

# TORONTO SHELTER BULLETIN

**Bulletin No.:** 2025-07

**Date Issued:** August 14, 2025

**Bulletin  
Type:** **General Update**

**Subject:** **New TSSS Harm Reduction Unit**

**Bulletin:** Please post this bulletin in a conspicuous area accessible to all relevant shelter staff.

Toronto Shelter and Support Services (TSSS) is pleased to announce the launch of a new Harm Reduction Unit (HRU). This new unit will partner with shelter providers and community agencies to reduce harm, improve health outcomes, increase access to service, and provide education and support to individuals who use substances.


## **Services Offered by the Harm Reduction Unit**

- Intensive case management – both direct to clients and in collaboration with service providers
- Referrals and accompaniments to healthcare and treatment services
- Education on safer substance use, as well as access to harm reduction supplies and naloxone
- Staff training in harm reduction and overdose prevention and response
- Harm reduction and overdose preparedness assessments for service settings
- Toronto Drug Checking Services (339 George St., O'Neil Building)

## **How to access the Harm Reduction Unit**

The HRU is committed to strengthening harm reduction efforts across the shelter system, supporting both clients and staff, as capacity permits.

Shelter, respite and 24-hour/daytime drop-in providers can contact the Unit to discuss partnering together to provide any of the above services at their service location. Clients can also access services directly or through referral.

 416-392-7467

 [tsss-harmreduction@toronto.ca](mailto:tsss-harmreduction@toronto.ca)

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Clients can also visit:

339 George Street (O'Neil Building)  
Open daily, 7 days a week from 7 a.m. to 10 p.m.

**Resources:** [Funding Submissions, Directives & Bulletins – City of Toronto](#)

**Contact Information:** For more information about this Bulletin, please contact your ARO.