

Contractor Performance Evaluations (CPE) Updates

March 2021



Updates to the CPE and Supplier Performance Evaluation Program

- Updates to the CPE are being rolled out in Spring 2021
- Roll out is combined with implementation of the Professional Services Performance Evaluation (PSPE) for Engineering and Architecture
- Training will be provided to City project managers including CPE and PSPE
- Rollout of incorporating past CPE scores as a scoring criteria in pre-qualification solicitations scheduled for Spring/Summer 2021
- For Pre-qualifications, past performance scores will be FINAL project scores for projects completed in the past five (5) years
- Other referenced projects from other entities will also be taken into consideration. The approach will also allow a fair assessment of those contractors with no prior City experience



Updates to the CPE Form

- Wording of questions has been clarified
- Answer guide has been improved
- Most N/A for Exceptional scores have been eliminated.
- Re-weighting of questions and categories



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CPE tab

- A.1. language - added more pieces of H&S legislation
Constructors are to commonly follow like the TSSA,
ESA, HTA, etc.
- A.2. language – completely reworded to encompass
additional H&S and 'other legal requirements'
- A.3 removed – covered by A1



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CPE BACKUP tab

- Overall, we prescribed objectively how to fall into each ranking based on the number of non-conformances and included subjectively an attitude / responsiveness / safety culture component.



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CPE BACKUP tab

- Non-conformances are multifaceted and weighted differently based on their severity and risk and include:
 - # of regulatory orders we receive due to constructor action / inaction
 - # of major and minor incidents (defined on A1 A2 DEFINITIONS tab) also added another category called 'unacceptable incident' which is an automatic show stopper that no other category (Quality, Org, Execution, Admin) has
 - # of observable hazards (defined on A1 A2 DEFINITIONS tab)



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CPE BACKUP tab

- Normalized the incidents. This is under review, and will likely be # of incidents per threshold, \$50k, \$1M, \$10M, \$100M

A1 A2 DEFINITIONS tab

- Defined the various types of non-conformances to assist PMs in evaluating



Questions?

