

629 Adelaide St. W. Information Session

November 22, 2023

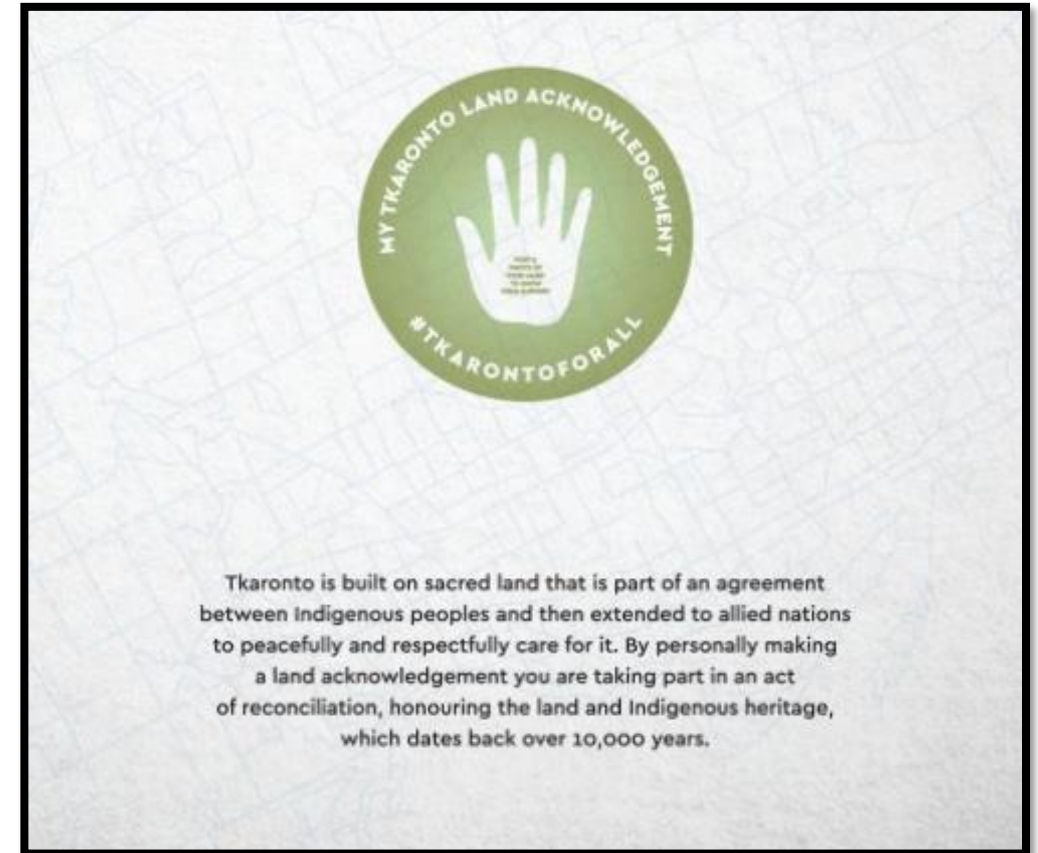
6:30 PM to 8:00 PM



Land Acknowledgement



We acknowledge the land we are on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 signed with the Mississaugas of the Credit and the Williams Treaty signed with multiple Mississaugas and Chippewa bands.



Connecting via Phone



Dial: 587-328-1099
Access Code: 934542

If you are having audio issues, please dial 587-328-1099 to connect to the session by telephone.

Enter Access Code 934542 followed by #

Meeting Recording



Please be advised that this meeting is being recorded and your opinions, statements and voice will become part of a public record.

Please do not share any personal information about yourself, such as your name, address or contact information. If you wish to discuss a private matter, please contact us at 629AdelaideStW@gmail.com.

Zoom and Accessibility



- If you require an accessibility-related accommodation, adaptive technologies on your phone often work best.
- Panelists will describe the content on the slides during the presentation.
- The video recording of this meeting will be close-captioned when it's posted on the project website.
- To turn on captioning during this meeting, please click CC on your Zoom controls.
- To ask a question, click the Raise Hand button on your Zoom controls or type your question into the Q&A box.

Meeting Code of Conduct



As both participants and panelists we will:

- Be respectful in words and action to all in attendance.
- Be patient with the technology.
- Share the air. Listen and when needed, ask for clarification.
- Actively participate and speak from your own perspective.
- Respect personal and organizational confidentiality.
- The City of Toronto is an inclusive public organization. Racist or other forms of prejudicial, derogatory, or discriminatory comments and questions, including name-calling, will not be tolerated.

