

# **Dupont Complete Street**

February 2025

#### **Project Overview**

The City of Toronto is proposing the installation of a complete street on Dupont Street between Dundas Street West and Davenport Road. Complete streets enhance road safety and accessibility for all road users, including pedestrians, people cycling, driving and taking transit. In developing the proposed design, impacts to on-street parking and loading, and traffic operations will be considered.

Phase 1 consultation provided an initial opportunity for businesses and residents to comment on existing transportation conditions on Dupont Street, including issues and opportunities. The feedback collected will help the City prepare design proposals to be consulted on in Phase 2 consultation.

#### What We Did

A variety of methods were used to notify people of the project and opportunities to participate:

- Project web page toronto.ca/dupontcompletestreet
- Postcard delivered through Canada Post (30,055 addresses in the project area) •
- Social media posts @Toronto Cycling Ped •
- Project signage at major intersections in the project area

Comments on the project were received through the following activities.				
Activity	Date	Participation		
Online Business Loading Survey	October 6-30, 2024	96 responses		
Social Pinpoint	October 6-30, 2024	Over 3700 comments received		
Email/Phone	October 6, 2024 –	106 comments received		
	January 21, 2025			
Ward 11 Residents' Association	December 19, 2024	16 attendees		
Meeting				

Comments on the project were received through the following activities:

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#### What We Heard

#### General Safety Concerns While Traveling Along Dupont Street

Pedestrians and people cycling generally feel unsafe while using this roadway. The feedback suggested that this is due to several factors that include excessive speeding, high car volumes, narrow sidewalks that make separation between motor vehicles and pedestrians feel inadequate and no protection for cyclists, among other reasons result in increased potential conflicts between pedestrians and vehicles. Feedback urged staff to prioritize design changes that increase safety for vulnerable road users. Some suggested improvements include dedicated turn signals for cars, modification of existing parking and loading areas that will make it feel safer for other road users.

#### **Support for Active Transportation Measures**

Feedback expressed a significant level of support for active transportation along the roadway, specifically the installation of bikeways. Feedback suggested that protected cycle tracks be prioritized for the entirety of the roadway, with an emphasis on creating more cycling connections to north-south streets including Shaw Street, St George Street, Davenport Road and others. Regarding the existing bicycle lanes along Dupont Street between Dundas Street West and Lansdowne Avenue, feedback suggested that it was currently unsafe, especially at the Dundas Street, Annette Street and Dupont Street intersection and at Lansdowne Avenue, where cars often drive into bikeways to make turns or access other streets.

#### **Desire for More Green Space**

Feedback highlighted the lack of sufficient greenspace on Dupont Street, leading to a lack of shade and encouraged the City to explore opportunities to incorporate green spaces. This could include enhancements to current green areas by the Dupont subway and the north side of Dupont Street and Huron Street and consider planting more trees in areas where new development is planned.

#### **Concerns Over Potential Congestion**

While there was significant support for the installation of bikeways, there was feedback that cautioned against the addition of a bikeway along Dupont Street. Comments suggested that Dupont Street is an important arterial road for people driving and there is concern regarding traffic congestion. Traffic congestion is a concern and there is perception that congestion would increase if the bikeway were implemented. Other examples referenced the potential lane reduction to accommodate protected cycle tracks, which could both result in cars having to conduct loading, drop-off and/or pick up in the roadway or limit accessibility for seniors and disabled residents along Dupont Street who need to cross protected cycle tracks to access the sidewalk.

#### Other Feedback (Coordination with Urban Planning Opportunities and Transit)

As Dupont Street continues to experience population growth, staff are asked to ensure that the project is coordinated with any urban planning studies to inform investment in infrastructure that would complement this population growth.

Regarding transit, respondents suggested that significant improvement is needed in this area to move more people across Dupont Street. The street is currently served by the TTC 26 bus and feedback criticized the inadequate frequency of service. Additionally, bus stops need to be upgraded for accessibility purposes by installing accessible platforms and curb cuts and to provide a more comfortable waiting experience by installing benches and covered bus shelters.



