

June 2, 2025

## Watermain Replacement on Dundas Street West and Neilson Drive

**Contract: [25ECS-LU-03SU]**

**Start Date: Early September 2025 End Date: July 2026**

*\*Timeline is subject to change.*

The City of Toronto plans to replace the watermain and the City-owned portion of substandard water services on the streets listed below:

- Dundas Street West from Rayside Drive to Neilson Drive
- South end cul-de-sac of Rayside Drive
- Neilson Drive from Rickshaw Avenue to Dundas Street West.

The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

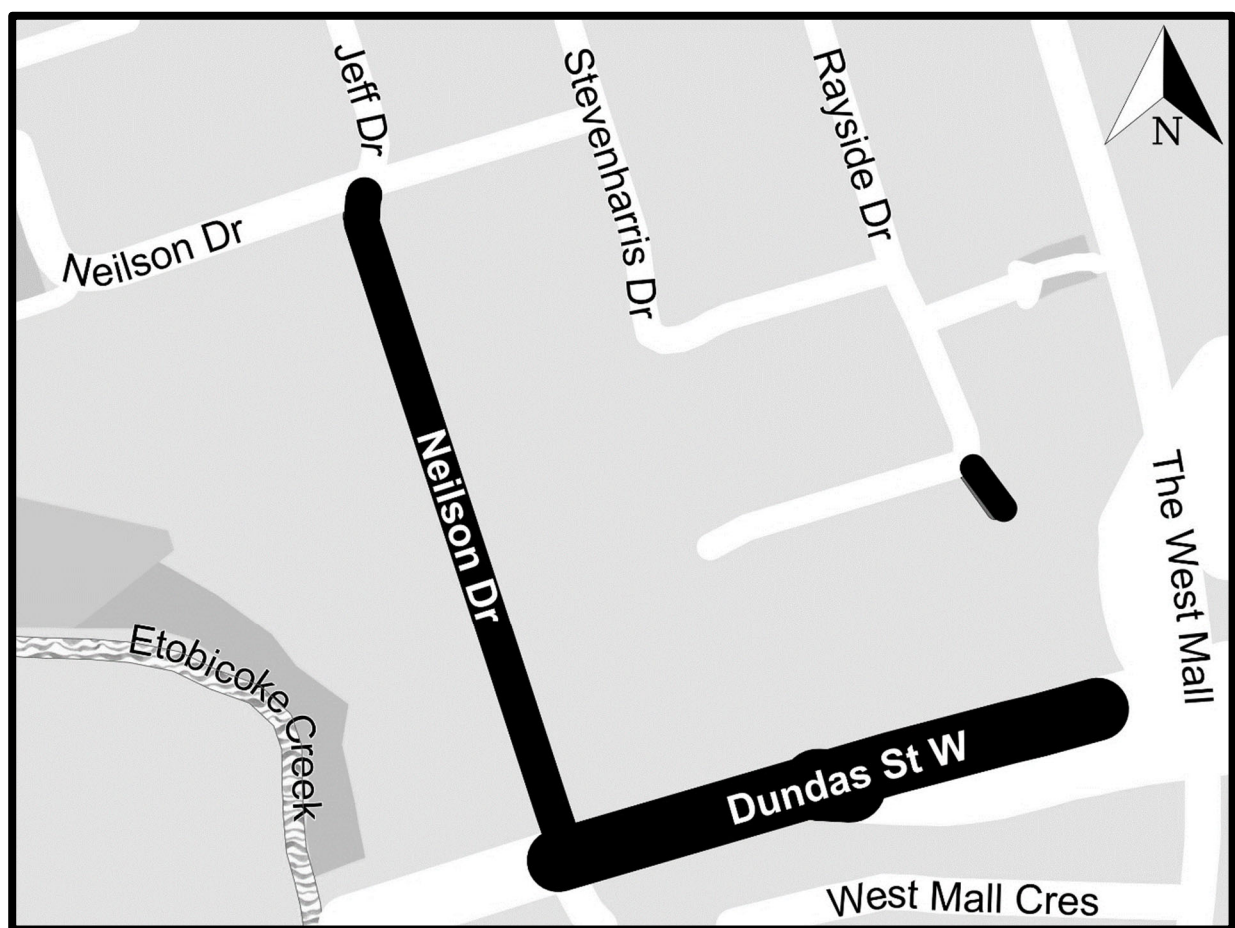
In addition, the City will be constructing a new sidewalk and resurfacing the road on Neilson Drive from Rickshaw Avenue to Dundas Street West.

This project is part of the Council-approved 2025 Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk of watermain breaks.

### IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES





If you live within the project limits in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

### MAP OF WORK AREA



**WHAT TO EXPECT BEFORE CONSTRUCTION**

- Work crews will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a Construction Notice approximately two weeks before work begins with more information about the work.
- Work in the boulevard in front of homes and commercial properties is expected. This work includes removing and replacing driveways, municipal sidewalks and grassed boulevards, where necessary.
- The City will not be responsible for damage to any privately owned items on City property.

	<b>Accessible Accommodation:</b> The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the <b>Field Ambassador</b> listed below.
	<b>Access to Your Home:</b> The City-hired contractor may need access to the interior and exterior of your home to complete a pre-construction condition survey (inspection). Affected properties will receive a request to schedule a time to complete the pre-construction condition survey. Although participation is voluntary, the pre-construction survey results may be useful to confirm claims for potential damage caused by City construction.
	<b>Important information for owners of sprinkler systems / heated driveways and private landscaping features.</b> Property owners should remove items located within City property limits (boulevard) to avoid damage.  This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have a sprinkler system or heated driveway, please contact the <b>Field Ambassador</b> listed below.
	<b>Substandard Water Service Replacement:</b> Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace the private portion of the water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. <b>Please note:</b> The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at <a href="http://www.toronto.ca/leadpipes">www.toronto.ca/leadpipes</a>

**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us.

Field Ambassador	Shiva Dharry, 647-282-8601, <a href="mailto:torontopm8@rvanderson.com">torontopm8@rvanderson.com</a>
Deaf, Hard of Hearing and Hearing Impaired Service	Telecommunications Relay Service (TRS) Dial 711 (24/7)
General inquiries	311
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Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.