Terraview Park Online Survey Summary Report

Terraview Park Playground and Splash Pad – Phase 2: Exploring Options City of Toronto – Parks, Forestry, and Recreation July 2024

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Contents

Introduction	3
Phase 2: Towards a Vision	3
How We Reached People	4
Online Survey	5
Who We Heard From	5
Exploring Options	6
Next Steps	. 13
Appendix A: Quantitative Response Summary	

Introduction

The City of Toronto is working with the local Maryvale community to develop a new vision and design for the playground and splash pad improvements at Terraview Park. The objectives of this park vision and design are to foster an accessible, inclusive, and enjoyable environment suitable for individuals of diverse ages and capabilities. The design will incorporate new play elements, water features, and comfortable seating arrangements to enrich the community's recreational experience.

Phase 2: Exploring Options

The purpose of this phase is to present two design options for the playground and splash pad at Terraview Park and collect community feedback to inform the final park design. The following sections of this report provide a summary of what we heard through the online survey. To learn more about the outcomes of the other engagement activities in this phase, including the community resource group workshop and the inperson pop-up event, visit: toronto.ca/TerraviewPark.



Terraview Park Playground and Splash Pad Improvements 3

How We Reached People

The community was notified of engagement activities through print and social media:

Print Media

Community Mail Outs (Postcards)

Over 6,500 postcards advertising the online survey were delivered to addresses in the neighbourhood within 500 metres of the site.

Signage On-Site

Notice boards placed near the park displayed information about the project, details about the online survey, and how to access information on the project webpage.

Digital Media

Project Webpage

A webpage (<u>toronto.ca/TerraviewPark</u>) acts as a communications portal to inform the public about the park improvement project.

Social Media and Digital Ads

The City of Toronto used its Facebook and Instagram accounts to promote the online survey through paid advertisements from April 30 to May 21, 2024.

School Outreach

We reached out to principals at nearby schools, including Fairglen Junior Public School, Terraview-Willowfield Public School, Our Lady of Wisdom Catholic School, and Roywood Public School to share information about our survey with staff and students.

Email Blasts

Email notifications have been dispatched to our subscribers and Community Resource Group marking the initiation of the current engagement phase. The correspondence provided dates and a hyperlink to the project webpage and online survey.

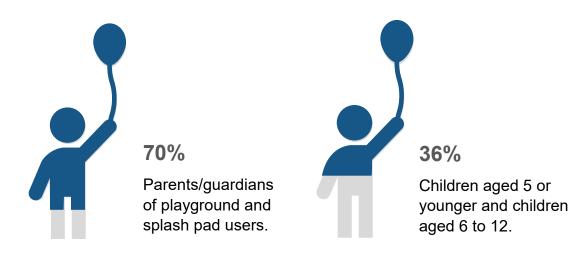
Online Survey



255 community members responded to an online survey between April 30 to May 21, providing thoughts and preferences that will inform the development of a final design for the playground and splash pad improvements at Terraview Park.

Who We Heard From

In our recent survey, a multiple-selection question asked about the respondents' relationship with the playground and splash pad facilities. A significant 70% of the responses came from parents or guardians, showcasing their vested interest in the improvement of these facilities for their children. Community members without children, yet interested in these spaces, also contributed 20% of the responses. The collective voices of children under 5 years old and those aged 6 to 12 accounted for 36% of the responses, emphasizing the importance of young users' and their families' perspectives in the community engagement process.



Exploring Options

This section of the survey presented the two design options and asked respondents for their thoughts and preferences on each. To view the designs, visit the project webpage at toronto.ca/TerraviewPark and select the Community Engagement Phase 2 accordion.

Design Option 1: Traditional Refresh

Playground Features

Survey respondents were asked to select their most preferred and least preferred playground features from Design Option 1, with the ability to choose multiple options.

The features that emerged as the **most preferred** are:

- Senior Play Structure: preferred by 85% of respondents.
- **Swing Set:** preferred by 72% of respondents.
- Junior Play Structure: preferred by 71% of respondents.
- Cozy Dome: preferred by 62% of respondents.

The features that emerged as the **least preferred** are:

- None: 39% of respondents preferred all features.
- Sand table: least preferred by 27% of respondents.
- **Stand up spinners:** least preferred by 26% of respondents.
- **Saddle spinners:** least preferred by 24% of respondents.

The results indicate a strong preference for the senior play structure in this option, with over 80% expressing their liking while the saddle and spinners were less favoured, with less than half of the participants' approval.

