

Noise Exemption Permit – Construction

Overview

This application for a Noise Exemption Permit consists of the application forms as well as additional information on required supporting documents. Please read the below carefully and ensure your application is complete before submitting.

Who to contact for more information:

If you would like more information or require this in an alternate format to be accessible, please contact the Municipal Licensing & Standards (ML&S) Noise Team. Offices are open Monday to Friday 8:30AM to 4:00PM, except on holidays.

Noise Team

1530 Markham Road, 3rd Floor, Toronto, Ontario, M1B 3G4
Business Telephone Number: 416-392-4380
Email: NoiseTO@toronto.ca

Noise Regulations and Exemption

Toronto Municipal Code [Chapter 591](#) Noise, provides regulations for noise in the city with the intention of reducing the impact of unwanted sound on the inhabitants of the city.

The bylaw also allows for circumstances where an exception to the regulated time and sound level requirements may be exceeded through a Noise Exemption Permit process as long as conditions have been met.

Who Needs to Apply?

Those who are responsible for one or more events or activities that may temporarily exceed the provisions of the Noise Bylaw may apply for a Noise Exemption Permit. The types of activities could include: construction noises outside the allowable hours, including continuous concrete pouring and large crane work or special events with amplified or instrument noise that exceed the allowable decibel limits.

Applicants must apply for a permit at least 28 calendar days before the event or activity is to occur.

Late applications may be subject to a non-refundable \$88.40 late fee, in addition to the non-refundable application fee.

Application Process

Noise Exemption Permits are provided pursuant to Chapter 591-3.2. On receipt of an application that is satisfactory to Municipal Licensing and Standards ("ML&S"), ML&S will:

- Determine which level the application falls under in accordance with the [Exemption Permit Screening Criteria](#)
- Review the application for completeness and request any required supporting documentation
- Provide the applicant with instructions on how to pay any applicable fees

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ML&S will provide notice, in writing, to the local Ward Councillor(s) where the event or activity is to be held. The Councillor(s) must review and respond to the notice in order for the permit to be issued. The permit application will be approved if:

- **For permits categorized as Level 1 or 2:** the Councillor(s) does not respond within 14 days, or responds indicating that they have no objection to the application being approved;
- **For permits categorized as Level 3:** the Councillor(s) respond indicating they have no objection to the application being approved;
- The applicant has complied, to the satisfaction of ML&S, with the last exemption permit issued to them (if applicable);
- The applicant has provided information and supporting documents as requested by ML&S (such as the purpose of the exemption permit, the description of any sound equipment, contact information, etc.); and
- The applicant has paid all required fees and/or by-law related fines.

All Noise Exemption Permits are subject to the conditions listed on the issued permit, also found in Chapter 591 – Noise.

Under 591-3.2 E (1), where ML&S refuses to grant a Noise Exemption Permit, the applicant is notified in writing that they may appeal the decision to the Community Council, which has jurisdiction for the location of the proposed event or activity. The timeline for filing the appeal is 21 days of the date of the notice. An appeal fee must also be paid.

How to Apply and Fees

1. **Complete the relevant form(s) and provide all the required information and supporting documentation in the application package.** Email the completed application to NoiseTO@toronto.ca. In the email Subject Heading please include the address of where the event will be taking place.
Please Note: a series of events at one (1) location may be submitted on one (1) application form.
2. **Pay the non-refundable application fee(s).** Applicants will receive an invoice number by email. This invoice can then be paid online at the [City of Toronto's Licensing Services Payments](#) web page.

If you are looking to apply in person or by regular mail, please email NoiseTO@toronto.ca or call 416-392-4380 and staff will help make arrangements.

Payment Information:

All applicants must pay the non-refundable application fee(s). Fees can be paid online or by cheque/money order made payable to the "City of Toronto Treasurer".

- Noise Exemption Permit Application Fee (Level 1): \$114.40
- Noise Exemption Permit Application Fee (Level 2): \$353.60
- Noise Exemption Permit Application Fee (Level 3): \$592.80
- Late Noise Exemption Permit Application Fee: \$88.40

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Application Package

A Noise Exemption Permit application package must have the following:

Level 1 & 2 Noise Exemption Permits

- A completed Noise Exemption Permit application form
- Corporate Profile Report or Articles of Incorporation (if applicant is a corporation or partnership)

Level 3 Noise Exemption Permits

- A completed Noise Exemption Permit application form
- Corporate Profile Report or Articles of Incorporation (if applicant is a corporation or partnership)
- [Site plan](#) that must include the following:
 - Location the requested operations will be occurring on the job site
 - Lot lines
 - Distance to nearest residence

Additional Information or Actions May Be Requested

Upon initial review of the Noise Exemption Permit application, ML&S may request:

- 1. Reasons supporting an exemption permit:** You may be requested to provide supplementary information to support your application.
- 2. Noise Mitigation Plan:** You may be required to submit a [noise mitigation plan](#) outlining actions to be taken to reduce and mitigate the impact of the noise event.
- 3. Statement certified by a professional engineer or acoustical consultant:** You may be required to submit a statement for any sounds that are not technically or operationally feasible to control.
- 4. Any other information or documents that may be required related to the exemption permit application.**

**Please be advised that a submitted application is not a valid permit.
A Noise Exemption Permit is only valid once issued by the City of Toronto.**

For individuals completing this application on behalf of a business and/or organization or as an individual in a business, professional or official capacity:

As stated in the Municipal Freedom of Information and Protection of Privacy Act, section 2(2.1) and 2(2.2), information collected on this application is considered business identity information. Business identity information could be publicly available and/or disclosed upon request unless an exception applies.