#### **Interactive Map - Social Pinpoint**

Residents and all road users were invited to provide feedback via Social Pinpoint, an interactive mapping tool, by suggesting an idea for improvement or sharing a concern using the following themes:

- Cycling Issue/Opportunity
- Pedestrian Issue/Opportunity
- Motor Vehicle Issue/Opportunity
- Transit Issue/Opportunity
- Streetscape Issue/Opportunity



Over 3,700 comments were received. Some of the most consistent pieces of feedback are summarized by theme and road segments below:

Theme/Pin	Location	Summary	
	Davenport Road to Spadina Road		
Transit Issue/Opportunity	Full segment	<ul> <li>Infrequent bus service; needs improvement to meet incoming density.</li> </ul>	
		Consider dedicated bus lane.	
		Improve bus stops.	
Pedestrian Issue/Opportunity	Dupont Street, between Davenport Road to Spadina Road, south side.	<ul> <li>Sidewalk is narrow; consider widening.</li> <li>Add leading pedestrian intervals at intersections.</li> </ul>	
	Davenport Road and Dupont Street intersection	• Improve pedestrian safety at the intersection; make crosswalks shorter, no red on right on the south corner or strategies to make cars slow down on approaching the intersection.	
	Dupont Street and St George Street	<ul> <li>Dangerous for pedestrians to cross; intersection is very busy with cars and heavy foot traffic, no pedestrian crossing nearby.</li> </ul>	
Cycling Issue/Opportunity	Dupont Street between Davenport Road and St George Street	<ul> <li>Opportunity to create a connection between existing bikeways on Davenport Road to existing bike lanes on St George Street.</li> <li>Consider a bidirectional cycle track on the south side of the street.</li> </ul>	
	Dupont Street and St George Street	<ul> <li>Reimagine the intersection to give it a similar feel to St George Street and Bloor Street.</li> <li>Signalize this intersection (add bike signals).</li> </ul>	

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	Dupont Street and Davenport Road intersection	Dangerous intersection for cyclists making right and left turns.
	167 & 268 Dupont Street	Need bicycle parking.
Streetscape Issue/Opportunity	North side of Dupont Street	Increase tree coverage in this segment, with space for seating.
	Dupont Subway Station, southeast access	<ul> <li>Plaza at subway is damaged. Increase public seating, rearrange seating currently hidden and include planters/trees and other public realm improvements at the subway access point. Add more place-making.</li> </ul>
	Dupont Street and Huron Street, north	<ul> <li>Parkette is exposed to the road and attracts homeless illicit uses, but design could be considered on other parts of the street to provide more opportunities to sit, to benefit the mainly independent restaurants.</li> </ul>
Motor Vehicle Issue/Opportunity	Dupont Street and St George Street intersection	<ul> <li>High volume area with turning movements and sightline issues. Consider adding traffic lights.</li> <li>Traffic build-up/chokepoint as cars try turning onto St George Street or turning off St George Street onto Dupont Road.</li> </ul>
	Dupont Street and Davenport Road	<ul> <li>A difficult intersection to navigate; lots of car traffic and drivers speed through lights as pedestrians cross.</li> </ul>
	Dupont Street and Spadina Road intersection	<ul> <li>Advanced green arrows needed at intersection. Advanced left turn lights were set up but are not being used.</li> <li>Cars disobeying the no left turn signage northbound on Spadina Road at Dupont Street.</li> </ul>
	Full segment	Traffic volume increase is an issue on Dupont Street     and adding bike lanes will make it worse.
		Excessive speeding at night.
		Road to Bathurst Street
Transit Issue/Opportunity	182-186 Spadina Road	Improve bus stop waiting areas, add space for more comfortable waiting at stops, benches, shelters.
	Full segment	Add a dedicated bus lane in curb lane, remove parking to improve bus reliability.
		Add signs to tell people when the bus is arriving.
	Dupont subway station	The doors to the Dupont subway station are wind tunnels.
Pedestrian	Full cogmont	Passengers clog sidewalk at the station.
Issue/Opportunity	Full segment	<ul> <li>More pedestrian crossings needed; add pedestrian- activated signals.</li> <li>Sidewalks are too narrow, inadequate, many obstacles, poor accessibility.</li> <li>Resurfacing and streetscape needed in general, pedestrians often splashed by fast vehicles.</li> </ul>
	Dupont Street & Kendal Avenue, Brunswick Avenue, Walmer Road, Howland Avenue, Albany Road intersections Dupont Street and	<ul> <li>Many people cross illegally.</li> <li>Improve pedestrian visibility, sightlines, lighting and</li> </ul>
	Spadina Road, Kendal	width of sidewalk.



