

Pickleball Advisory Group Meeting 5

Meeting Summary

October 28, 2024

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Introduction

This report summarizes the fifth Pickleball Advisory Group (PAG) meeting, which was held virtually on Wednesday, October 23, 2024, from 7 to 9 p.m.. Announcements were shared by members, including research presented by East Toronto Pickleball Association. Staff then provided updates on several initiatives that are aimed at supporting pickleball development in the city. Updates included work on different capital investments to enhance existing courts and build new ones, as well as park signage development. An open-ended discussion on new and innovative ways the city can support pickleball was deferred to the next meeting due to time constraints.

Visit the project webpage for more information.

Pickleball Advisory Group

Members of the PAG offer their perspectives, guidance, and advice to the City of Toronto Parks, Forestry, and Recreation (PFR) Division. Their contributions are critical in advancing the development of short- and long-term plans for pickleball access across the City of Toronto. The group plays a vital role in guiding policy development and program considerations, including the design and provision of outdoor courts and the integration of pickleball into the City's broader recreation strategy.

Meetings Timeline

The following are topics that will be focused on for the six planned PAG meetings. Dates are tentative, and members will be given at least a one- to two-week notice in advance of a meeting date:

- May 15, 2024 – Welcome & Work Planning
- June 12, 2024 – Programs
- July 17, 2024 – Outdoor Courts
- September 11, 2024 – Permits
- October 23, 2024 – Supporting Pickleball– **We're here**
- November 27, 2024 – Year End Review

Meeting Purpose

The purpose of this meeting was to:

- Explore new ways the City of Toronto can support pickleball development
- Provide an update on the Facilities Plan 5-year Review
- Provide an update on the City-Wide Tennis & Pickleball Courts Improvement project
- Discuss parks signage at dedicated and multi-use courts

Attendance

PAG Members Present

- Albert B
- Carolyn C
- John C
- Mary Beth D
- Sid I

Project Staff Present

- Matt Bentley, Senior Project Manager Facilities Master Plan
- Joshua Bowman, Senior Public Consultation Coordinator
- Kevin Carr, Manager Client and Business Services

- Jen Ciavoliello, Operations Support Officer
- Vanessa Cipriani, Planner
- Chris Clarke, Manager Parks
- Natalie DiFonzo, Program Standards & Development Officer
- Jason Gomes, Project Manager Capital Projects & Initiatives
- Sandra McCallum, Manager Community Recreation

Summary

The City of Toronto has convened the Pickleball Advisory Group (PAG) to support the ongoing development of pickleball facilities, policies, and programs across the city. The fifth PAG meeting, held on October 23, 2024, began with a Land Acknowledgement, an African Ancestral Acknowledgement, and a review of the code of conduct. The meeting opened up to members to share any announcements. The East Toronto Pickleball Association presented findings that support and advocate for the continued development of dedicated pickleball amenities. The association argued that there is an imbalance between tennis and pickleball courts across the city, while pickleball has surpassed tennis in popularity. They also maintained that painted lines on sport pads are not adequate pickleball courts, and dedicated courts accommodate more players at a time than tennis courts.

The meeting then transitioned to provide an update on the Facilities Plan 5-Year review. The initiative is undertaking some public consultation, and the project team has opened up a survey for residents to share their feedback, which was shared with PAG members after the meeting.

The meeting then shifted to the City-Wide Tennis and Pickleball Court Improvements project, with updates provided by the project team. The project is accepting feedback through a stakeholder engagement survey that will be shared with PAG members, and a link to the project website was shared with the group.

Finally, the meeting considered park signage, with draft signs presented for multi-use courts, racquet courts, and dedicated pickleball courts. Members had an opportunity to share some feedback on the signage for consideration by the Parks team.

An open-ended discussion was scheduled to consider additional and innovative ways the City of Toronto can support pickleball development across the city. This discussion was deferred to the next meeting due to time constraints.

