

# 2024 Program Summary

## Toronto Public Health

While we aim to provide fully accessible content, there is no text alternative available for some of the content within these pages. If you require alternate formats or need assistance understanding our charts, graphs, or any other content, please contact us at [FPD@toronto.ca](mailto:FPD@toronto.ca).

### Description

In accordance with the Health Protection and Promotion Act, Toronto Public Health's purpose is to deliver public health programs, services, and policies to prevent the spread of disease and promote and protect the health of the people of Toronto. Toronto Public Health's programs, services and policy directions strive to create the optimal conditions to achieve a healthy city for all, meet population public health needs, comply with the Ontario Public Health Standards, and contribute to a broader sustainable health system.

### Why We Do It

Toronto Public Health contributes to the overall quality of life, but more particularly Toronto Public Health's desired outcomes are:

- Reduced prevalence of chronic diseases and the prevention and control of the spread of communicable and infectious diseases in Toronto in a timely, responsive and equitable manner
- Greater adoption of healthy behaviours by Toronto residents
- Conditions are in place to reduce barriers and inequities that inhibit Torontonians from achieving health and well-being.

*The City of Toronto aims to deliver these outcomes equitably, efficiently and with excellent customer service to help improve the lives of Torontonians and work to earn their trust and confidence.*

## What Service We Provide

### **Chronic Disease and Injury Prevention**

**Who We Serve:** Everyone who lives, works in or visits the City of Toronto.

**What We Deliver:** Programs and services that promote optimal nutrition and physical activity; diabetes prevention; skin cancer prevention; well-being promotion; adult oral disease management, including the Ontario Seniors Dental Care Program; and tobacco cessation programs.

**How Much Resources (gross 2024 operating budget):** \$53.7 Million

### **Emergency Preparedness**

**Who We Serve:** Everyone who lives, works in or visits the City of Toronto.

**What We Deliver:** Programs and initiatives that ensure that public health is prepared for and can respond to threats or disruptions to public health and public health programs and services.

**How Much Resources (gross 2024 operating budget):** \$2.7 Million

### **Environmental Health**

**Who We Serve:** Everyone who lives, works in or visits the City of Toronto.

**What We Deliver:** Programs and services to prevent and reduce the burden of food-borne illnesses; timely and effective detection, identification, and response to drinking water contaminants and illnesses; and inspection of recreational water facilities and public beaches to mitigate water-borne illness and hazards.

**How Much Resources (gross 2024 operating budget):** \$25.6 Million

### **Infectious Diseases Prevention**

**Who We Serve:** Everyone who lives, works in or visits the City of Toronto.

**What We Deliver:** Tuberculosis education and treatment services; sexual health clinics; infection control and prevention liaison services; investigation and management of infectious and communicable disease; inspection of personal service settings.

**How Much Resources (gross 2024 operating budget):** \$75.9 Million

### **Family Health**

**Who We Serve:** Everyone who lives, works in or visits the City of Toronto.

**What We Deliver:** Preconception, pregnancy, newborn, child, youth, parental, and family health programs including, breastfeeding clinics, healthy sexual health promotion and education; positive partnering sessions and supports; and child and youth oral health screening and treatment programs

**How Much Resources (gross 2024 operating budget):** \$103.4 Million

### **Public Health Foundations**

**Who We Serve:** Everyone who lives, works in or visits the City of Toronto.

**What We Deliver:** Systematic and routine analysis of surveillance information, including monitoring of trends over time, emerging trends, and priority population; and conduct surveillance of community emergency planning and preparedness.

**How Much Resources (gross 2024 operating budget):** \$17.5 Million

## Budget at a Glance

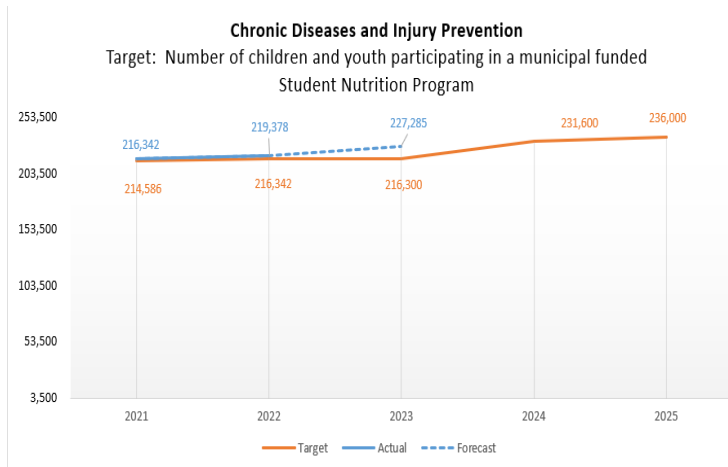
### 2024 OPERATING BUDGET

<u>\$Million</u>	<u>2024</u>	<u>2025</u>	<u>2026</u>
Revenues	\$201.2	\$198.3	\$199.1
Gross Expenditures	\$278.9	\$275.6	\$277.5
Net Expenditures	\$77.7	\$77.3	\$78.4
Approved Positions	1,881.0	1,847.0	1,860.0

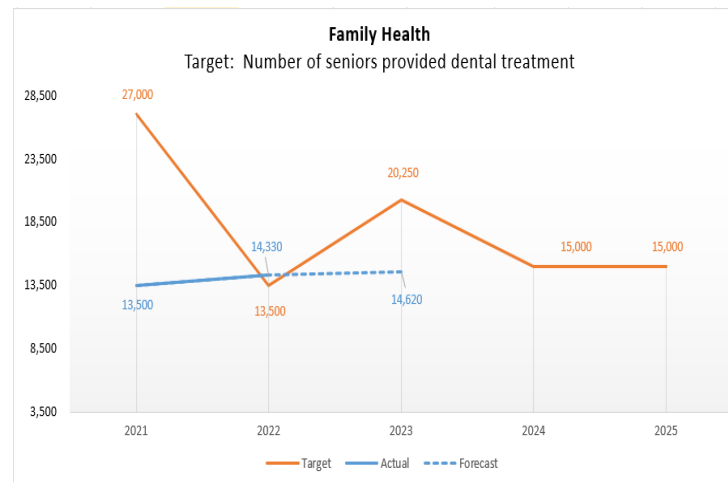
### 2024 - 2033 10-YEAR CAPITAL PLAN

<u>\$Million</u>	<u>2024</u>	<u>2025-2033</u>	<u>Total</u>
Gross Expenditures	\$5.7	\$18.0	\$23.7
Debt	\$4.3	\$18.0	\$22.3
Provincial Funding	\$1.4	\$0.0	\$1.4
Note: Includes 2023 carry forward funding			

## How Well We Are Doing – Behind the Numbers



- Student nutrition programs are meal and snack programs offered primarily in school settings.
- The programs help to ensure children and youth at risk for poor nutritional intake have access to safe, adequate, and culturally appropriate nutritious food.
- Research shows when students eat healthy meals at school they focus better, score higher marks in reading, math, and science, and are more likely to graduate high school.
- Students also have the opportunity to develop healthier eating habits, which can lower rates of childhood obesity and overweight.