		1	
	Avenue, Macpherson		
	Avenue, Brunswick		
	Avenue intersections		
Cycling	Full segment	٠	Many potholes/unsafe road surface.
Issue/Opportunity		٠	General safety concerns for cyclists.
		٠	Physically separated bikeways should be added.
		•	Do not add bike lanes.
	292, 420-450 Dupont	•	Install bike parking.
	Street, around George		1 5
	Brown building		
	301 and 353 Dupont	•	Corners are dangerous for cyclists.
	Street	-	Corriero del gorodo for cyclicto.
	Brunswick Avenue,	•	Add contraflow bike lanes and traffic calming to side
	Howland Avenue,	•	streets for connectivity/to reduce speeding.
	Walmer Road		succession connectivity to reduce speeding.
Streetscape	425 Dupont Street	•	Issues with condo developments, inadequate
Issue/Opportunity	425 Dupont Street	•	
issue/opportunity			setbacks, loss of street trees, very bright lights on
	Full cogmont	-	signage, signage blocking sidewalk.
	Full segment	•	General requests for streetscape improvements.
			Narrow sidewalks, broken tree planting boxes, street
			is dirty.
		•	Ensure condo signage doesn't block roadway,
			extend space in front of buildings, benches, add
			wayfinding for tourists.
	Dupont Street and	•	Both the southeast and southwest corners could be
	Kendal Avenue		bumped out, making room for a neighborhood
			feature.
Motor Vehicle	Full segment	٠	Significant traffic congestion; traffic needs to keep
Issue/Opportunity			moving.
		٠	Cars generally going too fast.
		•	Poor condition of road surface.
		•	Maintain all parking spaces.
		•	Remove all parking spaces in favour of green space,
			but do not add bike lanes.
		•	Ensure EMS access to fire station on Howland
			Avenue.
		•	Increase parking availability.
	Dupont Street and	•	Signal timings need to be adjusted as there are
	Howland Avenue		currently long backups at Howland Avenue.
	• 443-458 Dupont	•	Modify parking so that it doesn't impede traffic (like
	Street	-	Bloor Street) and create some deliberate
	282 Dupont Street		loading/short-term spaces.
		•	Increase spaces for people with disabilities.
		•	Improve unclear parking signage in front of
			CREEDS.
	Bathuret	Str	eet to Christie Street
Transit	Full segment	•	Increase Bus frequency & install a dedicated lane.
Issue/Opportunity			
issue opportunity		•	Increase bus stop locations and have the
			North/South side match to decrease walking time.
Dedectrics	040 045 054	•	Increase Bathurst streetcar service.
Pedestrian	• 619, 645, 651	•	Pedestrians are in danger due to cars travelling too
Issue/Opportunity	Dupont Street		fast and racing towards traffic lights. Install bumps,
			cameras, speed strips.
	• 1070, 1089, 1093,		
	1096 Bathurst		
	Street		



	<ul> <li>475, 588, 625, 650, 651 Dupont Street, 1089 &amp; 1100 Bathurst Street</li> <li>932 Manning Avenue</li> <li>650 Dupont Street</li> </ul>	•	Sidewalks are too narrow; needs expansion. Not accessible. Bad sightlines. Unsafe pedestrian area, as the corner cannot
	(Dupont Street and Bathurst Street)	•	accommodate pedestrian volume. Expand the corner. Open a pedestrian/cycle pathway to connect to the
	627, 629, 643 Dupont Street, 1044 Bathurst Street	•	parking lots and laneways. Crosswalk needed.
	496, 580 Dupont Street	•	Crosswalk is unsafe/not accessible.
Cycling Issue/Opportunity	Full segment	•	Wanting protected bike lanes. Wanting cycling connections to other segments. Against bikes lanes.
	495, 613, 619, 627, 633, 635, 639, 650 Dupont Street	•	Unsafe road conditions for cyclists.
	477 Dupont Street	٠	Consider more bike parking.
Streetscape Issue/Opportunity	Full segment	•	Increase streetscaping and add pedestrian-friendly amenities including trees and benches.
	650 Dupont Street	•	Dedicated space is too big for just concrete. Better management of current planted trees. Add more greenery to the existing open space.
	Dupont Street and Bathurst Street	•	New buildings should be in charge of installing and upkeep of surrounding greenery.
Motor Vehicle Issue/Opportunity	Dupont Street and Bathurst Street	•	Aggressive driving/turning at corners.
	Full segment	•	Reduction in travel lanes on other streets has resulted in more traffic volumes. Speeding issues & enforcement needed. Traffic calming measures needed. Remove/reduce on street parking. Better signaling & intersection needed.
	Christie St	reet	to Ossington Avenue
Transit	740 Dupont Street	•	Install new bus stop.
Issue/Opportunity	Full segment	٠	More frequent bus service needed.
Pedestrian Issue/Opportunity	Full segment	• • •	Build multi-use path adjacent to the rail line. Inadequate snow maintenance. Significant speeding along the corridor. Sidewalks are narrow.
	744 Dupont Street	•	Install pedestrian crossing.
Cycling Issue/Opportunity	Full segment	• • •	Consider multi-use trail along the railway tracks. No bike lanes. Add more bike parking/stations. Consider protected bikeway.
Streetscape Issue/Opportunity	Full segment	•	More garbage bins needed. Request for more green spaces, including planters and trees.
	672 Dupont Street	•	Parking lot is empty and should be reimagined as a green space.



