



2025 Budget Consultations: What Matters to You?

October 2024

We acknowledge the land we are meeting on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit and the Williams Treaties signed with multiple Mississaugas and Chippewa bands.

We would like to acknowledge that not all people came to these lands as migrants and settlers. Specifically, we wish to acknowledge those who came here involuntarily, particularly those brought to these lands as a result of the Trans-Atlantic Slave Trade and Slavery. In support of the City of Toronto's ongoing efforts to confront anti-Black racism, we pay tribute to those ancestors of African origin and descent.

Mayor Olivia Chow and Budget Chair Shelley Carroll want to hear from you.

The City is preparing its 2025 budget. Each year, City Council makes decisions about the budget for the services you rely on. Some budgets are increased, others are decreased and some stay the same.

We want your help to make those choices by telling us what's most important to you.

Your input:

- Will go to the Budget Committee and Members of City Council to support decisions on the 2025 and future budgets.
- Will support the Mayor's ongoing discussions with the Federal and Provincial governments for funding for our city.

Operating Budget



- **Single Year Plan** to deliver City services and programs.
- Cost of providing services such as:
 - recreation programs
 - waste and recycling collection
 - child care
 - public health
 - emergency services (police, fire, paramedics, Toronto Community Crisis Response)
 - park maintenance
 - bylaw enforcement
 - transit operation

10 Year Capital Plan & Budget



- **Multi-Year Plan** for renewal and creation of the capital assets needed to deliver City services.
- Total costs of constructing, improving or extending the useful life of:
 - buildings and equipment
 - roads and transit networks
 - water and wastewater facilities
 - computers and information systems
 - other major assets & infrastructure

Municipalities must balance their budgets. Cities cannot spend more than they have.