- Dental caries is a complex and multifactorial chronic disease that is heavily influenced by biomedical factors (diet, bacteria, and host) and by social determinants of health.
- Approximately one-third of 65 years and older Canadians report that they have not seen a dental professional in the previous 12 months.
- Just over one-in-five Canadians avoid going to a dentist because of cost.
- The program seeks to address some of the barriers to accessing dental care by providing comprehensive dental care to eligible low-income seniors to help reduce unnecessary trips to the hospital, prevent chronic disease and increase quality of life for seniors.
- The program is being implemented through a phased approach; however, for 2021 and 2022 COVID-19 adversely affected the pace to which the program was intended to be phased in.

## How Well We Are Doing

Service	Measure	2021 Actual	2022 Actual	2023 Target	2023 Projection	Status	2024 Target	2025 Target
<b>Outcome Measures</b>								
<b>Chronic Disease and Injury Prevention</b>	Number of school communities supported with municipal funding for student nutrition programs relevant school year	616	616	616	619	●	619	619
<b>Emergency Preparedness</b>	Maintain the availability of Toronto Public Health staff to respond to public health emergencies on a 24/7 basis	Achieved	Achieved	Achieved	Achieved	●	Achieved	Achieved
<b>Environmental Health</b>	Percentage of High-Risk food premises inspected at least 2 times per year	32%	50% *	75%	100%	●	100%	100%

\* Inspections were performed on a modified basis as businesses respond to public health measures which changed how and when they operate.

**2023 Projection to 2023 Target Comparison**  
 ● 100% (MET TARGET)   ● 70 - 99% (LOW RISK)   ● 69% and Under (REQUIRES ATTENTION)

## How Well We Are Doing

Service	Measure	2021 Actual	2022 Actual	2023 Target	2023 Projection	Status	2024 Target	2025 Target
<b>Service Level Measures</b>								
<b>Family Health</b>	# seniors (65+) and # children and youth (17 years of age and younger) provided with dental treatment.	13,500	14,330	20,250	14,620	●	15,000	15,000
<b>Infectious Diseases Prevention</b>	Percentage of Active Tuberculosis (TB) cases completing adequate treatment according to the Canadian TB Standards	>95%	>95%	>95%	>95%	●	>95%	>95%
<b>Public Health Foundations</b>	Conduct systemic and routine analysis of surveillance information, including monitoring of trends over time, emerging trends, and priority populations	Achieved	Achieved	Achieved	Achieved	●	Achieved	Achieved

### 2023 Projection to 2023 Target Comparison

● 100% (MET TARGET) ● 70 - 99% (LOW RISK) ● 69% and Under (REQUIRES ATTENTION)

## EXPERIENCES, CHALLENGES AND PRIORITIES

### Our Experience and Success

- Our Health, Our City: A Mental Health, Substance Use, Harm Reduction and Treatment Strategy for Toronto was released on November 20, 2023.  
<https://www.toronto.ca/news/city-of-toronto-releases-new-strategy-focused-on-mental-health-and-substance-use/>
- Toronto Public Health is partnering with Unity Health Toronto and the University Health Network to address the drug poisoning crisis.
- Toronto's Population Health Profile: Insight on the Health of Our City was released on February 13, 2023  
<https://www.toronto.ca/news/toronto-public-health-releases-torontos-population-health-profile-a-snapshot-of-the-citys-health-and-wellbeing-at-a-critical-time/>
- School dental and oral health screening services resumed in the 2022-23 school year:
  - Children in junior kindergarten, senior kindergarten, and grade 2 were screened at all public schools.
  - Just over 73,450 children in grades 4 and 7 were screened in schools with previously recorded high rates of dental caries (tooth decay).
- In 2023, Toronto Public Health operated 4 fixed site immunization clinics offering access to a range of vaccines, including COVID-19, MPOX, meningococcal, human papillomavirus, hepatitis B, measles, mumps, rubella, diphtheria, tetanus, polio, pertussis (whooping cough) and varicella (chickenpox).
- At the end of the 2022-23 school year, TPH did catch-up efforts for the student immunization program, which are reflected in increased vaccination rates:
  - Provided 114,523 vaccines through 1,100 clinics hosted in 560 unique schools to 54,967 students.
  - Despite catch-up efforts, vaccination rates for the Student Immunization Program are lower than they were pre-pandemic.

### Key Challenges and Risks

- Worsening drug toxicity crisis continues to disproportionately affect some of the city's most vulnerable populations.
- Attracting and retaining talent to public health.
- Adherence to public health advice in an era of misinformation, disinformation, and vaccination fatigue, particularly related to the uptake of vaccines and/or boosters and an increase in vaccine hesitancy.

### Priority Actions

- Continued advocacy for the expansion of the continuum of high-quality, evidence-based, and client-centred mental health, substance use, harm reduction and addictions treatment services, as well as public policy that ensures that mental health and substance use are addressed as health issues.
- Campaign(s) to dispel mis and dis-information.
- Targeted messaging for children and youth vaccinations, including working with school boards and communities engaged with youth.
- Partnership with primary care and other community-based partners on promotion and uptake of vaccines for vaccine preventable diseases.
- Targeted recruitment of specialized discipline and equity deserving populations.
- Incorporation of lessons learned from COVID-19 response to support readiness for other emerging public health issues and emergencies.