African Ancestral Acknowledgement



The City of Toronto acknowledges all Treaty people—including those who came here as settlers as migrants either in this generation or in generations past- and those of us who came here involuntarily, particularly those brought to these lands as a result of the Trans-Atlantic Slave Trade and Slavery. We pay tribute to those ancestors of African origin and descent.

SOLIDARITY
FOR BLACK LIVES AND INDIGENOUS RIGHTS

The City of Toronto strives to be responsive to the distinct yet interconnected histories and continued struggles of Indigenous and Black communities.

We recognize our responsibility to create a city that works for Indigenous and Black communities.

We are committed to creating a stronger culture of inclusivity and encourage our employees to be supportive of Indigenous and Black solidarity in their words and actions.

[Toronto.ca/Toronto-For-All](https://toronto.ca/Toronto-For-All)

Presenters

Facilitator

Violetta Ilkiw , Community Engagement Facilitator, Barnes Management Group

Presenters

Loretta Ramadhin, Director, Infrastructure, Planning & Development, SSHA

Kate Richardson, Director, Homelessness Initiatives & Prevention Services, SSHA

Enrique Cohegrus, Director, Philanthropy & Communications, St. Felix Centre



PURPOSE & AGENDA FOR TODAY'S DISCUSSION



Purpose

- Provide an overview of the **629 Adelaide St W.**, including services and supports currently planned for the site.
- Respond to **questions, concerns and offers of support** from the community.
- Contribute to the **success of the shelter** in the community

Agenda Items

1. Welcome Remarks	40 Mins
2. Presentation on 629 Adelaide	
3. Q&A and Feedback	45 Mins
4. Closing and Wrap Up	5 Mins

Welcome Remarks

Gord Tanner, General Manager
Shelter, Support and Housing Administration (SSHA)
City of Toronto



Welcome Remarks

Deputy Mayor Ausma Malik

Councillor, Ward 10, Spadina-Fort York



City of Toronto SSHA System Overview

Loretta Ramadhin, Director

Infrastructure Planning & Development (IPD)

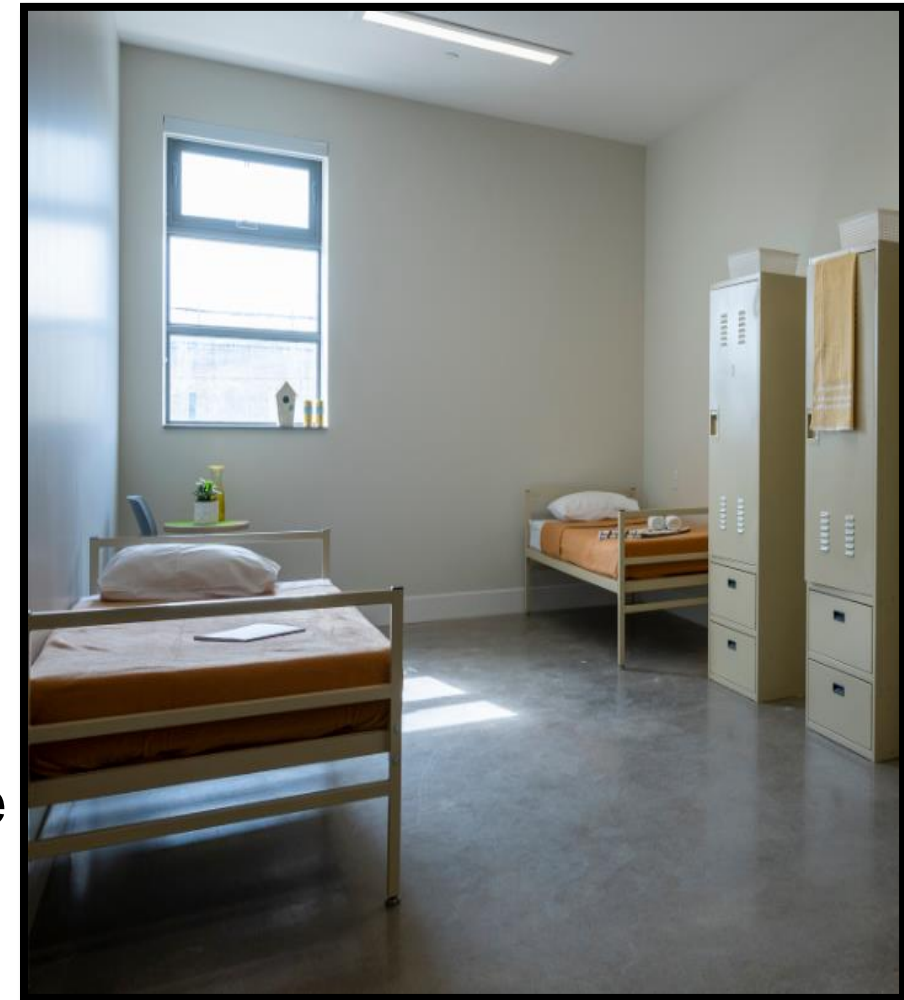
Shelter, Support and Housing Administration (SSHA)

