

GET TO KNOW OUR PLAN FOR SNOW

The City of Toronto is ready with a snow clearing plan. Here's everything you need to know this winter.



WHAT WE DO

- 1. Watch weather:** We monitor the weather forecast and plan ahead.
- 2. Anti-ice:** Crews spray salt brine on expressways, hills, bridges and other high-priority locations before snow falls to prevent ice from forming.
- 3. Salt roads:** Salt trucks are the first line of defence when the snow starts to fall.
- 4. Clear sidewalks:** Crews start clearing all public sidewalks when the snow is 2 cm deep. Before that, property owners must clear their sidewalks of snow and ice.
- 5. Clear bikeways:** Crews clear on-street bike lanes at the same time as the road. Separated cycle tracks and bike trails are cleared at 2 cm of snow accumulation.
- 6. Plow roads:** Plows clear roads when the snow is this deep:
2.5 cm – expressways
5 cm – major roads and transit routes
8 cm – residential streets
- 7. Clear windrows:** After plowing is complete, crews clear 25 cm high snow piles left behind by plows on eligible streets.
- 8. Patrol streets:** We patrol the roads 24/7 and activate clearing operations where required.
- 9. Respond to service requests:** Please wait at least 16 hours after the snow stops falling to connect with 311 – it takes time to clear the snow.

WHEN SNOW IS CLEARED

**ALL THE ROADS ARE SALTED FIRST.
PLOWS GO OUT LATER, IF REQUIRED.**

What we clear	When does salting start?	When does plowing start?	How much snow is that?	How many hours after the snow stops falling does it take to plow?*	How much snow may be left behind?
Expressways (Don Valley Parkway & Gardiner Expressway)	When the snow first accumulates	2.5 cm	Golf ball	2 hours	Snow cleared from all lanes
Major roads, transit routes, and streets with hills	When the snow first accumulates	5 cm	House key	6-8 hours	Centre of roadway is clear of snow
Residential Streets	When the snow first accumulates	8 cm	Bank card	14 hours	Safe and passable**
Separated cycle tracks & trails	When the snow first accumulates	2 cm	Quarter 25¢	8 hours	Snow cleared from the lane
Sidewalks	When the snow first accumulates	2 cm	Quarter 25¢	12 hours	Safe and passable**

*May vary based on weather conditions.

**Defined as a surface that can be travelled safely at a reasonable speed.



TORONTO'S SNOW PLAN IS COMPREHENSIVE AND HIGHLY COORDINATED

The City's snow and ice response plan prioritizes the safety and mobility of residents above all else, particularly emergency and transit vehicles. All of our crews are trained with safety in mind.

Toronto's 14,700 lane-km of roads, 7,900 km of sidewalks and 956 km of bike lanes and major trails will be cleared by a large fleet of salting and plowing equipment.

WHAT YOU CAN DO

- Keep a safe distance from snow clearing equipment.
- Clear your sidewalk if less than 2 cm of snow falls.
- Use the PlowTO map to track plows and salt trucks in your neighbourhood: toronto.ca/PlowTO
- Regularly clear around fire hydrants near your property.
- Follow us on social media to get the latest updates.
- Connect with 311 to make a service request approximately 16 hours after snow stops falling: toronto.ca/311

PlowTO Map

Use the PlowTO map to track plows and salt trucks in your neighbourhood, and see an approximate time when an area was last cleared: toronto.ca/PlowTO

Learn More: toronto.ca/snow

Pour consulter ces informations en français, veuillez visiter le site : toronto.ca/snow

简体中文信息 : toronto.ca/snow

繁體中文資訊 : toronto.ca/snow

Upang konsultahin and impormasyong ito sa Tagalog bisitahin: toronto.ca/snow

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Contact **311** 416-338-0TTY (0889) 311@toronto.ca

Please wait about 16 hours after snow stops falling before contacting 311.

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