

# Collection of Information for Behavioural Risk Alert Safety System

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Your personal information may be used for the Behavioural Risk Alert Safety System (BRASS), which provides information to staff across the City's shelter system about clients whose behaviour has resulted in incidents of workplace violence. BRASS, a function of the City's Shelter Information Management System (SMIS), is necessary to ensure continued operation of the shelter system and protect the health and safety of shelter staff.

## What This Means for You

### **1 Incidents of Violence are Recorded & Flagged**

If your behaviour at a shelter site results in physical injury or threatens physical injury to another person, it will be recorded in SMIS and a Behavioural Risk Alert will appear on your SMIS record.

### **2 Information Regarding Violent Behaviour Will be Shared**

Information about the incident can and may be shared with other programs using SMIS when you access their services. This information may be used to create safety and case management plans to reduce the risk of another violent incident. Behavioral Risk Alerts on your SMIS record will be reviewed on a regular basis and may be removed.

## Questions or Concerns?

- Please speak to staff at your shelter site – most questions or concerns can be resolved this way
- If you are not satisfied with the answer or how a complaint was handled, contact [homeless.support@toronto.ca](mailto:homeless.support@toronto.ca) or call 416-392-8741

The personal information is collected and used under the authorities of paragraph 6 of section 8(2) of the City of Toronto Act, 2006, and in accordance with the Homelessness Solutions Service Plan, adopted by Toronto City Council in Items EC25.5 (By-Law 961-2021), EC28.9 (By-Law 322-2022), and, where applicable, to meet the City of Toronto's legislated obligation as an employer under section 32.0.5(3) of the Occupational Health and Safety Act.