

September 7, 2023

## Urgent overnight watermain repair work coming to your street

**Contract: 21TW-CTS-02CWD-Phase 3**

**Expected Start Date: September 11, 2023**

**Expected End Date: December 31, 2023**

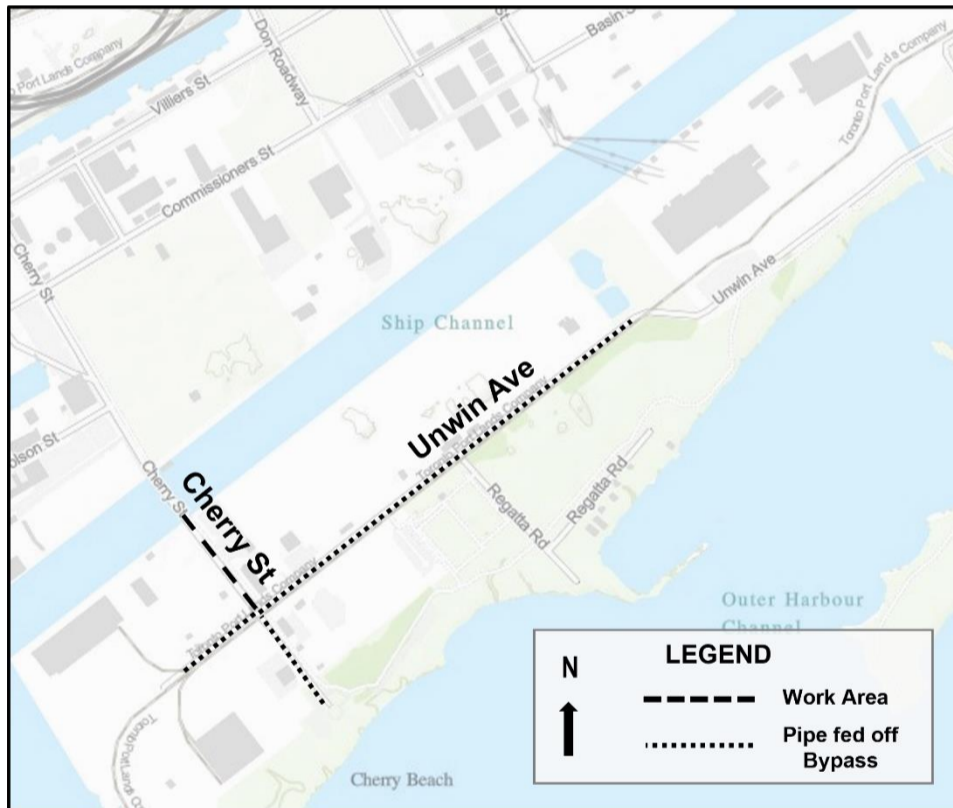
*\*Timeline is subject to change.*

The City of Toronto will be conducting urgent repair work to repair the watermain located on **Cherry Street from the Ship Channel to Unwin Avenue.**

As the section of watermain under repair supplies water to properties further south along Cherry Street and to properties on Unwin Avenue, these properties will be receiving water through an above-ground temporary watermain supply (bypass) system throughout the construction duration. Properties not directly within the work area receiving water from the bypass system can expect planned temporary water service disruptions.

Please see a map of the work area below.

### MAP OF WORK AREA



### WORK DETAILS








In the first few weeks, the City's contractor will move equipment on-site and prepare the work area before construction begins.




Within the work area, construction crews will then:

- Excavate pits in the road to access the watermain.
- Install a temporary water supply system and attach your building to the supply.
- Clean and structurally re-line the existing watermain.
- Replace any City-owned water service pipes that do not meet City standards (from the watermain to the private property line).
- Remove the temporary water supply and restore all work areas with asphalt, concrete or grass.
- Note: Properties outside of the work area that are fed off the bypass system will not have any work completed on their water service.

### WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water and cables so that the construction work does not interfere with other utilities.
- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- The City will not be responsible for damage to any privately owned items on City property.

