$261,756 | \$344,077 | \$605,834 |
| 2019 | 279 | \$171,033 | \$572,476 | \$743,510 |
| 2020 | 268 | \$119,318 | \$371,357 | \$490,675 |
| 2021 | 292 | \$126,990 | \$248,985 | \$375,974 |
| 2022 | 162 | \$46,068 | \$384,251 | \$430,319 |
| Total | 1,110 | \$725,165 | \$1,921,147 | \$2,646,312 |

INFRASTRUCTURE AND DEVELOPMENT SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|--------------|--------------------|---------------------|---------------------|
| FIRE SERVICES | | | | |
| 2018 | 17 | \$106,028 | \$244,195 | \$350,223 |
| 2019 | 16 | \$354,395 | \$5,217,125 | \$5,571,521 |
| 2020 | 15 | \$189,116 | \$368,095 | \$557,211 |
| 2021 | 20 | \$33,835 | \$315,408 | \$349,244 |
| 2022 | 14 | \$9,951 | \$61,584 | \$71,534 |
| Total | 82 | \$693,326 | \$6,206,407 | \$6,899,732 |
| MUNICIPAL LICENSING & STANDARDS | | | | |
| 2018 | 4 | \$40,651 | \$71,455 | \$112,107 |
| 2019 | 12 | \$50,985 | \$376,889 | \$427,873 |
| 2020 | 12 | \$71,049 | \$368,777 | \$439,826 |
| 2021 | 5 | \$2,953 | \$48,695 | \$51,649 |
| 2022 | 4 | \$14,688 | \$221,187 | \$235,875 |
| Total | 37 | \$180,327 | \$1,087,003 | \$1,267,329 |
| POLICY, PLANNING, FINANCE & ADMINISTRATION | | | | |
| 2018 | 1 | \$6,319 | \$56,181 | \$62,500 |
| Total | 1 | \$6,319 | \$56,181 | \$62,500 |
| SOLID WASTE MANAGEMENT SERVICES | | | | |
| 2018 | 95 | \$115,753 | \$69,514 | \$185,266 |
| 2019 | 84 | \$93,407 | \$27,746 | \$121,153 |
| 2020 | 104 | \$54,157 | \$151,755 | \$205,912 |
| 2021 | 113 | \$59,190 | \$78,473 | \$137,662 |
| 2022 | 74 | \$18,938 | \$114,308 | \$133,246 |
| Total | 470 | \$341,444 | \$441,795 | \$783,239 |
| TORONTO BUILDING | | | | |
| 2018 | 8 | \$68,564 | \$238,263 | \$306,828 |
| 2019 | 1 | \$25,399 | \$52,102 | \$77,500 |
| 2020 | 8 | \$46,705 | \$557,170 | \$603,875 |
| 2021 | 2 | \$15,827 | \$264,173 | \$280,000 |
| 2022 | 8 | \$10,933 | \$187,615 | \$198,548 |
| Total | 27 | \$167,428 | \$1,299,323 | \$1,466,751 |
| TORONTO WATER | | | | |
| 2018 | 948 | \$1,596,371 | \$2,987,023 | \$4,583,394 |
| 2019 | 765 | \$962,891 | \$1,405,016 | \$2,367,906 |
| 2020 | 610 | \$652,742 | \$1,746,999 | \$2,399,741 |
| 2021 | 518 | \$447,751 | \$832,968 | \$1,280,719 |
| 2022 | 451 | \$181,914 | \$527,076 | \$708,990 |
| Total | 3,292 | \$3,841,668 | \$7,499,081 | \$11,340,749 |

INFRASTRUCTURE AND DEVELOPMENT SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--------------------------------|---------------|---------------------|---------------------|----------------------|
| TRANSPORTATION SERVICES | | | | |
| 2018 | 5,257 | \$11,194,784 | \$9,332,894 | \$20,527,678 |
| 2019 | 5,552 | \$12,299,584 | \$25,540,636 | \$37,840,220 |
| 2020 | 2,925 | \$4,201,816 | \$14,356,437 | \$18,558,253 |
| 2021 | 2,036 | \$2,187,174 | \$15,332,117 | \$17,519,290 |
| 2022 | 5,243 | \$1,831,124 | \$26,187,945 | \$28,019,070 |
| Total | 21,013 | \$31,714,481 | \$90,750,030 | \$122,464,511 |

CORPORATE SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|-----------|------------------|---------------------|--------------------|
| 311 TORONTO | | | | |
| 2019 | 1 | \$3,737 | \$0 | \$3,737 |
| 2020 | 1 | \$19,068 | \$0 | \$19,068 |
| Total | 2 | \$22,805 | \$0 | \$22,805 |
| CORPORATE REAL ESTATE MANAGEMENT | | | | |
| 2018 | 36 | \$355,605 | \$353,712 | \$709,317 |
| 2019 | 26 | \$102,031 | \$467,193 | \$569,224 |
| 2020 | 12 | \$19,614 | \$77,112 | \$96,726 |
| 2021 | 8 | \$29,346 | \$99,678 | \$129,024 |
| 2022 | 13 | \$9,075 | \$193,660 | \$202,735 |
| Total | 95 | \$515,671 | \$1,191,355 | \$1,707,026 |
| TECHNOLOGY SERVICES | | | | |
| 2021 | 1 | \$8,151 | \$76,849 | \$85,000 |
| Total | 1 | \$8,151 | \$76,849 | \$85,000 |

