Development Review Customer Experience & Technology

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Application Submission Tool Update Submission

Applicant Guide

September 2025 Version 1.0

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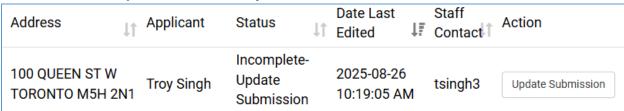
Application Submission Tool (AST): Update Submission

After you submit your application, it will be reviewed. If any deficiencies are found and the application is deemed incomplete, the status will be updated to *Incomplete-Update Submission* in the AST (for applications submitted through AST, officially launched on December 6, 2021). By clicking on the *Update Submission* action button, you can begin the process of updating your application.

Update Process

Once the Update process begins for your application:

- 1. You will receive a **Notice of Incomplete Application Letter** via email from the assigned Planner, which includes instructions and a link to the AST for submission of updated materials; for subsequent incomplete applications, only an email will be sent with instructions.
- 2. The application status on your AST dashboard will update to *Incomplete-Update Submission* and you will have an *Update Submission* button.

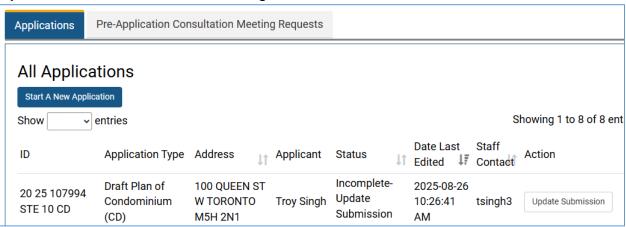


- 3. When you are ready to update your submission, click the **Update Submission** button to begin the update process.
- 4. Once you begin making updates, your progress is saved so that you can return and finish the update at a later time.
- 5. After you submit your updates the application status will change to *Update Uploaded*.

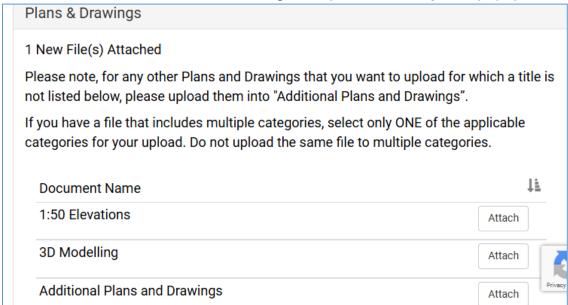
At this stage the City of Toronto will begin processing your updated application.

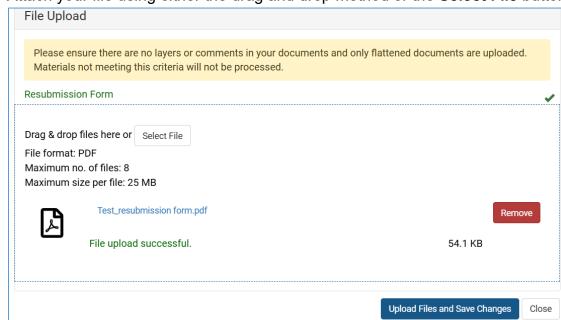
Update Your Submission

1. Log in to AST and locate your application under the **Applications** tab. Click the **Update Submission** button on the right.



2. You will be presented with a list of documents that can be uploaded. Click the **Attach** or **Attach/View** button on the right to open the **File Upload** popup.



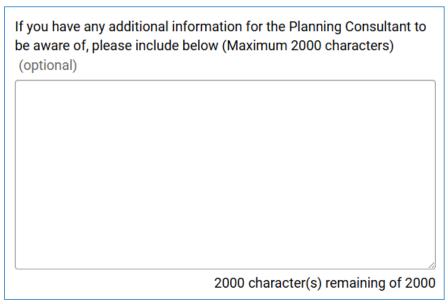


3. Attach your file using either the drag and drop method or the **Select File** button.

4. Click **Upload Files and Save Changes**. Once the upload is complete, click **Close**. Repeat the steps as necessary to upload additional files.

Note: This will save your progress and allows you to continue to upload additional documents at a later time by clicking the **Update Submission** action button for this application from your dashboard.

5. Scroll to the bottom of the page. Use the textbox if you would like to provide any additional information.



6. Click Submit Update.



Note: You can also click Save to save your progress and return later.

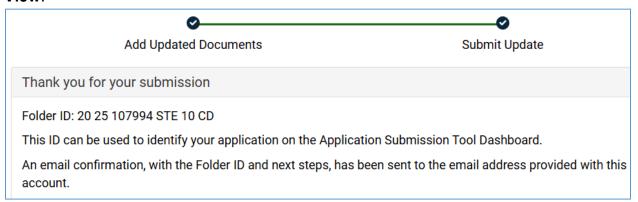
7. A confirmation window will be presented.



8. After reading the information, click the **Yes, I confirm** checkbox then click **Submit**. If you wish to review your updates before submitting, click **Review**.

Note: After you click the **Submit** button, you will not be able to submit additional documents until the next round of update submission.

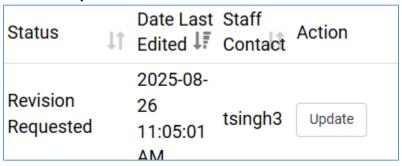
 After you submit, you will receive an email confirmation. The status of your application will be changed to *Update Uploaded* and the action button is set to View.



Add Additional Information to Your Application

After updating your application, if there are any issues you will be notified by email. Your application status will change to *Revision Requested*.

- 1. Log in to AST and locate the Application.
- 2. Click the **Update** action button.



- 3. Follow steps 2 to 9 in the above section to make the corrections and submit.
- 4. When a Planning Consultant is assigned to your updated application, you will receive an email notification informing you of their contact details. The status on the AST dashboard will also be updated to *City Staff Assigned Update*.
- 5. If additional information is still required, you will be notified in the same manner until all outstanding items have been addressed.
- 6. When the intake process is completed, the application status will be updated to **Update Received**. You will be notified by email confirming that your update has been successfully received and the Community Planner on file will be in touch with you.

Support

Contact the AST Support Team by sending an email to appsubmissiontool@toronto.ca.