



BETTER BUILDINGS PARTNERSHIP

# NAVIGATION & SUPPORT SERVICES

Navigate your buildings' path to Net Zero with support from the City of Toronto

Navigation & Support Services focuses on helping building representatives navigate both City of Toronto and other resources to implement key actions to accelerate the decarbonization of their buildings. These key actions include energy reporting, audits, re-commissioning, and retrofits.

## WHY TAKE ACTION?

This no-cost service supports building owners, operators, and property managers to improve the energy efficiency of their buildings and reduce greenhouse gas emissions in alignment with the City's Net Zero by 2040 target. These improvements help decrease operating costs, increase occupant comfort, and improve the overall value of buildings.

The City will help you navigate and implement key decarbonization actions that benefit your buildings:

### REPORTING



Ensure regulatory compliance and compare your building's performance through annual energy and water reporting

### AUDITS



Use detailed assessments to reduce energy and water costs and make the case for improvements

### RECOMMISSIONING



Optimize your building's systems and increase property value by reducing your operating costs and extending equipment life

### RETROFITS



Enhance occupant comfort through better air quality and thermal comfort while lowering your environmental impact

"The team at Navigation & Support Services were invaluable to our application to the Canada Greener Affordable Housing program. Not only were they able to provide meaningful support for our application, they connected us to resources such as the Cooperative Housing Federation of Canada's Regional Energy Coach and introductions to advisors at the CMHC. As a result, we were able to connect with specialized engineering resources and potential advisors from sustainable energy consultants at Enbridge and Save on Energy."

- Affordable Housing Provider in Toronto

## PROGRAM SERVICES

- **Building Review:** Review your building's information to help identify potential programs and resources in the market that will help you reach your energy and decarbonization goals.
- **Incentives and Financing:** Guidance in identifying and connecting to relevant incentives and funding opportunities that may support your studies and capital projects.
- **Support:** Tailored support to help you get started with your green building projects.

## BENEFITS OF USING THESE SERVICES

Navigation & Support Services can offer custom support and guidance to building representatives by facilitating key actions that will:



Lower operating costs



Improve occupant comfort



Align with municipal requirements



Reduce greenhouse gas emissions



Increase the value of the building

## ELIGIBILITY

Services are available for all commercial, industrial, institutional, and multi-unit residential buildings in Toronto.

Support is available for building owners, property managers, tenants, and condo boards. Examples include Offices, Shopping and Retail, Hotels, Medical Centers, Warehouses, Condominiums and Apartments.

## HOW TO GET STARTED

Email your completed **Application** form to [bbp@toronto.ca](mailto:bbp@toronto.ca). City staff will contact you to inform you of next steps.

To learn more, visit [toronto.ca/better-buildings-navigation-support-services](https://toronto.ca/better-buildings-navigation-support-services).