

Priority Lead Water Service Replacement

Property owners may have the City-owned portion of their lead water service replaced by meeting the requirements of the Priority Lead Water Service Replacement Program and submitting this application with supporting documentation to Toronto Water. Approval is issued at the time all documentation is received and is subject to funding availability.

For more information on the Priority Lead Water Service Replacement Program please go to: toronto.ca/leadpipes

Application Information

First Name		Last Name	
Home Telephone Number		Mobile Number	
Email Address			
Street Number	Street Name		Suite/Unit Number
City/Town	Province		Postal Code

Property Address

Property Address same as mailing address stated above. If not, specify below.			
Street Number	Street Name		Suite/Unit Number
City/Town	Province		Postal Code

Program Eligibility

Property owners must replace the privately-owned section of their lead water services prior to, or at the same time, the City-owned section is replaced.	
Please check the box that applies to your situation:	
<input type="checkbox"/> I plan to replace the private portion of my lead water service, and I have enclosed: <ul style="list-style-type: none">- A signed agreement with the City's contractor indicating that the private side of the water service will be replaced at the same time that the City-owned portion will be replaced.	
<input type="checkbox"/> I have already replaced the private portion of my lead water service, and I have enclosed: <ul style="list-style-type: none">- An invoice from a contractor indicating that the private side of the water service has been replaced, including date and cost of work.	

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Interested in upgrading your water service?

The standard size for water services is 19mm copper (3/4 inch). If you wish to increase the size of the City-owned section, you can apply and pay for this upgrade after your application has been approved.

The cost to upgrade from a 19 to 25mm water service is \$644.85. If you are upgrading to anything larger than 25mm (1 inch), you must pay the full cost of replacement, plus an additional 15% administration fee.

I wish to apply for a 25mm (1 inch) water service upgrade.

Toronto Water staff will contact you with payment instructions upon approval of your application.

In order for your application to be reviewed, all information must be completed. In addition, City staff may inspect your property to verify the provided information; by submission of this application you grant permission to City staff to enter onto your property for inspection/verification purposes.

I acknowledge that all information provided in this application is accurate.

Signature	Print Name (First, Last)	Date (yyyy-mm-dd)
*In case of a corporation, I/we have the authority to bind the corporation.		
Corporation Name		
Corporate Officer Name (First, Last)		Position Title

Please forward the completed application and all supporting documentation to:

Mail: City of Toronto
 Priority Lead Water Service Replacement Program
 PO Box 15266
 STN BRM B
 Toronto, ON M7Y 2W1
Fax: 416-392-7001
Email: leadpipes@toronto.ca

Toronto Water collects personal information on this form under the legal authority of the City of Toronto Act 2006, sections 6, (1), 8(2), 136 and 259; the Toronto Municipal Code, Chapter 851, Water Supply, section 851-2, Administration; the Toronto Municipal Code, Chapter 441, Fees and Charges, Appendix D - Schedule 2, Water Services; Toronto City Council Item 2016.EX20.22, as confirmed by the City of Toronto By-law 1239-2016 and Toronto City Council Item 2007.PW7.8, as confirmed by the City of Toronto By-law 890-2007. The information will be used to administer the City's Priority Lead Water Service Replacement Program ("Program"), to process and evaluate your application, including to assess your eligibility for the Program, to contact you in relation to the Program, your application and your customer feedback on the City's delivery of the Program, through the use of surveys or questionnaires, and for aggregate statistical reporting, as well as further reporting based on the customer feedback received to City Council and City Senior Management related to the Program, including customer satisfaction, proposed improvements to the Program, and the City's services. Questions about this collection can be directed to the Manager, Customer Care, at PO Box 15266, STN, B RM B, Toronto, Ontario, M7Y 2W1 or by telephone at 416-392-0298.