

October 24, 2025

Basement Flooding Protection Program Watermain Replacement, Sanitary and Storm Sewer Upgrades on Westview Boulevard, Amsterdam Avenue and Joanith Drive

Contract: 23ECS-LU-03FP

Start Date: Spring 2025

End Date: Spring 2027

Phase 2: Fall 2025-Spring 2026

**timeline subject to change.*

This notice provides an update on the St. Clair-Topham Park BFPP project and outlines upcoming work in your area.

Phase 1 - St. Clair Avenue East

Work on St. Clair Avenue East started in May 2025, and crews are currently finalizing restoration. Completion of temporary restoration is anticipated before the end of November 2025. Permanent restoration will take place along St. Clair Avenue under a separate contract, which is expected to commence in 2027.

Phase 2 – Westview Boulevard, Amsterdam Avenue, Joanith Drive (Upcoming Work)

Crews will begin construction on Westview Boulevard, Amsterdam Avenue and Joanith Drive starting mid to late November 2025. Pre-construction activities will begin first, followed by underground work. The scope of work for Phase 2 includes:

Street Name	Watermain Replacement	Storm Sewer Upgrades	Sanitary Sewer Upgrades	Intersection Safety Improvements	Permanent Restoration	Full Repaving
Westview Boulevard	✓	✓	✓	✓	✓	
Amsterdam Avenue		✓				✓
Joanith Boulevard		✓			✓	
Westview Boulevard/Selwyn Avenue				✓	✓	
Westview Boulevard/Tiago Avenue				✓	✓	
Westview Boulevard/Galbraith Avenue				✓	✓	



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Westview Boulevard/Gardens Crescent				✓	✓	
Westview Boulevard/Joanith Drive				✓	✓	

This work also involves replacing the City-owned portion of substandard water services and sanitary sewer laterals. The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The sanitary service lateral is the pipe connecting your home's sewage plumbing to the City's sewer. The part you own is from your house to the property line. The part the City owns is from your property line to the watermain.

Construction updates will be issued as the work advances. Work on Phases 3 and 4 will follow once Phase 2 is complete.

Community Update: Merritt Road

We're pleased to share that the site office trailers currently located on Merritt Road will be relocated in the coming weeks. Thank you for your patience as we worked toward a solution.

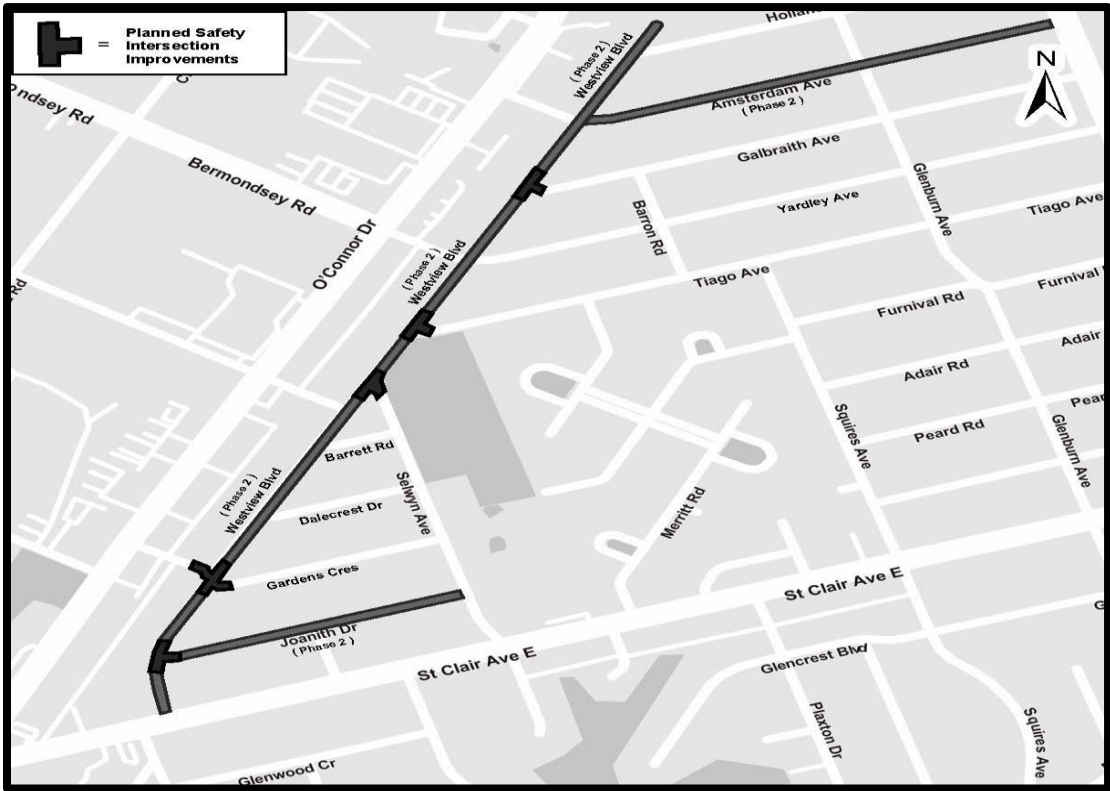
We continue to work on options for relocating the material laydown area and hope to have an update in the coming weeks.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES



If you live in the area depicted in the map below in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.






