

September 16, 2024

## Watermain cleaning and relining on your street OVERNIGHT WORK

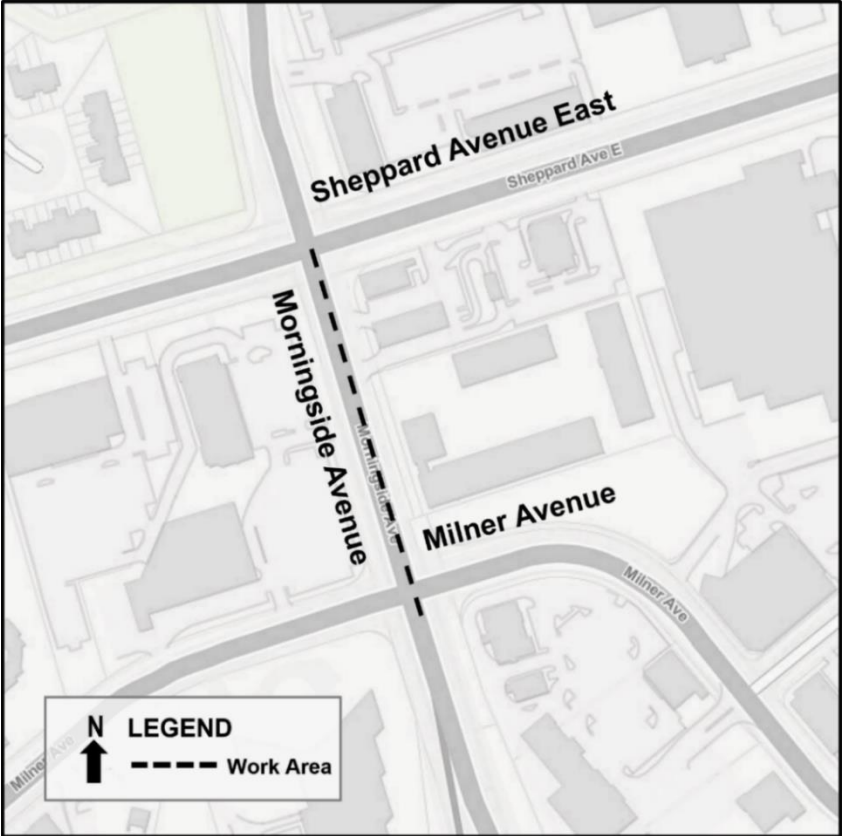
**Contract:** 24TW-CTS-08CWD  
**Original Start Date:** July 17, 2024  
**New Start:** September 23, 2024  
**End Date:** December 23, 2024

In July 2024, the City of Toronto distributed a Construction Notice for watermain cleaning and relining work scheduled to take place in your neighbourhood starting in July. Due to site and technical constraints, the construction timeline has been updated and will take place between **September 23, 2024**, and **December 23, 2024**.

The work will take place on **Morningside Avenue** between **Sheppard Avenue East** and **Milner Avenue**. Please see a map of the work area below. This work will occur overnight, Monday to Friday between 9:00pm and 5:00am.

This project is part of the Council-approved Capital Works Program to renew Toronto's aging infrastructure, improve water distribution and reduce the risk of watermain breaks. Impacts on properties are expected, including planned water shut-offs, excavation pits and limited parking. For the duration of the construction, affected properties will receive water via a temporary water supply system.

### MAP OF WORK AREA











### WORK DETAILS

In the first few weeks, the City’s contractor will move equipment on-site and prepare the work area before construction begins. Construction crews will then:

- excavate pits in the road to access the watermain;
- clean and structurally reline the existing watermain;
- remove the temporary water supply and restore all work areas with asphalt, concrete or grass.

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.

	<p><b>Work hours:</b> Work will take place Monday to Friday from 9 p.m. – 5 a.m. between September 23 and December 23, 2024.</p> <p>Work after hours and on weekends, as required, is in accordance with the City of Toronto's Noise By-law. You will be notified in advance of any changes to work hours.</p>
	<p><b>Construction noise:</b> You may experience intermittent noise and vibration during construction (from vacuum trucks, power generators, air compressors, etc.). All work will comply with the City of Toronto's Noise Bylaw.</p>
	<p><b>Road and sidewalk access:</b> In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the work zone. Access for emergency vehicles will be maintained at all times.</p> <p><b>Driveway access:</b> The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p><b>Traffic management:</b> Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p>
	<p><b>Water service disruptions:</b> The water to your property will need to be shut- off to allow for connection and disconnection to the temporary water supply. The contractor will provide at least 48-hour advance notice for all planned shut-offs. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e., softeners or filters), water-cooled air conditioners or similar plumbing fixtures.</p>
	<p><b>Customers in industrial, commercial, institutional and multi-residential buildings:</b> There will be short-term water service disruptions for the connection and disconnection of the temporary water supply. In all cases, the City's contractor will discuss this matter with the property manager and/or superintendent in advance. The temporary water disruption will be coordinated at a time that best suits the needs of the property (for example, overnight to minimize impacts) and a notice will be provided 48 hours in advance. You may experience temporary fluctuations in water pressure.</p> <p>Please contact your property manager, in addition to the Field Ambassador (contact information at the bottom of this notice) or 311 for further project updates</p>
	<p><b>Restoration:</b> The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons in the spring (April to June) and fall (September to October). Permanent restoration of the curb and sidewalk will take place within 18 to 24 months.</p>
	<p><b>Accessible accommodation:</b> The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the <b>Field Ambassador</b> listed below.</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote **24TW-CTS-08CWD**.

Field Ambassador	416-508-3164, <a href="mailto:TorontoWMRehab@wsp.com">TorontoWMRehab@wsp.com</a> (7:00 a.m. to 7:00 p.m., Monday to Friday, closed weekends)
TTY Hearing Impaired Service	416-338-0889 (7 days a week, 8:00 a.m. to 5:00 p.m., closed holidays)
General inquiries	3-1-1
Website	<a href="https://toronto.ca/Scarborough-RougePark">toronto.ca/Scarborough-RougePark</a>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.