

Anchor Agency Services & Supports Funding Opportunity Information Session

Thursday April 18, 2024





Welcome & Introductions



Agenda

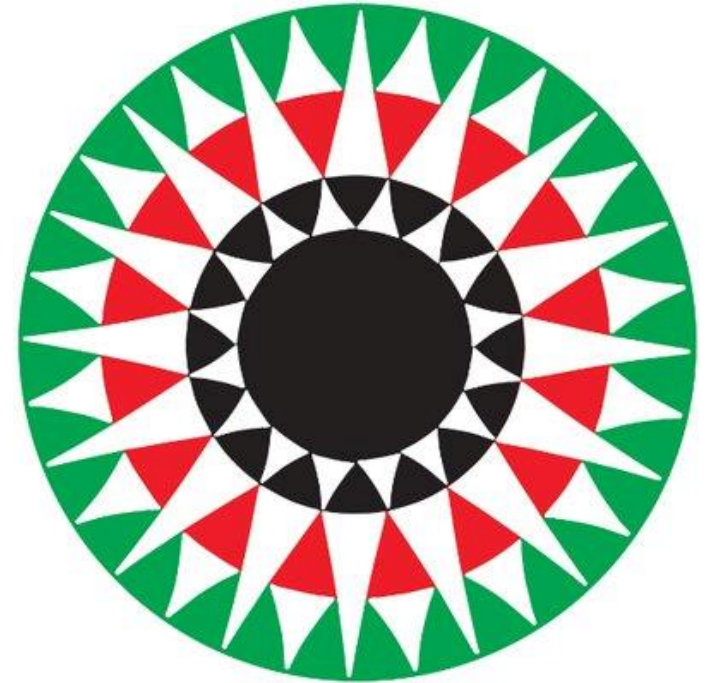
- Land Acknowledgement
- African Ancestral Acknowledgement
- Anchor Agency Services and Supports Funding Overview
 - Objectives and timelines
 - Service delivery requirements
 - Pilot Sites
 - Staffing
- Application Support
- General Questions

Land Acknowledgement

We acknowledge the land we are meeting on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.

African Ancestral Acknowledgement

The City of Toronto acknowledges all Treaty peoples – including those who came here as settlers – as migrants either in this generation or in generations past – and those of us who came here involuntarily, particularly those brought to these lands as a result of the Trans-Atlantic Slave Trade and Slavery. We pay tribute to those ancestors of African origin and descent.





Funding Overview

Anchor Agency Services & Supports Overview

- New funding stream approved as part of the 2024 City Budget process
- Three pilot sites
- Focus of the projects are to:
 - Provide one-on-one individualized case management to improve housing stability
 - Community development supports and crisis management supports to the building
 - Support the implementation of a Community Safety Program in select locations determined by the City

Funding and Term

- The funding available for this pilot is approximately \$3.0 million annually
- The project term is August 1, 2024 to March 31, 2026
- All project proposals are received through the Toronto Grants Rebates and Incentives Portal (TGRIP)
- Materials and application instructions are provided
- Helpdesk sessions for support with TGRIP and the application will be held separately

Proposal Content

- The outcomes and targets are clear and achievable
- The quality of the Work Plan, demonstrating an understanding of the service delivery requirements
- Financial stability and oversight
- Demonstrate experience in collective impact, building community partnerships
- Experience and capacity to work with people with histories of homelessness and housing instability
- Willingness to increase knowledge and skills through participation in training opportunities

Assessment Process

Assessment Category	Weighted Score
Organization Stability	20%
Project Activities	40%
Budget	30%
Outputs & Targets	10%
TOTAL	100%

The Grants team is committed to ensuring that all proposals received are evaluated using a Housing First, Human Rights, Harm Reduction, People-Centred and Equity lens.

Timelines

Project Milestones	Dates
Funding Launch Date	April 8, 2024
Virtual Information Session	April 18, 2024
Application Helpdesk Sessions	April 25, 2024, to May 6, 2024
Deadline for Agencies to Submit Written Questions	May 10, 2024
Submission Deadline	May 31, 2024
Decisions Sent to Agencies	June 2024
Funding Term	August 1, 2024, to March 31, 2026



Anchor Agency Services & Supports

Service Delivery Requirements - Overview

- Core program components:
 - Case management
 - Community development and crisis management
- Data collection and reporting expectations
- Community safety program requirements

Support Principles

- Individualized, flexible and responsive
- Person-centred and client-driven
- Grounded in Housing First, Harm Reduction and Eviction Prevention approaches
- Offer skill-building opportunities to strengthen personal and community resiliency
- Focused on community integration
- Work collaboratively as part of a circle of support
- Contribute to long-term housing stabilization and success