FINANCE AND TREASURY SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|----------|-----------------|---------------------|------------------|
| FINANCIAL PLANNING | | | | |
| 2019 | 1 | \$16,922 | \$0 | \$16,922 |
| Total | 1 | \$16,922 | \$0 | \$16,922 |
| PENSION, PAYROLL & EMPLOYEE BENEFITS | | | | |
| 2018 | 2 | \$37,548 | \$117,453 | \$155,000 |
| 2022 | 1 | \$7,962 | \$67,038 | \$75,000 |
| Total | 3 | \$45,510 | \$184,491 | \$230,000 |

FINANCE AND TREASURY SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--|----------|-----------------|---------------------|------------------|
| PURCHASING & MATERIALS MANAGEMENT | | | | |
| 2019 | 1 | \$12,355 | \$0 | \$12,355 |
| Total | 1 | \$12,355 | \$0 | \$12,355 |
| REVENUE SERVICES | | | | |
| 2021 | 1 | \$10,554 | \$66,946 | \$77,500 |
| Total | 1 | \$10,554 | \$66,946 | \$77,500 |

CITY MANAGER

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|----------------------------|-----------|------------------|---------------------|--------------------|
| PEOPLE & EQUITY | | | | |
| 2018 | 1 | \$353,486 | \$0 | \$353,486 |
| 2021 | 7 | \$391,024 | \$139,510 | \$530,535 |
| 2022 | 14 | \$19,005 | \$111,179 | \$130,183 |
| Total | 22 | \$763,514 | \$250,689 | \$1,014,203 |

COUNCIL / ACCOUNTABILITY OFFICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---------------------------------|----------|------------------|---------------------|------------------|
| AUDITOR GENERAL'S OFFICE | | | | |
| 2018 | 1 | \$5,976 | \$0 | \$5,976 |
| 2020 | 1 | \$3,114 | \$0 | \$3,114 |
| Total | 2 | \$9,090 | \$0 | \$9,090 |
| CITY CLERK'S OFFICE | | | | |
| 2018 | 1 | \$250 | \$0 | \$250 |
| 2022 | 1 | \$11,652 | \$65,848 | \$77,500 |
| Total | 2 | \$11,902 | \$65,848 | \$77,750 |
| LEGAL SERVICES | | | | |
| 2018 | 2 | \$117,170 | \$97,830 | \$215,000 |
| 2021 | 1 | \$34,598 | \$57,521 | \$92,119 |
| 2022 | 1 | \$1,356 | \$48,644 | \$50,000 |
| Total | 4 | \$153,124 | \$203,995 | \$357,119 |
| MAYOR / COUNCILLORS | | | | |
| 2018 | 2 | \$29,460 | \$5,540 | \$35,000 |
| 2019 | 3 | \$40,680 | \$59,320 | \$100,000 |
| 2021 | 1 | \$159,183 | \$32,679 | \$191,862 |
| Total | 6 | \$229,323 | \$97,539 | \$326,862 |

COUNCIL / ACCOUNTABILITY OFFICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|----------|-----------------|---------------------|------------------|
| OFFICE OF THE LOBBYIST REGISTRAR | | | | |
| 2020 | 1 | \$30,896 | \$0 | \$30,896 |
| Total | 1 | \$30,896 | \$0 | \$30,896 |

AGENCIES AND CORPORATIONS

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|-----------|-----------------|---------------------|------------------|
| ASSOCIATION OF COMMUNITY CENTRES | | | | |
| 2022 | 1 | \$855 | \$28,645 | \$29,500 |
| Total | 1 | \$855 | \$28,645 | \$29,500 |
| BUSINESS IMPROVEMENT AREAS | | | | |
| 2018 | 2 | \$1,000 | \$0 | \$1,000 |
| 2019 | 2 | \$5,504 | \$0 | \$5,504 |
| 2020 | 2 | \$41,015 | \$128,191 | \$169,207 |
| 2021 | 1 | \$375 | \$0 | \$375 |
| Total | 7 | \$47,894 | \$128,191 | \$176,085 |
| CASA LOMA CORP | | | | |
| 2019 | 1 | \$2,820 | \$0 | \$2,820 |
| 2022 | 2 | \$844 | \$58,156 | \$59,000 |
| Total | 3 | \$3,664 | \$58,156 | \$61,820 |
| CREATETO | | | | |
| 2018 | 2 | \$30,569 | \$5,824 | \$36,393 |
| 2019 | 1 | \$8,587 | \$68,913 | \$77,500 |
| 2020 | 2 | \$3,334 | \$71,999 | \$75,333 |
| Total | 5 | \$42,490 | \$146,736 | \$189,226 |
| EXHIBITION PLACE | | | | |
| 2018 | 18 | \$38,154 | \$199,477 | \$237,630 |
| 2019 | 12 | \$38,715 | \$131,296 | \$170,010 |
| 2020 | 1 | \$4,535 | \$0 | \$4,535 |
| 2021 | 3 | \$2,485 | \$28,896 | \$31,381 |
| 2022 | 1 | \$399 | \$29,101 | \$29,500 |
| Total | 35 | \$84,287 | \$388,769 | \$473,056 |
| TO LIVE | | | | |
| 2019 | 1 | \$5,000 | \$0 | \$5,000 |
| Total | 1 | \$5,000 | \$0 | \$5,000 |