	Dupont Street, north side between Christie Street and Ossington Avenue	Sidewalk is too narrow.
Motor Vehicle Issue/Opportunity	Full segment 341 Christie Street Dupont Street and Christie Street intersection	<ul> <li>Increase street parking.</li> <li>Traffic calming measures needed.</li> <li>Do not add bike lanes.</li> <li>Improvements will affect industrial operations on Dupont Street.</li> <li>Poor sightlines from the parking lot.</li> <li>Add advanced left turn lane.</li> </ul>
	783 Dupont Street	Install a three-way stop.
		venue to Dufferin Street
Transit Issue/Opportunity	Full segment	<ul> <li>Need for more frequent, reliable and consistent bus service.</li> <li>Add dedicated bus lanes with raised platforms or queue jump lane and enhanced stop signs.</li> <li>Improve bus stops, move bus stops to reduce delays due to motorists and pedestrians.</li> <li>General request for more robust transit infrastructure.</li> </ul>
Pedestrian Issue/Opportunity	Full segment	<ul> <li>Safer sidewalks and intersections needed. Consider installing bumpouts, decrease turning radius, create traffic islands or parkettes.</li> <li>Increase enforcement so that cars do not come in conflict with pedestrians.</li> <li>Safer connections needed to parks and green spaces in the area.</li> <li>Requesting winter/general maintenance of sidewalks.</li> </ul>
	1047 Dupont Street	<ul> <li>Need for protected and lighten pedestrian crossing at the mid-block.</li> </ul>
	Dupont Street and Dufferin Street intersection Dupont Street and Dovercourt Street intersection	<ul> <li>Intersection is unsafe for pedestrians due to poor visibility. Add red light camera and curb extensions.</li> </ul>
	Dupont Street and Bartlett Avenue Dupont Street and Ossington Avenue intersection	<ul> <li>Add traffic lights and pedestrian crossings all ways.</li> <li>Unsafe intersection for pedestrians and cyclists.</li> <li>Consider removing slip lane.</li> <li>Consider adding advance green on left turns and improve visibility.</li> </ul>
Cycling Issue/Opportunity	Full segment 1167 Dupont Street	<ul> <li>Add protected bikeways on both sides of the street and remove parking to accommodate.</li> <li>Lack of safety for cyclists due speeding cars and cars encroaching on cyclists' space.</li> <li>Do not add bike lanes here, put them on side streets.</li> <li>Include priority crossing time for cyclists at traffic</li> </ul>
Streetscape	Full segment	<ul> <li>Add public amenities like benches for pedestrians</li> </ul>
Issue/Opportunity	_	and seniors.



