

January 22, 2024

Watermain cleaning and relining is coming to your street

Expected Start Date: Spring 2024

Expected End Date: Fall 2024

**Timeline is subject to change. Future notice to be provided.*

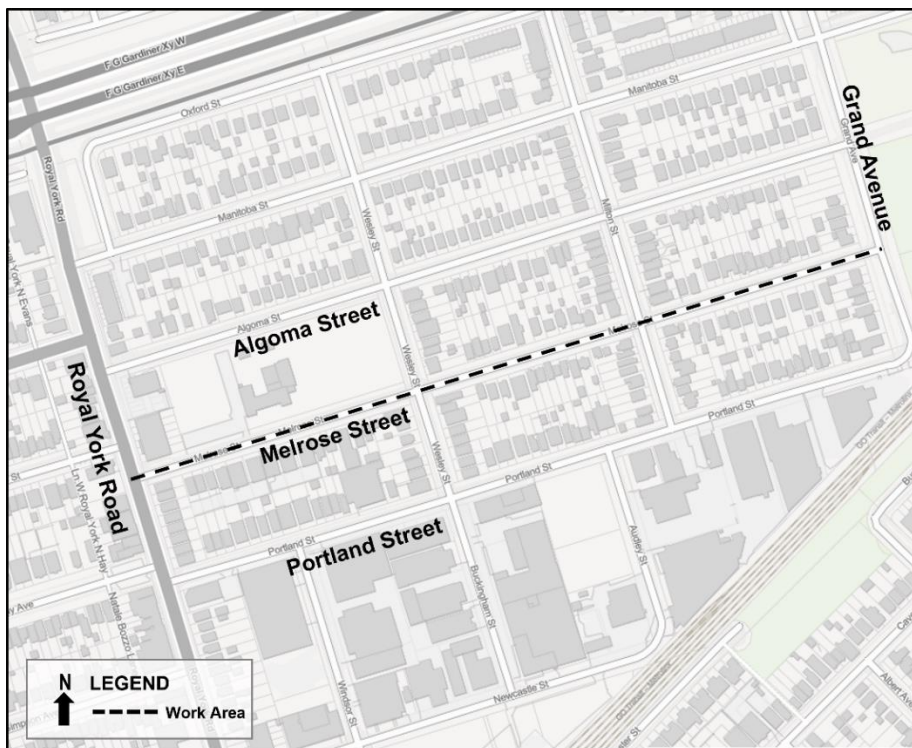
The City of Toronto will be cleaning and relining the watermain in your area in spring 2024. This project is part of the Council-approved Capital Works Program to renew Toronto's aging infrastructure, improve water distribution and reduce the risk of watermain breaks.

The work will take place on **Melrose Street** between **Royal York Road** and **Grand Avenue**. A map of the work area is included below.

Impacted properties will receive a notice approximately two to three weeks before work begins with more details on the project timeline.

Impacts on properties are expected, including planned water shut-offs, excavation work and limited parking. For the duration of the construction, impacted properties will receive water via a temporary water supply system.

MAP OF WORK AREA



During this process, the City will also replace the City-owned portion of any substandard water service pipes.

The water service is the underground pipe that brings water from the watermain to your water meter. The City owns the portion of pipe from the municipal watermain to your property line. Property owners own the portion of pipe from their property line to the property's water meter.



IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in a house or building that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house or building is pregnant, under six years old or an infant drinking formula made from tap water.

Please note: Lead pipes were not used in apartment buildings or other multi-residential buildings with more than six units.

WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- Work in the boulevard in front of homes and commercial properties is expected. This work includes removing and replacing a portion of driveways, municipal sidewalks and grassed boulevards, where necessary.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and decorative objects before work starts.

	<p>Substandard water service replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for the replacement of your lead water service pipe. If you decide to replace the private portion of your water service pipe, the City recommends you obtain several quotes before selecting a contractor. Learn more at www.toronto.ca/leadpipes.</p> <p>Please note: The City is not able to get involved in any contract for work to be done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property.</p>
	<p>Accessible accommodation: Should you require accommodation (level entry, longer notice, etc.) please contact the Field Ambassador to discuss how the City can help meet your needs during construction.</p>

Harassment at City of Toronto construction sites is not tolerated. If you would like to make a complaint, please call 311.

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us.

Field Ambassador	647-923-3430 or Toronto.WatermainRehab2@wsp.com (7 a.m. to 7 p.m., Monday – Friday, closed on weekends)
TTY Hearing Impaired Service	416-338-0889 (7 days a week, 8 a.m. to 5 p.m., closed holidays)
General and after-hours inquiries	3-1-1 (7 days a week, 24 hours a day)
Website	toronto.ca/EtobicokeLakeshore

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.