

# 2035 Kennedy Road Community Information Session

June 24, 2024

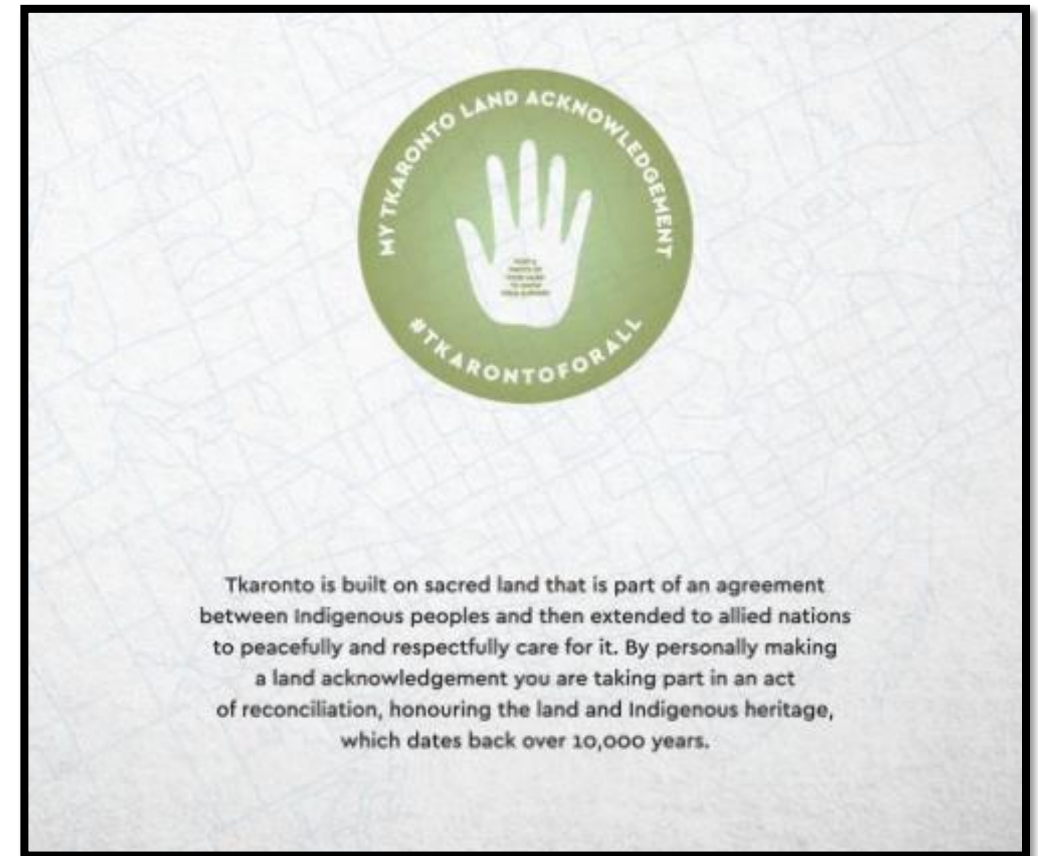
6:30 to 7:30 PM



# Land Acknowledgement



We acknowledge the land we are on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 signed with the Mississaugas of the Credit and the Williams Treaty signed with multiple Mississaugas and Chippewa bands.



# Connecting via Phone



Dial: 1-416-915-6530

Access Code: 263 217 60313



**If you are having audio issues, please dial 1-416-915-6530 to connect to the session by telephone.**

**Enter Access Code 263 217 60313 followed by #**

# WebEx and Accessibility



- If you require an accessibility-related accommodation, adaptive technologies on your phone often work best.
- Panelists will describe the content on the slides during the presentation.
- To turn on captioning during this meeting, please click CC on your WebEx controls.
- To ask a question, click the Raise Hand button on your controls or type your question into the Q&A box.

