

Terraview Park Online Survey Summary Report

Terraview Park Playground and Splash Pad – Phase 1: Towards a Vision
City of Toronto – Parks, Forestry, and Recreation
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Introduction

The City of Toronto is working with the local Maryvale community to develop a new vision and design for the playground and splash pad improvements at Terraview Park. The objectives of this park vision and design are to foster an accessible, inclusive, and enjoyable environment suitable for individuals of diverse ages and capabilities. The design will incorporate new play elements, water features, and comfortable seating arrangements to enrich the community's recreational experience.

Phase 1: Towards a Vision

The purpose of this phase is to create a community-led vision that will serve the project team as they prepare design options for the playground and splash pad at Terraview Park. The following sections provide a summary of what we heard through the online survey. To learn more about the outcomes of the engagement activities in this phase, including the community resource group workshop, visit: toronto.ca/TerraviewPark.

How We Reached People

The community was notified of engagement activities through print and social media:

Print Media

Community Mail Outs (Postcards)

Over 7,500 postcards advertising the online survey were delivered to addresses in the neighbourhood within 500 metres of the site.

Signage On-Site

Notice boards placed near the park displayed information about the project, details about the online survey, and how to access additional information on the project webpage.

Digital Media

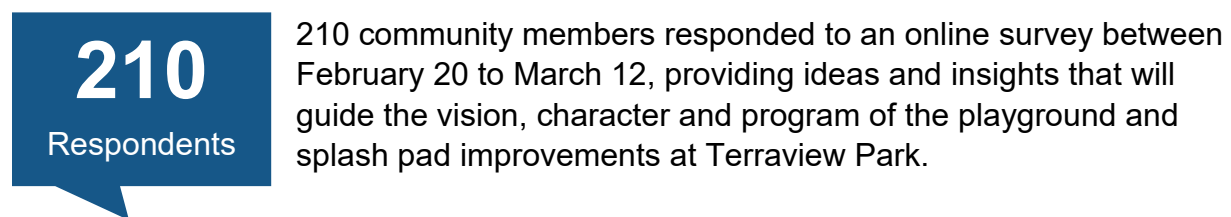
Project Webpage

A webpage (toronto.ca/TerraviewPark) was set up to act as a communications portal to inform the public about the park improvement project. The webpage hosts all up to date information regarding the project.

Social Media and Digital Ads

The City of Toronto used its Facebook and Instagram accounts to promote the online survey through paid advertisements from February 20 to March 12.

Online Survey Summary



Who We Heard From

Respondents were asked to identify their relationship to the playground and splash pad facilities, whether as parents/guardians (58%), community members (38%), or direct users of different age groups, with 27% of responses coming from children aged 6 to 12, and 19% from those aged 5 or younger. The results highlight the inclusive nature of the feedback process and the value placed on the perspectives of the youngest users and their parents/guardians and families.



Craft a Vision

Respondents were invited to share their vision by completing the sentence: “The Terraview Park Playground and Splash Pad will be a place to/that...”. The responses reflect the community’s vision for a place that emphasizes enjoyment, play, family, and safety, all within a natural and community-oriented setting.

Highlighted below are recurring themes in the responses:

- Enjoy nature.
- Cool off in the summer.
- A place kids and parents will want to come back to.
- Families gather.
- Safe place to play.
- Brings together children in the community.
- Relax and enjoy the natural surroundings.
- Attracts different cultures.
- Enjoy life as a child.
- Make families active together.

Playground Features

Respondents shared that the three **most** important play features to include in the new playground are:

- Climbing structures (66%)
- The junior/senior play structure for ages 2 to 12 (54%)
- Belt swings (42%)

Respondents shared that the three **least** important play features to include in the new playground are:

- Play panels (46%)
- Stand-up spinner toys (37%)
- Double slide (26%)

Respondents were asked if they had additional ideas for creating a welcoming and accessible playground design at Terraview Park. The following major themes emerged in the responses with the total number of responses shown in brackets:

- Include a vertical “fireman” pole feature for sliding down.
- Include parallel and horizontal bars for climbing.
- Include exercise equipment such as rope climbers, suitable for a broader age group, including teens and adults.
- Consider a fenced play area to provide a secure perimeter for children, especially beneficial for those with special needs.

Splash Pad Features

Respondents shared that the three **most** important splash pad features to include in the new playground are:

- Water tunnel/arch spray (84%)
- Tall upright spray (68%)
- In-ground water jets with directional sprays (61%)

Respondents shared that the three **least** important splash pad features to include in the new playground are:

- None (49%)
- Wall spray (37%)
- In-ground water jets (23%)

Respondents were asked if they had additional ideas for creating a welcoming and accessible splash pad design at Terraview Park. The following major themes emerged in the responses with the total number of responses shown in brackets:

- Preference for features to blend with the natural environment rather than resembling an amusement park.
- Preference for water features that cater to all ages, not limited to young children.
- Suggestion for vertical and arch spray features that offer cooling and playfulness without compromising the natural aesthetic.
- Include interactive elements such as spray guns and motion sprays.
- Concerns about increased maintenance for features with moving parts.