Splash Pad Features

Survey respondents were asked to select their most preferred and least preferred splash pad features from Design Option 1, with the ability to choose multiple options.

The features that emerged as the **most preferred** are:

- Bullfrog-themed tunnel/arch spray: preferred by 87% of respondents.
- **Cattail-themed upright spray:** preferred by 76% of respondents.
- Serpent-themed tall upright spray: preferred by 65% of respondents.

The features that emerged as the **least preferred** are:

- **None:** 61% of respondents preferred all features.
- **Ground spray:** least preferred by 16% of respondents.
- **Rooster tail ground:** least preferred by 10% of respondents.

Tall upright features, like the bullfrog-themed tunnel/arch spray (87%), cattail-themed upright spray (76%), and serpent-themed tall upright spray (65%), were preferred over ground features. Notably, 61% of respondents liked all features, while the ground spray (16%) and rooster tail ground (10%) were the least preferred.

Additional Features

Based on the percentage of responses that identified features as either very important or important for the new park design, the ranking was:

- 1. Existing shade structure (85%)
- 2. Benches (81%)
- 3. Picnic tables (79%)
- 4. Bottle filler (71%)
- 5. Armourstone seat walls (60%)
- 6. New asphalt path (51%)
- 7. Bike rack (42%)
- 8. Upright logs and boulders (40%)
- 9. Ping pong table (39%)
- 10. Other (12%)

Other comments included a call for a good splash pad for children, complete with squirt guns (not provided in this option), and ensuring safety by using padding or softer, nonslippery materials and removing the curb near the splash pad. One comment spoke to retaining the existing shade structure and adding more shaded areas, and chess/checkers tables. Accessibility is also a concern, with requests for an inclusive playground that accommodates those with physical disabilities, sensory-friendly activities, and soft flooring instead of wood chips. The community also values aesthetic and environmental considerations, suggesting a native plant/pollinator gardens. Lastly, there was a suggestion to save money on items where possible, such as avoiding a ping pong table, and investing in additional playground and splash pad features.

Design Preferences

The survey provided the following statements about Design Option 1 and asked respondents if they strongly agree, agree, are neutral, disagree, or strongly disagree.

The splash pad includes interactive features.

• 87% of respondents agree.

- 11% of respondents are neutral.
- 2% of respondents disagree.

I like the location of the play and splash pad areas.

- 83% of respondents agree.
- 14% of respondents are neutral.
- 3% of respondents disagree.

The playground includes the most desired features.

- 84% of respondents agree.
- 12% of respondents are neutral.
- 4% of respondents disagree.

The design encourages family activities.

- 85% of respondents agree.
- 12% of respondents are neutral.
- 3% of respondents disagree.

There is good integration of natural elements.

- 75% of respondents agree.
- 22% of respondents are neutral.
- 3% of respondents disagree.

I like the theme and types of water features.

- 81% of respondents agree.
- 15% of respondents are neutral.
- 4% of respondents disagree.

I like the theme and style of the playground features.

- 78% of respondents agree.
- 17% of respondents are neutral.
- 5% of respondents disagree.

There are enough seating options throughout.

- 76% of respondents agree.
- 15% of respondents are neutral.
- 9% of respondents disagree.

Design Option 2: Creek Edge

Playground Features

Survey respondents were asked to select their most preferred and least preferred playground features from Design Option 2, with the ability to choose multiple options.

The features that emerged as the **most preferred** are:

- Senior Play Structure: preferred by 81% of respondents.
- Swing Set: preferred by 81% of respondents.
- Junior Play Structure: preferred by 74% of respondents.
- See Saw: preferred by 61% of respondents.

The features that emerged as the **least preferred** are:

- None: 45% of respondents preferred all features.
- Stand up spinners: least preferred by 26% of respondents.
- **Play panels:** least preferred by 21% of respondents.

The results indicate a strong preference for traditional playground equipment among respondents. The senior play structure and swing set are the most favored, each preferred by 81% of respondents. 45% of respondents expressed no dislike for any features, suggesting overall satisfaction. However, stand up spinners and play panels were the least preferred, with 26% and 21% of respondents indicating these as their least favorite options. This feedback highlights the importance of including classic play structures while reconsidering or enhancing the less popular features.

Splash Pad Features

Survey respondents were asked to select their most preferred and least preferred splash pad features from Design Option 2, with the ability to choose multiple options.

