

November 20, 2024

Watermain Replacement and Road Resurfacing on Duplex Avenue from Berwick Avenue to Eglinton Avenue West, Berwick Avenue, and Duplex Crescent

Contract: 24ECS-LU-07SU

Start Date: July 29, 2024

End Date: November 15, 2024 | Revised End Date: December 7, 2024

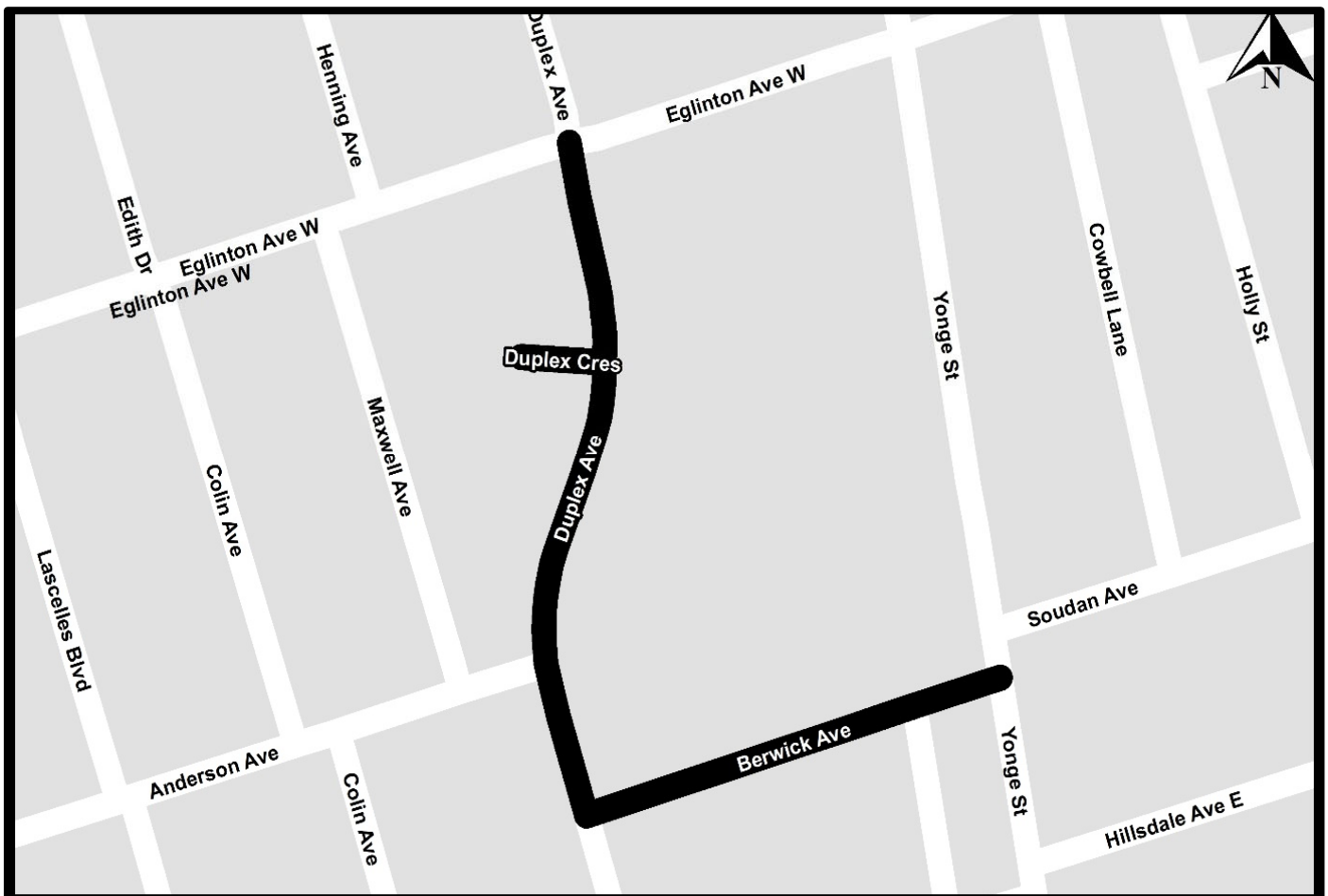
**Timeline is subject to change.*

This notice provides an update on the watermain replacement, water service replacement and road resurfacing on Duplex Avenue from Berwick Avenue to Eglinton Avenue West, Berwick Avenue, and Duplex Crescent.

The anticipated completion date is delayed to **December 7, 2024**, due to extended watermain disinfection procedures.

We know this project has an impact on all businesses and residences along Duplex Avenue, Duplex Crescent, and Berwick Avenue. We appreciate your patience with the dust, noise, fencing, and other inconveniences while we work to complete this City infrastructure project.

MAP OF WORK AREA



WORK STATUS TO DATE

To date, the City's contractor has completed the following:

- Mainline watermain replacement
- Water services










REMAINING WORK

The City's contractor will complete the following:

- Remaining water services
- Permanent restoration, including paving the roadway and boulevard restoration

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise, and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- The City will not be responsible for damage to any privately owned items on City property.

	<p>Work Hours: Work will take place from 7 a.m. to 7 p.m., Monday to Friday, with work after hours and on weekends as required.</p>
	<p>On-Site Communication: Workers on site are responsible for the work assigned to them. If you have construction questions or an issue on site – ask to be directed to the site inspector. If the site inspector is unavailable, contact the person listed at the end of this notice. There are times when contractors need to communicate with homeowners about what is happening on-site. This could be about driveway access, water shut offs, pre-construction inspections, and site restoration work (landscaping, installing pavers, etc.). Contractor's staff will be identifiable by their high-visibility clothing.</p>
	<p>Telephone and Internet Services: This work may affect phone and internet cables for individual properties that aren't buried deep below the sidewalk. The contractor will coordinate with utility companies to minimize disruption. Residents who find their service has been disrupted should contact the Field Ambassador <u>and</u> notify their phone or internet service provider.</p>
	<p>Water Service Disruptions: From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide notice at least 24-hours in advance. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advance notice, the City may have needed to use an emergency water shut off to complete work.</p>
	<p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p>Traffic Management: Road users should expect delays and increased traffic on nearby streets. Motorists are reminded that bicycles and cars will be sharing the lane. When driving, please be mindful of vulnerable road users. Traffic on Duplex Avenue, Duplex Crescent and Berwick Avenue will be reduced to one lane.</p>
	<p>Parking: This project will affect on-street parking. Parking in the active work zone is not permitted as space is needed for construction equipment and materials. If your parked vehicle affects construction work, it will be relocated with no charge to the owner. Please call 416-808-2222 for its location.</p>
	<p>Accessible Accommodation: The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the Field Ambassador listed below.</p>
	<p>Garbage and Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. Please ensure that you label your bins with your address.</p>



Water Flushing: You will see water flushing or running in several areas along this project due to cleaning the new watermain. Before substandard water services are replaced and the new watermain is put into service, the new pipe must meet Toronto Water's servicing and quality standards. **Please DO NOT DRINK OR USE THE FLUSHING WATER, it is not potable.**

NEED MORE INFORMATION?

If you have questions about this construction project, please contact staff listed below, if you need to speak with staff on the construction site – please ask for the site inspector, respect physical distancing and wear a mask.

Contract	24ECS-LU-07SU
Field Ambassador	Christy Ho, 416-473-5799, Field.Ambassador.PM3B@ghd.com
TTY Hearing Impaired Service	416-338-0889 (Daily 8 a.m. to 5 p.m., closed holidays)
General inquiries	311
Website	toronto.ca/Toronto-St. Paul's

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.