Play Theme

When respondents were asked about their preferred thematic design for the playground and splash pad, respondents expressed the following preferences:

- Organic design with wetland theme (47%)
- Modern design with geometric theme (29%)
- No preference (18%)
- Traditional design with leaf theme (6%)

Additional Features

Additional features ranked as the top three choices included:

- Shade structure (92%)
- Benches (87%)
- Water bottle filler and drinking fountain (86%)
- Picnic tables (71%)

Less popular responses included:

- Platform seating (38%)
- Bicycle parking (53%)
- Café-style tables with umbrellas (61%)

Next Steps

This survey marks the end of the engagement for Phase 1 of the playground and splash pad visioning and redesign process. The vision, guiding principles, and big moves will be accessible on the project webpage at toronto.ca/TerraviewPark following the phase's completion.

As 2023 drew to a close, the City hired an external design team to assist with the next phase of work. Over the next few months, we will continue engaging the community on the development of design options and the finalization of a preferred design for the playground and splash pad.

Appendix A: Quantitative Response Summary

Survey Results

Respondents



Response timeline



N 210

Who is giving their feedback through this survey? Select all that apply.

	Count	% of responses	%
Parent/guardian/caregiver(s) of a playground and/or splash pad user(s)	122		58%
Community member(s) who do not use the playground and/or splash pad	80		38%
Playground and/or splash pad user(s) age 6 to 12	56		27%
Playground and/or splash pad user(s) age 5 or younger	40		19%














N 210

What are the 3 most important features to include in the new playground?

	Count	% of responses	%
Climbing structures	104		66%
The combined junior/senior play structure for ages 2 to 12	86		54%
Belt swings	66		42%
Curvy slide	46		29%
Toddler swings	32		20%
Group/accessible swing	28		18%
Other, please specify	23		15%
Stand-alone toys (e.g. seated spinner toys, teeter totters)	20		13%
Double slide	18		11%
Stand-up spinner toys	13		8%
Straight slide	12		8%
Play panels	12		8%







N 158

What are the 3 least important features to include in the new playground?

	Count	% of responses	%
Play panels	73		46%
Stand-up spinner toys	59		37%
Double slide	41		26%
Stand-alone toys (e.g. seated spinner toys, teeter totters)	37		23%
Straight slide	34		22%
None	29		18%
Group/accessible swing	27		17%
Curvy slide	24		15%
Toddler swings	18		11%
Belt swings	9		6%
Climbing structures	9		6%
Other, please specify	8		5%
The combined junior/senior play structure for ages 2 to 12	7		4%








N 158

What are the 3 most important features to include in the new splash pad?

	Count	% of responses	%
Water tunnel/arch spray	133		84%
Tall upright spray features	107		68%
In-ground water jets with directional sprays	97		61%
In-ground water jets	55		35%
Wall spray	39		25%
Other, please specify	19		12%
None	2		1%

N 158

What are the 3 least important features to include in the new splash pad?

	Count	% of responses	%
None	78		49%
Wall spray	58		37%
In-ground water jets	36		23%
In-ground water jets with directional sprays	25		16%
Tall upright spray features	20		13%
Water tunnel/arch spray	20		13%
Other, please specify	14		9%

N 158

What type of theme do you like best for the new playground and splash pad?

	Count	% of responses	%
Traditional design with leaf theme	9		6%
Organic design with wetland theme	74		47%
Modern design with geometric theme	46		29%
No preference	29		18%

N 158

Which additional feature(s) would you like included near the playground and splash pad? The number and variety of features is limited based on budget.

	Average	Count	% of responses
Platform seating	38%	158	
Bicycle parking	27%	158	
Cafe-style tables with umbrellas	24%	158	
Picnic tables	17%	158	
Water bottle filler and drinking fountain	9%	158	
Benches	8%	158	
Shade Structure	4%	158	

Like Neutral Dislike

N 158











Demographics

How far do you live (or will you live) from Terraview Park?

	Count	% of responses	%
Less than a 10 minute walk (less than 500 metres)	102		65%
A 10 to 30 minute walk (500 metres to 3km)	47		30%
A 30 to 60 minute walk (3 to 5km)	6		4%
More than a 1 hour walk (6 to 15km)	1		1%
A distance too far to walk (16+ km)	0		
Prefer not to answer	1		1%




N 157

What is the age of the person filling out this survey?