Toronto Faces Unique Challenges



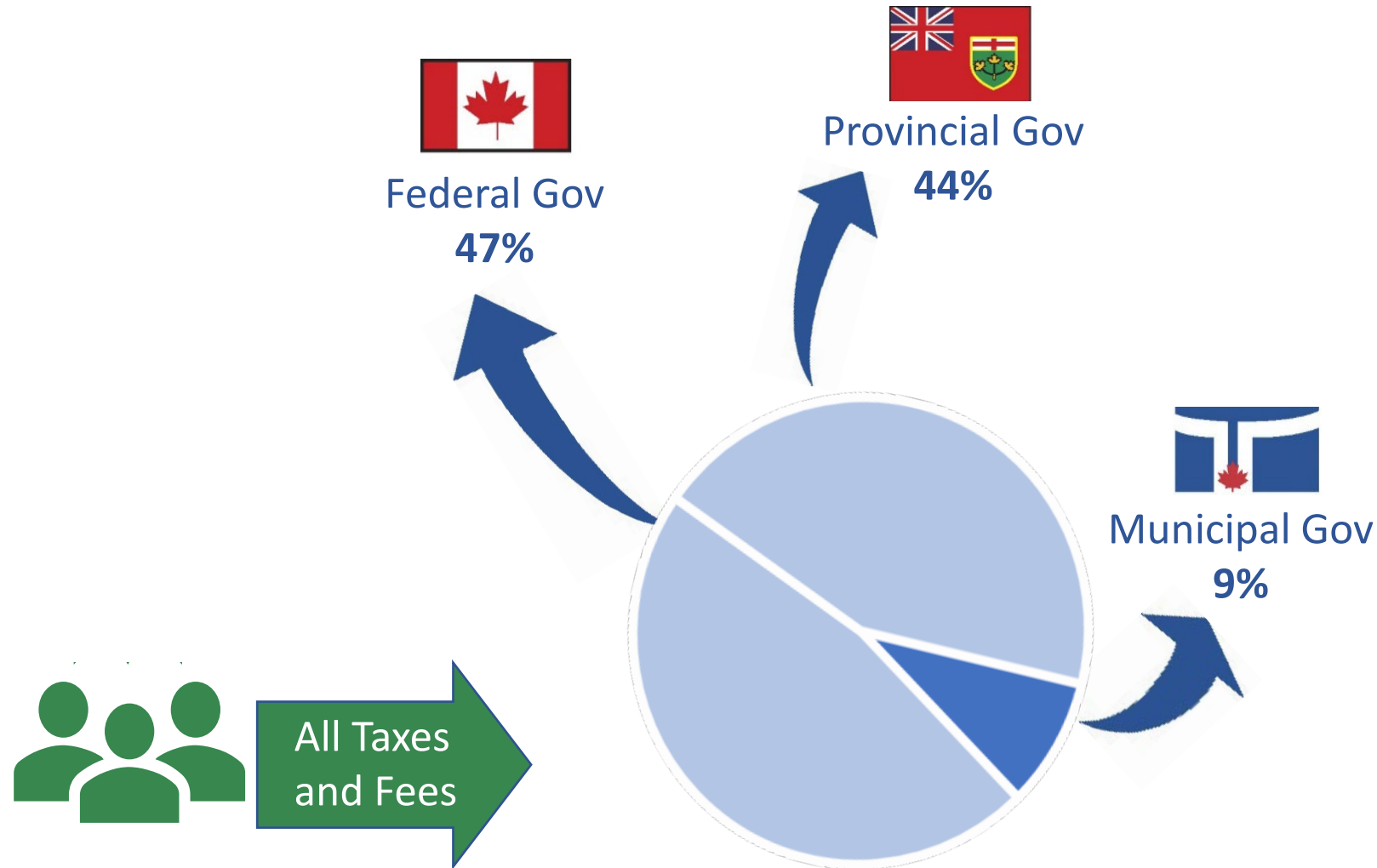
The largest city in Canada

- Toronto has more than 3 million residents, with an average increase of 62,800 people per year.
- Operates the largest public transit system in Canada.
- Supports more shelter beds per capita than any other Canadian city.
- Delivers extensive public health, social and community service programs.

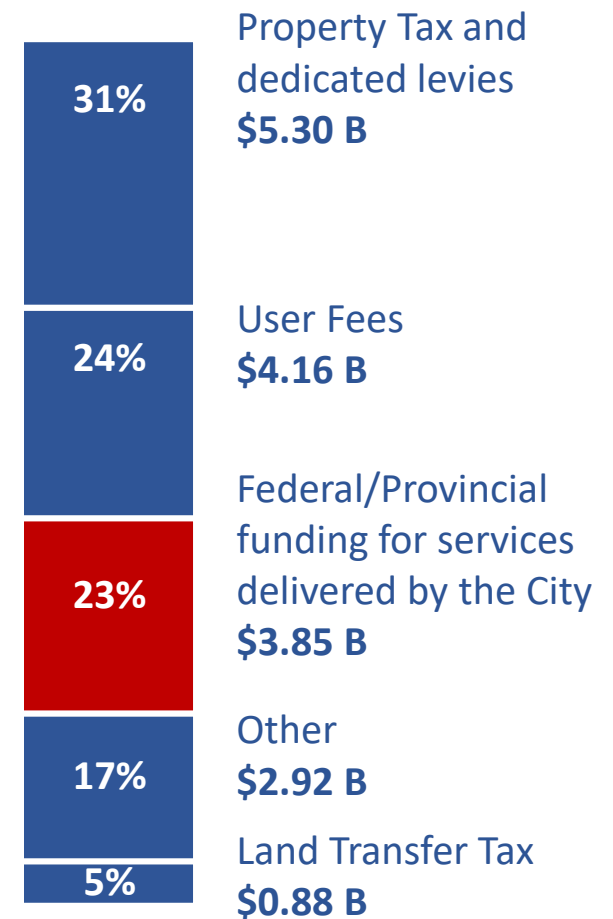
We continue to pay for services that are within the federal and provincial responsibilities

- The City provides 60% of services and infrastructure people use daily but only receives 9% of taxes.
- Provincial and federal services paid for by the City include housing, transit, shelters and refugee settlement.
- As a result, the City relies a lot on property taxes to pay for these provincial and federal services.

Where Your Taxes and Fees Go



City Revenues



During last year's budget consultations, you told us that funding for affordable housing and shelter services, community safety and transit services were your top priorities.



Getting What Matters to You - 2024



Making Life Affordable

- **2000** households utilizing rent bank in 2024 as of September.
- **71,000** households receiving rent geared to income (RGI) subsidies.
- **1,475** affordable and RGI units scheduled to be completed in 2024 and 2025.
- **26** affordable housing projects scheduled to be completed in 2024 and 2025.
- Improved school nutrition programs provide **227,285** meals per school day.

Getting Toronto Moving

- Froze transit fares.
- Invested in more transit service, adding **500,000** service hours.
- Invested a record **\$28 million** for transit safety.
- Fully funded the Scarborough RT busway with a **\$56 million** investment.
- Increased Wheel-Trans service hours to meet rising demand.
- Filled **220,242** potholes between January and September, a **35%** increase compared to the same period last year.
- **29** traffic wardens and **881** crossing guards deployed.