	Full segment	•	Garbage and dirt are a common sight on this section.
	Dupont Street and Lansdowne Avenue	•	Consider left hand turn cycling improvements.
			difficult and dangerous for cyclists and pedestrians, as they block the lanes and sidewalk.
	Lansdowne Avenue 1292 Dupont Street	•	Cars accessing the gas station make this area
	Dupont Street and	•	aggression, wide lanes, curved street, lack of pedestrian/cyclist infrastructure. More Bike Share stations needed.
		•	visible. Street feels like a highway here due to speed, driver
Cycling Issue/Opportunity	Full segment	•	Extend bike lane east of Lansdowne where they currently end, make protected, raised and highly
•	Lansdowne Avenue		make the left turn despite pedestrians crossing, often blocking the intersection.
	Dupont Street and	•	drivers are impatient and traffic is uncontrolled. Pedestrians encounter aggressive drivers who try to
	1292 Dupont Street	•	Lower the speed limit. Sidewalk by gas station is unsafe for pedestrians,
		•	Improve lighting as it is too dark on long stretches of the street and feels unsafe.
			stretches without safe crossing opportunities make people jaywalk to access services, grocery, institutions.
issue opportunity		•	Improve crossing conditions and frequency of crossing opportunities for pedestrians: Long
Pedestrian Issue/Opportunity	Full segment	•	Widen sidewalks, they are too narrow and have utilities in the middle of the sidewalk in certain areas.
	Dufferin Street and Emerson Avenue	•	Access to the bus stop is dangerous.
	1288 Dupont Street	•	The stops between Dufferin Street and Lansdowne Avenue are too close.
	Dufferin Street		waiting clogs sidewalk. This will only get worse when people move into the Galleria condos.
	Dupont Road and	•	Support for dedicated bus lanes on Dupont Street. Congested bus stop during peek times as people
Transit Issue/Opportunity	Full segment	•	Increase frequency of 26 and 47 bus.
	Dufferin Stre		o Symington Avenue
		•	Traffic calming and traffic safety measures needed, including better enforcement, advance green lights and eliminating right hand turns. Limit on-street parking to avoid poor visibility issues.
		•	Better signage needed to indicate what north-south streets are one-way streets.
Issue/Opportunity		•	Do not remove current on-street parking.
Motor Vehicle	950 Dupont Street Full segment	•	Add bike racks (parking) and a Bike Share station. Traffic congestion currently is concerning.
		•	Reinforce the cultural art district and celebrate Dupont's industrial heritage.
	Ossington Avenue	•	Add public art, murals, and build a tie to Geary Street.
	Dupont Street and	•	Close slip lane and extend parkette.
		•	Add landscaping and green infrastructure elements - - for example shade, trees, planters, boulevards and traffic islands.



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Streetscape Issue/Opportunity		•	More trees, seating, garbage cans, shade, public art needed here.
	1364 Dupont Street	•	This corner parking lot is under used, unattractive and could be reimagined to provide greenery and safer pedestrian conditions.
	Dupont Street and Lansdowne Avenue	•	Improve transit waiting conditions including better benches at the bus stop.
Motor Vehicle Issue/Opportunity	Full segment	•	Congestion, bumper to bumper traffic. Cars continue to turn and go straight through amber lights resulting in collisions and near misses all the time. Speeding is an issue along this segment; traffic calming needed. Dedicated left turn lanes needed.
	1292 Dupont Street	•	Westbound lane reduces to one lane because of line up into the gas station.
	Dupont Street and Emerson Avenue	•	Dangerous intersection for cars turning from Emerson Avenue onto Dupont Street.
	Symington Ave	nue	to Dundas Street West
Transit Issue/Opportunity	Full segment	•	Run the number 26 bus more often. Provide TTC bus priority on Dupont Street because buses are often delayed in rush hour traffic.
	Dupont Street between Osler Street and Edwin Avenue.	•	Move the westbound bus stop from Osler Street to Edwin Ave which is a signalized intersection with crosswalk.
	Dupont Street and Edwin Avenue	•	A raised bus platform should be installed here to deter parking in the bike lane.
Pedestrian	Full segment	•	Wider sidewalks needed.
Issue/Opportunity	Dupont Street and Osler Street	•	Crossing Osler Street is dangerous as many cars do not stop, as well as poor visibility.
	Dupont Street and Edwin Avenue	•	Parked cars keep blocking the south-east corner.
	Dundas Street, Dupont Street and Annette Street intersection	•	Intersection is scary and confusing; need redesign due to poor visibility; long waits.
	Dupont Street and Dundas Street West, north side	•	Missing sidewalk.
	Dupont Street and Franklin Avenue	•	Pedestrian crossing would be helpful for school commuters to Perth Jr. and help the general circulation of pedestrians around the neighborhood.
	Dupont Street, access-way to the rail path Multi-use Trail	•	Stairs to the rail path need to be opened.
Cycling Issue/Opportunity	Full segment	•	General support for safer cycling connections on Dupont Street. Road surface in this segment is poor for cycling, especially approaching Dundas Street West. Suggest more bike parking along the segment, especially close to parks.
	Dupont Street and Edwin Avenue	•	Consider a short contra-flow (like on Argyle Street and Seaforth Avenue) here to deter cars from blocking the lane for cyclists turning right from Dupont.