**2024 BUDGET**

1. The 2024 Operating Budget for Toronto Public Health of \$278.883 million gross, \$201.175 million revenue and \$77.709 million net for the following services:

<b>Service:</b>	<b>Gross Expenditures (\$000s)</b>	<b>Revenue (\$000s)</b>	<b>Net Expenditures (\$000s)</b>
Chronic Diseases and Injury Prevention	53,723.1	30,464.5	23,258.6
Emergency Preparedness	2,738.8	2,108.0	630.8
Environmental Health	25,582.8	19,943.7	5,639.1
Family Health	103,406.4	80,561.8	22,844.6
Infectious Diseases	75,888.5	56,290.8	19,597.7
Public Health Foundations	17,543.7	11,805.8	5,737.9
<b>Total Toronto Public Health Budget</b>	<b>278,883.3</b>	<b>201,174.6</b>	<b>77,708.7</b>

- The 2024 staff complement for Toronto Public Health of 1,881.0 positions comprised of 7.0 capital positions and 1,874.0 operating positions.
2. The 2024 Capital Budget for Toronto Public Health with cash flows and future year commitments totaling \$7.508 million as detailed by project in [Appendix 5a](#).
  3. The 2025-2033 Capital Plan for Toronto Public Health totalling \$16.189 million in project estimates as detailed by project in [Appendix 5b](#).
  4. That all sub-projects with third party financing be subject to the receipt of such financing in 2024 and if such funding is not forthcoming, their priority and funding be reassessed by City Council relative to other City-financed priorities and needs.



# **2024 OPERATING BUDGET**

## 2024 OPERATING BUDGET OVERVIEW

Table 1: 2024 Operating Budget by Service

(In \$000s)	2022 Actual	2023 Budget	2023 Projection*	2023 Budget excl COVID	2024 Base Budget	2024 New / Enhanced	2024 Budget	Change v. 2023 Budget excl COVID	
By Service	\$	\$	\$	\$	\$	\$	\$	\$	%
<b>Revenues</b>									
Emergency Preparedness	1,739.9	2,080.5	3,998.2	2,081.9	2,108.0		2,108.0	26.1	1.3%
Public Health Foundations	12,172.3	11,608.8	9,201.9	11,618.6	11,805.8		11,805.8	187.2	1.6%
Chronic Diseases & Injuries	23,605.4	32,266.9	29,451.8	32,296.5	30,464.5		30,464.5	(1,832.0)	(5.7%)
Family Health	74,727.3	79,209.3	70,574.5	79,875.8	80,561.8		80,561.8	686.0	0.9%
Infectious Diseases	84,654.7	66,367.0	55,816.6	53,363.5	56,290.8		56,290.8	2,927.3	5.5%
Environmental Health	19,487.2	19,919.1	16,971.1	20,487.2	19,943.7		19,943.7	(543.5)	(2.7%)
<b>Total Revenues</b>	<b>216,386.8</b>	<b>211,451.6</b>	<b>186,014.1</b>	<b>199,723.5</b>	<b>201,174.6</b>		<b>201,174.6</b>	<b>1,451.1</b>	<b>0.7%</b>
<b>Expenditures</b>									
Emergency Preparedness	1,799.9	2,244.8	6,024.1	2,244.8	2,738.8		2,738.8	493.9	22.0%
Public Health Foundations	14,768.6	18,264.8	14,406.3	18,264.8	17,543.7		17,543.7	(721.0)	(3.9%)
Chronic Diseases & Injuries	32,755.0	53,732.3	45,279.4	53,732.3	53,723.1		53,723.1	(9.2)	(0.0%)
Family Health	78,895.3	102,839.4	73,527.7	102,839.4	103,406.4		103,406.4	567.0	0.6%
Infectious Diseases	197,855.8	170,138.5	146,961.6	70,988.7	75,888.5		75,888.5	4,899.8	6.9%
Environmental Health	19,030.3	25,236.6	24,242.0	25,236.6	25,582.8		25,582.8	346.2	1.4%
<b>Total Gross Expenditures</b>	<b>345,104.9</b>	<b>372,456.4</b>	<b>310,441.1</b>	<b>273,306.6</b>	<b>278,883.3</b>		<b>278,883.3</b>	<b>5,576.7</b>	<b>2.0%</b>
<b>Net Expenditures</b>	<b>128,718.1</b>	<b>161,004.8</b>	<b>124,427.0</b>	<b>73,583.1</b>	<b>77,708.7</b>		<b>77,708.7</b>	<b>4,125.6</b>	<b>5.6%</b>
<b>Approved Positions**</b>	<b>2,732.8</b>	<b>2,307.0</b>	<b>N/A</b>	<b>1,886.0</b>	<b>1,881.0</b>		<b>1,881.0</b>	<b>N/A</b>	<b>N/A</b>

\* 2023 Projection based on 9 Month Variance

\*\*YoY comparison based on approved positions

### KEY DRIVERS

**Total 2024 Budget** expenditures of \$278.883 million gross reflecting an increase of \$5.577 million in spending above 2023 Budget excluding COVID, predominantly arising from:

- Increases in salaries and benefits due to contractual agreements partially offset by assumed turnover and alignment with actual recruitment experience and anticipating hiring plan resulting in less than full year salaries and benefits budget.
- Inflationary increase of 8.5% for food costs for the Student Nutrition program.

### EQUITY IMPACTS OF BUDGET CHANGES

**No significant equity impacts:** The changes in Toronto Public Health's 2024 Operating Budget do not have any significant equity impacts.

**2024 OPERATING BUDGET KEY COST DRIVERS**

The 2024 Net Operating Budget for Toronto Public Health of \$77.709 million is \$4.126 million or 5.6% greater than the 2023 Net Budget, when reversing 2023 pandemic costs and applying a zero-based budget approach to all prior year COVID-19 related financial impacts. Table 2 below summarizes the key cost drivers for the 2024 Budget.

