



2025 Multi-Residential Opting Out of Solid Waste Management Collection

As stated in the Municipal Freedom of Information and Protection of Privacy Act, section 2(2.1) and 2(2.2), information collected on this form is considered business identity information. Business identity information could be publicly available and/or disclosed upon request unless an exception applies.

This form is to be used by multi-residential customers to opt out of city waste collection services.

Note: Please allow up to 30 DAYS for the processing of the application and for the cancellation of city waste collection services to take effect.

Property Information					
Street Number	Street Name	Suite/Unit Number	City/Town	Province	Postal Code
Organization Name (if applicable)		Account Number			

Authorized Representative Business Information	
Name (First, Last)	
Telephone Number	Email
Signature (I confirm I am the Authorized Representative of the above address)	Date (yyyy-mm-dd)

Mailing Address (if different from above)					
Street Number	Street Name	Suite/Unit Number	City/Town	Province	Postal Code

Request Information (Please continue page 2)
Reason for Opting Out of City of Toronto Solid Waste Management Services Collection <input type="checkbox"/> Demolition/Construction <input type="checkbox"/> Cost of Service – Details: _____ <input type="checkbox"/> Service not Satisfactory – Details: _____ <input type="checkbox"/> Other – Details: _____ Requested Effective Date (yyyy-mm-dd) _____



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Request Information		
<input type="checkbox"/> Please check box to have curbside bins removed. (30 days' notice is required to end collection).		
Please Note: No refunds are provided for curbside bins removed from the property that have been purchased. The city does not remove front end bins.		
List the bin serial numbers of each bin on site, which can be found on the front of the bin, above the metal bar		
Garbage Bin (e.g. 95B123456)	Recycling Bin (e.g. 95R123456)	Organic Bin (e.g. 35O123456)

Completed form must be returned via ONE of the following methods:	
Mail	Multi-Residential Opting Out of City collection Collections, Contracts and Program Support 86 Ingram Drive, Ingram Yard, Toronto, ON M6M 2L6
Fax	Attn: Multi-Residential Opting Out of City collection. (416) 392-0396
Email	Attn: Multi-Residential Opting Out of City collection swmsupport@toronto.ca (Please use your business email for any communication with us)

For Staff Use Only	
Form Received Date (yyyy-mm-dd)	Approved (Y/N)
Approved Date (yyyy-mm-dd)	Effective Date (yyyy-mm-dd)
Comments	

For Customers Cancelling (Opt – Out)

- City waste collection service is an all-or-nothing service. The decision to opt out of City waste collection means that your property is no longer eligible for City collection of any materials.
- Under the Solid Waste Management Fee structure, multi-residential properties receiving City collection service receive an annual tax rebate. The prorated rebate will reflect the discontinuation date of collection services. Billing adjustments will be reflected on the next utility bill from the city. Locations that do not receive City collection are not eligible for the rebate.
- **Please allow up to 30 DAYS for the processing of the application and for the cancellation of city waste collection services to take effect.**