Meeting Minutes

Legend

A: Answer

C: Comment

N: Note

Q: Question

R: Response

East Toronto Pickleball Association Research:

C: I know East Toronto Pickleball is promoting this concept at Woodbine Park. I just want to make sure that the City of Toronto, when making decisions, are not making decisions, and spending all the money in one area. I want to make sure that if they decide to look at different prospects, they are considering this as a City of Toronto, and not run by an ETPA where they are in charge of everything. Because I had a meeting with the ETPA because they would like the support of the TGPA and based on my meeting with them, we feel that we cannot support and we will not support as a membership that all money goes to one area of the city, as well as it being run by an association. If an association runs the location, everyone else is second on the list. We want to make sure that when the City of Toronto is doing all this, that we are making sure that everyone has equal opportunity, every area of the city. We want the ability to run our TGPA throughout the City of Toronto, not just in one spot, and we are able to get permits from the City of Toronto equally as any other group. All our members are from different areas in Toronto. We want to run TGPA across the City of Toronto, and can get permits anywhere, I want it on the record we don't want a club system. It should not be geographically based. We want our organization treated equally even though we did not do the research.

C: I agree with the statements in the research.

Facilities Plan 5-Year Review Update::

N: Staff are committing to speak with the consultant about how to capture feedback from this group directly.

C: I think the consultations are great, and the pickleball people will make themselves heard at the consultation process. I know we have had some discussions - early 2026 for early implementation is a little bit disheartening for pickleball when every other municipality has dedicated courts or has shovels in the ground. The fact that we're still going to be talking about this in early 2026, if we're lucky - so there is nothing for next year, but I know you're open to expedited processes, but this is tough.

R: It is a fair comment. I would like to remind everyone that when we were going through the capital plan, we do still have directions that we are trying to advance from the former plan. Recommendations which were about tennis court complexes, and we have pickleball very much at the front of mind in those because we do have council direction to consider, dedicated pickleball courts as part of those recommendations. We have to do those projects that we're trying to advance, but I think what we're hearing is we do need kind of a Centennial model - larger facilities like we're seeing in other municipalities. We want to make sure we do get specific, explicit requirements for dedicated pickleball.

C: We will even take a two-court facility and turn it into a four-court facility.

R: Yes, and we will talk about that in the next update for Back on Track, shortly. It is through that program that we think there may be some opportunities for that. We can certainly talk about that, and I know you flagged with me, I did have the opportunity to share that with the project team, so they'll comment on that later on. One thing we do always have to do, is the engagement piece, anytime we're looking at it, doesn't matter it isn't exclusive to pickleball. This same thing would happen if we converted a ball diamond to a cricket pitch, what we're hoping in those engagements is the opinion in those locations that we're engaging in, is favourable. As long as resources allow for it, we can certainly take a look. I think it was the work of this group that has helped to shape the work for Back on Track, identifying the need for dedicated courts.

C: We have shared probably 25 presentations over the past four years with you, do you still want us to put some of the information into the survey as well?

R: Yes, that would be great. This is an opportunity to provide everything to the consultant. To explain the benefit of the consultant, the company is called Monteith Brown Planning Consultants. The company is the predominant facility planner that a lot of the municipalities have used in their planning. I have no concern that they're up on the sport, but anything new we can provide to them would be great. If anyone would like to provide, we will fast track it to the consultant.

C: I would like to add, we recognize it takes time and we know that you are working hard to get us courts. The goal is to get us dedicated courts, but I do want to thank you for putting lines on tennis courts, because we've got 87 courts painted with lines. Thanks for Chris and that's across Toronto, which is fantastic. So, it's not the perfect solution for pickleball, it's a higher net, but it's still a place to play and we've got tons of people playing outside so I just want to say, keep doing that. Thank you for pushing pickleball along here, we appreciate it.

R: Yeah, and thank you to Chris, I know it started in Etobicoke. We hear of new lines getting painted on a weekly basis. I would say the other benefit of lines, again, although they're not perfect, they are certainly a means to demonstrating need and demand of courts, which can lead to more.

C: I'm not sure what the next part is about, whether it's the concept of dedicated pickleball courts as it is perhaps, at this time, viewed and future possibilities. Obviously, we're concerned with dedicated pickleball courts across Toronto, but I'm just trying to understand there's a consultant, I'd like to get in writing the name of the company who are the consultants, just to research them.

R: Yes, I'll confirm that in the chat right now. It's Monteith Brown Planning Consultant.

