

October 22, 2024

## Watermain Replacement on Palmerston Avenue from College Street to Dundas Street West

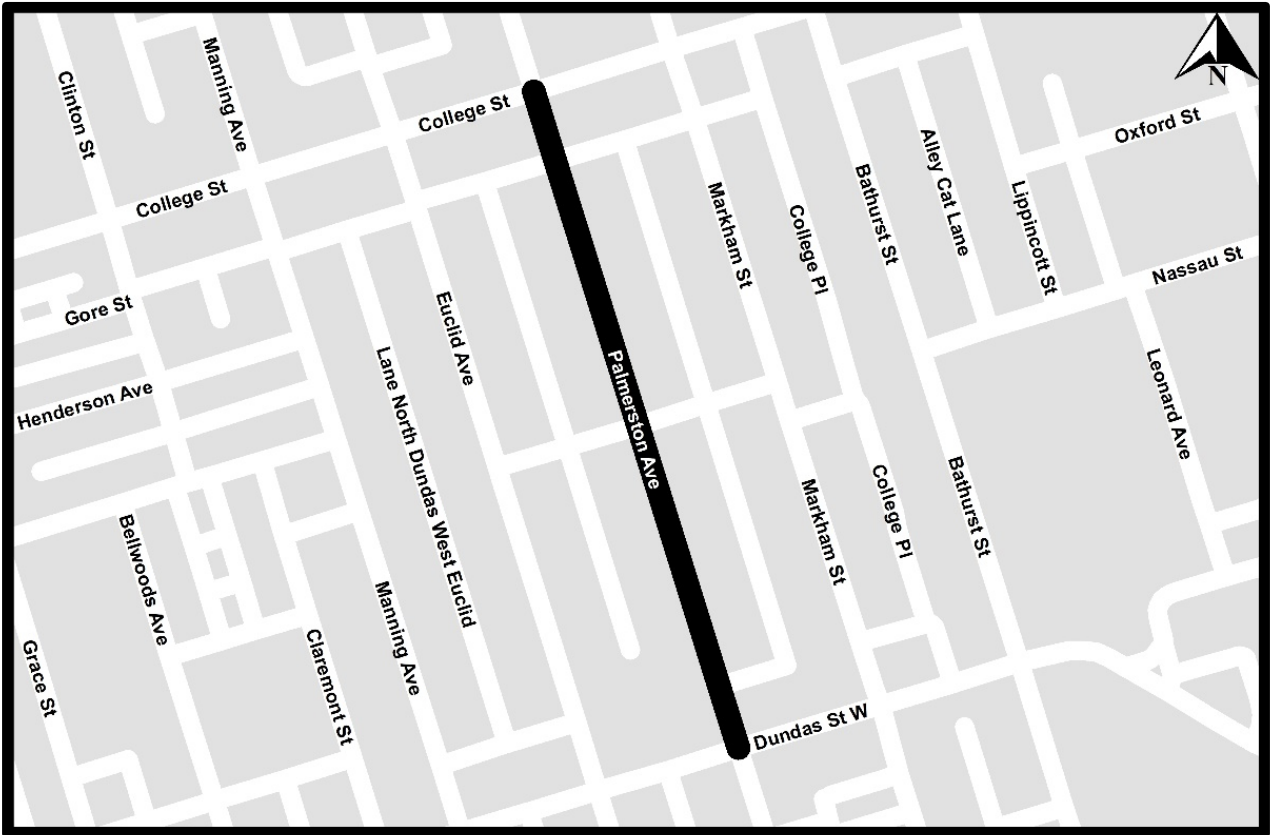
**Contract: 24ECS-LU-08SU**  
**Revised Start Date: November 4, 2024**  
**End Date: October 6, 2025**  
*\*Timeline is subject to change.*

This notice provides an update on the watermain replacement on Palmerston Avenue from College Street to Dundas Street West.

Construction is delayed due to issues with obtaining the utility locates, which are required to ensure safe digging around underground infrastructure. As a result, work is now expected to begin on November 4, 2024, weather permitting.

We know this project has an impact on all businesses and residences along Palmerston Avenue. We appreciate your patience with the dust, noise, fencing, and other inconveniences while we work to complete this City infrastructure project.

### MAP OF WORK AREA

















### WORK DETAILS

- The City's contractor will:
- Excavate the road and dig a trench to access and install the new watermain.
  - Replace any City-owned water service pipes that do not meet City standards from the watermain to the private property line.
  - Resurface the road and watermain trench.

### WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- The City will not be responsible for damage to any privately owned items on City property.