**Table 2: 2024 Key Cost Drivers**

(In \$000s)	2024				2025 Annualized impact (Net)
	Revenues	Gross	Net	Positions**	
<b>2023 Budget</b>	<b>211,451.6</b>	<b>372,456.4</b>	<b>161,004.8</b>	<b>2,307.0</b>	<b>N/A</b>
<b>2023 Projection*</b>	<b>186,014.1</b>	<b>310,441.1</b>	<b>124,427.0</b>	<b>N/A</b>	<b>N/A</b>
<b>2023 Budget (excl. COVID)</b>	<b>199,723.5</b>	<b>273,306.6</b>	<b>73,583.1</b>	<b>1,886.0</b>	<b>N/A</b>
<b>Key Cost Drivers:</b>					
<b>Prior Year Impacts</b>					
Injectable Opioid Agonist Treatment (iOAT) Program	(2,382.9)	(2,382.9)		(7.0)	
ModernTO Collapsed Leases		(512.2)	(512.2)		(42.3)
<b>Operating Impacts of Capital</b>					
Electronic Medical Records		160.0	160.0	(1.0)	(14.1)
Capital Positions	(1,388.4)	(1,388.4)		(22.0)	
<b>Salary &amp; Benefits</b>					
COLA, Step Pay, Annualization, and associated Benefits		5,398.9	5,398.9	(3.0)	796.9
<b>Non-Salary Inflation</b>					
Student Nutrition Programs – Inflationary Cost for Food		1,495.9	1,495.9		
Utility		11.4	11.4		
<b>Other Changes</b>					
Support for Overdose Prevention in Toronto Shelter and Support Services	3,527.8	3,527.8		35.0	
IDC/IDR	(10.0)	108.5	118.5		81.8
<b>Revenue Changes</b>					
Increase in Provincial Funding	2,437.7		(2,437.7)		(1,270.0)
<b>Sub-Total - Key Cost Drivers</b>	<b>2,184.2</b>	<b>6,419.0</b>	<b>4,234.8</b>	<b>2.0</b>	<b>(447.7)</b>
<b>Affordability Measures:</b>					
Service Changes – Food Handler Training	(733.1)	(842.3)	(109.2)	(7.0)	(2.6)
<b>Sub-Total - Affordability Measures</b>	<b>(733.1)</b>	<b>(842.3)</b>	<b>(109.2)</b>	<b>(7.0)</b>	<b>(2.6)</b>
<b>Total 2024 Budget</b>	<b>201,174.6</b>	<b>278,883.3</b>	<b>77,708.7</b>	<b>1,881.0</b>	<b>(450.3)</b>
<b>Change from 2023 Budget (excl. COVID) (\$)</b>	<b>1,451.1</b>	<b>5,576.7</b>	<b>4,125.6</b>	<b>N/A</b>	<b>N/A</b>
<b>Change from 2023 Budget (excl. COVID) (%)</b>	<b>0.7%</b>	<b>2.0%</b>	<b>5.6%</b>	<b>N/A</b>	<b>N/A</b>

\*Based on 9 Month Variance

\*\*YoY comparison based on approved positions

**Key Base Drivers:****Prior Year Impacts:**

- The Federally funded Injectable Opioid Agonist Treatment (iOAT) program is currently scheduled to end March 31, 2024.
- Savings from the collapse of 2 leased TPH sites due to the implementation of ModernTO.

**Operating Impacts of Capital:**

- Increase in software costs for the *Electronic Medical Records* project.
- A reduction of capital positions no longer required for capital delivery upon completion of the project.

**Salaries & Benefits:**

- Salary and benefit increased including step increases and cost-of-living adjustments (COLA) and contractual obligations.

**Non-Salary Inflation:**

- Inflationary increase of 8.5%, based on the year-over-year increase for food in Ontario from July 2022-2023 as reported by Statistics Canada, for the Student Nutrition Program.

**Other Changes:**

- Continuation of the overdose prevention program with Toronto Shelter and Support Services that was developed during the pandemic. The program is 100% funded by Toronto Shelter and Support Services.

**Revenue Changes:**

- One per cent increase from the provincial government for Ontario Public Health Standards programs and services.

**Affordability Measures:****Table 3: Offsets and Efficiencies**

(\$000s)									
Recommendation	Savings Type	Equity Impact	2024				2025 (Incremental)		
			Revenue	Gross	Net	Positions	Gross	Net	Positions
Food Handler Training	Service Level Change	No Impact	(733.1)	(842.3)	(109.2)	(7.0)	(2.6)	(2.6)	
<b>Total Affordability Measures</b>			<b>(733.1)</b>	<b>(842.3)</b>	<b>(109.2)</b>	<b>(7.0)</b>	<b>(2.6)</b>	<b>(2.6)</b>	

- **Food Handler Training** – This training program is being offered in the private sector at a lower cost to the public. TPH stopped running this program during the pandemic and will no longer offer this service.

**Note:**

1. For additional information on 2024 Service Changes please refer to [Appendix 2](#) and [Appendix 3](#) for the 2024 New and Enhanced Service Priorities, respectively.

## 2025 &amp; 2026 OUTLOOKS

Table 5: 2025 and 2026 Outlooks

(\$000s)	2024 Budget	2025 Incremental Outlook	2026 Incremental Outlook
<b>Revenues</b>			
Delivery of Capital Projects		(89.2)	477.5
Overdose Prevention Site		(3,527.8)	
Injectable Opioid Agonist Treatment (iOAT) program to end March 2024		(515.7)	
Increase in Provincial Funding		1,270.0	343.2
<b>Total Revenues</b>	<b>201,174.6</b>	<b>(2,862.8)</b>	<b>820.7</b>
<b>Gross Expenditures</b>			
Salaries and Benefits		780.1	1,417.3
Delivery of Capital Projects		(89.2)	477.5
Support for Overdose Prevention in Toronto Shelter and Support Services		(3,527.8)	
Injectable Opioid Agonist Treatment (iOAT) program to end March 2024		(515.7)	
Miscellaneous		39.5	87.6
<b>Total Gross Expenditures</b>	<b>278,883.3</b>	<b>(3,313.1)</b>	<b>1,982.4</b>
<b>Net Expenditures</b>	<b>77,708.7</b>	<b>(450.3)</b>	<b>1,161.7</b>
<b>Approved Positions</b>	<b>1,881.0</b>	<b>(34.0)</b>	<b>13.0</b>

## Key Outlook Drivers

The 2025 Outlook with total gross expenditures of \$275.570 million reflects an anticipated \$3.313 million or 1.2% decrease in gross expenditures below the 2024 Operating Budget. The 2026 Outlooks reflects an increase of \$1.982 million or 0.7% above 2025 gross expenditures.

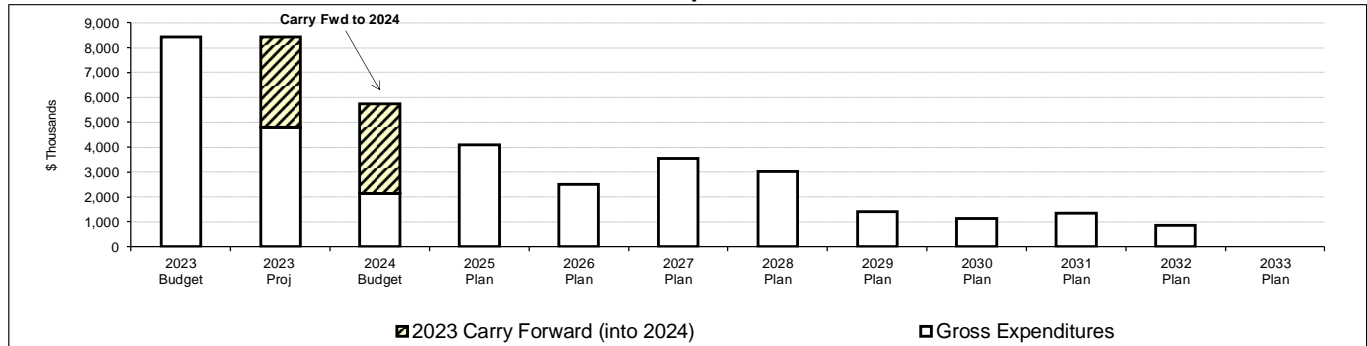
These changes arise from the following:

- **Overdose Prevention Program:** The overdose prevention services arrangement with Toronto Shelter and Support Services concludes in 2025, which has net zero impact.
- **Salaries and Benefits:** Increases due to position realignment and higher benefit costs.
- **Funding from other levels of Government:** The federal funding for the Injectable Opioid Agnostic Treatment (iOAT) program ends in March 2024. Provincial funding for Ontario Public Health Standards will increase one percent annually until March 2026.