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MAP OF WORK AREA – PHASE 2








WORK DETAILS

	<p>Work Hours:</p> <p>Work will take place from 7 a.m. to 7 p.m., Monday to Friday, with work after hours and on weekends as required.</p>
	<p>On-Site Communication: There are times when contractors need to communicate with homeowners about what is happening on-site. This could be about driveway access, water shut offs, pre-construction inspections, and site restoration work (landscaping, installing pavers etc.). Contractor's staff will be identifiable by their high-visibility company branded clothing. If you need to speak with staff on the construction site, please ask for the Site Inspector.</p>

	<p>Important information for owners of sprinkler systems/heated driveways and private landscaping features. Property owners should remove items located within City property limits (boulevard) to avoid damage.</p> <p>This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems, or heated driveways. For details on removal of such items, please contact the Field Ambassador listed below.</p> <p>The City will not be responsible for any damage to items left in the City right-of-way.</p>
	<p>Telephone and Internet Services: This work may affect phone and internet cables for individual properties that are not buried deep below the sidewalk. The contractor will coordinate with utility companies to minimize disruption. Residents who find their service has been disrupted should contact the Field Ambassador <u>and</u> notify their phone or internet service provider.</p>
	<p>Water Service Disruptions: From time to time, the water supply to your property will be shut-off to complete construction; the contractor will provide notice at least 24-hours in advance. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e., softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected; therefore, you may need to water manually. In the event you did not receive advance notice, the City may have needed to use an emergency water shut-off to complete work.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace the private portion-of the water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. PLEASE NOTE: The City cannot get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at www.toronto.ca/leadpipes.</p>
	<p>Tree Removal: The City makes an effort to minimize the number of trees that are impacted by construction. Tree removals related to construction are reviewed by Urban Forestry and require approval. Trees within the construction zone that will not be removed are protected.</p> <p>To carry out this project, trees will need to be removed from the City's boulevard. If this affects a tree near your property, you will receive a separate notice. After construction is completed, new trees will be planted on streets where there is sufficient space in the boulevard, in parks and ravine areas. The City plants three trees for every one tree that is removed due to construction.</p>

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	<p>Road and Sidewalk Access: To complete the work in a safe manner, there will be road and sidewalk restrictions within the work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p>Traffic Management: Road users should expect delays and increased traffic on nearby main and side streets. Motorists are reminded that bicycles and cars will be sharing the lane. When driving, please be mindful of vulnerable road users.</p> <p>Traffic on Westview Boulevard will be restricted to local traffic only between Joanith Drive and Amsterdam Avenue. Work will be carried out in phased sections, with temporary road closures in place within active work zones. Driveway access will temporarily be restricted for residents within the work areas.</p>
	<p>Parking: This project will affect on-street parking. Parking in the active work zone is not permitted as space is needed for construction equipment and materials. If your parked vehicle affects construction work, it will be relocated with no charge to the owner. Please call 416-808-2222 for its location.</p>
	<p>Parking Violation Notices: <u>Please ensure you park in a legal parking spot at all times.</u> If parking enforcement is called to a street, officers must issue a yellow parking violation notice (ticket) to vehicles in violation of parking by-laws. If you receive a yellow notice during this construction work, please do one of the following within 15 days of the notice date in order to avoid additional fines or records being kept of non-payment:</p> <ol style="list-style-type: none"> 1. Pay the parking violation (follow instructions on the back of the notice) or 2. File a Parking Violation Dispute with the City online, by mail, or in person (follow instructions on the back of the notice). As part of the dispute process, you may include the Construction Notice and/or other City-issued documentation related to parking impacts resulting from construction. <p>Violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e., in front of a fire hydrant or in No Parking zones).</p> <p>Please exercise patience with neighbours who are experiencing construction impacts and may need to temporarily park on your street.</p>
	<p>Accessible Accommodation: The City's contractor must ensure safe and accessible walkways and entryways are maintained for everyone during construction. Any temporary access disruptions will be communicated as soon as possible. If you experience a disruption, have a specific access need or related accommodation request, contact the Field Ambassador listed below.</p>

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Garbage and Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. ***Please ensure that you label your bins with your address.***

NEED MORE INFORMATION?

If you have questions about this upcoming project, please contact the Field Ambassador listed below.

Contract	23ECS-LU-03FP
Field Ambassador	Wendy Clark, 416-338-5497, bfpp@toronto.ca
Deaf, Hard of hearing and Hearing impaired service	Telecommunications Relay Service (TRS) Dial 711 (24/7)
General inquiries	311
Information and updates	<p>The City hosts regular on-site meetings, where residents will have the opportunity to drop in and ask questions. To stay up to date with the latest construction updates visit toronto.ca/tophamparkbfpp and subscribe to our email list, or scan below.</p> 
Website	Toronto.ca/tophamparkbfpp

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.