# Meeting Code of Conduct



As both participants and panelists we will:

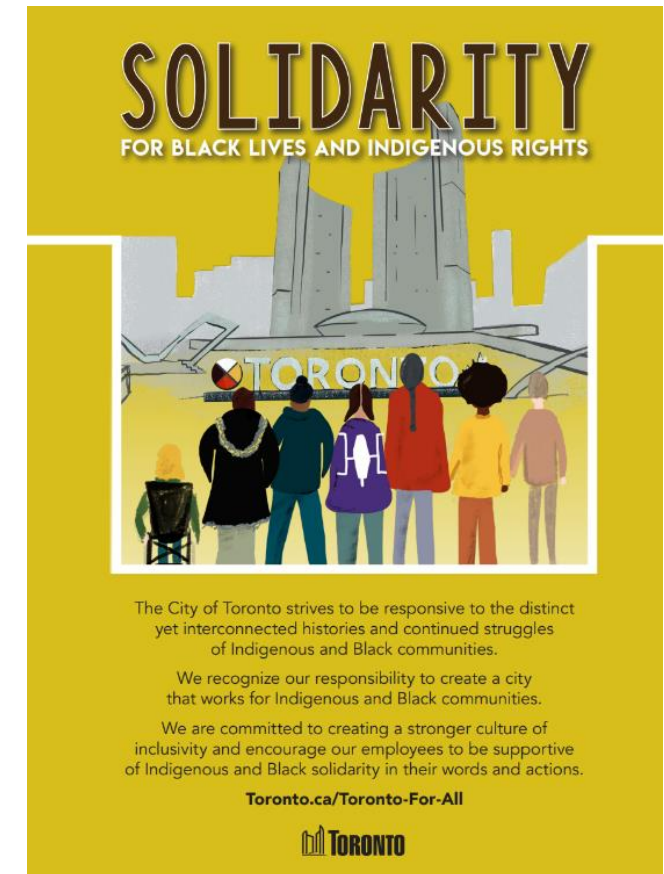
- Be respectful in words and actions to all in attendance.
- Be patient with the technology.
- Share the air. Listen and when needed, ask for clarification.
- Actively participate and speak from your own perspective.
- Respect personal and organizational confidentiality.

The City of Toronto is an inclusive public organization. Racist or other forms of prejudicial, derogatory, or discriminatory comments and questions, including name-calling, will not be tolerated.

# African Ancestral Acknowledgement



The City of Toronto acknowledges all Treaty people – including those who came here as settlers as migrants either in this generation or in generations past – and those of us who came here involuntarily, particularly those brought to these lands as a result of the Trans-Atlantic Slave Trade and Slavery. We pay tribute to those ancestors of African origin and descent.



# Presenters

## Facilitator

**Suhail Ahmed**, Manager, Infrastructure Planning & Development, TSSS

## Presenters

**Ryan Evershed**, Manager of Community Engagement,  
Homes First Society

**Tarik Bacchus**, Manager, Infrastructure Planning & Development, TSSS

**Jason Smiley**, Management Consultant, Infrastructure Planning & Development, TSSS



# PURPOSE & AGENDA FOR TODAY'S DISCUSSION



## Purpose

- Provide an update on **2035 Kennedy Road**, including services and supports currently planned for the site.
- Respond to **questions, inquiries and offers of support** from the community.

## Agenda Items

1. Welcome Remarks	20 Mins
2. Presentation on 2035 Kennedy Road	
3. Q&A and Feedback	35 Mins
4. Closing and Wrap Up	5 Mins



# Welcome Remarks

**Councillor Nick Mantas, Ward 22**  
Scarborough-Agincourt, City of Toronto



# Programming at 2035 Kennedy Road

Ryan Evershed, Manager of Community Engagement  
Home First Society



# Shelter Programming Updates



- **Recent programming available to all residents:**
  - Art Therapy
  - AA Meetings
  - Mothers and Father's Day celebrations
  - Imagine Health Clinics (Diabetes, self-care, foot health and anger management workshops)
  - Salsa Classes
  - Barber and haircutting volunteer
- **69 residents who are refugee claimants at Delta Shelter (Current total 374)**
- **Programming to support newcomers:**
  - Newcomer Day
  - The Neighbourhood Group – housing and settlement services
  - Day trips to various city attractions
- **Access to Housing Pilot**
- **Additional housing support services provided by the City of Toronto**
- **Service Canada and Coordinated Access clinics to help seniors and referrals to other local services**