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### **Public Consultation Report**

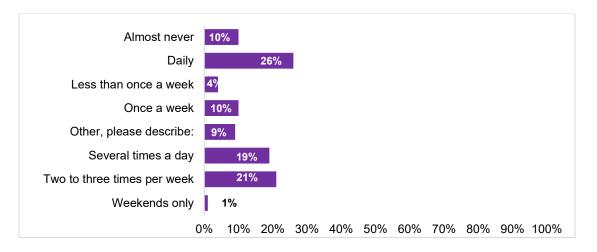
	Dupont Street, access-way to the rail path Multi-use Trail	Better connection from rail path and Dupont bike lanes needed.
	Dupont Road and Symington Avenue	<ul><li>Make it a make a fully protected intersection here for cyclists.</li><li>Consider a bike box for safer turning.</li></ul>
Streetscape Issue/Opportunity	Dupont Street, access-way to the rail path multi-use trail	<ul> <li>Under the bridge is dark for pedestrians walking along this sidewalk at night and could benefit from additional lighting, specifically near the rail path access.</li> </ul>
	Dupont Street and Symington Avenue	<ul> <li>Make the empty parking lot into a greenspace at southeast corner.</li> </ul>
	Dundas Street, Dupont Street and Annette Street intersection	<ul> <li>Opportunity for green space around intersection, especially if redesigned.</li> <li>Suggest big bioswale/more greenspace to soak up rainwater.</li> </ul>
Motor Vehicle Issue/Opportunity	Full segment	<ul> <li>Concerns that any loss of travel lane will result in traffic congestion.</li> </ul>
	Dundas Street, Dupont Street and Annette Street intersection	<ul> <li>Turning left from Dundas Street northbound onto Annette Street westbound is dangerous; cars speed up on yellow and other get stuck in box on red.</li> </ul>
	Dupont Street and Dundas Street West	<ul> <li>Significant traffic delays on approaching Dundas Street West.</li> </ul>
	Dupont Street and Symington Avenue	Consider adding advanced turning signals in both directions north and south bound.

All comments are available at <u>https://toronto.mysocialpinpoint.ca/dupontcompletestreet#/</u>. To view comments by theme, click the third icon to the right of the map to filter comments.

#### Loading, Delivery and Accessible Passenger Survey

Businesses and commercial properties in the project area were asked to complete an online survey regarding deliveries and loading operations, as well as passenger pick-up and drop-off for people with disabilities. The responses are summarized below:

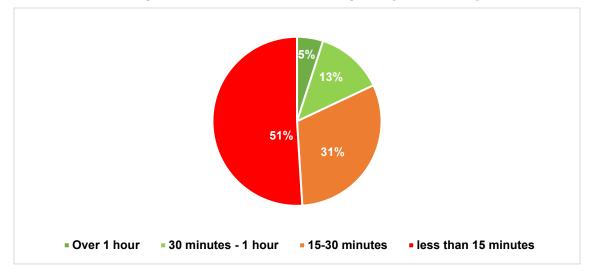




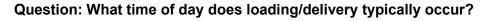
There were 80 responses to this question, with 26% reporting daily deliveries, 21% reporting two-three times per week and 19% reporting several times a day.

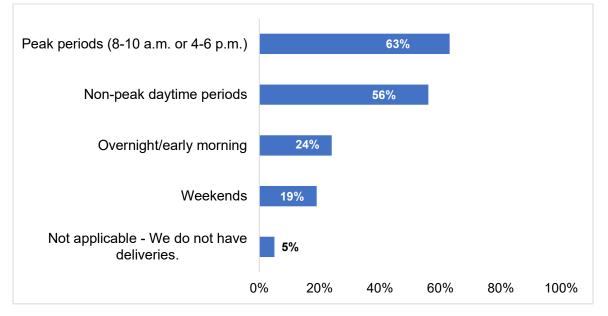


Question: How long is space occupied on average for your delivery?



