Coming SMIS Update

The City of Toronto's Shelter, Support and Housing Administration (SSHA) division is releasing the next SMIS Update on **June 2, 2023**, which includes the following enhancements. For full details, please see the "Release Notes - SMIS Ver. 3.10 (June 2023)" available at [City of Toronto's SMIS web site].

1) Introduced SMIS Password-Management Requirements for Purchase-of-Service (POS) Staff

This Change enhances the password-management requirements for Purchase of Service (POS) staff, to match the existing requirements that are currently applied to City of Toronto staff. As of the release of SMIS 3.10, all POS staff will be required to maintain their password based on the following requirements. For more information, please see the [SMIS Privacy Protocol-Password Management].

Requirement #	Password Requirement
1	Minimum length of **12 Characters**
2	Contain **at least 1** number (e.g., 1, 2, 3)
3	Contain **at least 1** special character (e.g., !, @, #, $)
4	Contain **at least 1** uppercase letter (e.g., A, B, C)
5	Contain **at least 1** lowercase letter (e.g., a, b, c)
6	Rotate the password at least every **90 Days** (expires on the 91st day)
7	Must not match any of the User's **10 previously used** passwords
8	Must not include the User's **UserID** in the password

2) Introduced a number of enhancements to the existing [Client Management - Refer to Bed] Page

Introduced the following enhancements to the existing [Client Management - Refer to Bed] page:

1. Currently the page automatically filters the list of applicable beds/rooms, based on the sector of the client being referred (e.g., co-ed, families, men, women, youth). These automatic filters are currently not displayed to the user, which makes it difficult to determine which filters are being applied. This Change displays these hidden sector filters so that the user can alter as needed.
2. Added a "Vacancy Change" column to indicate *the total cumulative change in vacancy* that occurred for each program in the selected time period (e.g. 15 minutes, 30 minutes, 45 minutes, 60 minutes), from the time that the page was loaded. Additionally added a (1) new "Apply Filter/Refresh" button to refresh the data as needed, (2) timestamp to indicate when it was last updated, and (3) colour-coding to highlight programs that have a positive vacancy.
3. Added column totals to the [Client Management - Refer to Bed] table.
4. Added a "Apply Filter/Refresh" Button to the [Client Management - Refer to Bed] page.

3) Added three major enhancements for Central intake

This suite of changes introduces three important updates for Central intake staff. **Note that these changes are only viewable by Central Intake staff** (are neither viewable nor required for other staff).

1. Introduced a new [Central Intake Call Log] section in the existing [Intake] module to allow Central Intake staff to record calls from clients, including the type of call, the location of the caller, service queue outcomes, and applicable case notes.
2. Introduced a new Central Intake report which summarizes the details for all calls that were recorded across all clients within the last 24-hours, from the time that the report was generated.
3. Introduced a new Central Intake module that displays all calls that were recorded for a specific client, across all Central Intake - intake records.