# City of Toronto Program Updates

**Tarik Bacchus, Manager**

Infrastructure Planning & Development (IPD)

City of Toronto



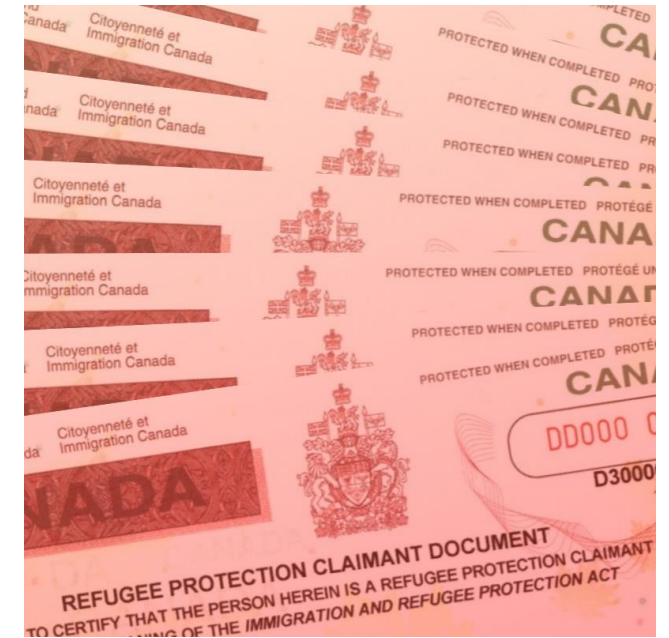
# Council Direction on 2035 Kennedy Road

- In February 2024, Council adopted a number of motions related to the temporary shelter at 2035 Kennedy Road, directing City staff to:
  - transition the site to provide shelter services for refugee claimants
  - increase safety supports on-site and in the surrounding community
  - prioritize the decommissioning of the site and end its shelter use by December 31, 2025



# Transition to Refugee-Claimant Shelter Services

- As of February 15, 2024, all new admissions to the 2035 Kennedy shelter program have been refugee claimants.
- City staff and Homes First housing workers have been working with clients to support housing applications and needed documentation, and this work will continue.
- Refugees are being referred to vacant spaces only as they become available.
- As of June 17, there were 374 clients of which 69 are refugee claimants.
- In support of this shift, Homes First has put additional supports in place to assist refugee claimants with their specific needs.



# Closure Planning

- Near the end of October 2024, new admissions to the program will cease.
- This will enable staff to gradually decommission the site over a 12-month period, which will help support the most positive outcomes for clients and the broader community.
- From the close of new admissions, we will decant 1-2 floors per month
- The City, in partnership with Homes First, has been working with residents to apply for housing and secure required documentation as part of the development of individualized relocation plans.
- These plans could include a move to another shelter or transition to permanent housing. All relocations are planned to be completed by October 31, 2025, with the full removal of all equipment and return of the site to the landlord prior to December 31, 2025.



# City of Toronto Program Updates

**Jason Smiley, Management Consultant**  
Infrastructure Planning & Development (IPD)  
City of Toronto





# Increased Safety Supports

- **Incident Reduction:** Over the past 4 months (Feb-May 2024), we observed a decrease in violent incidents.
- **Paid Duty Officers:** Stationed within the shelter program for the first and last four days of each month.
- **Community Safety Teams (CSTs):** Three teams engaging with shelter residents and community members to address safety concerns. Monitoring locations include:
  - Delta Hotel property (24/7)
  - Delta Metrogate and Village Green Square (12/7)
  - Delta Kennedy Commons and Delta Agincourt Village Community (12/7)
    - Agincourt Mall and Plaza and the West Highland Creek Corridor were added in April.