# **2024 – 2033 CAPITAL BUDGET AND PLAN**

**2024 – 2033 CAPITAL BUDGET & PLAN OVERVIEW**

**Chart 1: 10-Year Capital Plan Overview**



In \$000's	2023		2024 Capital Budget and 2025 - 2033 Capital Plan											
	Budget	Projection	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	Total 10 Year Plan	
	<b>Gross Expenditures by Project Category:</b>													
Health & Safety & Legislated														
SOGR	3,212	2,485	3,134	1,759			490	474	474					6,331
Service Improvement & Growth	5,222	1,408	2,615	2,331	2,509	3,557	2,536	934	653	1,361	870			17,366
<b>Total by Project Category</b>	<b>8,434</b>	<b>3,893</b>	<b>5,749</b>	<b>4,090</b>	<b>2,509</b>	<b>3,557</b>	<b>3,026</b>	<b>1,408</b>	<b>1,127</b>	<b>1,361</b>	<b>870</b>			<b>23,697</b>
<b>Financing:</b>														
Debt	5,132	2,046	4,365	4,090	2,509	3,557	3,026	1,408	1,127	1,361	870			22,313
Provincial	3,302	1,847	1,384											1,384
<b>Total Financing</b>	<b>8,434</b>	<b>3,893</b>	<b>5,749</b>	<b>4,090</b>	<b>2,509</b>	<b>3,557</b>	<b>3,026</b>	<b>1,408</b>	<b>1,127</b>	<b>1,361</b>	<b>870</b>			<b>23,697</b>

**Changes to Existing Projects**  
(\$0.015 Million)

The 2024-2033 Capital Budget and Plan reflects the following changes to existing projects over the nine common years (2024-2032):

- \$0.015 million – Increase for the *Ontario Senior Dental Care Program* due to an unanticipated design work at 791 Queen East Street dental clinic. The change is fully funded by the Ministry of Health.

**New Projects**  
(\$0.0 Million)

The 2024-2033 Capital Budget and Plan has no new projects.

**Capital Needs Constraints**  
(\$1.536 Million)

Toronto Public Health has one unmet project over the 10-year planning horizon:







- *The Community Collaboration - Implementation (2027-2029)* project is dependent on the results of the *Seed* funded project. The goal of the project is to implement secure community collaboration solutions to improve information sharing.

**Note:**

For additional information, please refer to [Appendix 5](#) for a more detailed listing of the 2024 and 2025-2033 Capital Budget & Plan by project; [Appendix 6](#) for Reporting on Major Capital Projects – Status Update; [Appendix 7](#) for Capacity to Spend Review; and [Appendix 8](#) for Capital Needs Constraints, [Appendix 9](#) for Capital Program Provincial/Federal Funding Streams by Projects, respectively.

**2024 – 2033 CAPITAL BUDGET AND PLAN**

**\$23.7 Million 10-Year Gross Capital Program**

					
<b>Decision Making</b>	<b>Workforce Capabilities</b>	<b>Business Processes</b>	<b>Information Technology</b>	<b>Access to Government Services</b>	<b>Access to Services</b>
\$5.3 M 22.4%	\$1.3 M 5.5%	\$6.1 M 25.7%	\$4.9 M 20.7%	\$3.9 M 16.5%	\$2.2 M 9.3%
Geographical Information Enablement  Common Geographical Interface  Healthy Smart City - Data and Predictive Analytics  Healthy Smart Cities	Community Collaboration - Seed  Mobile Enablement	Electronic Medical Record  Socio-Demographic Data Collection and Reporting  Call Centre Revitalization  Customer Relationship Case Management	Inspection Management  TCHIS Map-Us Upgrade	Public eLearning  Public Notifications and Advisories	Ontario Seniors Dental Care Program (New and renovation of existing Dental Clinics)

**How the Capital Program is Funded**

<b>City of Toronto</b>		<b>Provincial Funding</b>		<b>Federal Funding</b>	
<b>\$22.3 M</b> <b>94.2%</b>		<b>\$1.4 M</b> <b>5.8%</b>		<b>\$0 M</b> <b>0%</b>	
Debt	\$ 22.3 M	Ontario Senior Dental Program	\$ 1.4 M		



**OPERATING IMPACT OF COMPLETED CAPITAL PROJECTS**

Approval of the 2024 Capital Budget will impact the 2024 Operating Budget by a total of \$0.160 million net arising from completing the *Electronic Medical Record Phase 3* project, as shown in Table 6 below.

**Table 6: Net Operating Impact Summary**

Projects	2024 Budget		2025 Plan		2026 Plan		2027 Plan		2028 Plan		2024-2028		2024-2033	
	\$000s	Positions	\$000s	Positions	\$000s	Positions	\$000s	Positions	\$000s	Positions	\$000s	Positions	\$000s	Positions
<b>Previously Approved</b>														
Electronic Medical Record Phase 3	160.0	(1.0)	(14.0)		(2.0)						144.0	(1.0)	144.0	(1.0)
<b>Sub-Total: Previously Approved</b>	<b>160.0</b>	<b>(1.0)</b>	<b>(14.0)</b>		<b>(2.0)</b>						<b>144.0</b>	<b>(1.0)</b>	<b>144.0</b>	<b>(1.0)</b>
<b>New Projects - 2024</b>														
<b>Sub-Total: New Projects - 2024</b>														
<b>New Projects - Future Years</b>														
<b>Sub-Total: New Projects - Future Years</b>														
<b>Total (Net)</b>	<b>160.0</b>	<b>(1.0)</b>	<b>(14.0)</b>		<b>(2.0)</b>						<b>144.0</b>	<b>(1.0)</b>	<b>144.0</b>	<b>(1.0)</b>

Previously Approved projects

- *The Electronic Medical Records – Phase 3 project* will be completed in 2024. The estimated ongoing annual cloud solution licensing costs are expected to be completely absorbed by financial and operational efficiencies after full implementation in 2025. Staff and associated salaries & benefits required to administer and conduct maintenance of the Electronic Medical Records system is completely offset by staff complement realignment, which is reflected as net 1.0 position reduction in 2024 permanently.

