

March 17, 2023

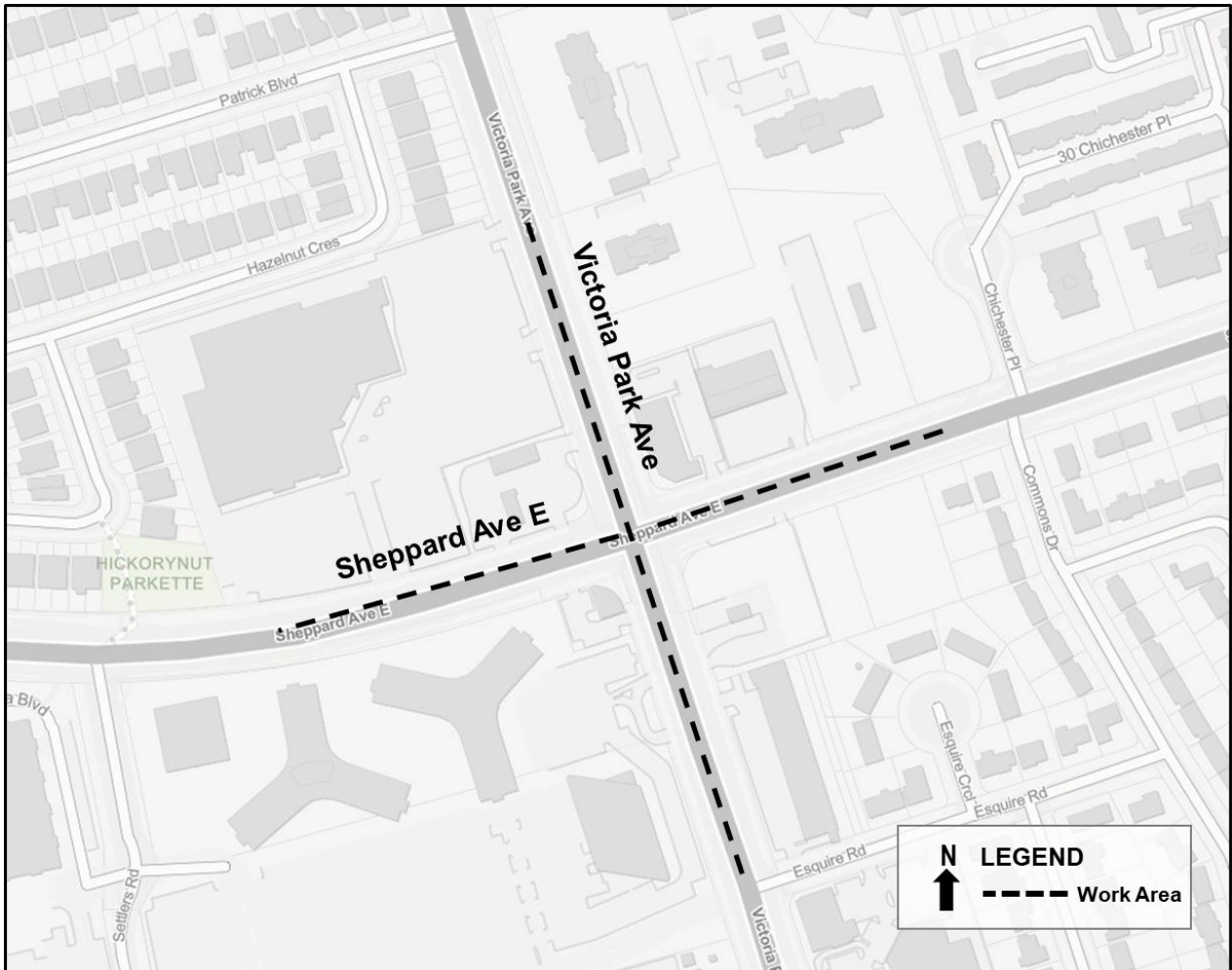
## Watermain cleaning and relining on your street Emergency overnight work only

**Contract: 20TW-CTS-01CWD**  
**Start date: March 20, 2023**  
**End date: May 31, 2023**  
*\*Timeline is subject to change.*

The City of Toronto will be conducting emergency repair work from 6 p.m. to 7 a.m. starting March 20 until May 31. The work will involve cleaning and relining the watermain and will take place on **Victoria Park Avenue** from **Patrick Boulevard** to **Esquire Road** and on **Sheppard Avenue East** from **Hickorynut Parkette** to **Commons Drive**. Please see a map of the work area below. This overnight work is required to complete the project on schedule and reduce traffic impacts to the large number of commercial and residential properties in the area.