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Applicant Information

First Name		Last Name	
Street Number	Street Name		Suite/Unit Number
City/Town		Province	Postal Code
Telephone Number		Mobile Number	
Email			

Identify the corporation or partnership (below) who will be responsible for the activity or event requiring exemption, if it is different from the individual applying for the exemption.

Corporation/Partnership/Organization (if applicable)

Corporation/Partnership/Organization Name			
Street Number	Street Name		Suite/Unit Number
City/Town		Province	Postal Code
Business Telephone Number	Business Mobile Number		Business Email
Are you a registered not-for-profit organization? (Please note supporting documentation may be requested)			<input type="checkbox"/> Yes <input type="checkbox"/> No
Are you a City of Toronto agency, board, or commission?			<input type="checkbox"/> Yes <input type="checkbox"/> No

Location of Construction Activity

Location of Building or Project Name (if applicable)			
Street Number	Street Name		Suite/Unit Number
City/Town		Province	Postal Code
Other Location Information			
Was a previous permit approved?			<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure
Previous Noise Exemption Permit No.(s) (if applicable):			

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Construction Activity Information

Main Activity Type	
Describe the activity and provide a brief description of why a Noise Exemption Permit is required, including the type of noise impacts anticipated. (ie: new development, residential renovation, commercial renovation etc.)	
Type of Construction (select all that apply):	<input type="checkbox"/> Work on existing residential building <input type="checkbox"/> Work on existing commercial building <input type="checkbox"/> New Builds/Development
Scope of Work (Small/Large Reno, # of stories/units etc.)	
Expected completion date of construction work on the outer shell:	
Expected completion date of the work:	
Is the work being conducted government work?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you have a public engagement forum or tools available for the public to communicate with you during construction?	<input type="checkbox"/> Yes <input type="checkbox"/> No
If "Yes" please provide additional details:	

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Dates and Times

List the dates and start and end times of your construction activity. Note that any noise from any construction vehicle or activity outside the approved start and end times is prohibited. This includes any loading/unloading or back up warning of construction equipment.

Activity		
Date(s) (mmm-dd-yyyy)	Start Time (hh:mm AM/PM)	End Time (hh:mm AM/PM)
	Weekdays (Monday to Friday)	Weekdays (Monday to Friday)
	Weekends (Saturday and/or Sunday)	Weekends (Saturday and/or Sunday)

Equipment

List and describe in point form each type of construction equipment which will be used, how it will be used, and if appropriate what types of noise mitigation systems will be incorporated (e.g., Diesel Generator to provide power to site will be placed in the location furthest from residents and acoustical shroud will be installed).

Mitigation Measures

Describe what steps you will take to reduce the impact of the noise (e.g., measures could include locating construction equipment away from residences, discouraging queuing of vehicles prior to site opening, sound barriers to muffle generators, training staff, using traffic controllers or usage of white noise back up alarms for vehicles).

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Staff on Site during Event

One or more people are required to be on-site supervising throughout the entire duration of the work and are responsible for ensuring compliance with the permit's terms. Please list their contact information here.

1	Name (First, Last)	Position Title
	Business Telephone Number (Site)	Email
2	Name (First, Last)	Position Title
	Business Telephone Number (Site)	Email
3	Name (First, Last)	Position Title
	Business Telephone Number (Site)	Email

Authorized Signature

By submitting this application for a Noise Exemption Permit, the applicant shall at all times observe and comply with, and endeavor to ensure strict observance of and compliance with all statutory requirements, rules, regulations, bylaws, terms and conditions, or other authority which in any manner affect or relate to this permit, including without limitation, the bylaws of the City of Toronto.

Note that a Noise Exemption Permit is not guaranteed; a permit is issued pending approval from the area Councillor or ML&S and payment of all applicable fee(s). The application fee(s) are non-refundable.

Applicant Signature	Date (mmm-dd-yyyy)
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Note: It is an offence to knowingly provide false information in this application. Every person who fails to comply with an exemption permit issued is guilty of an offence and on conviction is liable to a fine of no more than \$100,000.

Municipal Licensing and Standards collects personal information on this form under the legal authority of the Toronto Municipal Code, Chapter 591, Noise, Article 3, Exemptions, section 591-3.2. The information is used to determine the eligibility for noise exemption permit(s) outside permitted hours and for further communication regarding the application. Questions about this collection can be directed to the Manager, Noise Enforcement, Municipal Licensing and Standards, 1530 Markham Road, 3rd Floor, Toronto, Ontario, M1B 3G4, or by telephone at 416-392-4380.

Please note: All issued noise exemption permits will be made publicly available on the City of Toronto's Open Data portal however, the dataset will only include the licence number, permit type, business/corporate name, address of the event/activity, permit issuance and expected date, public conditions, and hours of operation. Personal information is not included.



toronto at your service