AGENCIES AND CORPORATIONS

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--------------------------------------|------------|--------------------|---------------------|---------------------|
| TORONTO POLICE SERVICES BOARD | | | | |
| 2018 | 99 | \$2,061,352 | \$2,463,923 | \$4,525,274 |
| 2019 | 118 | \$1,586,959 | \$2,764,875 | \$4,351,834 |
| 2020 | 60 | \$458,259 | \$1,470,470 | \$1,928,729 |
| 2021 | 56 | \$526,755 | \$1,843,924 | \$2,370,680 |
| 2022 | 27 | \$85,233 | \$484,058 | \$569,291 |
| Total | 360 | \$4,718,558 | \$9,027,249 | \$13,745,807 |
| TORONTO PUBLIC HEALTH | | | | |
| 2018 | 2 | \$14,109 | \$0 | \$14,109 |
| 2020 | 2 | \$12,152 | \$15,000 | \$27,152 |
| Total | 4 | \$26,260 | \$15,000 | \$41,260 |
| TORONTO PUBLIC LIBRARY | | | | |
| 2018 | 3 | \$2,793 | \$0 | \$2,793 |
| 2019 | 11 | \$66,730 | \$83,400 | \$150,130 |
| 2020 | 3 | \$54,085 | \$34,071 | \$88,156 |
| 2021 | 3 | \$11,546 | \$68,938 | \$80,484 |
| 2022 | 2 | \$4,367 | \$49,508 | \$53,875 |
| Total | 22 | \$139,521 | \$235,916 | \$375,437 |
| TORONTO ZOO | | | | |
| 2018 | 5 | \$33,297 | \$0 | \$33,297 |
| 2019 | 4 | \$9,868 | \$0 | \$9,868 |
| 2020 | 6 | \$235,070 | \$103,401 | \$338,471 |
| 2021 | 2 | \$2,428 | \$1,375 | \$3,803 |
| 2022 | 2 | \$1,243 | \$57,757 | \$59,000 |
| Total | 19 | \$281,905 | \$162,534 | \$444,439 |

Comprehensive General Liability Insurance Claims (CGL) - Icy Sidewalk Slip & Fall Claims and Pothole Claims

Insurance & Risk Management is committed to the routine disclosure of insurance claims information. Tables 6 & 7 below provide additional information on Comprehensive General Liability insurance claims for Transportation Services Division, specifically, icy sidewalk slip and fall claims and pothole claims. The financial information contained in Tables 6 & 7 is valued as of December 31, 2022.

Paid may include a combination of settlements, including damages, interest, also court ordered judgments and other expenses pertaining to the claims process.

Denied slip & fall claims, caused by ice and snow, and denied pothole claims have not demonstrated the City's gross negligence or a complete disregard for its maintenance obligations.

| Table 6 Transportation Services Division Icy Sidewalk - Slip & Fall Claims 2018 - 2022 | | | | | | | |
|---|--------------------------------|--|------------|--------------------------|--|--------|-------------------|
| Calendar Year | Total No. of all Trans. Claims | No. of Icy Sidewalk Slip & Fall Claims | % of Total | Average Claim Value (\$) | Icy Sidewalk Slip & Fall Claims Resolved | | |
| | | | | | Paid | Denied | % of Total Denied |
| 2018 | 5,257 | 154 | 3 | 20,466 | 20 | 99 | 83 |
| 2019 | 5,552 | 409 | 7 | 33,489 | 22 | 237 | 92 |
| 2020 | 2,925 | 101 | 3 | 2,591 | 1 | 65 | 98 |
| 2021 | 2,036 | 139 | 7 | 12,193 | 2 | 49 | 96 |
| 2022 | 5,243 | 223 | 4 | 0 | 0 | 34 | 100 |

| Table 7 Transportation Services Division Pot Hole Claims 2018 - 2022 | | | | | | | |
|---|--------------------------------|-----------------------|------------|--------------------------|---|--------|-------------------|
| Calendar Year | Total No. of all Trans. Claims | No. of Pothole Claims | % of Total | Average Claim Value (\$) | Pothole Claims Resolved (Property Damage) | | |
| | | | | | Paid | Denied | % of Total Denied |
| 2018 | 5,257 | 3,951 | 75 | 616 | 1,910 | 2,031 | 52 |
| 2019 | 5,552 | 3,692 | 66 | 607 | 1,551 | 2,130 | 58 |
| 2020 | 2,925 | 1,759 | 60 | 608 | 670 | 1,076 | 62 |
| 2021 | 2,036 | 864 | 42 | 712 | 289 | 387 | 57 |
| 2022 | 5,243 | 3,485 | 66 | 627 | 829 | 511 | 38 |

Comprehensive General Liability Insurance Claims (CGL) - Sewer and Forestry Claims

Tables 8 and 9 below provides additional information on Comprehensive General Liability insurance claims for Toronto Water, involving public claims for damage due to escape of water from the sewage system and Parks, Forestry & Recreation division involving damage caused by City trees. The financial information contained in Tables 8 & 9 is valued as of December 31, 2022.