C: I think one of the things is that we've been doing a lot of work over the summer and the different seasons, but when we've asked about what is the concept of dedicated pickleball, it's like that's going to be worked out and maybe separately or whatever. The fact is we would all like to know any thoughts at this time, any kind of direction. It's not just the input, but where we are at because you know it's different than two years ago.

Something is different, two years ago Johns group was able to work with you folks and get Valley Field surveys out. We saw that two years ago at Ramsden, my husband and I petitioned and met with the city, petitioned council and you folks, and we had a meeting with you in the city to say we'd like to start the same process for dedicated pickleball at Ramsden and at the time it came back that it wasn't really the right time. And one of the main points that I believe you made to us, or someone else in the city, was that if we were to get dedicated status like Valley Field, another hockey rink, we would not be able to permit. We would have to know, going in, that we're going to be getting a facility that is not permitted because the definition; a dedicated facility you cannot permit. That was what we understood at the time. I can't remember the reason why now. So that is our experience. Valley Field was successful in working with the city to create six dedicated courts, in Centennial or another park to come on board. Recently we've heard it will be twelve courts, which is great, but before it was half that. I don't know, was more budget created back in June to make that possible? But great for more courts. Sitting on this advisory group though, we did not have any understanding of the process or what was happening with the city in regard to creating a dedicated pickleball facility at Centennial. We still don't have that, and I'm wondering, we're talking about providing input, but in the past, we've talked about dedicated facilities like in Markham but those are clubs. What I am trying to understand – where are we at in our visioning right now? Consultants aside, has this changed from what I was told several years ago in that we're going to be able to permit, or the possibility of it? When I hear about one association having a dedicated facility using the time, they do a great job, that becomes to me what is the distinction between a club and an association. The pickleball courts in Markham operate like a club, they're basically exclusive use and there's public time. And that is reminiscent of tennis clubs in partnership with the City of Toronto in some ways. So, I wonder what would be very useful at this point in time since we're the advisory group, is to talk about has there been a change in the view of dedicated pickleball courts permitting, whether one club gets mains access, whether its open, etc. Can we have that next please? I really feel that many of us are out in the cold and I know that ETPA is working hard with a Woodbine Park initiative, which would be great, but what is the purpose of that? In the west, are you a major stakeholder or one of many? We want to understand, what is dedicated, where is it going?

R: I think that there's two pieces. I think one is around the facilities and I think one is around the access. So, I think when we talked about the facilities plan, that's really about first and foremost about developing the facilities. And I think the view of that, has been developing through the working of this group, but I think it is fair to say the view of it has never changed, other than we are more clear about the fact that we need dedicated courts. From a facility provision standpoint, that has been sharpened, and I don't think there has been any change of it.

On the access point, I think it was covered in one of our meetings, we do have precedent in tennis courts, and we have a city policy that is specific to tennis clubs that basically does have a mechanism by which a club can essentially be the sole permit holder and then through that offer leagues and drop-ins. There are also guidelines within that around membership. On a go forward basis that is a piece of work that we do not have for pickleball because our policy doesn't exclusively cover that. So that is something we're committed to do, look at the tennis policy. What we have the ability to do through this group is to formalize and be clear on what the true need is. We're

hearing that there is a need for many things, a need for associations, to be able to permit, and for general public to have access to courts. From a policy perspective, there is work to be done for sure. Centennial Park, being the first large pickleball facility that we have, will be an opportunity for us to come up with an allocation process that balances out the use for drop-in use and permitted use. As it stands right now though, we do not have a policy specific to forming clubs. I don't think that's the intent, and it is not in our capital budget and plan related to tennis court projects, to design club courts. It's designed to create courts that can be used by the broader public.

C: I just want to clarify that everything the City of Toronto is doing right now is doing it in a way that they will be running anything through the City of Toronto, and not giving it to a club. There is a 25,000 a year waiting list to play at some clubs. So, it's not what the City of Toronto is trying to do now in creating more pickleball, but it's going to be through the City of Toronto.

R: That is my understanding, the intent is not explicit to create a club. It's to meet demand by creating courts. The only gap that we have right now, and this is going back to the previous question about permitting, is that from a policy perspective, we need to basically have a mechanism to be able to permit to groups on courts, which currently we only have four tennis court locations where through a pilot project the public can get a permit to book a tennis court. We have to figure that out, but the intent is to prioritize public access and not end up with sole private providers. With tennis, there is a large volume of courts and in most areas of the city there is a balance of public and club courts, but that is not the case with pickleball. We don't have dedicated courts yet, so public access would be a priority.