**Important information:** Impacts on properties and surrounding area are expected, including planned water shut-offs, excavation pits and lane closures. The contractor will provide an additional notice at least 24 hours in advance for all planned shut-offs specific to your property. For the duration of the construction, affected properties will receive water via a temporary bypass system. Please see the water service disruptions section on page 2 of this notice for more information.

### MAP OF WORK AREA



### WORK DETAILS








In the first few weeks, the City’s contractor will move equipment on-site and prepare the work area before construction begins. Construction crews will then:


- close two left lanes on southbound Victoria Park Avenue, two left lanes on westbound Sheppard Avenue East and one right lane on eastbound Sheppard Avenue East.
- excavate pits in the road to access the watermain

- install a temporary water supply system and attach your house/building to the supply
- clean and structurally re-line the existing watermain
- replace any City-owned water service pipes that do not meet City standards (from the watermain to the private property line)
- remove the temporary water supply and restore all work areas with asphalt, concrete or grass.

## WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- The City will not be responsible for damage to any privately-owned items on City property.

	<p><b>Work hours:</b> Work will take place from 6 p.m. to 7a.m., Monday to Friday, with work after hours and on weekends as required and in accordance with the City's Noise Bylaw. You will be notified in advance of any changes to work hours.</p>
	<p><b>Construction noise:</b> You may experience intermittent noise and vibration during construction (from vacuum trucks, power generators, air compressors, etc.). All work will comply with the City of Toronto's Noise Bylaw.</p>
	<p><b>Customers in industrial, commercial, institutional and multi-residential buildings:</b> There will be short-term water service disruptions for the connection and disconnection of the temporary water supply. In all cases, the City's contractor will discuss this matter with the property manager and/or superintendent in advance. The temporary water disruption will be coordinated at a time that best suits the needs of the property (for example, overnight to minimize impacts) and a notice will be provided 24 hours in advance.</p> <p>Please contact your property manager, in addition to the Field Ambassador (contact information at the bottom of this notice) or 311 for further project updates.</p>
	<p><b>Water service disruptions:</b> From time-to-time, the water supply to your property will need to be shut off to complete construction. The contractor will provide at least 24-hour advance notice for all planned shut-offs. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e., softeners or filters), water-cooled air conditioners or similar plumbing fixtures.</p> <p>Automatic lawn sprinkler systems may also be affected, so you may need to water manually. If you did not receive advance notice and your water was turned off, an emergency water shut-off may have been necessary to complete the work.</p>
	<p><b>Restoration:</b> The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October). Permanent restoration of the curb and sidewalk will take place within 18 to 24 months.</p>
	<p><b>Road and sidewalk access:</b> To safely complete the work, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p><b>Driveway access:</b> The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept accessible at all times.</p>
	<p><b>Traffic management:</b> Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p>

	<p><b>Accessible accommodation:</b> The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the Field Ambassador listed below.</p>
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Harassment at City of Toronto construction sites is not tolerated. If you would like to make a complaint, please call 311.

**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us and quote **20TW-CTS-01CWD**.

<p><b>Field Ambassador</b></p>	<p>647-923-3430, <a href="mailto:toronto.watermainrehab2@wsp.com">toronto.watermainrehab2@wsp.com</a>          (7 a.m. to 7 p.m., Monday to Friday, closed weekends)</p> <p>In case of emergency during the weekend or overnight, please contact the contractor's on-call services at 1-855-530-8592</p>
<p><b>TTY Hearing Impaired Service</b></p>	<p>416-338-0889          (7 days a week, 8 a.m. to 5 p.m., closed holidays)</p>
<p><b>General inquiries</b></p>	<p>3-1-1 (7 days a week, 24 hours a day)</p>
<p><b>Website</b></p>	<p><a href="http://toronto.ca/DonValleyNorth">toronto.ca/DonValleyNorth</a> and  <a href="http://toronto.ca/Scarborough-Agincourt">toronto.ca/Scarborough-Agincourt</a></p>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.