Paid may include ordered judgments and other expenses pertaining to the claims process. a combination of settlements, including damages, interest, also court ordered judgments.

Denied sewer claims have not demonstrated that Toronto Water's operations were negligent. Sewer back-ups arising from system discharge due to severe rain storms does not constitute negligence.

Denied forestry claims have not demonstrated the City's negligence. If there are prior visible signs of decay or if limb failure occurs due to a severe windstorm, this does not constitute negligence.

| Table 8 Toronto Water Sewer Claims 2018 - 2022 | | | | | | | |
|---|---------------------------------------|---------------------|------------|--------------------------|---|--------|-------------------|
| Calendar Year | Total No. of all Toronto Water Claims | No. of Sewer Claims | % of Total | Average Claim Value (\$) | Sewer Claims Resolved (Property Damage) | | |
| | | | | | Paid | Denied | % of Total Denied |
| 2018 | 948 | 492 | 52 | \$11,395 | 37 | 445 | 92 |
| 2019 | 765 | 293 | 38 | \$5,785 | 33 | 253 | 88 |
| 2020 | 610 | 298 | 49 | \$2,830 | 21 | 274 | 93 |
| 2021 | 518 | 249 | 48 | \$3,759 | 36 | 187 | 84 |
| 2022 | 451 | 211 | 47 | \$3,183 | 11 | 106 | 91 |

| Table 9 Parks, Forestry & Recreation Division Forestry Claims 2018 - 2022 | | | | | | | |
|--|--|------------------------|------------|--------------------------|--|--------|-------------------|
| Calendar Year | Total No. of all Parks, Forestry & Recreation Claims | No. of Forestry Claims | % of Total | Average Claim Value (\$) | Forestry Claims Resolved (Property Damage) | | |
| | | | | | Paid | Denied | % of Total Denied |
| 2018 | 922 | 767 | 84 | \$2,806 | 129 | 633 | 83 |
| 2019 | 453 | 276 | 62 | \$2,129 | 47 | 225 | 83 |
| 2020 | 636 | 457 | 73 | \$2,673 | 54 | 398 | 88 |
| 2021 | 666 | 486 | 73 | \$2,678 | 83 | 388 | 82 |
| 2022 | 754 | 581 | 78 | \$1,913 | 76 | 397 | 84 |

Schedule "C"

Auto claims with a loss date between January 01, 2018 – December 31, 2022, sorted by City Divisions and insured Agencies and Corporations and year.

COMMUNITY AND SOCIAL SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|------------|--------------------|---------------------|--------------------|
| ECONOMIC DEVELOPMENT & CULTURE | | | | |
| 2018 | 2 | \$17,629 | \$0 | \$17,629 |
| 2020 | 1 | \$1,831 | \$0 | \$1,831 |
| Total | 3 | \$19,459 | \$0 | \$19,459 |
| PARKS, FORESTRY & RECREATION | | | | |
| 2018 | 49 | \$505,295 | \$68,290 | \$573,585 |
| 2019 | 73 | \$565,003 | \$641,580 | \$1,206,584 |
| 2020 | 60 | \$307,648 | \$0 | \$307,648 |
| 2021 | 49 | \$325,134 | \$173,715 | \$498,848 |
| 2022 | 55 | \$291,966 | \$65,521 | \$357,487 |
| Total | 286 | \$1,995,046 | \$949,106 | \$2,944,152 |
| SHELTER SUPPORT & HOUSING ADMINISTRATION | | | | |
| 2020 | 8 | \$66,196 | \$0 | \$66,196 |
| 2021 | 10 | \$56,730 | \$0 | \$56,730 |
| 2022 | 4 | \$7,433 | \$5,345 | \$12,778 |
| Total | 22 | \$130,359 | \$5,345 | \$135,704 |
| TORONTO PARAMEDIC SERVICES | | | | |
| 2018 | 131 | \$821,016 | \$274,234 | \$1,095,250 |
| 2019 | 132 | \$424,431 | \$128,673 | \$553,105 |
| 2020 | 81 | \$297,477 | \$144,492 | \$441,969 |
| 2021 | 86 | \$293,834 | \$112,708 | \$406,541 |
| 2022 | 89 | \$145,041 | \$113,339 | \$258,380 |
| Total | 519 | \$1,981,799 | \$773,445 | \$2,755,244 |