C: Ok great, I just want to be sure we are all equally going to be able to use anything that the city is planning, equally and fairly. It doesn't matter what organization is coming out with the plan.

R: I think that is fair. There is still some permit work to figure out the proper mechanism to make that happen. That is not different than other facilities like sport fields, there's allocation processes that allow for a balance of uses when there are multiple people wanting to use the same space.

City-Wide Tennis & Pickleball Court Improvements:

Q: Do we have a chance to influence court location decisions? Can we pick out two or three locations? Our goal right now is to have dedicated courts in each ward over time. We're just trying to figure out how to that, does this survey allow us to choose courts?

R: With regards to the survey influencing the selected parks, that is not going to happen through this engagement. We have dedicated courts that we have already selected with reasoning and rationale behind it. Primarily, we looked at geographic distribution, equity deserving neighbourhoods, proximity to transit, and parking options, for example. In addition to that, we were carefully selecting locations that were further away from private properties given that we hear complaints about noise a lot. So, with regard to

that, through this survey we are not going to be able to select locations. I would like to add as a good news story, I managed to do four rapid projects where I oversaw improvements on tennis courts and I squeezed in two dedicated pickleball courts in two of the four locations. One of them I've recently completed at Eglinton Flats. It has acrylic courts that are dedicated to pickleball, and it looks excellent. I am excited to hear feedback from you guys, especially at this location. In addition to that, tomorrow we are starting at another location, Wellesley Park, where we will also be installing a dedicated court there.

Q: Thumbs up about Wellesley. That sounds great. Love to see it. My question is about the survey. You're going to survey people on how they currently use the facility. Well, if it's a tennis court in East Toronto, we don't have as many tennis courts as there are in some of the other locations. Here we play more on hockey rinks than tennis courts. Got an issue with people lowering and raising net height, we've gone more avoiding head-to-head with tennis. There are locations that are under utilized, but there are pickleball fans that would love to play at those locations, but they don't go there now. So just questioning, do you have to use the location to be surveyed, or if you live in the area does that work?

R: No, it'll be folks who live in the area. We're going to put it out through social media, and we'll send it to groups like the folks who are on this call to be able to amplify it. Absolutely, we are trying to get as many people as possible to take the survey who are interested in having input to do it.

R: One of the things that is really exciting about program, certainly from our perspective, it's a huge investment. Like investment is upwards of \$15 million we're talking about. Basically bringing, in some cases, courts that are in a barely usable into a playable shape. So, what we're anticipating is some of these courts may have low utilization or they may be courts that aren't used, so that's why we really wanted to flag the opportunity to gauge communities interest in how they would like to use those courts, expecting that we will probably hear about pickleball. We anticipate that there might be some locations that there might be an opportunity to incorporate pickleball on a go forward basis, either because people aren't using it currently or there's an opportunity for new people to express interest in the site.

Q: It's great that each ward will have a location, that's equitable. And yes, the state of good repair, that's certainly what's happening at Ramsden with long overdue capital improvements. I want to bring this out as an example. When we're going to look at locations and I'm going to respond to a survey, and ask others to respond to a survey, here we have a park where we have two dry pads for pickleball use and tennis courts at the top of the hill, that do need repair. There is a lot of going back and forth between the two. We've gained so many people at pickleball because that couldn't get space or time at tennis. Tennis players are not always happy with pickleball players, however we're a park that has both. I have often thought how wonderful it would be, aside from the rinks, and we first stated back in COVID three or four years ago with our petitions to the city, was about the tennis courts. This to me is indicative of your other wards that we have tennis courts and petition to be able to put pickleball lines on courts. Take two courts

and create four courts, or whatever the case may be. It wasn't the time, we realized at the beginning of the curve. I am welcoming the move, if we can get Ramsden and some of the other parks to be able to get better tennis courts with lines painted on them while we wait for dedicated courts. But also let's take one or two courts out of twelve and separate out some pickleball courts in larger tennis facilities. We're sitting in the heart of Toronto, and we so need the facilities. As far as I am concerned, all of those tennis courts should have pickleball lines.