The features that emerged as the **most preferred** are:

- Arched spray/water tunnel: preferred by 86% of respondents.
- Curved upright spray: preferred by 83% of respondents.
- **Dumping buckets:** preferred by 79% of respondents.
- Canon shooter spray: preferred by 65% of respondents.

The features that emerged as the least preferred are:

- None: 47% of respondents preferred all features.
- Concrete spray wall: least preferred by 26% of respondents.
- Ground spray: least preferred by 17% of respondents.

The results indicate that the most popular features of Design Option 2 for the splash pad are those that are more interactive including the arched spray/water tunnel, curved upright spray, dumping buckets, and canon shooter spray, with high preference rates of 86%, 83%, 79%, and 65% respectively. Conversely, the least preferred features include the non-interactive features including the concrete spray wall and ground spray, with 26% and 17% of respondents indicating these as their least favorite. Notably, 47% of respondents expressed a preference for all features, suggesting overall positive reception of the design.

Additional Features

Based on the percentage of responses that identified features as either very important or important for the new park design, the ranking was:

- 1. Picnic tables (79%)
- 2. Bottle filler (77%)
- 3. Backed benches on concrete seat wall (72%)
- 4. New asphalt path (53%)
- 5. Metal pergola (53%)
- 6. Gable tables (e.g., chess) (50%)
- 7. Backless benches on concrete set wall (49%)
- 8. Bike rack (47%)
- 9. Podium seating (45%)
- 10. Other (12%)

Other comments included a preference for full shade structures over pergolas to ensure proper shade and prevent concrete and metal structures from becoming too hot. Covered seating areas, including tables and benches, are important, with additional benches needed for the elderly or those who cannot stand for long periods. There is also interest in adding a ping pong table and ensuring safety and accessibility with suggestions like a fence between water and sand areas and moving the water fountain to a cooler location. Some respondents expressed satisfaction with the interactive play features like cannon shooters. Additionally, there were comments to reallocate the budget from game tables and towards enhancing the splash pad and play features. A comment was received requesting washrooms and outdoor fitness equipment; however, these features are not being considered within the scope of this project.

Design Preferences

The survey provided the following statements about Design Option 2 and asked respondents if they strongly agree, agree, are neutral, disagree, or strongly disagree.

The splash pad includes interactive features.

- 86% of respondents agree.
- 12% of respondents are neutral.
- 2% of respondents disagree.

I like the location of the play and splash pad areas.

- 63% of respondents agree.
- 15% of respondents are neutral.
- 22% of respondents disagree.

The playground includes the most desired features.

- 73% of respondents agree.
- 18% of respondents are neutral.
- 9% of respondents disagree.

The design encourages family activities.

- 81% of respondents agree.
- 14% of respondents are neutral.
- 5% of respondents disagree.

There is good integration of natural elements.

- 67% of respondents agree.
- 24% of respondents are neutral.
- 9% of respondents disagree.

I like the theme and types of water features.

- 79% of respondents agree.
- 12% of respondents are neutral.
- 9% of respondents disagree.

I like the theme and style of the playground features.

- 70% of respondents agree.
- 19% of respondents are neutral.
- 11% of respondents disagree.

There are enough seating options throughout.

- 79% of respondents agree.
- 14% of respondents are neutral.
- 7% of respondents disagree.

Preferred Design Option

When asked to select a preferred Design Option, Design Option 1 (46%) was the popular choice, followed by Design Option 2 (37%). 15% of respondents liked both options equally, 2% didn't like either option, and 1% preferred not to answer.

Design Option 1: Traditional Refresh was the popular choice.

When asked how satisfied respondents were with the design options:

- 50% of respondents were very satisfied.
- 45% of respondents were somewhat satisfied.
- 1% of respondents were neutral.
- 3% of respondents were somewhat unsatisfied.
- 1% of respondents were very unsatisfied.

Additional Feedback

Respondents were asked if they had additional ideas for creating a park design that achieves the vision statement and design principles for Terraview Park. The following major themes emerged in the responses with the total number of thoughts per theme shown in brackets:

Play Equipment and Features

- Rubber floors for the playground, shaded areas to escape the sun and rain.
- Bottle filling station and lots of shaded sitting areas.
- More picnic tables, shade, and seating.
- Focus more budget on splash pad and play structure, add logs/rocks and play dome from Design 1 to Design 2.
- More climbing features.
- Hybrid design with option 1 features and taller structures away from the pond.
- Make more play spaces for toddlers and younger children, more benches/seating areas with shade.
- Less plastic, more wood and stone, designated area for BBQ and picnic.
- More wood and natural elements and avoid plastic and metal.
- More greenery incorporated into the park (flower beds, more plants/trees).
- Add monkey bars and a ninja course.
- Tube slides tend to cause accidents and feel unsanitary.

