

May 22, 2025

Basement Flooding Protection Program Sanitary and Storm Sewer Upgrades on Islington Avenue and other local roads

Contract: 23ECS-LU-10FP

Start Date: Spring 2025

End Date: Fall 2026

**Timeline is subject to change*

The City of Toronto is modifying and upgrading the storm and sanitary sewer system in your area to reduce surface basement flooding. Work is planned on the following streets:

- Deeside Court
- Fordwich Crescent
- Gosfield Gate
- Islington Avenue
- Norfield Crescent
- Pakenham Drive
- Ringway Crescent
- Shendale Drive

The work also involves replacing the City-owned portion of substandard water services and sanitary sewer laterals. The sanitary service lateral is the pipe connecting your home's sewage plumbing to the City's sewer. The water service is the underground pipe that brings water to your water meter and is owned by both you and the City. The part you own is from your house to the end of your property, and the part the City owns is from the end of your property to the water main.

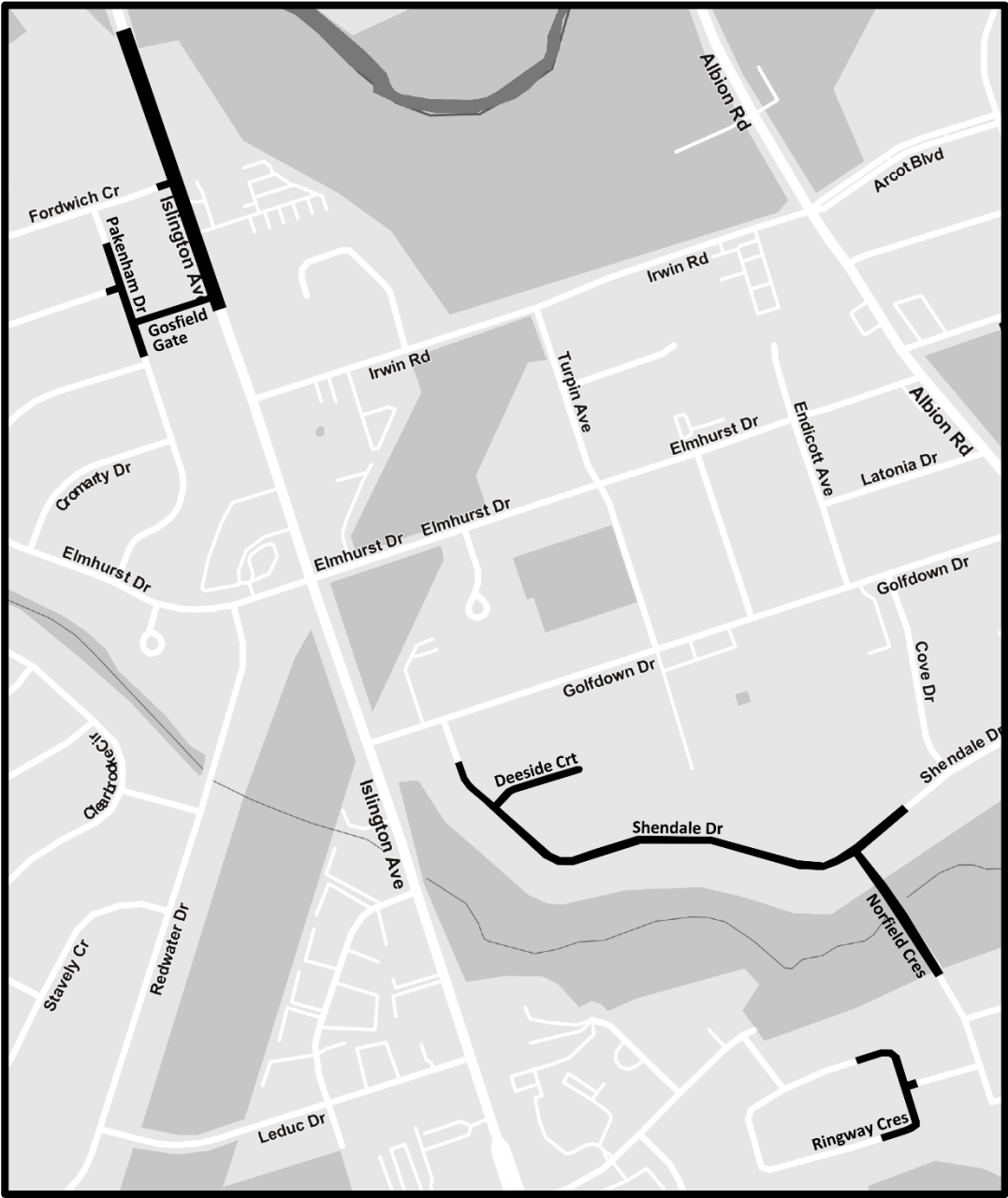
In addition to the linear infrastructure upgrades (storm/sanitary sewage collection), the City is also implementing biofiltration units as part of its Green Infrastructure policy which aims to capture and filter stormwater (rain and melted snow) before collection in the storm sewer system. The unit will help reduce the volume and improve the runoff quality before it reaches local waterways. Following implementation, the impact of runoff from impervious surfaces such as roads is minimized, providing aesthetic benefits through natural vegetation. The biofiltration unit also supports the City's efforts to reduce basement flooding. The biofiltration units will be installed on a small portion of the boulevard, and not all the roads listed above will have this infrastructure implemented. For those residents impacted by the biofiltration unit, information has already been delivered to your house.

This project is part of the Council-approved Basement Flooding Protection Program to improve the water distribution system, renew our ageing infrastructure and reduce the risk of sewer collapse or blockages that cause sewer backups and flooding.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES



If you live in the areas depicted on the map in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.



MAP OF WORK AREA



WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water, and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a Construction Notice approximately two weeks before work begins with more information about the work.
- The City will not be responsible for damage to any privately owned items on City property.

	<p>Accessible Accommodation: The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the Field Ambassador listed below.</p>
	<p>Access to Your Home: The City-hired contractor may need access to the interior and exterior of your home to complete a pre-construction condition survey. Affected properties will receive a request to schedule a time to complete the pre-construction condition survey. Although participation is voluntary, the pre-construction survey results may be useful to confirm claims for potential damage caused by City construction.</p>

	<p>Important information for owners of sprinkler systems / heated driveways and private landscaping features. Property owners should remove items located within City property limits (boulevard) to avoid damage.</p> <p>This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have a sprinkler system or heated driveway, please contact the Field Ambassador listed below.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. First, you need to find out if your water service is lead – a licensed plumber can help you with this. If it is lead, the City of Toronto encourages you to replace it. We recommend you obtain several quotes. PLEASE NOTE: The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at toronto.ca/leadpipes</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us.

Field Ambassador	Wendy Clark, 416-338-5497, BFPP@jacobs.com
Deaf, Hard of hearing- and hearing-impaired service	Telecommunications Relay Service (TRS) Dial 711 (24/7)
General inquiries	311
Councillor	Vincent Crisanti, 416-394-5820, Councillor_Crisanti@toronto.ca
Website	toronto.ca/etobicothenorth

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.