City of Toronto



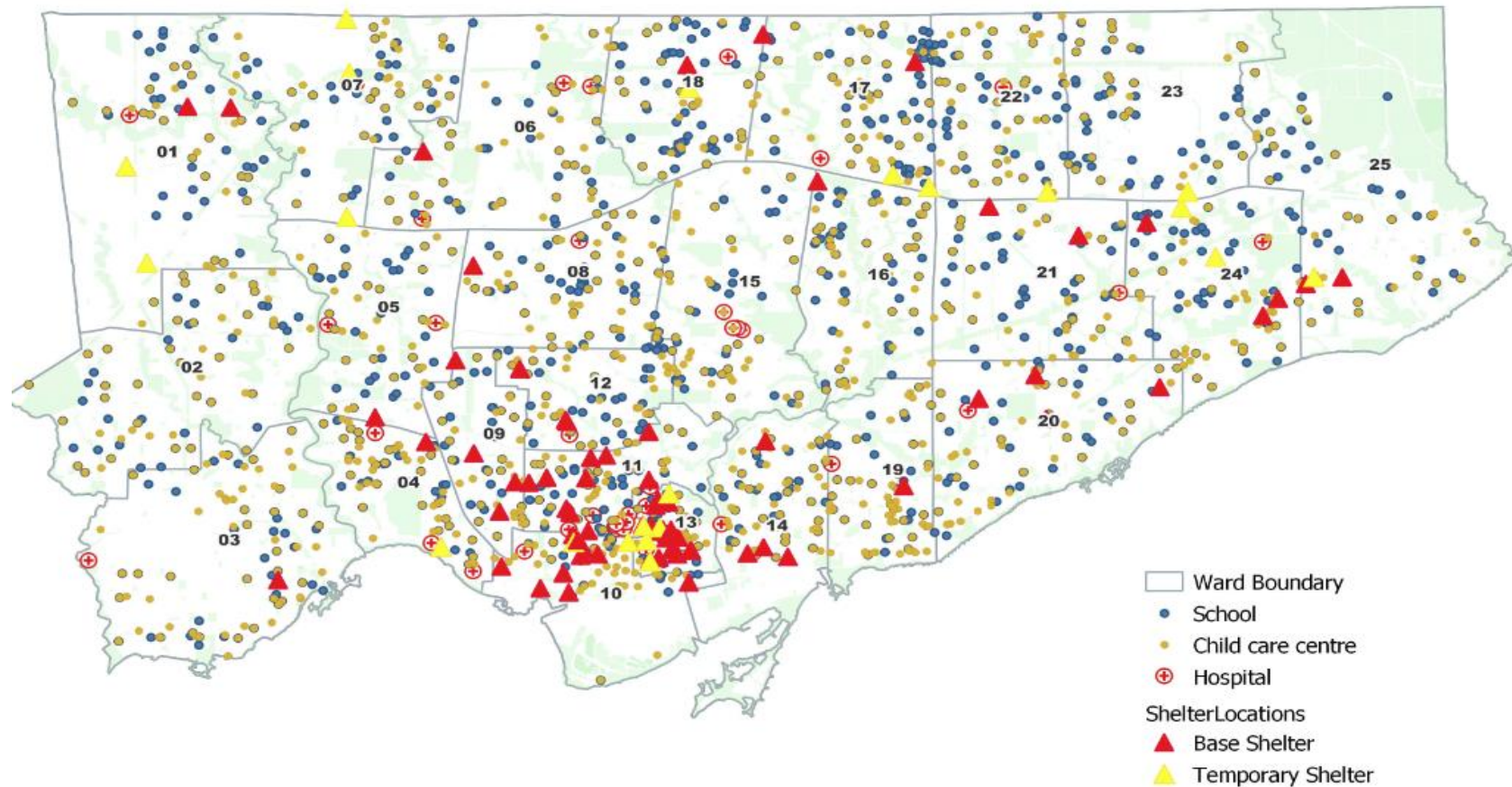
City of Toronto Shelter System

- Currently the largest in Canada, providing shelter and support to more than 11,000 people
- Demand for shelter space has increased due to:
 - Housing cost and insufficient affordable supply
 - A volatile economy with high inflation
 - Low wages and income supports
 - Growing demand from refugee claimants
- Demand is expected to continue to rise during the winter months



Programs are located within communities

Toronto Shelter Locations and other Social Services - November 2023



Providing shelter to people experiencing homelessness is an important community service offered in neighbourhoods across Toronto.

Other City Services

- Daily outreach to those living outside, including in encampments
- Housing support through non-profit agencies, shelter and outreach staff
- Pet services, including food and emergency veterinary care
- Network of public washrooms, showers and drinking fountains
- Drop-ins services people who are homeless or at risk of homelessness

www.toronto.ca/homelesshelp



Shelter Location Criteria



- Shelters are one of many municipal services that the City provides. Like daycares, libraries and community centres, shelters must be available in neighbourhoods across Toronto.



- When searching for a shelter location, City staff will seek buildings that are available, affordable, of a suitable size, and close to transit and services.



- If the site meets shelter by-laws and other zoning requirements, City staff have the authority to enter into new or amend existing agreements for homelessness services that meet zoning requirements before engaging with the community.
- The engagement process is focused on ensuring the site is successful in the community

629 Adelaide Search Criteria



Due to the urgency of this search, focused on identifying a space that was:

Minimal retrofits
required

Suitable size that
adequately meet
shelter and
programming
needs

Available,
accessible, and
affordable

629 Adelaide Street West

Kate Richardson, Director

Homelessness Initiatives & Prevention Services
Shelter, Support and Housing Administration (SSHA)
City of Toronto



629 Adelaide Street West

- St. Felix Centre and the City will open an approximately 50-space shelter at 629 Adelaide St. W. in early spring 2024 with a 10-year lease