Design Preferences

- Some respondents expressed a preference for a hybrid design that combines the layout of option 1 with the features of option 2. They appreciated the pergola in option 2 but preferred the location of the existing shade structure in option 1.
- Some suggested that design 2 might be more costly and questioned the necessity of game tables. There was a desire for a fully shaded structure instead of a pergola and for the splash pad and play area positions to be interchanged.
- Incorporating the senior play features from option 2 into option 1 was a popular suggestion.
- Overall, the feedback indicates a strong interest in blending the best elements of both designs to create a more functional and enjoyable park space.

Safety and Accessibility

- Make the park accessible for all, including those with physical and developmental disabilities.
- Ensure the park is safe for children and dogs.
- Consider curving the existing path into the embankment of the soccer field.
- Put a fence around the water feature area.

Maintenance and Practicality

- Ensure the sand table or ping pong table will stay in good condition.
- Install native plant/pollinator garden, washrooms.
- Keep the existing shade structure.
- Ensure the park is well-maintained and safe for children and dogs.

Next Steps

This survey marks the end of community engagement for Phase 2. Currently, the external design team is using the collected feedback to develop a final design. Once developed, the final concept will be posted on the project webpage where the public can review the design. Subsequently, the project will advance to the detailed design phase. During this phase, the external design team will address the technical specifications that will guide the construction team's efforts, permits with Toronto Water and Toronto Region Conservation Authority will be procured, and a contractor will be retained. Updates on the construction timeline will be made available at: toronto.ca/TerraviewPark.

Appendix A: Quantitative Response Summary

Survey Results



Who is giving their feedback through this survey? Select all that apply.



What playground features do you like in Design Option 1? Select all that apply.

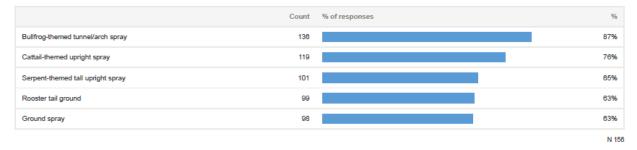
	Count	% of responses	%
Senior play structure with two curved slides, a boulder climber, and two net climbers	132		85%
One swing set with one inclusive swing seat, one toddler swing for ages 2 to 5, and two belt swings for ages 5 to 12	112		72%
Junior play structure with a double slide, stairs, and metal dimbers	110		71%
Cozy dome	97		62%
Stand up spinners	83		53%
Sand table	81		52%
Saddle spinners	77		49%
			N 156

What playground features do you dislike in Design Option 1? Select all that apply.

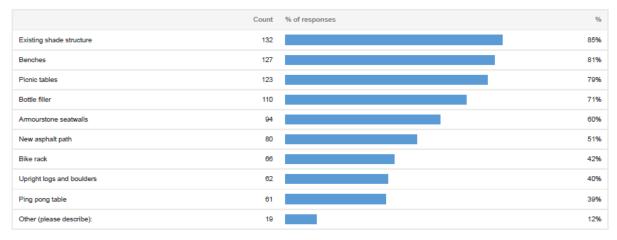
	Count	% of responses	%
None	61		39%
Sand table	42		27%
Stand up spinners	41		26%
Saddle spinners	37		24%
Cozy dome	28		18%
One swing set with one inclusive swing seat, one toddler swing for ages 2 to 5, and two belt swings for ages 5 to 12	13		8%
Senior play structure with two curved slides, a boulder climber, and two net climbers	9		6%
Junior play structure with a double slide, stairs, and metal climbers	9		6%

N 156

What splash pad features do you like in Design Option 1? Select all that apply.



Which of the following potential features are important to you and your household? Select all that apply.



N 156

Overall, please indicate your level of agreement with the following statements about Design Option 1.

	Average	Count	% of responses		
The splash pad includes interactive features	19%	156	41%	46%	11%
I like the location of the play and splash pad areas	20%	156	42%	41%	14%
The playground includes the most desired features	21%	156	37%	47%	12% 39
The design encourages family activities	21%	156	34%	51%	12%
There is a good integration of natural elements	24%	156	33%	42%	22%
I like the theme and types of water features	24%	156	28%	53%	15% 39
I like the theme and style of the playground features	25%	156	29%	49%	17% 4%
There are enough seating options throughout	26%	156	31%	45%	15% 8%

Disagree

Strongly Disagree

Strongly Agree Agree Neutral

N 156

What playground features do you like in Design Option 2? Select all that apply.

