

April 1, 2024

Watermain Replacement on Palmerston Avenue from College Street to Dundas Street West

Contract: 24ECS-LU-08SU

Start Date: August 2024 End Date: August 2025

**Timeline is subject to change.*

The City of Toronto plans to replace the watermain and the City-owned portion of substandard water services on Palmerston Avenue from College Street to Dundas Street West.

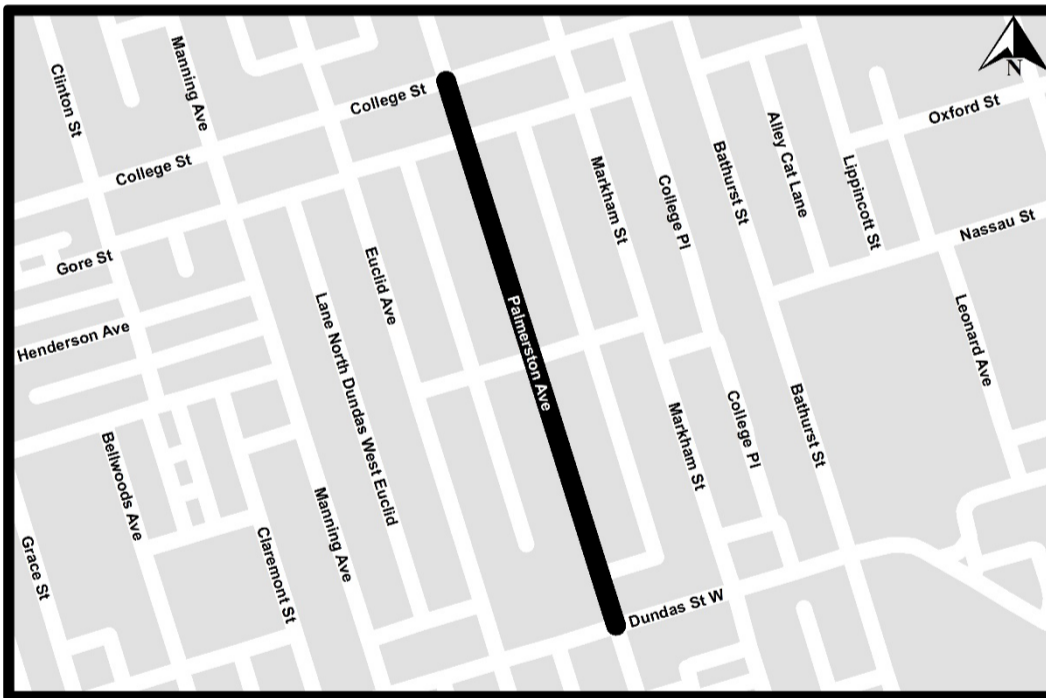
The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

This project is part of the Council-approved 2024 Capital Works Program to renew aging City roads and sidewalk for current and future needs.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live on Palmerston Avenue in the area described above in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA






WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark sidewalks and curbs requiring replacement and the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a Construction Notice approximately two weeks before work begins with more information about the work.
- The City will not be responsible for damage to any privately owned items on City property.



Accessible Accommodation: The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the **Field Ambassador** listed below.

	<p>Access to Your Home: The City-hired contractor may need access to the interior and exterior of your home to complete a pre-construction condition survey (inspection). Affected properties will receive a request to schedule a time to complete the pre-construction condition survey. Although participation is voluntary, the pre-construction survey results may be useful to confirm claims for potential damage caused by City construction.</p>
	<p>Important information for owners of sprinkler systems / heated driveways and private landscaping features. Property owners should remove items located within City property limits (boulevard) to avoid damage.</p> <p>This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have a sprinkler system or heated driveway, please contact the Field Ambassador listed below.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace the private portion of the water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. Please note: The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at www.toronto.ca/leadpipes</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us.

<p>Field Ambassador</p>	<p>Christy Ho, 416-473-5799, Field.Ambassador.PM3B@ghd.com</p>
<p>TTY Hearing Impaired Service</p>	<p>416-338-0889 (Daily 8 a.m. to 5 p.m., closed holidays)</p>
<p>General inquiries</p>	<p>311</p>
<p>Website</p>	<p>toronto.ca/University-Rosedale</p>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.