Keeping People Safe

- Expanded Toronto Community Crisis Service citywide.
- **6,827** calls received for Toronto Community Crisis Service, nearly **80%** not requiring police to attend.
- Hired **hundreds** of new police officers, firefighters, and paramedics
- Toronto Police Services average priority response time calls reduced to **17.1** minutes from 22 minutes, with a 7% increase in priority call volume.

Providing Community Services

- Added Monday to Saturday hours to **8** branches and added Sunday hours to **8** branches.
- **67** library branches are now open **7** days a week.
- Expanded Youth Hubs to **28** locations.
- Opened **80%** of park washrooms before the May long weekend.
- Opened **10** wading pools and **10** outdoor pools early.
- Extended the season at **10** outdoor pools.

We're now on a multi-year journey.



Last year we faced a \$1.8 billion shortfall. Our challenges were too great to be solved in one year.

What we've done:

- Planned a stronger **multi-year approach** to further improve the City's financial stability
- Moved forward with important actions from the updated **Long-term Financial Plan**
- Secured a **New Deal** with the provincial government which helps with highways, transit, housing and shelters.

What we need to do:

- Prioritize critical front facing services
- Find more ways to save money and be more efficient.
- Secure long-term commitment for funding from the provincial and federal government.

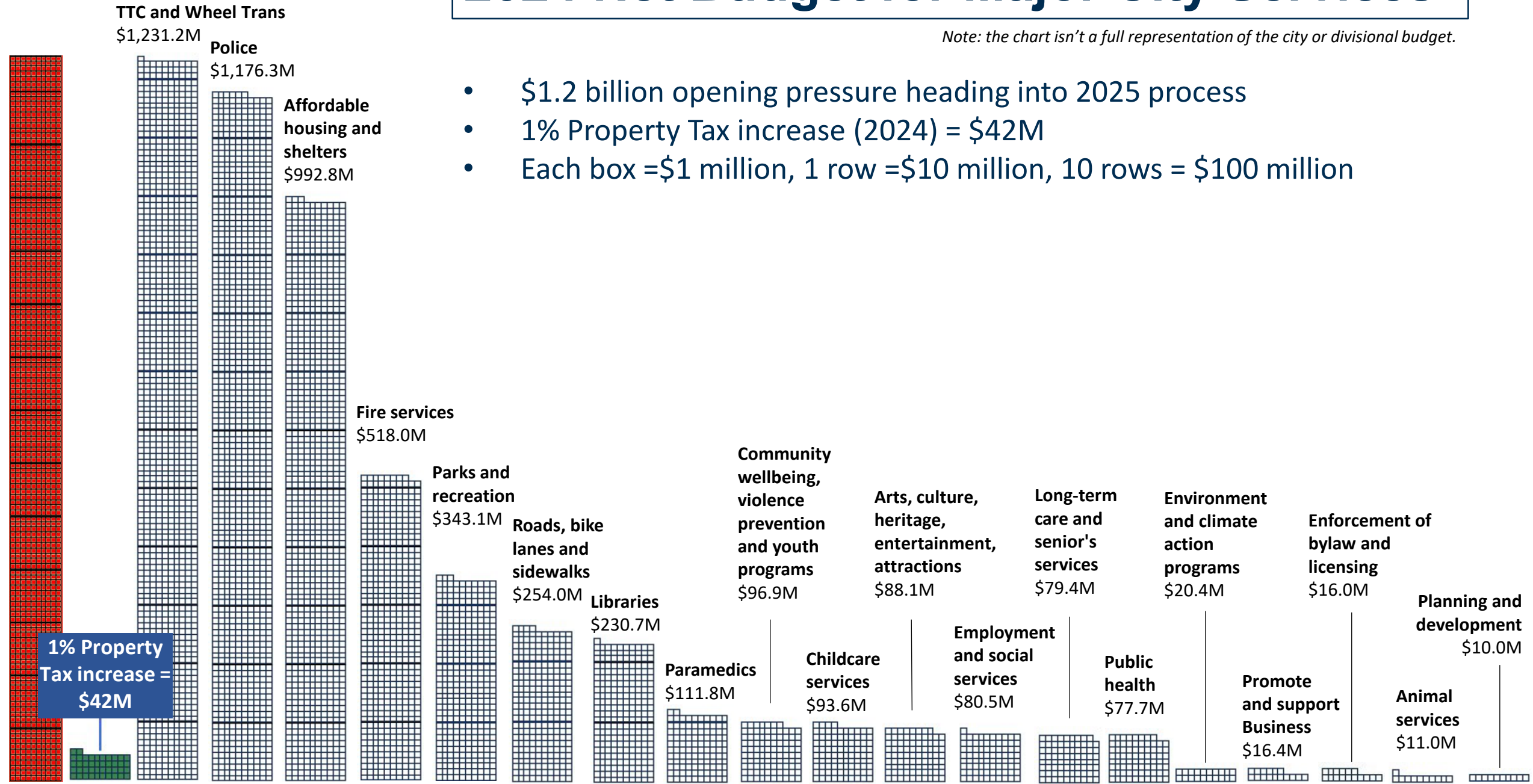
We must balance our budget every year.