Parks Signage:

C: Pickleball is not just played for 30 minutes. We have presented a number of different structures, where you have a group and the next group gets to go on, right? So that one slide with four courts, you have 16 players playing, but there is also nine people waiting to play. So, we just keep rotating through, so we get 25 players playing for a couple of hours. I think once we get to dedicated pickleball courts, the signage has to be a little bit different than this here, which is dual purpose courts.

R: I agree with you, I think once we start looking at the dedicated courts, obviously that is a little bit different than what we are looking at right now. When we look at shared courts, we have to have those timelines. If you just keep rolling with pickleball, the tennis users are going to come in and be upset. So, we have to straddle that line where we kind of make everyone happy. Obviously, if there is no one there you can continue to play. But if it is a popular court, we need some type of rule to abide by and for everyone to follow. But once we get to those dedicated courts, I think that's a little bit different, and I think we may have to tweak the sign.

C: The 30-minute rule on pickleball – is that also going to be on ice rinks and stuff like that, or just the tennis courts?

R: You will see this mostly at the tennis courts. I know in the area that I'm in, I'm in the west district, most of our ice rinks are tennis courts through the summer months. The manager for each of those specific areas will have to decide that.

C: It's just, by the time you set up a net and do a warmup, you'll get one game in and then have to take the net down again. A game can take 15 to 20 minutes, and it's five minutes each time you put the net up or take it down, so that's all you have time for is one game in 30 minutes.

R: I see what you're saying. I think the one thing to keep in mind is, if it's a court that doesn't have signage now, it probably won't have signage placed on it. If it's a court that does have that use and you do see a sign there right now, you may see that or you most likely will see a new version of signage going up. I don't have a timeline on signage right now, like when it will be installed. Obviously, there is a lot of pieces that have to come together, but I just want everyone to know we are actively working towards this and dealing with the issues you guys have brought forward.

C: I feel the signage is fine but really at this point, I would like to say we have to work further on this dedicated pickleball courts draft sign. I know you say it has been reviewed over and over, but it hasn't at this advisory group. We have talked about it, the need to work on it, but it hasn't been done. It's being brought to us as complete, but we are all saying that this isn't comfortable for locations at rinks. This is going to be one of the most contentious issues. At the beginning of the summer, when I got in touch with pickleball groups, the main ones over at Ramsden said this signage is going to come and the city is proposing signs for pickleball, and this is what it could say. There was huge anger at the 30 minutes because we have such numbers needing to play pickleball on a rotation basis that's more efficient than this. And I would suggest that what we need to do is work on this one and a suggestion would be to start working on the basis that if you look at your 30-minute limit, it is not a sufficient use of the courts where there are associations and groups present. It is a policy put in place by the city for the 30-minute rule, and I appreciate it is needed to be there and I agree with it, but with pickleball, I think we have an opportunity to work on a rotational basis when you have a long waitlist. Rotation is based on games played, and scores. They get on the court, and they get off the court. Associations run their pickleball programs to be able to have as many people on the courts and enjoying it, especially at peak times. The 30 minutes is a great rule for off peak times. I think this is where we have an opportunity to amend this and go to council and ask for a change of policy. There is no point in going to a dry pad and putting up a net and coming off in 30 minutes. You're creating a problem for anyone playing on dry pads. And I know that it may not seem that, but we are already practicing rotational pickleball at dry pad locations that are not shared with tennis, so I am going to suggest that we as an advisory committee work together to come up with a draft sign for dedicated courts and work with the city to come together on this. Can we put in a request to work on a sign for dry pads? Can we separate the two, because we're not dedicated pickleball courts on dry pads, but if you are saying that we can request signs, maybe coming to dry pads, because we do need signage, and this isn't the correct sign for dry pads.

C: Just another suggestion for dry pads but adding an additional rule to the dry pad pickleball courts, if there are people waiting – they have a paddle system using a rack where people come and put their paddles. You either have to let everyone join you, or you get 30 minutes. Either be a community together, or you only get 30 minutes. It's just another way of doing it, and I think the 30 minutes is a really short time to do, if the nets are already there you might get two games in and then sit off for half an hour and then play again, but that's a lot of waiting time and that's not fun. I just think that maybe we can look at buying those racks for these dry pads and putting them out in the spring and summertime and it could be a paddle system.