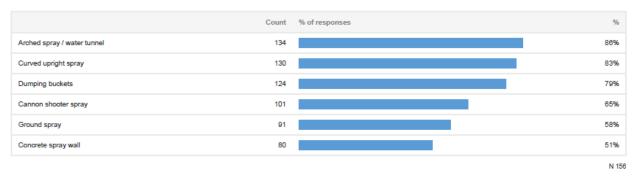
	Count	% of responses	%
Senior play structure with one large curved slide, a double slide, and rope climbers	127		81%
One swing set with one inclusive seat, two toddler swings for ages 2 to 5, and two belt swings for ages 5 to 12	126		81%
Junior play structure with one straight slide, a tunnel, and balancing steps	116		74%
See-saw	95		61%
Stand-up spinners	74		47%
Play panels	66		42%
			N 156

What playground features do you dislike in Design Option 2? Select all that apply.

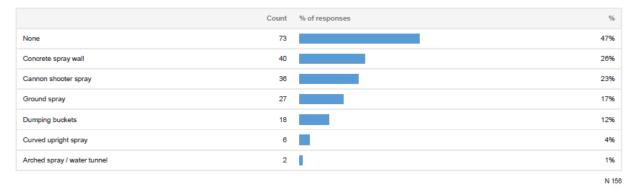
	Count	% of responses	%
None	70		45%
Stand-up spinners	40		26%
Play panels	32		21%
See-saw	27		17%
Senior play structure with one large curved slide, a double slide, and rope climbers	22		14%
Junior play structure with one straight slide, a tunnel, and balancing steps	16		10%
One swing set with one inclusive seat, two toddler swings for ages 2 to 5, and two belt swings for ages 5 to 12	7	1.1	4%
			N 15

Terraview Park Playground and Splash Pad Improvements 17

What splash pad features do you like in Design Option 2? Select all that apply.



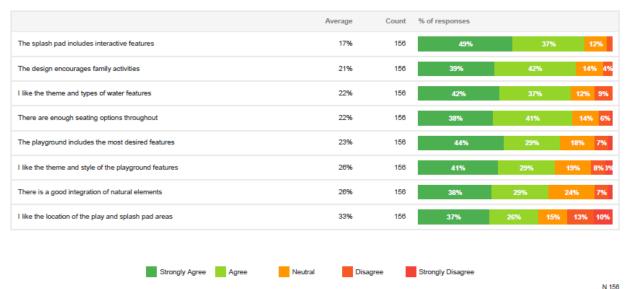
What splash pad features do you dislike in Design Option 2? Select all that apply.



Which of the following potential features are important to you and your household? Select all that apply.

Count	% of responses %
Picnic tables 123	79%
Bottle filler 120	77%
Backed benches on concrete seatwall 113	72%
New asphalt path 83	53%
Metal pergola 82	53%
Game tables (e.g., chess) 78	50%
Backless benches on concrete seatwall 77	49%
Bike rack 73	47%
Podium seating 70	45%
Other (please describe): 19	12%

Overall, please indicate your level of agreement with the following statements about Design Option 2.



Of the two design options presented above, which do you prefer overall?

	Count	% of responses	%
Option 1	71		46%
Option 2	57		37%
I like both options equally	23		15%
I don't like any of the options	3	1	2%
I don't know or I prefer not to answer	1	I	1%
			N 155

Overall, how satisfied are you with the design options for Terraview Park?

	Count	% of responses	%
Very satisfied	77		50%
Somewhat satisfied	70		45%
Neutral	2	1	1%
Somewhat unsatisfied	5		3%
Very unsatisfied	1	1	196
			N 155

Demographics

How far do you live (or will you live) from Terraview Park?

	Count	% of responses	%
Less than a 10 minute walk (less than 500 metres)	88		59%
A 10 to 30 minute walk (500 metres to 3km)	45		30%
A 30 to 60 minute walk (3 to 5km)	6		4%
More than a 1 hour walk (6 to 15km)	3	L. Contraction of the second se	2%
A distance too far to walk (18+ km)	1	I	1%
Prefer not to answer	7		5%
			N 150

What is the age of the person filling out this survey?