2025 Forecast Budget Pressure is \$1.2 Billion = 28.6% property tax increase

2024 Net Budget for Major City Services

Note: the chart isn't a full representation of the city or divisional budget.

- \$1.2 billion opening pressure heading into 2025 process
- 1% Property Tax increase (2024) = \$42M
- Each box =\$1 million, 1 row =\$10 million, 10 rows = \$100 million



1% Property Tax increase = \$42M

We are still on a journey to build a strong financial future for Toronto.

We want to hear from you on:

1. What is most important to you for the 2025 budget.
2. Your thoughts on federal and provincial funding to support the City.
3. How you can help Toronto achieve its long-term financial goals.

Submit your responses at toronto.ca/budget by October 31

Thank You

toronto.ca/budget



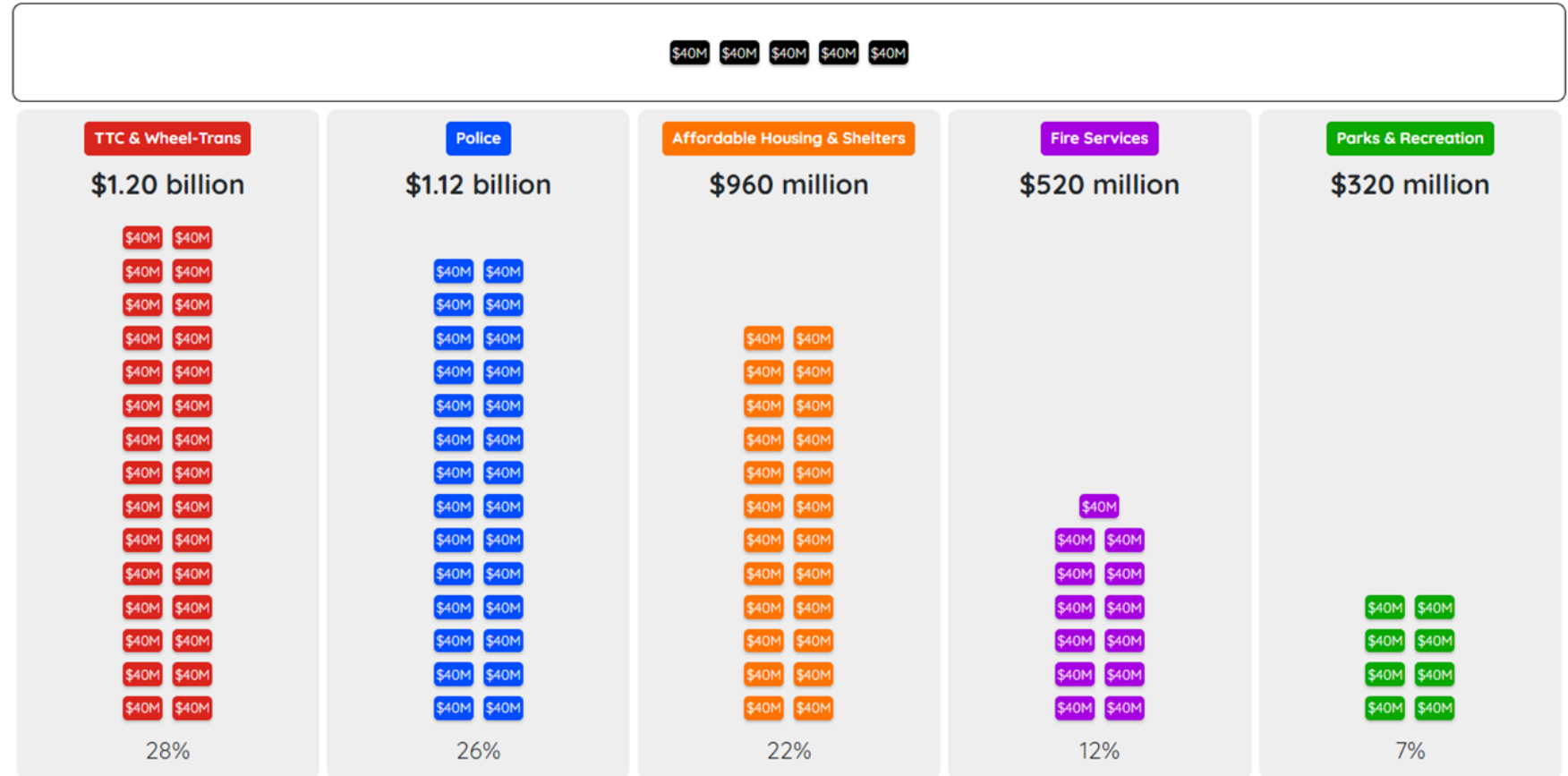
Getting What Matters to You - 2025

Budget Trade-Offs

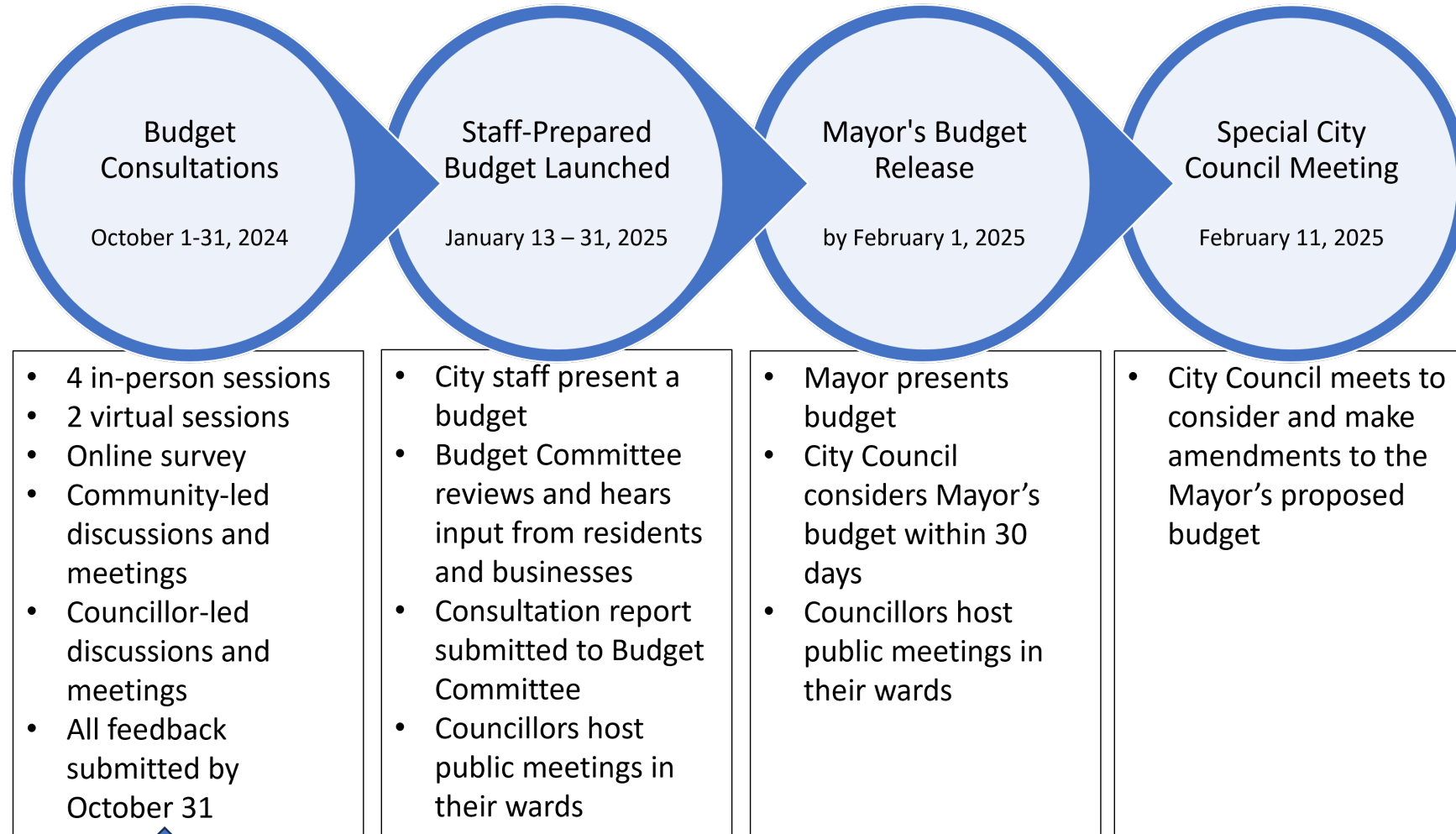


Total Budget:
\$4.32 billion

Each Block Represents:
\$40 million



2025 Budget Consultation and Timeline




You are here!