	<b>Work Hours:</b> Work will take place from 7 a.m. to 7 p.m., Monday to Friday, with work after hours and on weekends as required.
	<b>Site Safety:</b> Workers on site are responsible for the work assigned to them. If you have construction questions or an issue on site – ask to be directed to the Site Inspector. If the Site Inspector is unavailable, contact the person listed at the end of this notice.
	<b>Important information for owners of sprinkler systems / heated driveways and private landscaping features.</b> Property owners should remove items located within City property limits (boulevard) to avoid damage.  This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have a sprinkler system or heated driveway, please contact the <b>Field Ambassador</b> listed below.
	<b>Telephone and Internet Services:</b> This work may affect phone and internet cables for individual properties that aren't buried deep below the sidewalk. The contractor will coordinate with utility companies to minimize disruption. Residents who find their service has been disrupted should contact the <b>Field Ambassador</b> <u>and</u> notify their phone or internet service provider.
	<b>Water Service Disruptions:</b> From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide notice at least 24-hours in advance. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advance notice, the City may have needed to use an <b>emergency water shut off</b> to complete work.
	<b>Substandard Water Service Replacement:</b> Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace the private portion-of the water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. <b>PLEASE NOTE:</b> The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at <a href="http://www.toronto.ca/leadpipes">www.toronto.ca/leadpipes</a> .
	<b>Road and Sidewalk Access:</b> In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the work zone. Access for emergency vehicles will be maintained at all times.  <b>Driveway Access:</b> The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.
	<b>Traffic Management:</b> Road users should expect delays and increased traffic on nearby streets. Motorists are reminded that bicycles and cars will be sharing the lane. When driving, please be mindful of vulnerable road users.  <b>Traffic on Palmerston Avenue will be reduced to one lane.</b>
	<b>Parking:</b> Due to the nature of this work, there will be no on-street parking for the duration of the work on Palmerston Avenue from College Street to Dundas Street West. Parking in the active work zone is not permitted as space is needed for construction equipment and materials. If your parked vehicle affects construction work, it will be relocated with no charge to the owner. Please call 416-808-2222 for its location.  Local residents with parking permits are encouraged to park on neighbouring streets within Permit Parking Area 4F (see attached map for reference).

	<p><b>Parking Violation Notices:</b> <u>Please ensure you park in a legal parking spot at all times.</u> If parking enforcement is called to a street, officers must issue a yellow parking violation notice (ticket) to vehicles in violation of parking by-laws. If you receive a yellow notice during this construction work, please do one of the following within 15 days of the notice date in order to avoid additional fines or records being kept of non-payment:</p> <ol style="list-style-type: none"><li>1. Pay the parking violation (follow instructions on the back of the notice) <b>or</b></li><li>2. File a Parking Violation Dispute with the City online, by mail, or in person (follow instructions on the back of the notice). As part of the dispute process, you may include the construction notice and/or other documentation related to parking impacts resulting from construction.</li></ol> <p>If you do not have a copy of the Construction Notice, please contact 311 to request a copy.</p> <p><b>Please note:</b> Violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e. in front of a fire hydrant or in No Parking zones).</p> <p>In an effort to reduce ticketing due to construction, please exercise patience with neighbours who are experiencing construction impacts and may need to temporarily park on your street.</p>
	<p><b>Accessible Accommodation:</b> The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the <b>Field Ambassador</b> listed below.</p>
	<p><b>Garbage and Recycling:</b> Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <b>Please ensure that you label your bins with your address.</b></p>
	<p><b>Water Flushing:</b> You will see water flushing or running in several areas along this project due to cleaning the new watermain. Before substandard water services are replaced and the new watermain is put into service, the new pipe must meet Toronto Water's servicing and quality standards. <b>Please DO NOT DRINK OR USE THE FLUSHING WATER, it is not potable.</b></p>
	<p><b>Restoration:</b> The construction work area will be restored with sod, concrete and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - April to June and September to October.</p>

NEED MORE INFORMATION?

If you have questions about this construction project, please contact staff listed below, if you need to speak with staff on the construction site – please ask for the site inspector, respect physical distancing and wear a mask.

Contract	24ECS-LU-08SU
Field Ambassador	Christy Ho, 416-473-5799, <a href="mailto:Field.Ambassador.PM3B@ghd.com">Field.Ambassador.PM3B@ghd.com</a>
TTY Hearing Impaired Service	416-338-0889 (Daily 8 a.m. to 5 p.m., closed holidays)
General inquiries	311
Website	<a href="https://toronto.ca/University-Rosedale">toronto.ca/University-Rosedale</a>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.