- This site is a relocation of the respite program operated by St. Felix Centre at 25 Augusta Ave which closed to be converted into new affordable housing of 31 units
- Originally envisioned as a 24-hour respite site, it will open as a shelter for single adults of all genders

Shelter Details at 629 Adelaide Street West

- As a shelter, the site will:
 - Have mandatory intake triage processes
 - Provide comprehensive case management and housing support for all shelter guests
 - Offer wrap-around supports and space for recreation and programming, mental health and crisis management, and income/employment supports
- Clients at the shelter are expected to participate in goal setting, case management and work on a housing plan



Programming at 629 Adelaide Street West

Enrique Cohegrus, Director, Philanthropy & Communications
St. Felix Centre



St. Felix Centre

St. Felix Centre has been providing supportive programming to marginalized individuals in downtown Toronto

The shelter will be run by St. Felix Centre and offers:

- ✓ Safe shelter and temporary accommodation to people experiencing homelessness
- ✓ Case management (assessment, program supports and referrals to community services/resources) assigned to all shelter guests
- ✓ Housing supports
- ✓ Meals
- ✓ Primary health care, mental health and harm reduction supports
- ✓ Recreational programming
- ✓ Pet services



Program Goals

- Provide safe space and stabilizing supports for people currently living outside
- Support shelter guests with finding and maintaining permanent housing
- Develop programming that has a focus on building life skills and mental and physical wellness.
- Build a strong sense of community internally and externally
- Create programming opportunities that engage both the surrounding community and shelter residents together

Rights and Responsibilities

- Shelter guests are equal citizens of the city and have the same rights, freedoms and responsibilities as other residents of the city.
- They have the right to a safe place to shelter and a welcoming program.
- There are conduct expectations and rules for all guests that must be followed when staying in shelter programs.
- On-site supervisors meet with guests 1-on-1 at intake into the program, to review the Good Neighbour's Policy and remind them of rules and guidelines.

