

April 26, 2023

Urgent watermain repair work on your street

Contract: 22TW-CTS-04CWD

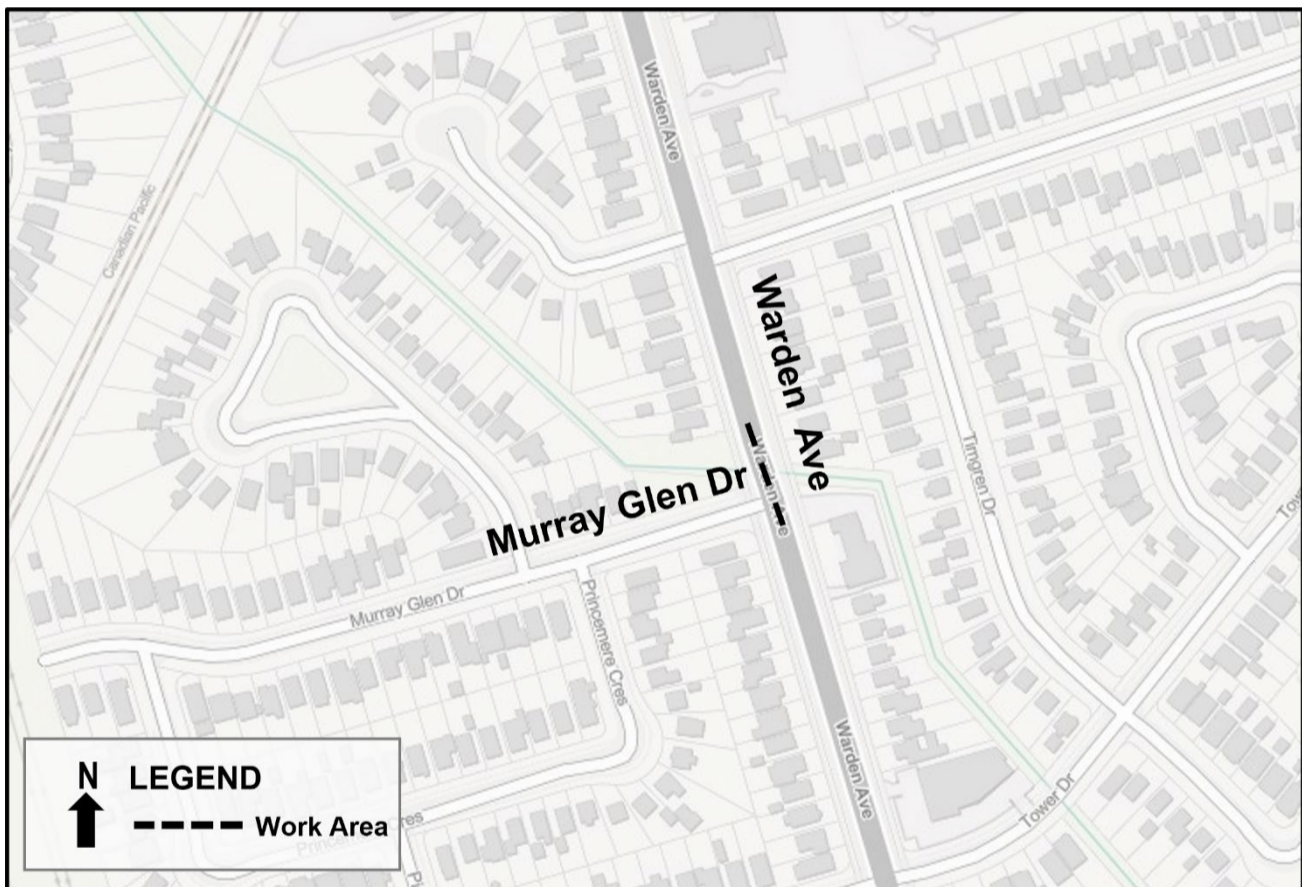
End date: May 30, 2023

**Timeline is subject to change.*

The City of Toronto will be conducting urgent repair work from 9 a.m. to 4 p.m. until May 30. The work will involve repairing, cleaning and relining the watermain and will take place on **Warden Avenue at Murray Glen Drive**. Please see a map of the work area below.

Impacts on properties and the surrounding area are expected, including planned water shut-offs, excavation pits and lane closures. The contractor will provide an additional notice at least 24 hours in advance for all planned shut-offs specific to your property.

MAP OF WORK AREA










WORK DETAILS

In the first few weeks, the City's contractor will move equipment on-site and prepare the work area before construction begins. Construction crews will then:

- excavate pits in the road to access the watermain
- install a temporary water supply system and attach your house/building to the supply
- clean and structurally re-line the existing watermain
- replace any City-owned water service pipes that do not meet City standards (from the watermain to the private property line)
- remove the temporary water supply and restore all work areas with asphalt, concrete or grass.

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- Property owners should remove items such as landscaping and/or decorative objects located within City property limits (boulevard). If you have a sprinkler system within the boulevard, please contact the Field Ambassador (see contact information at the bottom of this notice).
- The City will not be responsible for damage to any privately-owned items on City property.

	<p>Work hours: Work will take place from 9 a.m. to 4 p.m., Monday to Friday, with work after hours and on weekends as required and in accordance with the City of Toronto's Noise Bylaw. You will be notified in advance of any changes to work hours.</p>
	<p>Construction noise: You may experience intermittent noise and vibration during construction (from vacuum trucks, power generators, air compressors, etc.). All work will comply with the City of Toronto's Noise Bylaw.</p>
	<p>Water service disruptions: From time-to-time, the water supply to your property will need to be shut off to complete construction. The contractor will provide at least 24-hour advance notice for all planned shut-offs. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e., softeners or filters), water-cooled air conditioners or similar plumbing fixtures.</p>
	<p>Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October). Permanent restoration of the curb and sidewalk will take place within 18 to 24 months.</p>
	<p>Road and sidewalk access: To safely complete the work, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept accessible at all times.</p>
	<p>Traffic management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p>
	<p>Accessible accommodation: The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the Field Ambassador listed below.</p>

Harassment at City of Toronto construction sites is not tolerated. If you would like to make a complaint, please call 311.

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote **22TW-CTS-04CWD**.

<p>Field Ambassador</p>	<p>647-923-3430, toronto.watermainrehab2@wsp.com (7 a.m. to 7 p.m., Monday to Friday, closed weekends)</p> <p>In case of emergency during the weekend or overnight, please contact 311.</p>
<p>TTY Hearing Impaired Service</p>	<p>416-338-0889 (7 days a week, 8 a.m. to 5 p.m., closed holidays)</p>
<p>General inquiries</p>	<p>3-1-1 (7 days a week, 24 hours a day)</p>
<p>Website</p>	<p>toronto.ca/ScarboroughCentre</p>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.