

How to apply for Ontario Works

If you do not have enough money for food and housing and are in financial need, you can apply for Ontario Works assistance.

Applying Online



- ✓ Available 24/7
- ✓ Mobile-friendly

It takes 20 to 30 minutes to complete your application, and you must have an e-mail address to apply online.

To get started, visit:

ontario.ca/SocialAssistance

Applying by Phone



- ✓ Available Monday to Friday, 8:30 a.m. to 5 p.m., excluding holidays

To get started, call the Province's Social Assistance Contact Centre at:

1-888-999-1142 / TTY: 1-800-387-5559

Before you apply

Please **have all family members that will be included in your application with you** to provide consent, answer questions, and confirm their information.

Documents needed

Applicants should have identification, tax and financial documents ready for all family members, such as:

- ✓ Social Insurance Number (SIN)
- ✓ OHIP Card (Ontario Health card)
- ✓ Birth certificate
- ✓ Immigration papers
- ✓ Tax returns
- ✓ Banking information
- ✓ Lease or rental agreement
- ✓ Last source of income

We're here to help

- > Interpreter services are available to help complete your application if you do not speak English or French and you are unable to provide your own interpreter.
- > Check the status of your application online: sada.mcass.gov.on.ca/applicationstatuschecker
Please note this service is not available for some applications.
- > For more information on our programs and services, visit: toronto.ca/humanservices