There were 80 responses to this question, with 51% reporting less than 15 minutes, 31% reporting 15-30 minutes and 13% reporting 30 minutes to an hour.





There were 80 responses to this question, with 63% reporting that loading/delivery occurs during peak periods (8-10 a.m. or 4-6 p.m.), 56% reporting that loading/delivery occurs during non-peak daytime periods, and 24% reporting that loading/delivery occurs on weekends. Respondents were able to select multiple responses to the question.



Question: Where do delivery vehicles usually park for unloading? Select all that apply.

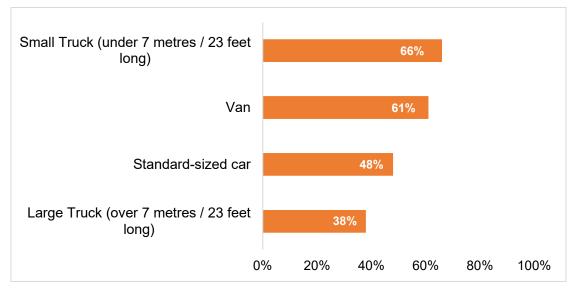
In front of my building on Dupont Street	74%
In close proximity to my building on Dupont Street	26%
Side street	19%
Other Location:	15%
Loading dock [please describe the location, front/side/back]	13%
Behind the building	5%
Laneway	4%
Dedicated loading area on Dupont Street	3%
C	0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 1

There were 80 responses to this question, with 74% reporting that loading occurs in front of their building, 26% reporting in close proximity to their building on Dupont Street, 19% reporting 'side street' and 15% reporting 'other'. Respondents were able to select multiple responses to the question.

Other responses included:

- In a parking lot
- In the middle of the street
- Where they legally can
- Through arrangements with other businesses to use their space

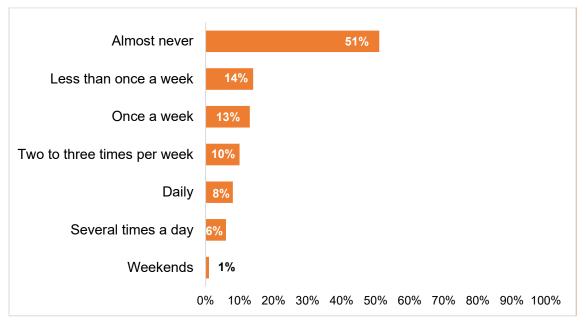
Question: What types of vehicles typically load/deliver to your business or organization? Select all that apply.



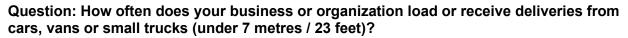
There were 80 responses to this question, with 66% reporting 'small trucks (under 7 metres/ 23 feet long), 61% reporting 'van' and 48% reporting 'standard-sized car'.

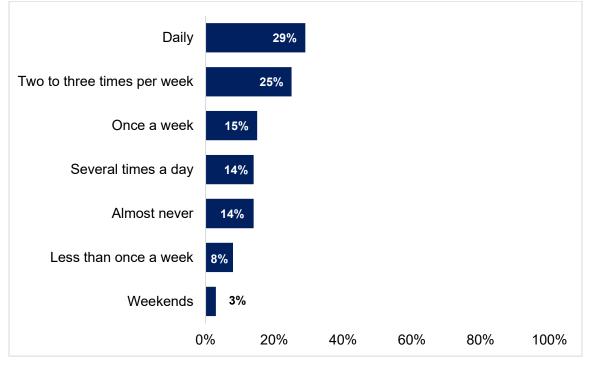


Question: How often does your business or organization load or unload large trucks (over 7 metres / 23 feet long)?



There were 80 responses to this question, with 51% reporting that loading/delivery occurs 'almost never', 14% reporting 'less than once a week' and 8-10% reporting 'daily' to 'two to three times a week'.