	Count	% of responses	%
0 to 4 years old	3		2%
5 to 12 years old	11		7%
13 to 18 years old	4		3%
19 to 29 years old	12		8%
30 to 39 years old	51		32%
40 to 55 years old	51		32%
56 to 64 years old	12		8%
65 to 74 years old	9		6%
75 years old or above	2		1%
Prefer not to answer	2		1%












N 157

Indigenous people from Canada identify as First Nations (status, non-status, treaty or non-treaty), Inuit, Métis, Aboriginal, Native or Indian. Does the person filling out this survey identify as Indigenous to Canada?

	Count	% of responses	%
Yes	2		1%
No	137		87%
Prefer not to answer	18		11%





N 157

People often describe themselves by their race or racial background. For example, some people consider themselves "Black", "White" or "East Asian". Which race category best describes the person filling out this survey?

	Count	% of responses	%
White (e.g. English, Greek, Italian, Portuguese, Slovakian, Eastern European)	72		46%
Prefer not to answer	28		18%
South Asian or Indo-Caribbean (e.g. Indian, Indo- Guyanese, Indo-Trinidadian, Pakistani, Sri Lankan)	24		15%
Arab, Middle Eastern or West Asian (e.g. Afghan, Armenian, Iranian, Lebanese, Persian, Turkish)	10		6%
Southeast Asian (e.g. Filipino, Malaysian, Singaporean, Thai, Vietnamese)	9		6%
East Asian (e.g. Chinese, Japanese, Korean, Taiwanese)	7		4%
More than one race category or mixed race	7		4%
Black (e.g. African, African-Canadian, Afro-Caribbean)	4		3%
Other, please describe	4		3%
Latin American (e.g. Brazilian, Colombian, Cuban, Mexican, Peruvian)	3		2%
First Nations (status, non-status, treaty or non-treaty), Inuit or Métis	1		1%





N 157

People often describe themselves by their race or racial background. For example, some people consider themselves "Black", "White" or "East Asian". Which race category best describes the person filling out this survey? - More than one race category or mixed race

More than one race category or mixed race	Report
Central Asian	
Hellenic	
Mixed Filipino-Sri Lankan	
this is not appropriate to ask	
White/East Asian	
Human race	
Mixed race	
Chinese & Portuguese	
Mixed	
Mixed	
Persian	





N 11

Disability is understood as any physical, mental, developmental, cognitive, learning, communication, sight, hearing or functional limitation that, in interaction with a barrier, hinders a person's full and equal participation in society. A disability can be permanent, temporary or episodic, and visible or invisible. Does anyone participating in this survey identify as a person with a disability?

	Count	% of responses	%
Yes	18		11%
No	119		76%
Don't know	2		1%
Prefer not to answer	18		11%






N 157

Excluding yourself, does anyone in your household identify as a person with a disability?

	Count	% of responses	%
Yes	26		17%
No	112		71%
Don't know	1		1%
Prefer not to answer	18		11%








N 157

Gender identity is the gender that people identify with or how they perceive themselves, which may be different from their birth-assigned sex. What best describes the gender for the person filling out this survey?

	Count	% of responses	%
Woman	84		54%
Man	45		29%
Prefer not to answer	28		18%
Gender non-binary (including gender fluid, genderqueer, androgynous)	4		3%
Trans man	1		1%
Trans woman	0		
Two-Spirit	0		
Not listed, please describe.	0		






N 157

Sexual orientation describes a person's emotional, physical, romantic, and/or sexual attraction to other people. What best describes the sexual orientation of the person filling out this survey?

	Count	% of responses	%
Heterosexual or straight	107		68%
Prefer not to answer	42		27%
Bisexual	2		1%
Gay	2		1%
Lesbian	2		1%
Queer	1		1%
Two-Spirit	1		1%
Don't know	0		
Not listed, please describe	0		

N 157

What best describes your current housing situation?

	Count	% of responses	%
Home owner	98		61%
Renting	27		17%
Permanently living with parent(s) or other family member(s)	19		12%
Temporarily staying with others (no fixed address)	0		
Unhoused (staying outside, in a shelter, in a 24-hour respite)	0		
Prefer not to answer	14		9%
Not listed, please describe	1		1%









N 157

What best describes you and your household's access to outdoor space?

	Count	% of responses	%
I have access to private outdoor space like a yard	112		71%
I have access to semi-private/shared outdoor space	10		6%
I only have access to public spaces like parks (I do not have access to private or semi-private outdoor space)	27		17%
Prefer not to answer	8		5%

N 157

How did you find out about this survey?

	Count	% of responses	%
Mailer to my home	87		55%
Word of mouth	23		15%
Park sign	21		13%
Social Media (e.g., Facebook, Instagram, etc.)	20		13%
Email from project team	11		7%
Councillor's Office communications	4		3%
The project web page	2		1%
I don't know/Prefer not to answer	2		1%

N 157