R: I know with some of the tennis and pickleball courts, what the player will do – there might not be a rack, but they might lay their paddles against the fence. I don't know if there is a need for the dedicated rack, but I think there is a larger piece of this, and I think you hit it right on the head. If you have a number of people there and you know you're all friends and want to play together, or even if its new friends that you're meeting at the court that day, you can kind of create the harmonious sort of exchange where one

moves in and one moves out. I don't think that 30 minutes would apply in a situation like that. I think that 30 minutes is when it's you know, me and you and we're going and having a great time and somebody else comes over and wants to play on their own. That's where the 30 minutes comes in. But that is the difficult part when you are making a sign, you have to try to define something and set a rule. It is difficult when you get those dual-purpose courts where you've got tennis and pickleball, you almost need some type of hard and fast rule to make it work. If you have other ideas, please feel free to send me an e-mail and it's something we can discuss, and I can bring up with the group as a whole. I can take it to the people that decide on the wording for these signs and see if we can come up with something usable.

C: Last night we were playing and started off with only six or eight people, but the weather was really nice and more people kept showing up. Most of them put their paddles down for rotation, but there was one group who just wanted to play on their own, so we made it work. They took one court for a little while and when they left we just took it back. When you have the paddle system there, people realize how it works. And it's a little different from tennis because you're putting your racket in, you're up next, but your putting your racket in when you come off and it's just a rotation, it doesn't matter which court and people mentally will think everybody gets the right to play.

R: But when you're doing the rotation system, they are probably staying well within that 30-minute limit right?

C: No, I played two and a half hours yesterday. We all did, people started coming at 5p.m. and I left at 7:15p.m., and people were still playing. People do like playing more than 30 minutes, Minimum is an hour and a half, a good solid 90 minute is what people like. If you see community centres and their programs, I guarantee majority of them do two-hour bookings.

R: Ok, let me take a look at that. And as I said, if anyone wants to send me suggestions on what this should look like, I would be happy to work on that and we can come together to find something we think maybe works.

C: I do have a new angle, the 30-minute rule can be in there, but I will send examples. At other courts, where as soon as it gets to the point where there are four people that come and wait, then it goes into a rotational mode and always we need the racks. When it's not a shared tennis court facility and it is a dry pad or dedicated facility, just pickleball only, we do need the rack system. We have mentioned it is important to have the rack system, and you still have the 30 minutes. In that case, it is good to have that rule because it can get busy. Sometimes people want to play with their own group and there is a 30-minute rule just like it is over in tennis courts, but we're different and we're not individual play. We need a rack system now and in the future for dry pads and signage for that. We've been waiting for that for some time, so if you could please, we could work on that. I'll send something where it is specific wording and clubs and how they get around it. We get way more people coming to pickleball than tennis, we cannot handle the volume with just 30 minutes of play.

C: Some really good points were made about the windows of time to play and everything and I think it was the last meeting where we talked with Kevin about permits and permitted time. I just want to make sure that the folks who were not at the last meeting shared some information with Kevin on the permitting side, cause they're good points.

Additional Questions:

Q: This is the first year that I did summer permitting. My understanding is that anybody who has a permit has an early permit application time for next year. I was just wondering, does this still exist? Has it changed? And if so, when is that time that we are supposed to apply? I've sent a couple of e-mails to permitting and nobody responds to me. And I get no answer from the permit department for anything.

R: I will connect with you directly for outdoor permits.

Next Steps

- The PAG members are encouraged to provide any additional feedback on outdoor pickleball court standards and potential locations via email to pickleball@toronto.ca.
- The next meeting is scheduled for Wednesday, November 27, 2024, at 7 p.m., for the year-end review meeting

Appendix A – Agenda

Pickleball Advisory Group Meeting 5

Date: Wednesday, October 23, 2024

Time: 7 p.m. to 9 p.m.

Location: Virtual Meeting (Webex)

7:00 p.m. Welcome and Introductions

7:10 p.m. Acknowledgements and Code of Conduct

7:20 p.m. Announcements

ETPA Research

7:25 p.m. Facilities Plan 5 Year Review

8:00 p.m. City-Wide Tennis and Pickleball Court Improvements

8:30 p.m. Signage in Parks

9:00 p.m. Adjourn