# APPENDICES

## Appendix 1

### 2024 Operating Budget by Category

Category (In \$000s)	2021 Actual	2022 Actual	2023 Budget	2023 Projection*	2024 Budget	2024 Change from 2023 Budget		2024 Change from 2023 Projection	
	\$	\$	\$	\$	\$	\$	%	\$	%
Provincial Subsidies	252,116.5	179,057.6	189,257.8	170,229.2	191,773.5	2,515.7	1.3%	21,544.3	12.7%
Federal Subsidies	6,488.5	4,163.6	6,609.6	3,217.7	656.0	(5,953.6)	(90.1%)	(2,561.7)	(79.6%)
User Fees & Donations	271.6	82.2	477.5	477.2	294.2	(183.3)	(38.4%)	(183.0)	(38.4%)
Transfers From Capital	373.7	831.6	2,608.4	1,087.7	1,220.0	(1,388.4)	(53.2%)	132.3	12.2%
Sundry and Other Revenues	26,057.8	28,932.9	7,193.0	6,384.6	1,935.4	(5,257.6)	(73.1%)	(4,449.2)	(69.7%)
Inter-Divisional Recoveries	2,438.5	3,318.9	5,305.3	4,617.7	5,295.4	(9.9)	(0.2%)	677.7	14.7%
<b>Total Revenues</b>	<b>287,746.6</b>	<b>216,386.8</b>	<b>211,451.6</b>	<b>186,014.1</b>	<b>201,174.6</b>	<b>(10,277.0)</b>	<b>(4.9%)</b>	<b>15,160.4</b>	<b>8.2%</b>
Salaries and Benefits	296,444.5	263,129.4	281,754.4	232,108.8	209,031.7	(72,722.7)	(25.8%)	(23,077.1)	(9.9%)
Materials & Supplies	7,553.9	5,007.7	9,554.9	7,832.0	5,940.4	(3,614.5)	(37.8%)	(1,891.6)	(24.2%)
Equipment	2,257.5	1,147.5	2,062.4	1,848.4	1,878.7	(183.7)	(8.9%)	30.3	1.6%
Service and Rent	49,992.9	31,869.4	38,941.0	27,141.5	25,364.7	(13,576.3)	(34.9%)	(1,776.8)	(6.5%)
Contribution To Reserves/Reserve Funds	1,311.4								
Other Expenditures	23,534.7	26,834.5	23,317.4	22,705.2	19,732.8	(3,584.6)	(15.4%)	(2,972.4)	(13.1%)
Inter-Divisional Charges	16,437.6	17,116.4	16,826.3	18,805.2	16,934.9	108.6	0.6%	(1,870.4)	(9.9%)
<b>Total Gross Expenditures</b>	<b>397,532.5</b>	<b>345,104.9</b>	<b>372,456.4</b>	<b>310,441.1</b>	<b>278,883.3</b>	<b>(93,573.1)</b>	<b>(25.1%)</b>	<b>(31,557.8)</b>	<b>(10.2%)</b>
<b>Net Expenditures</b>	<b>109,785.9</b>	<b>128,718.1</b>	<b>161,004.8</b>	<b>124,427.0</b>	<b>77,708.7</b>	<b>(83,296.1)</b>	<b>(51.7%)</b>	<b>(46,718.2)</b>	<b>(37.5%)</b>

\*Projection based on 9 Month Variance

## Appendix 2

### Summary of 2024 Service Changes

Form ID		Agencies - Cluster  Program - Toronto Public Health	Adjustments				2025 Plan Net Change	2026 Plan Net Change
Category	Equity Impact		Gross Expenditure	Revenue	Net	Approved Positions		
<b>2024 Base Budget Before Service Changes:</b>			279,725.5	201,907.7	77,817.8	1,887.95	(447.7)	1,167.3
30674		Food Handler Training						
59	No Impact	<b>Description:</b>						
		The Food Handler Training Program is being phased out effective January 1, 2024. It has been determined that this training is available at lower cost from other providers.						
		<b>Service Level Impact:</b>						
		There is currently no demand for Food Handler Training from Toronto Public Health due to the availability of training alternatives at lower cost. As of January 1, 2024, Food Handler Training will no longer be provided through Toronto Public Health.						
		<b>Equity Statement:</b>						
		There is no equity impact as the training offered is available from other providers at a lower cost.						
		<b>Service:</b> Environmental Health						
		Staff Prepared Budget Changes:	(842.3)	(733.1)	(109.1)	(7.00)	(2.6)	(5.6)
		BC Requested Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		Mayor Proposed Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		Amendments:	0.0	0.0	0.0	0.00	0.0	0.0
		<b>Total Budget:</b>	<u>(842.3)</u>	<u>(733.1)</u>	<u>(109.1)</u>	<u>(7.00)</u>	<u>(2.6)</u>	<u>(5.6)</u>
		<b>Staff Prepared Budget:</b>	<b>(842.3)</b>	<b>(733.1)</b>	<b>(109.1)</b>	<b>(7.00)</b>	<b>(2.6)</b>	<b>(5.6)</b>
		<b>Budget Committee Requested:</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00</b>	<b>0.0</b>	<b>0.0</b>
		<b>Mayor Proposed:</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00</b>	<b>0.0</b>	<b>0.0</b>
		<b>Amendments:</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00</b>	<b>0.0</b>	<b>0.0</b>
		<b>Service Changes:</b>	<u><b>(842.3)</b></u>	<u><b>(733.1)</b></u>	<u><b>(109.1)</b></u>	<u><b>(7.00)</b></u>	<u><b>(2.6)</b></u>	<u><b>(5.6)</b></u>
<b>Summary:</b>								
		<b>Staff Prepared Budget:</b>	<b>(842.3)</b>	<b>(733.1)</b>	<b>(109.1)</b>	<b>(7.00)</b>	<b>(2.6)</b>	<b>(5.6)</b>
		<b>Budget Committee Requested:</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00</b>	<b>0.0</b>	<b>0.0</b>
		<b>Mayor Proposed:</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00</b>	<b>0.0</b>	<b>0.0</b>
		<b>Amendments:</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00</b>	<b>0.0</b>	<b>0.0</b>
		<b>Service Changes:</b>	<u><b>(842.3)</b></u>	<u><b>(733.1)</b></u>	<u><b>(109.1)</b></u>	<u><b>(7.00)</b></u>	<u><b>(2.6)</b></u>	<u><b>(5.6)</b></u>
		<b>Base Budget:</b>	<u><b>278,883.2</b></u>	<u><b>201,174.6</b></u>	<u><b>77,708.7</b></u>	<u><b>1,880.95</b></u>	<u><b>(450.3)</b></u>	<u><b>1,161.7</b></u>