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|    | <p><b>Work hours:</b> Work will take place overnight from 11 p.m. to 6 a.m., Monday to Friday, from the Cherry Street Strauss Trunnion Bascule Bridge to the bus stop at Cherry St at Unwin Ave North Side. Work hours are 7 a.m. to 7 p.m. for the remainder of the work area. Work after hours and on weekends, as required, is in accordance with the City of Toronto's Noise By-law. You will be notified in advance of any changes to work hours.</p>  |
|    | <p><b>Construction noise:</b> You may experience intermittent noise and vibration during construction (from vacuum trucks, power generators, air compressors, etc.). All work will comply with the City of Toronto's Noise By-law.</p>  |
|    | <p><b>Restoration:</b> The construction work area will be restored with sod and/or asphalt, where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October). Permanent restoration of the curb and sidewalk will take place within 18 to 24 months.</p>   |
|  | <p><b>Access to Your Building:</b> The City-hired contractor may need access to your house/building to complete a pre-construction survey and install shut-off valves. The contractor will deliver a pre-construction survey request to schedule a time to complete the survey.</p> <p>The contractor will not show up asking for entry without prior notice. If you have questions or concerns regarding the identity of the contractor or contractor staff, please contact the Field Ambassador (contact information at the bottom of this notice).</p>   |
|  | <p><b>Customers in Industrial, Commercial, Institutional Buildings:</b> There will be short-term water service disruptions for the connection and disconnection of the temporary water supply, and you may experience fluctuations in water pressure. In all cases, the City's contractor will discuss this matter with the property manager and/or superintendent in advance. The temporary water disruption will be coordinated at a time that best suits the needs of the property (for example, overnight to minimize impacts) and a notice will be provided 48 hours in advance.</p> <p>Please contact your property manager, in addition to the Field Ambassador (contact information at the bottom of this notice) or 311 for further project updates.</p>   |
|  | <p><b>Water service disruptions:</b> From time-to-time, the water supply to your property will need to be shut off to complete construction. The contractor will provide at least 48-hour advance notice for all planned shut-offs.</p> <p>Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e., softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, so, you may need to water manually. If you have questions about potential water service disruptions, please contact the Field Ambassador (contact information at the bottom of this notice).</p> <p>If you did not receive advance notice and your water was turned off, an emergency water shut-off may have been necessary to complete the work.</p> |
|  | <p><b>Accessible accommodation:</b> The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the Field Ambassador listed below.</p>   |

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|   | <p><b>Road and sidewalk access:</b> To safely complete the work, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p><b>Driveway access:</b> The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept accessible at all times.</p>  |
|   | <p><b>Traffic management:</b> Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p> <p>Access to pedestrians and cyclists will be maintained at all times. At times, the stretch of road on Cherry Street south of the bridge to Unwin Ave will be fully closed overnight from 11 p.m. to 6 a.m. However, the businesses there can still be accessed during the closure. There is an alternate detour route during construction through Leslie Street where all of Unwin Avenue and Cherry Street can also be accessed.</p>   |
|  | <p><b>Parking:</b> Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located at no charge to the owner. If your vehicle is moved, please contact parking control for its location at 416-808-2222.</p> <p>In the event you receive a parking violation notice for on-street parking during this period of construction, you may choose to dispute your ticket following the process listed on the reverse side of the parking infraction notice. Violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e., in front of a fire hydrant or in a no parking zone).</p> <p><b>You may use this notice as part of your defence for parking consideration during construction. The Project Manager/Field Ambassador does not have the authority to cancel any parking tickets.</b> For information on how to dispute a parking ticket phone 416-397-TAGS (8247) or see <a href="http://www.toronto.ca/tickets">www.toronto.ca/tickets</a>.</p> |

Harassment at City of Toronto construction sites is not tolerated. If you would like to make a complaint, please call 311.

**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us and quote **21TW-CTS-02CWD-Phase 3**.

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| <p><b>Field Ambassador</b></p>             | <p>416-508-3164, <a href="mailto:TorontoWMRehab@wsp.com">TorontoWMRehab@wsp.com</a><br/>         (7 a.m. to 7 p.m., Monday to Friday, closed weekends)<br/>         In case of emergency during the weekend or overnight, please contact 311.</p> |
| <p><b>TTY Hearing Impaired Service</b></p> | <p>416-338-0889<br/>         (7 days a week, 8 a.m. to 5 p.m., closed holidays)</p>   |
| <p><b>General inquiries</b></p>            | <p>3-1-1 (7 days a week, 24 hours a day)</p>  |
| <p><b>Website</b></p>                      | <p><a href="http://Toronto.ca/Toronto-Danforth">Toronto.ca/Toronto-Danforth</a></p>   |

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.