# Increased Safety Supports Continued

- **Safety Threat, Risk and Vulnerability Assessment:** The City has also hired a third-party consultant to complete a Safety Threat, Risk and Vulnerability Assessment of the Delta Hotel and surrounding community to identify potential security enhancements.
- **Ongoing Collaboration:** Collaboration with the City's Encampment Office so that street outreach staff can be dispatched to connect with individuals to offer services, supports and indoor referrals.
  - City Staff has established monthly touchpoints with Toronto Police 42 Division to review results provided by the Community Safety Teams. These meetings help in arranging community-directed uniformed patrols to address ongoing issues observed in the area.
- **Reporting:** Updates on these and other safety initiatives will be provided in Q3 as requested by Council.

# Who To Contact



**Emergency: Call 9-1-1**

**Toronto Police Non-Emergency: 416-808-2222**

**General questions: [homeless.support@toronto.ca](mailto:homeless.support@toronto.ca)**

**Encampment concerns: Call 3-1-1**

**Community Safety Support:  
416-389-6807 or [paul@onecommunitysolutions.com](mailto:paul@onecommunitysolutions.com)**

**For site inquiries and general concerns: 647-455-0334**



# Question & Answer Period



# Question & Answer Period

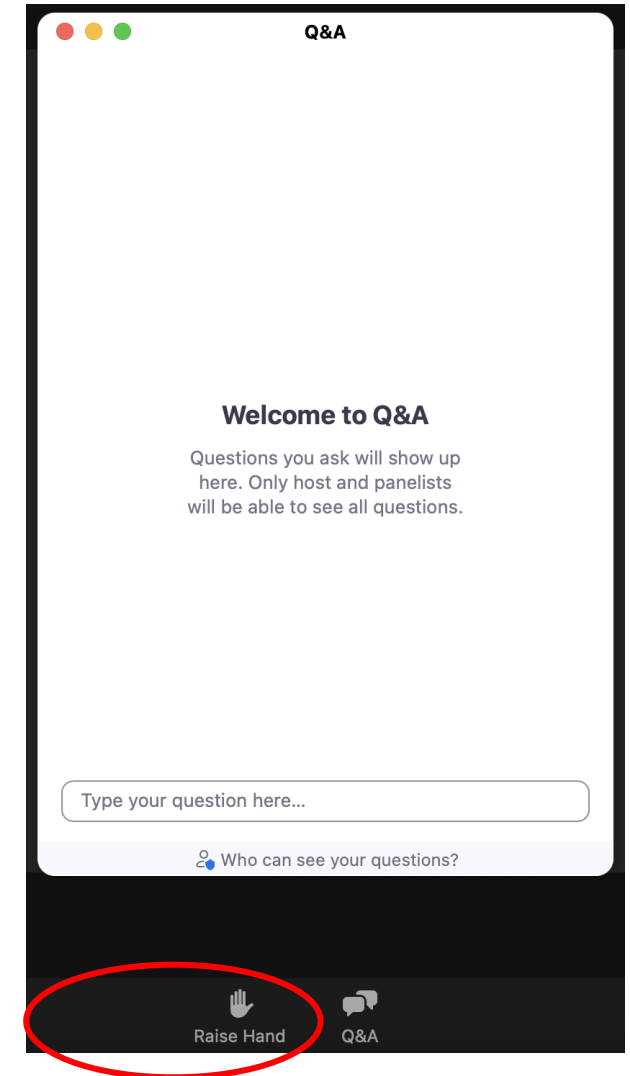


- We will do our best to answer as many questions as possible during the session.
- Staff will monitor and review the Q&A to ensure the most common issues are addressed in tonight's meeting.
- We will try to answer all your questions in the allotted time. For questions not answered, please reach out to [homeless.support@toronto.ca](mailto:homeless.support@toronto.ca).

# 3 WAYS TO ASK QUESTIONS



1. Type your question in the **Q&A BOX** in your WebEx control panel
  - Questions will put into the queue to be answered as time permits
2. Click **RAISE HAND** to verbally ask your question
  - The host will unmute your line and you will be prompted to ask your question to the panelists
  - If you have joined the webinar by phone, **DIAL \*9** to raise and lower your hand
3. Questions submitted via **Email** in advance of this meetings
  - The host will read a question for a panelist to answer



**Thank you  
for participating!**