### **Appendix 3**

#### **Summary of 2024 New / Enhanced Service Priorities Included in Budget**

N/A

### **Appendix 4**

#### **Summary of 2024 New / Enhanced Service Priorities Not Included in Budget**

N/A

## Appendix 5

### 2024 Capital Budget; 2025 - 2033 Capital Plan Including Carry Forward Funding

(In \$000s)	2024 Budget	2025 Plan	2026 Plan	2027 Plan	2028 Plan	2029 Plan	2030 Plan	2031 Plan	2032 Plan	2033 Plan	2024 - 2033 Total	Health & Safety & Legislate	SOGR	Growth & Improved Service
Call Centre Revitalization				630	1,000						1,630			1,630
Common Geographical Interface (CGI)			250	344							594			594
Community Collaboration - Seed		193									193			193
Customer Relationship Case Management				707	676	540	275				2,198			2,198
Electronic Medical Record	404										404			404
Geographic Information Enablement			190	265							455			455
Healthy Smart Cities								992	870		1,862			1,862
Healthy Smart City - Data and Predictive Analytics		472	395	671	860						2,398			2,398
Inspection Management Implementation	2,868	1,759									4,627	4,627		
Mobile Enablement						394	378	369			1,141			1,141
Ontario Seniors Dental Care Program 2022-23	1,632										1,632			1,632
Ontario Seniors Dental Care Program	579										579			579
Public eLearning		550	942	940							2,432			2,432
Public Notifications & Advisories					490	474	474				1,438	1,438		
Socio-Demographic Data Collection and Reporting		1,116	732								1,848			1,848
TCHIS Map-Us Upgrade	266										266		266	
<b>Total Expenditures (including carry forward from</b>	<b>5,749</b>	<b>4,090</b>	<b>2,509</b>	<b>3,557</b>	<b>3,026</b>	<b>1,408</b>	<b>1,127</b>	<b>1,361</b>	<b>870</b>		<b>23,697</b>		<b>6,331</b>	<b>17,366</b>

### Appendix 5a

#### 2024 Cash Flow and Future Year Commitments Including Carry Forward Funding

(In \$000s)	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	Total 2024 Cash Flow & FY Commits	Previously Approved	Change in Scope	New w/ Future Year
Community Collaboration - Seed												193	(193)	
Electronic Medical Record	404										404	404		
Inspection Management Implementation	2,868	1,759									4,627	4,627		
Ontario Seniors Dental Care Program 2022-23	1,632										1,632	1,617	15	
Ontario Seniors Dental Care Program	579										579	579		
TCHIS Map-Us Upgrade	266										266	266		
<b>Total Expenditures (including carry forward)</b>	<b>5,749</b>	<b>1,759</b>									<b>7,508</b>	<b>7,686</b>	<b>(178)</b>	

## Appendix 5b

### 2025 - 2033 Capital Plan

(In \$000s)	2025 Plan	2026 Plan	2027 Plan	2028 Plan	2029 Plan	2030 Plan	2031 Plan	2032 Plan	2033 Plan	2025 - 2033 Total	Health & Safety & Legislated	SOGR	Growth & Improved Service
Community Collaboration - Seed	193									193			193
Healthy Smart Cities							992	870		1,862			1,862
Customer Relationship Case Management			707	676	540	275				2,198			2,198
Public ELearning	550	942	940							2,432			2,432
Public Notifications & Advisories				490	474	474				1,438	1,438		
Socio-Demographic Data Collection and Reporting	1,116	732								1,848			1,848
Common Geographical Interface (CGI)		250	344							594			594
Geographic Information Enablement		190	265							455			455
Call Centre Revitalization			630	1,000						1,630			1,630
Healthy Smart City - Data and Predictive Analytic	472	395	671	860						2,398			2,398
Mobile Enablement					394	378	369			1,141			1,141
<b>Total Expenditures</b>	<b>2,331</b>	<b>2,509</b>	<b>3,557</b>	<b>3,026</b>	<b>1,408</b>	<b>1,127</b>	<b>1,361</b>	<b>870</b>		<b>16,189</b>		<b>1,438</b>	<b>14,751</b>



## Appendix 6

### Reporting on Major Capital Projects: Status Update

N/A

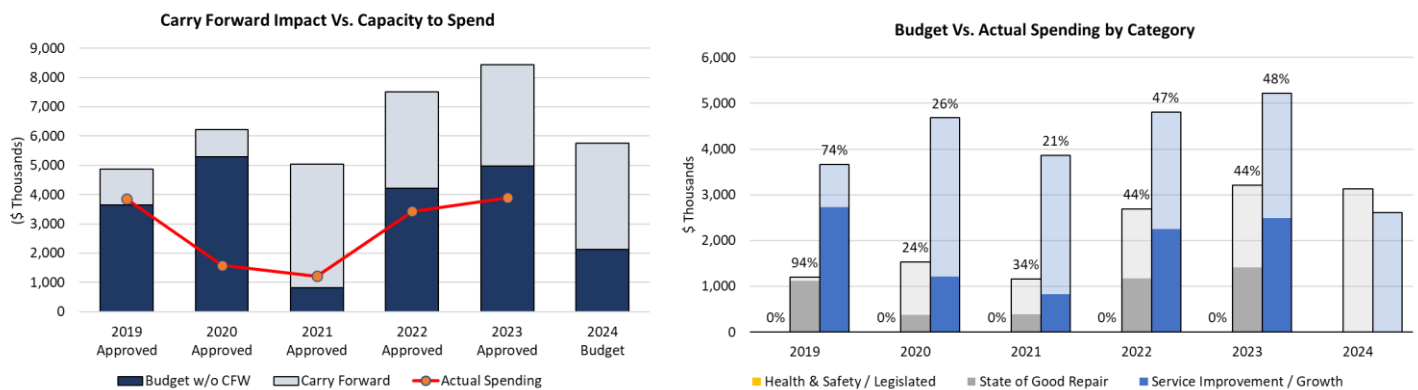
## Appendix 7

### Capacity to Spend Review

The 10-Year Capital Plan has been developed with consideration of historical demonstrated ability to spend within any given year of the ten-year capital plan. A review was undertaken to ensure budgets align with Toronto Public Health’s ability to spend and the markets capacity to deliver.