Anchor Agency Services & Supports Pilot Sites

- Services will be delivered on-site in large apartment buildings
- 3 pilot sites selected for this call:

Ward	Area	Units
Ward 1	Etobicoke North	415
Ward 6	York Centre	294
Ward 24/25	Scarborough- Guildwood/Rouge Park	720

Service Delivery Requirements – Case Management

- Case management services for identified tenants in the building who require housing stability support
- Services to be delivered in person, on-site, and when needed, in tenant's housing units, including after hours and on weekends
- Low-to-medium intensity case management supports – case load capacity 1:20-30 per FTE, ability to scale up or down based on individual need
- Client-directed service planning that integrates appropriate referrals to health and other supports

Service Delivery Requirements – Community Development and Crisis Management

- Complete a needs assessment and develop an inventory of existing services available to tenants
- Develop and implement ongoing programming – direct service or through partnerships, available to all tenants
- Coordinate services between other agencies providing supports to tenants
- Develop an on-site reference group to ensure programming meets needs

Service Delivery Requirements – Data Collection and Reporting Expectations

- Participate in City and housing provider committees and working groups, as required
- Compile, maintain and provide program statistics and submit activity data and program outcomes, as required
- Engage in program evaluation development and process

Service Delivery Requirements – Community Safety Program

- Identified anchor agency locations will support the implementation of a community safety program through a community safety ambassador team (CSAT)
- CSAT are a more social services-based response to community safety concerns:
 - Regular patrols of assigned areas
 - Direct engagement with individuals
 - Pick-up of harm reduction paraphernalia

Three Pilot Sites

Option #1: Ward 1 – Etobicoke North

415 units (312 bachelor, 103 one-bedroom)

Approximately 50% seniors, 50% OW/ODSP

Option #2: Ward 6 – York Centre

294 units (215 bachelor, 79 one-bedroom)

Almost 60% seniors, approximately 50% OW/ODSP

Option #3: Ward 24/25 - Scarborough-Guildwood/Rouge Park

720 units (631 bachelor, 89 one-bedroom)

Almost 40% seniors, approximately 50% OW/ODSP

Staffing

- Staff teams must have extensive experience delivering housing support services, a strong understanding of community resources/development, and an understanding of crisis response/de-escalation
- Staffing models should include a dedicated Supervisor, Manager or Team Lead
- Examples of other eligible staff positions include but are not limited to:
 - Housing Follow-Up/Case Worker
 - Community Development Worker
 - Harm Reduction Specialist
 - Peer Worker

Things to Consider

- Staff-to-client case management ratio is 1:20-30 (low-to-medium level supports)
- Total funding amount across all 3 sites
- The size of the pilot site(s) in your application
- Ability to be flexible to respond to fluctuating and episodic needs



TGRIP Application Support Tips

TGRIP – <https://cot.smartsimple.ca>



Login

✉ Email

🔑 Password

Login

[Forgot Password?](#)

Learn more about our

[Privacy & Security policies](#)

New to the System?

[Register Here](#)

Welcome to the City of Toronto

Welcome to the City of Toronto's Grants, Rebates and Incentives Portal.

Applying online is a three step process. You must:

1. Register
2. Activate your account
3. Fill out an application.

Please check individual funding and grant programs for eligibility criteria and application deadlines on the [City's Grants, Incentives & Rebates page](#).

TGRIP – Funding Opportunities List View

The screenshot shows the 'My Funding Opportunities' page on the Toronto TGRIP portal. At the top, there is a navigation bar with the Toronto logo, 'Home', 'Organization Profile', and a notification bell. The main heading is 'My Funding Opportunities'. Below this, a grey box contains the text: 'Available Funding Opportunities are listed below. Click the **View Details / Apply** button to review the full details and initiate an application.' A search bar is present with a magnifying glass icon and '1-8 of 8' items. Below the search bar is a table with the following columns: 'Funding Opportunity', 'Division', 'Description', and 'Submission Deadline'. The table contains two rows. The first row is for a '3 Year Funding Opportunity Test: April 1 2021 - Mar 31 2024' in the 'Housing Secretariat (HS)' division, with a deadline of 'Friday 31 December, 2021 at 12:00:00 AM'. The second row, which is highlighted with a red border, is for 'Anchor Agency Services & Supports (2024-2026): Aug 1, 2024 - Mar 31, 2026' in the 'Housing Secretariat (HS)' division. Its description is 'The City, in collaboration with housing provider partners, will be seeking one (1) or more community non-profit agencies to provide anchor agency services in three (3) or more select rental housing buildings.' and its deadline is 'Friday 31 May, 2024 at 11:59:00 PM'. Each row has a 'View Details / Apply' button.