Community Safety and Outreach

- 2 Community Safety Teams (CST) doing outreach in the area on a 24/7 basis, 2 CST members per team
 - Pick up hazards such as needles
 - Help to address inappropriate activity and build rapport
 - Monitor the catchment area including laneways, green spaces and sidewalks
- All staff members trained to respond to immediate non-police or non-EMS related matters
- Additional external security cameras will be installed
- Additional outdoor fencing for guests privacy will be installed

Engagement at 629 Adelaide Street West

Community Engagement Facilitator, Barnes Management Group



Community Engagement



The City and St. Felix are committed to working with neighbours to support the success of each shelter in the community.

- ✓ Hiring a Community Engagement Facilitator
- ✓ Hosting meetings with key stakeholders
- ✓ Tracking and responding to community concerns
- ✓ Hosting a community information session
- ✓ Establishing a Community Liaison Committee

Engagement Team: 629AdelaideStW@gmail.com



Question & Answer Period

Community Engagement Facilitator, Barnes Management Group



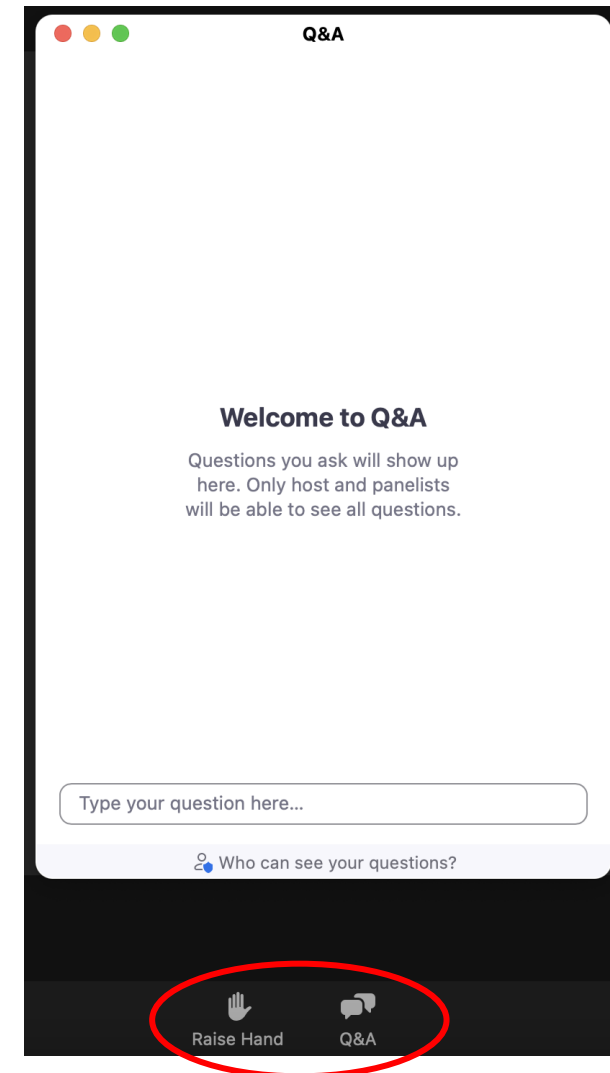
Question & Answer Period



- We will do our best to answer as many questions as possible during the session.
- Staff will monitor and review the Q&A to ensure the most common issues are addressed in tonight's meeting.
- We will try to answer all your questions in the allotted time. For questions not answered, please reach out to 629AdelaideStW@gmail.com.
- We remind you that the session is being recorded and please do not identify yourself by name, address or other information.
- The recording and summary notes of this meeting will be available on the 629 Adelaide St W. website.

2 WAYS TO ASK QUESTIONS

1. Type your question in the **Q&A BOX** in your Zoom control panel
 - Questions will put into the queue to be answered as time permits
2. Click **RAISE HAND** to verbally ask your question
 - The host will unmute your line and you will be prompted to ask your question to the panelists
 - If you have joined the webinar by phone, **DIAL *9** to raise and lower your hand



Next Steps



- A summary of this meeting will be posted on the website.
- A recording of the event will be posted to the City's YouTube channel and shared on the 629 Adelaide St W. website.
- To engage further, contact us at: 629AdelaideStW@gmail.com
- Learn more and for program updates at the 629 Adelaide St W. website www.toronto.ca/629AdelaideStW
- For general questions about City services to support those experiencing homelessness please email ssha.homeless@toronto.ca

**Thank you
for participating!**