A key component in determining an appropriate level of annual cash flows includes historical capacity to spend reviews by project categories (Chart 3 below) as well as the level of projected 2023 underspending that will be carried forward into 2024 to complete capital work.

Chart 3 – Capacity to Spend



### Capacity to Spend Review Impact on the 10-Year Plan

- Toronto Public Health actual spending over the previous five years, from 2019 to 2023, has averaged \$2.796 million per year or 44.2%.
- The projected spending for 2023 is \$3.893 million or 46.2% of the 2023 Council Approved Capital Budget. Challenges in spending for projects are mainly due to delays in hiring contract resources for Information Technology projects and finding construction vendors for the Ontario Seniors Dental Care Program projects. The unspent cash flow funding of \$3.619 million has been carried forward into 2024 to continue and complete the required capital work.
- Based on the review of historical capital spending constraints and a capacity to spend, \$3.619 million in capital spending originally cash flowed in 2023 has been deferred to 2024. Adjustments to the 10-Year Capital Plan are noted below:
  - Deferred of \$1.682 million for Information Technology projects as resources were redeployed to support the COVID-19 response.
  - Deferred of \$1.937 million for renovation and new construction of dental clinics for the Ontario Seniors Dental Care Program.

## Appendix 8

### Summary of Capital Needs Constraints

Project Description	Total Project	Non-Debt Funding	Debt Required	Cash Flow (In \$ Thousands)										
				2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	
<b>NOT INCLUDED</b>														
<i>Community Collaboration Implementation</i>	1,536		1,536				251	701	584					
<b>Total Needs Constraints (Not Included)</b>	<b>1,536</b>		<b>1,536</b>				<b>251</b>	<b>701</b>	<b>584</b>					

## Appendix 9

### Capital Program Provincial/Federal Funding Streams by Project

(In \$000s)	Intergovernmental Funding Program	Provincial Funding	Federal Funding	Total Funding
<i>Ontario Seniors Dental Care Program</i>		1,384		1,384
<b>Total Funding</b>		<b>1,384</b>		<b>1,384</b>

## Appendix 10

### Inflows and Outflows to/from Reserves and Reserve Funds

#### 2024 Operating Budget

#### Program Specific Reserve / Reserve Funds

Reserve / Reserve Fund Name (In \$000s)	Reserve / Reserve Fund Number	Withdrawals (-) / Contributions (+)		
		2024	2025	2026
		\$	\$	\$
<b>Beginning Balance*</b>		8,805.4	8,871.4	8,937.9
Public Health	XR1108			
<i>Withdrawals (-)</i>				
<i>Contributions (+)</i>				
<i>Interest Income</i>		66.0	66.5	67.0
<b>Total Reserve / Reserve Fund Draws / Contributions</b>		<b>8,871.4</b>	<b>8,937.9</b>	<b>9,005.0</b>
<b>Balance at Year-End</b>		<b>8,871.4</b>	<b>8,937.9</b>	<b>9,005.0</b>

\* Based on 9-month 2023 Reserve Fund Variance Report

#### 2024 – 2033 Capital Budget and Plan

#### Program Specific Reserve / Reserve Funds

Reserve / Reserve Fund Name (In \$000s)	Project / Sub Project Name and Number	Contributions / (Withdrawals)										
		2024 Budget	2025 Plan	2026 Plan	2027 Plan	2028 Plan	2029 Plan	2030 Plan	2031 Plan	2032 Plan	2033 Plan	Total
XR2123	Beginning Balance*	3,355.7	3,380.9	3,406.2	3,431.8	3,457.5	3,483.4	3,509.6	3,535.9	3,562.4	3,589.1	3,355.7
Dev Charges RF - Health	<i>Withdrawals (-)</i>											
	<b>Total Withdrawals</b>	-	-	-	-	-	-	-	-	-	-	-
	<i>Contributions (+)</i>											
	<i>Interest Income</i>	25.2	25.4	25.5	25.7	25.9	26.1	26.3	26.5	26.7	26.9	<b>260.3</b>
	<b>Total Contributions</b>	<b>25.2</b>	<b>25.4</b>	<b>25.5</b>	<b>25.7</b>	<b>25.9</b>	<b>26.1</b>	<b>26.3</b>	<b>26.5</b>	<b>26.7</b>	<b>26.9</b>	<b>260.3</b>
<b>Balance at Year-End</b>		<b>3,380.9</b>	<b>3,406.2</b>	<b>3,431.8</b>	<b>3,457.5</b>	<b>3,483.4</b>	<b>3,509.6</b>	<b>3,535.9</b>	<b>3,562.4</b>	<b>3,589.1</b>	<b>3,616.1</b>	<b>3,616.1</b>

\* Based on 9-month 2023 Reserve Fund Variance Report

## Appendix 11

### Glossary

**Approved Position:** Total approved permanent or temporary positions that support the delivery of City services and service levels in the annual budget.

**Actuals:** An actual financial amount paid (or received) for the delivery of City services (these exclude any commitments to be paid in the future).

**Capacity to Spend:** Ability to spend money along with the capacity to deliver projects as demonstrated by historic spending patterns and approved contractual obligations.

**Capital Budget and Plan:** A Capital Budget and Plan is the City's 10-year strategy to acquire / build assets or extend the useful life of existing assets. The Capital Budget is the first year of approved cash flows and future year's commitments and the remaining nine years include project estimates.

**Capital Needs Constraints:** The capital needs that cannot be accommodated within the capital plan that the Division or Agency have the capacity to deliver.

**Efficiencies:** Reductions in the cost of delivering a service without a reduction in service level.

**New / Enhanced Service Priorities:** New and enhanced service changes resulting in an increase in service levels from what was previously approved by Council.

**Operating Budget:** An Operating Budget is the City's annual plan to provide services to the residents of Toronto; the budget includes all revenues and expenses needed to provided services.

**Operating Impact of Completed Capital Projects:** The change in operating expenditure and / or revenue which is projected to occur during the implementation of a capital project and/or when a capital project is completed.

**Rate Supported Budget:** Budget fully funded by user fees such as Solid Waste, Toronto Water and Toronto Parking Authority.

**Staff Complement:** The operating and capital positions that support the delivery of City services and service levels in the annual budget (*see Approved Positions*).

**State of Good Repair (SOGR):** The cost of maintaining assets to ensure they are able to support the delivery of City services and meet service outcomes.

**Tax Supported Budget:** Budget funded by property taxes.