

April 30, 2025

Sanitary Sewer Replacement and Road Resurfacing on Ontario Street from Carlton Street to Wellesley Street East

Contract: 25ECS-LU-06SU
Start Date: Summer 2025 | End Date: Summer 2026
**Timeline is subject to change.*

The City of Toronto plans to replace the sanitary sewer, sanitary service lateral pipes, and the City-owned portion of substandard water services on Ontario Street from Carlton Street to Wellesley Street East.

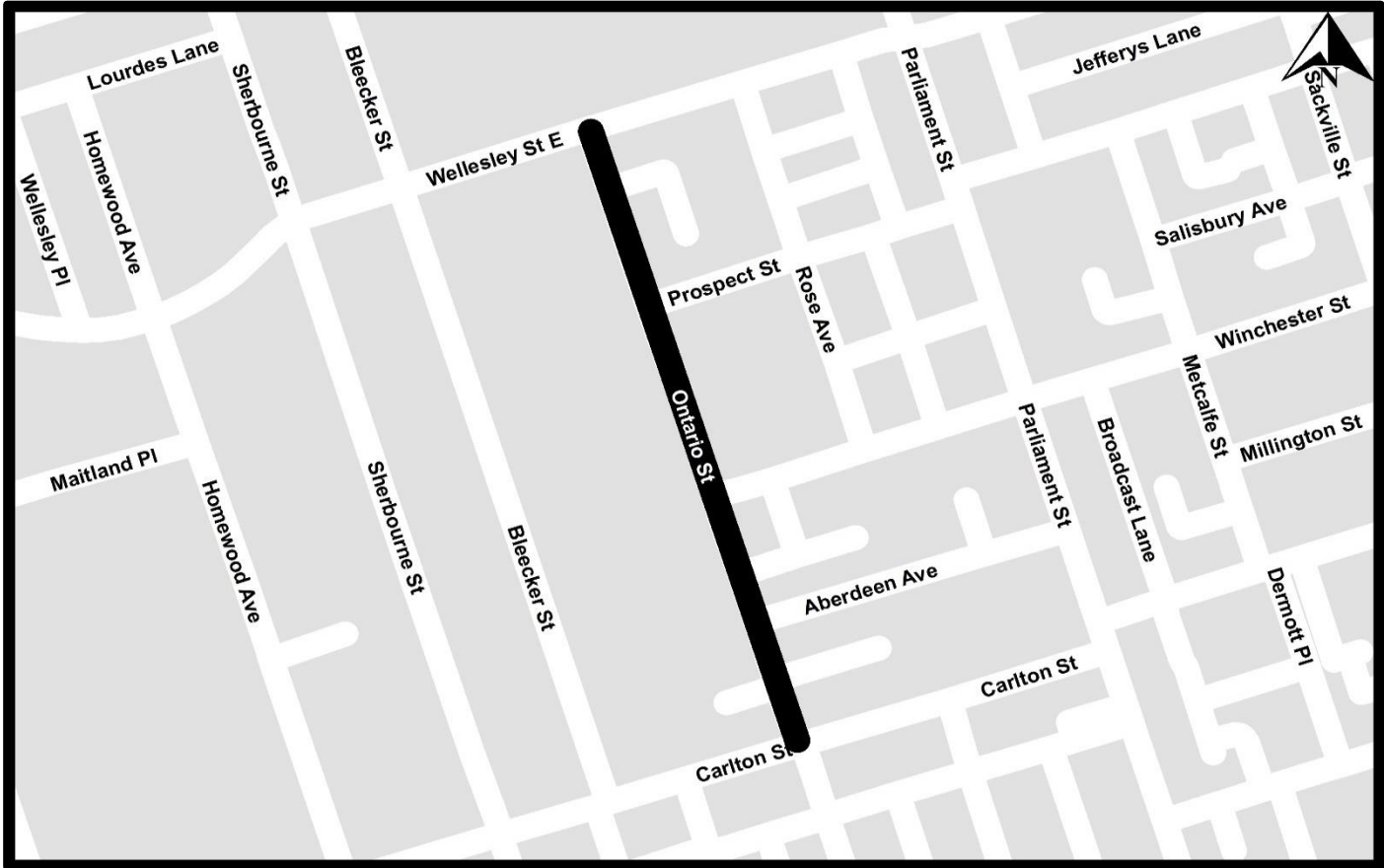
The sanitary service lateral is the pipe connecting your home's plumbing to the City's sewer. The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to your property line, and the part the City owns is from the property line to the watermain.

This project is part of the Council-approved 2025 Capital Works Program to renew our aging infrastructure and ensure household sanitary waste is transported to treatment facilities efficiently.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES





If you live on Ontario Street in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA



WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a Construction Notice approximately two weeks before work begins with more information about the work.
- The City will not be responsible for damage to any privately owned items on City property.

	Accessible Accommodation: The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the Field Ambassador listed below.
	Access to Your Home: The City-hired contractor may need access to the interior and exterior of your home to complete a pre-construction condition survey. Affected properties will receive a request to schedule a time to complete the pre-construction condition survey. Although participation is voluntary, the pre-construction survey results may be useful to confirm claims for potential damage caused by City construction.
	Important information for owners of sprinkler systems / heated driveways and private landscaping features. Property owners should remove items located within City property limits (boulevard) to avoid damage. This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have a sprinkler system or heated driveway, please contact the Field Ambassador listed below.
	Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. First, you need to find out if your water service is lead – a licensed plumber can help you with this. If it is lead, the City of Toronto encourages you to replace it. We recommend you obtain several quotes. PLEASE NOTE: The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at www.toronto.ca/leadpipes

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us.

Field Ambassador	Christy Ho, 416-473-5799, Field.Ambassador.PM3B@ghd.com
Deaf, Hard of hearing and Hearing impaired service	Telecommunications Relay Service (TRS) Dial 711 (24/7)
General inquiries	311
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Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.