

April 22, 2025

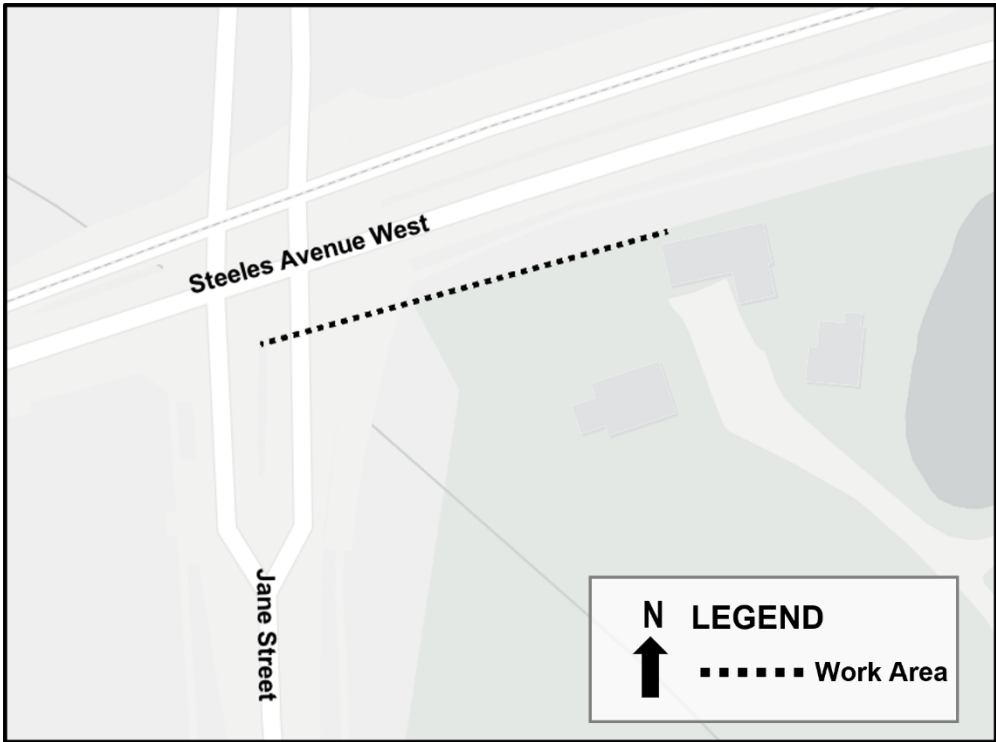
Urgent watermain repair work on your street

Contract: 23TW-CTS-12CWD
Start Date: April 2025
End date: July 2025
**Timeline is subject to change.*

The City of Toronto will be conducting urgent repair work from 7 a.m. to 7 p.m. starting in April 2025. The work will involve repairing, cleaning and relining the watermain and will take place **just south of the intersection of Steeles Avenue West and Jane Street. The work will be on the grassy boulevard on the south side of Steeles Avenue West going east from Jane Street for about 85 metres.**

Please see a map of the work area below.

MAP OF WORK AREA




WORK DETAILS






In the first few weeks, the City’s contractor will move equipment on-site and prepare the work area before construction begins. Construction crews will then:

- excavate pits in the road to access the watermain;
- clean and structurally reline the existing watermain;
- replace any City-owned water service pipes that do not meet City standards (from the watermain to the private property line).

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- The City will not be responsible for damage to any privately-owned items on City property.

	<p>Work hours: Work will take place from 7 a.m. to 7 p.m., Monday to Friday, with work after hours and on weekends as required and in accordance with the City of Toronto’s Noise Bylaw. You will be notified in advance of any changes to work hours.</p>
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	Construction noise: You may experience intermittent noise and vibration during construction (from vacuum trucks, power generators, air compressors, etc.). All work will comply with the City of Toronto's Noise Bylaw.
	Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons in the spring (April to June) and fall (September to October). Permanent restoration of the curb and sidewalk will take place within 18 to 24 months.
	Road and sidewalk access: To safely complete the work, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.
	Traffic management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.
	Accessible accommodation: The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the Field Ambassador listed below.

Harassment at City of Toronto construction sites is not tolerated. If you would like to make a complaint, please call 311.

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote **23TW-CTS-12CWD**.

Field Ambassador	416-508-3164, TorontoWMrehab@wsp.com (7 a.m. to 7 p.m., Monday to Friday, closed weekends)
Deaf, Hard of Hearing Hearing Impaired Service	Telecommunications Relay Service (TRS) Dial 711 (24/7) More info: toronto.ca/711
General inquiries	3-1-1 (7 days a week, 24 hours a day)
Website	toronto.ca/HumberRiverBlackCreek

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.