

Important Update for your Fair Pass Discount

This is to notify you that your eligibility for the Fair Pass Transit Discount Program will be ending due to you reaching the age of 65. The Fair Pass program is available only to Toronto residents aged 20 to 64, as noted in the application process. We are pleased to let you know that as a senior (65+), you now qualify for the [TTC Senior Fare Discount](#), which offers a reduced transit fare across the Toronto Transit Commission (TTC) network.

- **Senior's Single Fare (PRESTO):** \$2.25
- **Senior's Monthly Pass:** \$128.15
- **Senior's 12-month pass:** \$117.45/month

How to Access the Senior Discount:

To receive the senior discount, you must update your PRESTO card fare type to 'Senior' and travel with a valid government-issued photo ID (such as a Driver's Licence or Ontario Photo Card) to present to TTC staff upon request.

1. **Visit a Customer Service Location:** Take your PRESTO card and your government-issued ID to any [Shoppers Drug Mart, participating Loblaws location or Customer Service Outlet](#).
2. **Set the Fare Type:** A customer service representative will change the fare type on your PRESTO card to "Senior" after verifying your age with your ID. This is a one-time process; the senior fare type will remain active as long as you don't lose the card. If you lose your card please follow the [instructions on how to replace your PRESTO Card](#).
3. **Tap and Ride:** Once your card is set to the senior fare type, you can load funds or a pass and tap your card to pay the discounted senior fare on the TTC. You should carry your government-issued photo ID while travelling as proof of age may be requested during a fare inspection.

If you have questions about the change in your program status or believe you got this message in error, please contact the Human Services Integration Application Support Centre at: [416-338-8888](tel:416-338-8888).

If you have questions about the senior discount, please contact the TTC Customer Service team at [416-393-3030](tel:416-393-3030) or visit [ttc.ca/fares](https://www.ttc.ca/fares).

You may be eligible for other benefits and services offered by the City of Toronto. Please visit toronto.ca/seniors to find out more.

Warm regards,

City of Toronto – Fair Pass Transit Discount Program Team