Funding Opportunity	Division	Description	Submission Deadline	
3 Year Funding Opportunity Test: April 1 2021 - Mar 31 2024	Housing Secretariat (HS)		Friday 31 December, 2021 at 12:00:00 AM	View Details / Apply
Anchor Agency Services & Supports (2024-2026): Aug 1, 2024 - Mar 31, 2026	Housing Secretariat (HS)	The City, in collaboration with housing provider partners, will be seeking one (1) or more community non-profit agencies to provide anchor agency services in three (3) or more select rental housing buildings.	Friday 31 May, 2024 at 11:59:00 PM	View Details / Apply

TGRIP – Returning to an Application

The screenshot shows the TGRIP dashboard interface. At the top, there is a navigation bar with the Toronto logo, 'Home', and 'Organization Profile'. Below this, there are three summary cards: 'My Funding Opportunities' with a count of 8, 'My Activities For Attention' with a count of 22, and 'Follow Ups Action Required' with a count of 0. A central card for 'Payments' is also visible. Below these is a red-bordered box containing a folder icon and the text 'Applications'. Underneath, there are filter tabs: 'ATTENTION REQUIRED (13)', 'UNDER REVIEW (11)', 'APPROVED/ACTIVE (11)', 'CLOSED/HISTORICAL', and 'DECLINED'. The 'ATTENTION REQUIRED (13)' tab is highlighted with a red border. To the right of the tabs is a pagination control showing '1-13 of 13' and navigation arrows. Below the filters is a table with the following columns: #, Organization, Application ID, Funding Opportunity, Project Name, Application Primary Contact, Submission Deadline (mm/dd/yyyy), and Status. The first row of the table is highlighted with a red border and contains the following data: 1, Testing External Organization, 00008909, Anchor Agency Services & Supports (2024-2026), Joanna Fake, and Eligibility Checklist.

#	Organization	Application ID	Funding Opportunity	Project Name	Application Primary Contact	Submission Deadline (mm/dd/yyyy)	Status
1	Testing External Organization	00008909	Anchor Agency Services & Supports (2024-2026)		Joanna Fake		Eligibility Checklist

TGRIP- Eligible Wards

*** In which of the City's Wards will your project activities take place?**

[City Ward Look Up Page](#)

<input type="checkbox"/> City-Wide	<input type="checkbox"/> 7 Humber River-Black Creek	<input type="checkbox"/> 14 Toronto-Danforth	<input type="checkbox"/> 21 Scarborough Centre
<input checked="" type="checkbox"/> 1 Etobicoke North 1	<input type="checkbox"/> 8 Eglinton-Lawrence	<input type="checkbox"/> 15 Don Valley West	<input type="checkbox"/> 22 Scarborough-Agincourt
<input type="checkbox"/> 2 Etobicoke Centre	<input type="checkbox"/> 9 Davenport	<input type="checkbox"/> 16 Don Valley East	<input type="checkbox"/> 23 Scarborough North
<input type="checkbox"/> 3 Etobicoke-Lakeshore	<input type="checkbox"/> 10 Spadina-Fort York	<input type="checkbox"/> 17 Don Valley North	<input checked="" type="checkbox"/> 24 Scarborough-Guildwood
<input type="checkbox"/> 4 Parkdale-High Park	<input type="checkbox"/> 11 University-Rosedale	<input type="checkbox"/> 18 Willowdale	<input checked="" type="checkbox"/> 25 Scarborough-Rouge Park
<input type="checkbox"/> 5 York South-Weston	<input type="checkbox"/> 12 Toronto-St. Paul's	<input type="checkbox"/> 19 Beaches-East York	
<input checked="" type="checkbox"/> 6 York Centre 2	<input type="checkbox"/> 13 Toronto Centre	<input type="checkbox"/> 20 Scarborough Southwest	



TGRIP- Narrative

This is your opportunity to tell us in your own words what your project is about. Make sure to include your project's purpose, activities and approach.

Support and Resources

- Application Guide:
 - Appendix A: Program Model – Anchor Agencies Services & Supports
 - Appendix B: Terms & Conditions
- Helpdesk Sessions – **Thursday, April 25, 10 am -11 am**
Monday, May 6, 1 pm -2 pm

Please check the website for updates

[Housing Support & Homelessness Grants – City of Toronto](#)

Questions?

HSS@toronto.ca