Con	unt	% of responses	%
0 to 4 years old	4		3%
5 to 12 years old	13		9%
13 to 18 years old	6		4%
19 to 29 years old	22		15%
30 to 39 years old	46		31%
40 to 55 years old	35		23%
56 to 64 years old	10		7%
65 to 74 years old	8		5%
75 years old or above	0		
Prefer not to answer	6		4%

N 150

Indigenous people from Canada identify as First Nations (status, non-status, treaty or non-treaty), Inuit, Métis, Aboriginal, Native or Indian.Does the person filling out this survey identify as Indigenous to Canada?

	Count	% of responses	%
Yes	2	I	1%
No	133		89%
Prefer not to answer	15		10%
			N 150

People often describe themselves by their race or racial background. For example, some people consider themselves "Black", "White" or "East Asian". Which race category best describes the person filling out this survey?

	Count	% of responses	%
White (e.g. English, Greek, Italian, Portuguese, Slovakian, Eastern European	52		35%
Prefer not to answer	28		19%
South Asian or Indo-Caribbean (e.g. Indian, Indo- Guyanese, Indo-Trinidadian, Pakistani, Sri Lankan)	25		17%
Arab, Middle Eastern or West Asian (e.g. Afghan, Armenian, Iranian, Lebanese, Persian, Turkish)	15		10%
East Asian (e.g. Chinese, Japanese, Korean, Taiwanese)	11		7%
Latin American (e.g. Brazilian, Colombian, Cuban, Mexican, Peruvian)	9	•	6%
Black (e.g. African, African-Canadian, Afro-Caribbean)	6	1	4%
More than one race category or mixed race	6	1. Alt	4%
Other, please describe	5	1	3%
Southeast Asian (e.g. Filipino, Malaysian, Singaporean, Thai, Vietnamese)	4	1	3%
First Nations (status, non-status, treaty or non-treaty), Inuit or Métis	1	1	1%
			N 150

Disability is understood as any physical, mental, developmental, cognitive, learning, communication, sight, hearing or functional limitation that, in interaction with a barrier, hinders a person's full and equal participation in society. A disability can be permanent, temporary or episodic, and visible or invisible.Does anyone participating in this survey identify as a person with a disability?

Count	% of responses	%
Yes 12		8%
No 124		83%
Don't know 0		
Prefer not to answer 14		9%

N 150

Excluding yourself, does anyone in your household identify as a person with a disability?

	Count	% of responses	%
Yes	20		13%
No	114		76%
Don't know	1	I	1%
Prefer not to answer	15		10%
			N 150

Gender identity is the gender that people identify with or how they perceive themselves, which may be different from their birth-assigned sex. What best describes the gender for the person filling out this survey?

	Count	% of responses	%
Woman	88		59%
Man	32		21%
Prefer not to answer	28		19%
Trans woman	1	1	1%
Two-Spirit	1	1	1%
Not listed, please describe.	1	1	1%
Trans man	0		
Gender non-binary (including gender fluid, genderqueer, androgynous)	0		
			N 150

Sexual orientation describes a person's emotional, physical, romantic, and/or sexual attraction to other people.What best describes the sexual orientation of the person filling out this survey?

	Count	% of responses	%
Heterosexual or straight	101		67%
Prefer not to answer	37		25%
Bisexual	3	I contract the second se	2%
Not listed, please describe	3	I contract the second se	2%
Lesbian	2	I	1%
Queer	2	I	1%
Don't know	2	I	1%
Two-Spirit	1	I	1%
Gay	0		
			N 150

What best describes your current housing situation?

	Count	% of responses	%
Home owner	80		53%
Renting	32		21%
Permanently living with parent(s) or other family member(s)	19		13%
Temporarily staying with others (no fixed address)	1	1	1%
Unhoused (staying outside, in a shelter, in a 24-hour respite)	1		1%
Prefer not to answer	17		11%
Not listed, please describe	0		
			N 150

What best describes you and your household's access to outdoor space?

	Count	% of responses	%
I have access to private outdoor space like a yard	103		69%
I have access to semi-private/shared outdoor space	12		8%
I only have access to public spaces like parks (I do not have access to private or semi-private outdoor space)	19		13%
Prefer not to answer	16		11%
			N 150

How did you find out about this survey?

	Count	% of responses	%
Social Media (e.g., Facebook, Instagram, etc.)	60		40%
Mailer to my home	60		40%
Park sign	19		13%
Word of mouth	18		12%
I don't know/Prefer not to answer	6	1	4%
Email from project team	5	1	3%
Councillor's Office communications	4		3%
The project web page	3	I	2%

N 150