INFRASTRUCTURE AND DEVELOPMENT SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--|------------|--------------------|---------------------|--------------------|
| ENGINEERING & CONSTRUCTION SERVICES | | | | |
| 2018 | 1 | \$3,271 | \$0 | \$3,271 |
| 2019 | 10 | \$79,554 | \$0 | \$79,554 |
| 2020 | 3 | \$17,207 | \$0 | \$17,207 |
| 2021 | 2 | \$16,189 | \$0 | \$16,189 |
| 2022 | 6 | \$24,695 | \$0 | \$24,695 |
| Total | 22 | \$140,916 | \$0 | \$140,916 |
| FIRE SERVICES | | | | |
| 2018 | 75 | \$919,740 | \$65,553 | \$985,293 |
| 2019 | 64 | \$556,162 | \$360,144 | \$916,306 |
| 2020 | 49 | \$297,746 | \$0 | \$297,746 |
| 2021 | 42 | \$254,043 | \$138,701 | \$392,744 |
| 2022 | 54 | \$501,031 | \$101,693 | \$602,724 |
| Total | 284 | \$2,528,721 | \$666,091 | \$3,194,812 |
| MUNICIPAL LICENSING & STANDARDS | | | | |
| 2018 | 14 | \$82,489 | \$0 | \$82,489 |
| 2019 | 24 | \$124,806 | \$12,416 | \$137,223 |
| 2020 | 20 | \$100,526 | \$0 | \$100,526 |
| 2021 | 17 | \$93,887 | \$0 | \$93,887 |
| 2022 | 10 | \$49,895 | \$1,303 | \$51,198 |
| Total | 85 | \$451,603 | \$13,719 | \$465,322 |
| SOLID WASTE MANAGEMENT SERVICES | | | | |
| 2018 | 188 | \$1,819,155 | \$128,340 | \$1,947,494 |
| 2019 | 124 | \$732,108 | \$441,434 | \$1,173,542 |
| 2020 | 166 | \$970,793 | \$416,677 | \$1,387,470 |
| 2021 | 177 | \$870,917 | \$412,281 | \$1,283,198 |
| 2022 | 131 | \$618,391 | \$378,268 | \$996,659 |
| Total | 786 | \$5,011,363 | \$1,776,999 | \$6,788,362 |
| TORONTO BUILDING | | | | |
| 2019 | 1 | \$8,972 | \$0 | \$8,972 |
| 2020 | 4 | \$12,263 | \$0 | \$12,263 |
| 2021 | 1 | \$2,566 | \$0 | \$2,566 |
| 2022 | 3 | \$4,911 | \$2,453 | \$7,364 |
| Total | 9 | \$28,712 | \$2,453 | \$31,165 |

INFRASTRUCTURE AND DEVELOPMENT SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--------------------------------|------------|--------------------|---------------------|--------------------|
| TORONTO WATER | | | | |
| 2018 | 58 | \$844,273 | \$58,409 | \$902,682 |
| 2019 | 54 | \$375,110 | \$101,182 | \$476,292 |
| 2020 | 51 | \$300,522 | \$167,036 | \$467,558 |
| 2021 | 40 | \$189,658 | \$106,596 | \$296,254 |
| 2022 | 35 | \$167,294 | \$66,278 | \$233,572 |
| Total | 238 | \$1,876,857 | \$499,502 | \$2,376,359 |
| TRANSPORTATION SERVICES | | | | |
| 2018 | 62 | \$306,420 | \$137,752 | \$444,172 |
| 2019 | 62 | \$349,831 | \$37,260 | \$387,091 |
| 2020 | 41 | \$509,775 | \$133,296 | \$643,071 |
| 2021 | 34 | \$241,793 | \$48,344 | \$290,137 |
| 2022 | 55 | \$217,346 | \$276,036 | \$493,382 |
| Total | 254 | \$1,625,165 | \$632,688 | \$2,257,853 |

CORPORATE SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|-----------|------------------|---------------------|------------------|
| CORPORATE REAL ESTATE MANAGEMENT | | | | |
| 2018 | 16 | \$67,963 | \$0 | \$67,963 |
| 2019 | 7 | \$38,372 | \$0 | \$38,372 |
| 2020 | 4 | \$16,789 | \$0 | \$16,789 |
| 2021 | 7 | \$50,000 | \$0 | \$50,000 |
| 2022 | 4 | \$14,115 | \$26,938 | \$41,052 |
| Total | 38 | \$187,239 | \$26,938 | \$214,176 |
| FLEET SERVICES | | | | |
| 2018 | 3 | \$6,834 | \$0 | \$6,834 |
| 2019 | 1 | \$8,930 | \$70,570 | \$79,500 |
| 2020 | 1 | \$125 | \$0 | \$125 |
| 2021 | 1 | \$150 | \$0 | \$150 |
| 2022 | 2 | \$6,468 | \$1,303 | \$7,771 |
| Total | 8 | \$22,507 | \$71,872 | \$94,379 |

FINANCE AND TREASURY SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--|----------|-----------------|---------------------|------------------|
| PURCHASING & MATERIALS MANAGEMENT | | | | |
| 2018 | 1 | \$5,028 | \$0 | \$5,028 |
| 2019 | 1 | \$7,545 | \$0 | \$7,545 |
| 2020 | 1 | \$4,044 | \$0 | \$4,044 |
| Total | 3 | \$16,617 | \$0 | \$16,617 |

COUNCIL / ACCOUNTABILITY OFFICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|----------------------------|----------|-----------------|---------------------|------------------|
| CITY CLERK'S OFFICE | | | | |
| 2019 | 1 | \$14,225 | \$0 | \$14,225 |
| 2020 | 1 | \$10,541 | \$0 | \$10,541 |
| 2021 | 2 | \$27,123 | \$0 | \$27,123 |
| Total | 4 | \$51,889 | \$0 | \$51,889 |
| MAYOR / COUNCILLORS | | | | |
| 2019 | 1 | \$9,576 | \$0 | \$9,576 |
| 2022 | 1 | \$5,833 | \$0 | \$5,833 |
| Total | 2 | \$15,409 | \$0 | \$15,409 |