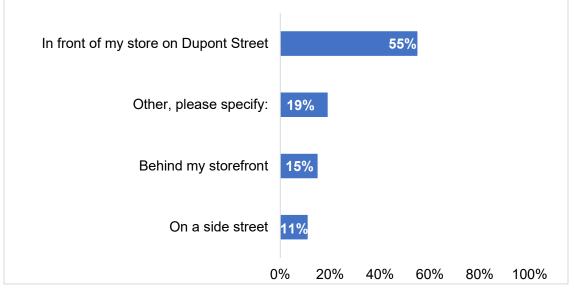




There were 80 responses to this question, with 29% reporting that loading/delivery occurs 'daily', 25% reporting 'two to three times per week' 15% reporting 'once a week' and 8-14% reporting 'less than once a week', 'almost never' or 'several times a day'.



Question: Where does most/all of your solid waste pickup operations take place?

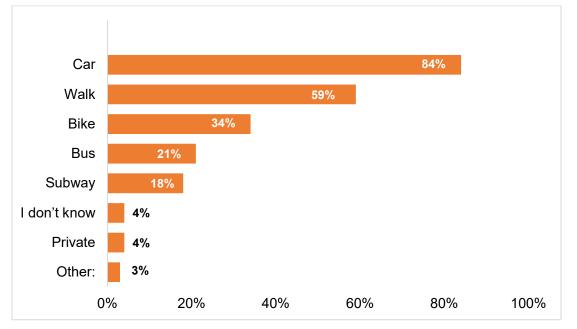


There were 80 responses to this question, with 55% reporting that solid waste pickup operations take place 'In front of the store on Dupont Street', 19% reporting 'other' and 15% reporting 'behind the storefront.

Other responses include:

- On another street
- Special arrangement where garbage is taken to another facility
- A loading dock on Dupont Street

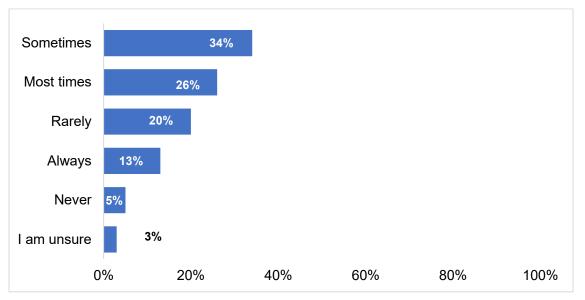
Question: What are the most popular modes of transportation for people visiting your business/organization? You may select up to 3 responses.



There were 80 responses to this question, with 84% reporting that the most popular modes of transportation for people visiting their business/organization is by car, 59% walk and 34% bike. Respondents were able to select multiple responses to the question.

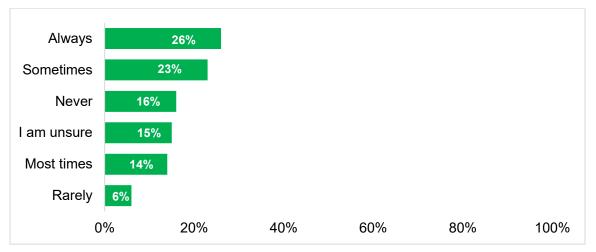


Question: If customers visit by car, is there enough parking supply to accommodate them?



There were 80 responses to this question, with 34% reporting that there is 'sometimes' enough parking supply to accommodate customers visiting by car, 26% reporting 'most times', 20% reporting 'rarely' and 13% reporting always.

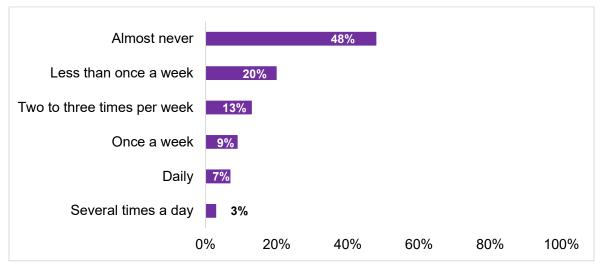
#### Question: If customers visit by bike, is there enough parking supply (i.e., bicycle posts) to accommodate them?



There were 80 responses to this question, with 26% reporting that there is 'always' enough parking supply to accommodate customers visiting by bike, 23% reporting 'sometimes', 16% reporting 'never' and 15% reporting 'I am unsure'.



Question: How often is your business, organization or property visited by people who require accessible pick-up and drop-off?



There were 75 responses to this question, with 48% reporting that their business/property is visited by people who require accessible pick-up and drop off 'almost never', 20% reporting 'less than a week', 13% reporting 'two to three times a week' and between 7% and 9% reporting either 'daily' or 'once a week'.