



**Ontario Health**  
Toronto

February 13, 2025

Nicole Welch  
General Manager, Senior Services & Long-Term Care  
City of Toronto, Long-Term Care Homes and Services  
55 John Street, Union Station, Toronto, Ontario, M5V 3C6  
Nicole.Welch@toronto.ca

**DELIVERED ELECTRONICALLY**

Dear Nicole Welch:

**Re: CCA s. 22 Notice and Extension of Long-Term Care Home Service  
Accountability Agreement – Multi-Home (“Extending Letter”)**

The *Connecting Care Act, 2019* (“CCA”) requires Ontario Health (“OH”) to notify a health service provider when OH proposes to enter into, or amend, a service accountability agreement with that health service provider.

OH hereby gives notice and advises City of Toronto, Long-Term Care Homes and Services (each “HSP”) of OH’s proposal to amend each long-term care home service accountability agreement – multi-home (as described in the CCA) currently in effect between OH and the HSP (each “SAA”).

Subject to the HSP’s acceptance of this Extending Letter, each SAA will be amended with effect on March 31, 2025 as set out below. All other terms and conditions of each SAA will remain in full force and effect.

The terms and conditions in each SAA are amended as follows:

1. **Term** – In section 2.1, “March 31, 2025” is deleted and replaced by “March 31, 2026”.
2. **Schedules** – The Schedules in effect on March 31, 2025 shall remain in effect until March 31, 2026, or until such other time as may be agreed to in writing by OH and the HSP.

Unless otherwise defined in this letter, all capitalized terms used in this letter have the meanings set out in each SAA.

Please indicate the HSP’s acceptance and agreement to the amendments described in this Extending Letter by signing below and returning one scanned copy of this letter by

e-mail no later than the end of business day on March 28, 2025, to [OH-Toronto.Accountability@ontariohealth.ca](mailto:OH-Toronto.Accountability@ontariohealth.ca)

The HSP and OH agree that the Extending Letter may be validly executed electronically, and that their respective electronic signature is the legal equivalent of a manual signature.

Should you have any questions regarding the information provided in this Extending Letter, please contact [OH-Toronto.Accountability@ontariohealth.ca](mailto:OH-Toronto.Accountability@ontariohealth.ca)

Sincerely,



Scott Ovenden, Chief Regional Officer, Toronto & East, Ontario Health

c. Donna Rowley, Director, Long-Term Care Homes, City of Toronto, Long-Term Care Homes and Services

c. Wilfred Cheung, Interim Vice President, Performance, Accountability and Funding Allocation, Toronto

Signature page follows

**AGREED TO AND ACCEPTED BY**

City of Toronto, Long-Term Care Homes and Services

By:



Nicole Welch, General Manager,  
Senior Services & Long-Term Care  
I have authority to bind the health service provider.

Date: 03/11/2025  
mm/dd/yyyy

And By:



Donna Rowley, Director, Long-Term Care Homes  
I have authority to bind the health service provider.

Date: 03/10/2025  
mm/dd/yyyy