AGENCIES AND CORPORATIONS

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--|------------|------------------|---------------------|--------------------|
| EXHIBITION PLACE | | | | |
| 2018 | 5 | \$5,659 | \$0 | \$5,659 |
| 2022 | 1 | \$0 | \$13,303 | \$13,303 |
| Total | 6 | \$5,659 | \$13,303 | \$18,961 |
| TORONTO COMMUNITY HOUSING CORP. | | | | |
| 2018 | 26 | \$272,929 | \$0 | \$272,929 |
| 2019 | 34 | \$212,202 | \$0 | \$212,202 |
| 2020 | 34 | \$250,650 | \$125 | \$250,775 |
| 2021 | 19 | \$122,933 | \$1,303 | \$124,236 |
| 2022 | 19 | \$121,479 | \$63,600 | \$185,079 |
| Total | 132 | \$980,193 | \$65,028 | \$1,045,221 |

AGENCIES AND CORPORATIONS

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--------------------------------------|--------------|---------------------|---------------------|---------------------|
| TORONTO POLICE SERVICES BOARD | | | | |
| 2018 | 463 | \$3,023,370 | \$850,403 | \$3,873,772 |
| 2019 | 495 | \$3,707,678 | \$191,994 | \$3,899,672 |
| 2020 | 394 | \$3,348,694 | \$958,641 | \$4,307,335 |
| 2021 | 385 | \$2,887,171 | \$688,981 | \$3,576,152 |
| 2022 | 322 | \$2,052,341 | \$739,457 | \$2,791,798 |
| Total | 2,059 | \$15,019,254 | \$3,429,476 | \$18,448,730 |
| TORONTO PUBLIC HEALTH | | | | |
| 2018 | 4 | \$23,592 | \$0 | \$23,592 |
| 2019 | 2 | \$13,534 | \$0 | \$13,534 |
| 2020 | 2 | \$13,291 | \$0 | \$13,291 |
| 2021 | 1 | \$3,784 | \$0 | \$3,784 |
| Total | 9 | \$54,201 | \$0 | \$54,201 |
| TORONTO PUBLIC LIBRARY | | | | |
| 2018 | 1 | \$3,598 | \$0 | \$3,598 |
| 2019 | 7 | \$50,891 | \$0 | \$50,891 |
| 2020 | 2 | \$3,619 | \$0 | \$3,619 |
| 2021 | 2 | \$11,546 | \$0 | \$11,546 |
| 2022 | 2 | \$10,585 | \$0 | \$10,585 |
| Total | 14 | \$80,238 | \$0 | \$80,238 |
| TORONTO ZOO | | | | |
| 2018 | 7 | \$14,746 | \$0 | \$14,746 |
| 2019 | 7 | \$19,750 | \$0 | \$19,750 |
| 2020 | 10 | \$30,415 | \$0 | \$30,415 |
| 2021 | 6 | \$24,522 | \$7,351 | \$31,873 |
| 2022 | 2 | \$1,732 | \$0 | \$1,732 |
| Total | 32 | \$91,165 | \$7,351 | \$98,516 |

Schedule "D"

Property claims with a loss date between January 01, 2018 – December 31, 2022, sorted by City Divisions and insured Agencies and Corporations and year.

COMMUNITY AND SOCIAL SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|------------|---------------------|---------------------|---------------------|
| CHILDREN'S SERVICES | | | | |
| 2018 | 1 | \$33,745 | \$0 | \$33,745 |
| 2019 | 1 | \$324,861 | \$0 | \$324,861 |
| 2020 | 2 | \$610,331 | \$0 | \$610,331 |
| 2021 | 2 | \$399,321 | \$62,816 | \$462,137 |
| 2022 | 3 | \$349,437 | \$34,907 | \$384,344 |
| Total | 9 | \$1,717,695 | \$97,723 | \$1,815,418 |
| COURT SERVICES | | | | |
| 2020 | 1 | \$135 | \$0 | \$135 |
| Total | 1 | \$135 | \$0 | \$135 |
| ECONOMIC DEVELOPMENT & CULTURE | | | | |
| 2018 | 4 | \$51,866 | \$0 | \$51,866 |
| 2019 | 6 | \$65,920 | \$0 | \$65,920 |
| 2020 | 2 | \$676 | \$44,324 | \$45,000 |
| 2021 | 6 | \$413,545 | \$967,977 | \$1,381,523 |
| 2022 | 9 | \$7,282 | \$260,218 | \$267,500 |
| Total | 27 | \$539,290 | \$1,272,519 | \$1,811,809 |
| PARKS, FORESTRY & RECREATION | | | | |
| 2018 | 54 | \$5,101,479 | \$2,331,490 | \$7,432,969 |
| 2019 | 43 | \$36,089,026 | \$1,036,262 | \$37,125,287 |
| 2020 | 50 | \$6,541,645 | \$304,954 | \$6,846,600 |
| 2021 | 43 | \$2,487,174 | \$651,205 | \$3,138,380 |
| 2022 | 43 | \$1,858,234 | \$1,501,969 | \$3,360,203 |
| Total | 233 | \$52,077,558 | \$5,825,880 | \$57,903,438 |

COMMUNITY AND SOCIAL SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|-----------|--------------------|---------------------|--------------------|
| SENIORS SERVICES AND LONG-TERM CARE | | | | |
| 2018 | 3 | \$337,849 | \$0 | \$337,849 |
| 2019 | 1 | \$82,358 | \$0 | \$82,358 |
| 2020 | 3 | \$211,405 | \$1,579 | \$212,984 |
| 2021 | 1 | \$0 | \$27,500 | \$27,500 |
| 2022 | 4 | \$1,350 | \$54,055 | \$55,405 |
| Total | 12 | \$632,962 | \$83,134 | \$716,096 |
| SHELTER SUPPORT & HOUSING ADMINISTRATION | | | | |
| 2018 | 1 | \$24,624 | \$0 | \$24,624 |
| 2019 | 6 | \$1,033,279 | \$0 | \$1,033,279 |
| 2020 | 5 | \$408,877 | \$40,085 | \$448,962 |
| 2021 | 13 | \$788,355 | \$218,643 | \$1,006,998 |
| 2022 | 32 | \$812,693 | \$1,034,114 | \$1,846,807 |
| Total | 57 | \$3,067,828 | \$1,292,842 | \$4,360,671 |
| TORONTO EMPLOYMENT & SOCIAL SERVICES | | | | |
| 2018 | 2 | \$18,952 | \$0 | \$18,952 |
| 2019 | 1 | \$13,691 | \$0 | \$13,691 |
| 2020 | 2 | \$303,145 | \$0 | \$303,145 |
| 2021 | 3 | \$308,894 | \$19,476 | \$328,370 |
| 2022 | 3 | \$220,209 | \$163,645 | \$383,854 |
| Total | 11 | \$864,891 | \$183,121 | \$1,048,012 |
| TORONTO PARAMEDIC SERVICES | | | | |
| 2018 | 1 | \$4,404 | \$0 | \$4,404 |
| 2019 | 1 | \$3,935 | \$0 | \$3,935 |
| 2020 | 1 | \$5,225 | \$0 | \$5,225 |
| 2021 | 2 | \$4,565 | \$0 | \$4,565 |
| Total | 5 | \$18,128 | \$0 | \$18,128 |

INFRASTRUCTURE AND DEVELOPMENT SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--|-----------|------------------|---------------------|------------------|
| ENGINEERING & CONSTRUCTION SERVICES | | | | |
| 2018 | 2 | \$16,798 | \$0 | \$16,798 |
| 2019 | 1 | \$16,073 | \$0 | \$16,073 |
| 2020 | 2 | \$25,277 | \$0 | \$25,277 |
| 2022 | 1 | \$135 | \$0 | \$135 |
| Total | 6 | \$58,283 | \$0 | \$58,283 |
| FIRE SERVICES | | | | |
| 2018 | 3 | \$71,723 | \$0 | \$71,723 |
| 2019 | 6 | \$116,263 | \$31,687 | \$147,950 |
| 2020 | 4 | \$12,196 | \$15,832 | \$28,028 |
| 2021 | 3 | \$96,674 | \$11,245 | \$107,919 |
| 2022 | 7 | \$26,632 | \$329,854 | \$356,486 |
| Total | 23 | \$323,488 | \$388,618 | \$712,106 |
| MUNICIPAL LICENSING & STANDARDS | | | | |
| 2019 | 1 | \$6,543 | \$0 | \$6,543 |
| 2021 | 1 | \$135 | \$0 | \$135 |
| Total | 2 | \$6,678 | \$0 | \$6,678 |
| SOLID WASTE MANAGEMENT SERVICES | | | | |
| 2018 | 7 | \$33,345 | \$0 | \$33,345 |
| 2019 | 1 | \$27,813 | \$0 | \$27,813 |
| 2020 | 1 | \$1,384 | \$0 | \$1,384 |
| 2021 | 5 | \$49,883 | \$0 | \$49,883 |
| 2022 | 1 | \$69,958 | \$0 | \$69,958 |
| Total | 15 | \$182,383 | \$0 | \$182,383 |
| TORONTO BUILDING | | | | |
| 2020 | 1 | \$23,979 | \$18,521 | \$42,500 |
| Total | 1 | \$23,979 | \$18,521 | \$42,500 |

INFRASTRUCTURE AND DEVELOPMENT SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--------------------------------|-----------|------------------|---------------------|------------------|
| TORONTO WATER | | | | |
| 2018 | 6 | \$106,078 | \$0 | \$106,078 |
| 2019 | 7 | \$132,937 | \$0 | \$132,937 |
| 2020 | 7 | \$154,294 | \$6,425 | \$160,720 |
| 2021 | 3 | \$22,828 | \$0 | \$22,828 |
| 2022 | 6 | \$6,544 | \$159,850 | \$166,395 |
| Total | 29 | \$422,682 | \$166,276 | \$588,958 |
| TRANSPORTATION SERVICES | | | | |
| 2018 | 4 | \$164,977 | \$32,575 | \$197,552 |
| 2019 | 1 | \$14,326 | \$0 | \$14,326 |
| 2020 | 1 | \$2,156 | \$45,344 | \$47,500 |
| 2022 | 6 | \$146,103 | \$158,733 | \$304,836 |
| Total | 12 | \$327,562 | \$236,652 | \$564,214 |

CORPORATE SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|------------|--------------------|---------------------|---------------------|
| CORPORATE REAL ESTATE MANAGEMENT | | | | |
| 2018 | 51 | \$5,096,047 | \$0 | \$5,096,047 |
| 2019 | 28 | \$2,159,796 | \$310,083 | \$2,469,878 |
| 2020 | 19 | \$620,896 | \$186,334 | \$807,231 |
| 2021 | 14 | \$1,134,125 | \$298,169 | \$1,432,295 |
| 2022 | 24 | \$400,821 | \$1,123,107 | \$1,523,928 |
| Total | 136 | \$9,411,686 | \$1,917,694 | \$11,329,379 |
| FLEET SERVICES | | | | |
| 2022 | 1 | \$16,510 | \$135 | \$16,645 |
| Total | 1 | \$16,510 | \$135 | \$16,645 |
| TECHNOLOGY SERVICES | | | | |
| 2018 | 2 | \$160 | \$0 | \$160 |
| Total | 2 | \$160 | \$0 | \$160 |

FINANCE AND TREASURY SERVICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--|----------|--------------|---------------------|------------------|
| PURCHASING & MATERIALS MANAGEMENT | | | | |
| 2018 | 1 | \$135 | \$0 | \$135 |
| 2021 | 1 | \$0 | \$1,288 | \$1,288 |
| Total | 2 | \$135 | \$1,288 | \$1,423 |

COUNCIL / ACCOUNTABILITY OFFICES

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--------------------------------|----------|----------------|---------------------|------------------|
| OFFICE OF THE OMBUDSMAN | | | | |
| 2018 | 1 | \$4,969 | \$0 | \$4,969 |
| Total | 1 | \$4,969 | \$0 | \$4,969 |

AGENCIES AND CORPORATIONS

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|---|-----------|------------------|---------------------|--------------------|
| ASSOCIATION OF COMMUNITY CENTRES | | | | |
| 2020 | 2 | \$300,690 | \$0 | \$300,690 |
| 2021 | 2 | \$19,198 | \$52,500 | \$71,698 |
| Total | 4 | \$319,888 | \$52,500 | \$372,388 |
| EXHIBITION PLACE | | | | |
| 2018 | 27 | \$457,109 | \$0 | \$457,109 |
| 2019 | 4 | \$304,572 | \$0 | \$304,572 |
| 2020 | 5 | \$184,458 | \$41,857 | \$226,315 |
| 2021 | 9 | \$31,089 | \$82,671 | \$113,760 |
| 2022 | 7 | \$3,360 | \$446,411 | \$449,770 |
| Total | 52 | \$980,588 | \$570,938 | \$1,551,526 |
| TO LIVE | | | | |
| 2018 | 3 | \$339,962 | \$0 | \$339,962 |
| 2021 | 1 | \$434,257 | \$6,279 | \$440,535 |
| 2022 | 1 | \$1,300 | \$86,200 | \$87,500 |
| Total | 5 | \$775,519 | \$92,479 | \$867,997 |

AGENCIES AND CORPORATIONS

| Year | Count | Paid | Outstanding Reserve | Total Est. Value |
|--------------------------------------|-----------|--------------------|---------------------|--------------------|
| TORONTO POLICE SERVICES BOARD | | | | |
| 2018 | 7 | \$410,214 | \$0 | \$410,214 |
| 2019 | 3 | \$167,648 | \$0 | \$167,648 |
| 2020 | 8 | \$352,877 | \$0 | \$352,877 |
| 2021 | 18 | \$525,480 | \$5,165,247 | \$5,690,727 |
| 2022 | 38 | \$96,966 | \$2,214,534 | \$2,311,500 |
| Total | 74 | \$1,553,185 | \$7,379,782 | \$8,932,966 |
| TORONTO PUBLIC HEALTH | | | | |
| 2018 | 3 | \$185 | \$0 | \$185 |
| 2019 | 2 | \$270 | \$0 | \$270 |
| 2020 | 1 | \$135 | \$0 | \$135 |
| 2022 | 1 | \$6,914 | \$250,000 | \$256,914 |
| Total | 7 | \$7,504 | \$250,000 | \$257,504 |
| TORONTO PUBLIC LIBRARY | | | | |
| 2018 | 19 | \$1,071,547 | \$0 | \$1,071,547 |
| 2019 | 18 | \$464,537 | \$96,459 | \$560,996 |
| 2020 | 12 | \$436,186 | \$26,448 | \$462,633 |
| 2021 | 21 | \$1,084,273 | \$116,979 | \$1,201,252 |
| 2022 | 25 | \$264,601 | \$960,343 | \$1,224,945 |
| Total | 95 | \$3,321,144 | \$1,200,229 | \$4,521,373 |
| TORONTO ZOO | | | | |
| 2018 | 9 | \$326,521 | \$0 | \$326,521 |
| 2019 | 3 | \$18,986 | \$0 | \$18,986 |
| 2020 | 4 | \$1,522,931 | \$114,110 | \$1,637,041 |
| 2021 | 5 | \$79,341 | \$26,475 | \$105,816 |
| 2022 | 6 | \$99,694 | \$67,014 | \$166,708 |
| Total | 27 | \$2,047,473 | \$207,600 | \$2,255,073 |